



## Loudoun County, Virginia

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## NEWS RELEASE

Office of the County Administrator, Public Affairs and Communications  
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### Assistance Available for Loudoun Residents Impacted by COVID-19

While COVID-19 vaccines are bringing hope for the future, the pandemic's economic impact continues to affect Loudoun County residents.

If you or someone you know has been economically affected, Loudoun's [Information and Referral Program](#) can connect you with a variety of services such as food resources, employment services, housing and homeless services, utility assistance and child care assistance.

Contact an Information and Referral Line specialist at 703-777-0420 or [online](#), Monday through Friday, 8:30 a.m. to 5:00 p.m. After hours and on the weekend, [complete an online form](#) or send an email to [dfs@loudoun.gov](mailto:dfs@loudoun.gov) and a specialist will respond the next business day.

Depending on individual household needs, the following county programs may be able to assist:

- **Behavioral Health and Developmental Services:** Behavioral health and developmental services, including support and referrals for all ages. Same Day Access is a walk-in service, Monday to Friday 9:00 a.m. to 2:00 p.m. or call 703-771-5155. For crisis assistance, the [Loudoun County Crisis Intervention Team Assessment Center](#) is open daily from 7:00 a.m. to 11:00 p.m. and individuals may walk in to receive assistance or call 703-777-0320 (24 hours a day, 7 days a week).
- **Complementary Safety Net Payment Program:** This program supports residents who test positive for COVID-19 and require financial assistance to maintain good standing with debtors while safely isolating. Individuals may receive up to \$1,500 for household expenses. For more information, contact Information and Referral at 703-777-0420.
- **Distance Learning Childcare Program:** In response to a community need for families who had child care issues during the school day because of the pandemic, Loudoun County Parks, Recreation and Community Services has developed a Distance Learning (DL) Program, which operates at 12 school sites and two private locations. DL sites currently offer both a school hours program and an after-school recreation-based program. For more information, visit [loudoun.gov/dlchildcare](http://loudoun.gov/dlchildcare) or email [casa@loudoun.gov](mailto:casa@loudoun.gov).
- **Foreclosure Prevention / Homeowner Relief and Relief Programs for Landlords and Realtors:** To learn more about these programs, contact Information and Referral at 703-777-0420 or visit [loudoun.gov/housing](http://loudoun.gov/housing).
- **Home-Delivered Meals Program:** Assistance is available to eligible Loudoun County residents who are 60 and older. To learn more about eligibility, call 703-777-0257.
- **Isolation and Quarantine Program:** Loudoun County has established temporary isolation and quarantine housing for Loudoun residents to help prevent the spread of COVID-19. For more information, contact Information and Referral at 703-777-0420.
- **Rental Assistance:** Since April 2020, the county has provided assistance to 437 eligible Loudoun households, totaling more than \$2.4 million. Each household may receive up to 9

months of assistance. The program has been funded largely by federal Coronavirus Aid, Relief and Economic Security Act (CARES) dollars and is currently supplemented with local dollars. Learn more and apply at [loudoun.gov/lra](https://loudoun.gov/lra) or call 703-777-0420.

- **Utility Assistance Program:** Administered by Catholic Charities of the Diocese of Arlington and Loudoun Cares, this county-funded program makes direct payments to utility providers on behalf of Loudoun residents. Residential customers, including those in the seven incorporated towns, can request support with paying their utilities up to \$1,750. These utilities include electric, water, and gas bills, and propane, oil, or wood, if used for heating or cooking. For more information, call the COVID-19 Emergency Fund and Helpline at 703-669-5040.
- **Workforce Resource Center:** Individuals seeking employment opportunities can get free training, job search and career counseling services from the Loudoun County Workforce Resource Center. For more information, visit [loudoun.gov/wrc](https://loudoun.gov/wrc) or call 703-777-0150.

In addition to county-administered programs, the Loudoun County Board of Supervisors has allocated \$2 million in general fund dollars to support residents through services provided by nonprofits and faith-based organizations. These services include continuing rental assistance for nonconforming leases, utility assistance to all residential utility customers, safety net program services and food assistance. To date, the county has allocated \$1,833,346 to nonprofits for services to support residents.

More information about assistance related to COVID-19 is online at [loudoun.gov/needsassistance](https://loudoun.gov/needsassistance).

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