Loudoun County, Virginia



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Loudoun County Launches New Transit App

Loudoun County Transit has launched a new mobile app called "Transit." Loudoun County will provide all updates regarding any impacts to bus service through the Transit app. The app replaces the county's previous text service—LC Alerts and SV Alerts—which has been discontinued. Loudoun County encourages all subscribers to the former service alerts to download the Transit app to continue receiving accurate, real-time service updates from Loudoun County transit.

The Transit app improves how the county communicates with bus riders by adding new and improved capabilities. The app allows bus riders to easily navigate the region, aided by nearby bus options, departure times, accurate real-time information, trip planning and step-by-step navigation. The app will simplify commuting for the county's bus and Metrorail riders, providing a single source of information.

Upon launching the app, Loudoun County Transit riders will see nearby options and departure times for local, commuter and Metro connection bus services. App users will have the ability to receive important service alerts and breaking news information directly on the Transit app's home screen. Users of the app can customize how they receive service alerts through their mobile phone's notifications by signing up for push notifications for specific routes.

Helpful features of the Transit app will allow users to :

- Check Nearby Departures.
- Track Their Ride.
- Plan a Trip.
- Get Step-by-Step Directions.
- Identify Favorite Bus Routes.
- Connect with the Regional Transit Network.

The Transit app is available for free download to iPhone and Android phones. For instructions on downloading the app, frequently asked questions and to learn about the App's functionality, visit <u>loudoun.gov/transitapp</u>.