



Loudoun County, Virginia

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NEWS RELEASE

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New Online Land Management System Planned for Loudoun

Loudoun County is preparing to launch a new online land management system designed to increase efficiency and transparency for Loudoun businesses and residents. The new system, called LandMARC, will create a comprehensive online tool for accessing, managing and maintaining Loudoun County's land-related information. The system is expected to launch in the near future, with additional announcements about the system "go-live" date coming soon.

In preparation for the launch of the new system, some services for land development customers will not be available for approximately a week leading up to the launch, including submitting or updating applications, scheduling inspections and submitting payments.

LandMARC will leverage new technology to better serve the needs of the county's customers. Through an online portal, members of the public will be able to:

- Submit permit, land development and legislative land use applications.
- Submit electronic copies of plans and other required documentation.
- Track the status of applications and land development projects.
- Request pre-application and pre-submission meetings.
- Request inspections.
- Pay application fees.
- Access public records related to permits and plans.

The new system will replace current internal systems, as well as publicly available systems, including LOLA and e-Permits. These systems, which date back two decades, are no longer able to provide the scalability or transparency required to meet the expectations and needs of the county's customers. LandMARC will add many new online capabilities to better serve the needs of residents and businesses.

Members of the public are encouraged to sign up to receive email and text message updates about the project to stay informed about its progress and the implementation and how this change in county services may impact them. To sign up for alerts and for more information, visit loudoun.gov/landmarc.

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