



## Loudoun County, Virginia

[www.loudoun.gov](http://www.loudoun.gov)

## NEWS RELEASE

Office of the County Administrator, Public Affairs and Communications  
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### **New Operating Hours for Loudoun County Crisis Intervention Team Assessment Center**

Effective Friday, November 19, 2021, the Loudoun County Crisis Intervention Team Assessment Center (CITAC), located at 102 Heritage Way, NE in Leesburg, will be open 8:00 a.m. to 8:00 p.m., Monday through Friday. The CITAC will be closed on weekends and holidays.

Emergency behavioral health support services continue to be available 24/7 by phone at 703-777-0320.

The CITAC provides behavioral health evaluation, crisis intervention and stabilization services, as well as referrals to various resources for anyone experiencing a behavioral health crisis. The center's operation is a partnership between the [Loudoun County Department of Mental Health, Substance Abuse and Developmental Services](#) and the [Loudoun County Sheriff's Office](#) and is part of the [Loudoun County Crisis Intervention Team \(CIT\) initiative](#).

Anyone experiencing a behavioral health crisis is not alone. Support is available by phone or online 24/7:

- [CrisisLink](#) 24/7 Crisis & Suicide Prevention Hotline, Textline, and Chatline:
  - Call: 703-527-4077 or 800-273-TALK (8255); if you use TTY, dial 711
  - Text: "CONNECT" to 855-11
  - Lifeline Chat: [SuicidePreventionLifeline.org/chat](https://SuicidePreventionLifeline.org/chat)
- [CR2](#) (Community Regional Crisis Response) 24/7 Emergency Response for children, youth and adults experiencing a behavioral health crisis:
  - 844-N-CRISIS (627-4747) or 571-364-7390; if you use TTY, dial 711
- [REACH](#) (Regional Education Assessment Crisis Services Habilitation) 24/7 Emergency Response for individuals with a developmental disability experiencing crisis events:
  - 855-897-8278
- Call 911 and ask for a CIT Deputy.

For more information on the services offered by the Loudoun County Department of Mental Health, Substance Abuse and Developmental Services, visit [loudoun.gov/mhsads](http://loudoun.gov/mhsads) or [send an email](#).

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