

April 9, 2014

Sheriff Michael L. Chapman Loudoun County Sheriff's Office 803 Sycolin Road, SE Leesburg, VA 20175

Dear Sheriff Chapman,

On Saturday March 22, 2014, an incident occurred at Dulles Town Center which was initially reported as a shooting. During the incident, our security officers found themselves in an extraordinary situation outside their normal daily duties.

Although the situation was found to be a false alarm, our security officers communicated they were able to perform the necessary actions, in part, due to the additional joint training which took place on February 27, 2014. This training exercise involved Dulles Town Center Security and Loudoun County Sheriff's Office DTC Mall Unit Deputies. Capt. Allen Gabrielli coordinated the training scenarios, assisted by Lt. Christopher Hines and Sgt. J. Davis as well as on duty Sheriff's Dispatchers. During this training exercise, members of our Security Staff and LCSO worked on communications training, locating and tracking simulated suspicious subjects in the building. During the March 22<sup>nd</sup> incident, the training was actually put to the test in a potentially real life situation.

Dulles Town Center Mall Management and Security staff greatly appreciate the hard work and training assistance that Capt. Gabrielli, Lt. Hines and your staff provided. We realize without the partnership Capt. Gabrielli has worked so hard to build, our efforts in serving the public would not have been as effective as they were on March 22nd.

Should you have any questions, please do not hesitate to contact us at 703.404.7100.

Respectfully

Kevin W. Carter Security Director

Alice M. Cartoll-

Center Manager

/dd

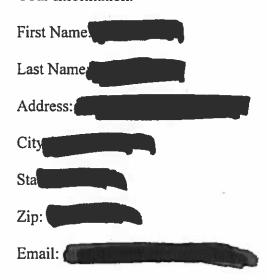
21100 Dulles Town Circle • Suite 234 • Dulles • Virginia 20166·2400 703·404·7100 Tel 703·404·7171 fax www.shopdullestowncenter.com



The following form was submitted via your website: Compliment Form

: This form is used to file a compliment regarding a deputy's or other employee's conduct or the level of service provided by the Sheriff's Office.

Your Information:



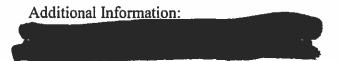
**Incident Information:** 

Please enter the deputy(s) / employee(s) names: : Lt. Landon, Sgt. W. Nugent

Incident Location: Loudoun Reserve Drive

Date of Incident: 04/11/2014

Explain the circumstances on why you are paying this compliment: The above members of your traffic unit have gone above and beyond in responding to our complaint about an excessive speeder in our neighborhood. Within a day of our online complaint we recieved an emai from Lt. Landon acknowledging our issue and the following two days we observed patrol units in our neighborhood looking for the speeder. We can't express our thanks enough for the promptness and professionalism from your agency. I personally spoke with Sgt. Nugent this morning and I would greatly appreciate it if you would let him know we are appreciative of his outstanding service.





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Your Information:

First Name

Middle Initial

Last Name

Addres

City

Sta

Zip

Home Phone: n/a

Work Phone: n/a

Email:

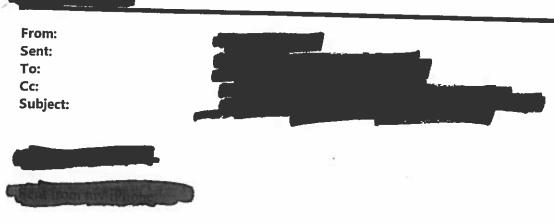
Incident Information:

Please enter the deputy(s) / employee(s) names: : deputy toy

Incident Location: ADC

Date of Incident: 2013-1014

Explain the circumstances on why you are paying this compliment: deputy toy was very conciderate and a by the book person, He treats people with all due respect. I was a inmate in the ADC from 2013-2014. And His profesionalism and conduct I have every respect for He treated me as I expect to be treated, And that was as a human being of which many deputies dont there. So with all do respect I wish to compliment this fine officer for treating every inmate with such respect he needs to be a TRAINING OFFICER. iT WOULD BE A IMPROVEMENT TOO THAT FACILITY



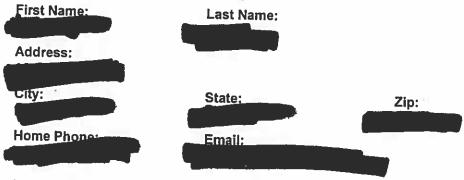
On Apr 17, 2014, at 1:38 PM, "noreply@civicplus.com" < noreply@civicplus.com wrote:

If you are having problems viewing this HTML email, click to view a <u>Text version</u>.

# **Compliment Form**

This form is used to file a compliment regarding a deputy's or other employee's conduct or the level of service provided by the Sheriff's Office.

#### Your Information



Incident Information

Please enter the deputy(s) / employee(s) names:

Anne Ottosen #2608

Incident Location:\*
Loudoun County

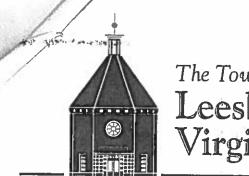
Date of Incident:

2010-2014

Explain the circumstances on why you are paying this compliment:\*

From the first time I met this deputy at a 2:00am false alarm, to the day my store closed on March 31, 2014, I saw that she was a prime example of the Top-of-the-Line deputies of Loudoun's finest! I always knew I could count on her professional and personable demeanor and that she was there when we needed her. She has a unique quality that shows through as compassionate, but firm. It is obvious she will go far in her career with the sheriff's office because she is a true ASSET to your organization & its evident that her commitment is solid. Please pass on my compliment to her supervisor. Thank you.

The following form was submitted via your website: Compliment Form



# The Town of Leesburg,



65 Plaza Street, N.E. = 20176 = 703-771-4500 = Police Department = FAX: 703-771-4545 = www.leesburgva.gov

April 15, 2014

Michael L. Chapman Sheriff Loudoun County Sheriff's Office 803 Sycolin Rd., S.E Leesburg, VA 20175

Dear Sheriff Chapman:

I am writing to thank you for the assistance that Captain Greg Brown provided to this agency during our recent promotional process for the position of Police Lieutenant. The process was a great success and the efforts of Captain Brown were instrumental in achieving a successful outcome. While choosing the proper individuals for promotion is no easy task, Captain Brown's professionalism, and knowledge made this an easier choice and above all a fair and comprehensive process. His can do attitude was greatly appreciated.

Again, I greatly appreciated your help in this matter. Please express my sincere gratitude to Captain Brown for his assistance with this process.

Sincerely

Jøseph R. Price Chief of Police

CC: William O'Toole

Northern VA Criminal Justice Academy

Leadership - Pride - Dedication



April 8, 2014.

Sheriff Michael L. Chapman 803 Sycolin Road, SE Leesburg, VA 20175

Dear Sheriff Chapman,

We had the pleasure of Deputy Ron Colantionio's presence last week for the Emergency Preparedness Seminars in our English as a second language program here at Reston Bible Church. Once a year we put on a set of seminars for the benefit of our students who have a great deal of difficulty navigating life here in this culture. If we can provide our students with pertinent information and understanding, they will better be able to function as responsible citizens.

Deputy Colantonio was exceptional firstly as he requested that students submit their questions to him beforehand so that he knew how to address their specific needs. He spoke clearly, simply and slowly, showing great sensitivity to our students' linguistic limitations. He was thorough in answering questions and providing appropriate information about procedures to follow in situations such as traffic accidents, domestic abuse and when to call 911.

Because of Deputy Colantonio's kind and caring demeanor, our internationals gained the understanding that he and other law enforcement officers like him could be trusted in emergency situations. This, alone, was worth his visit to our classrooms. For this we are extremely grateful.

Sincerely yours,

Susan Morinaga

Director, International Connection

Susan Mormaga

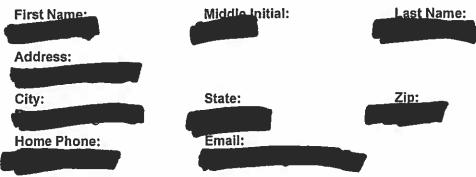
Reston Bible Church

45650 Oakbrook Court

Sterling, VA 20166

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#### **Your Information**



Incident Information

Please enter the deputy(s) / employee(s) names:

Deputy A.D. Martynowicz

Incident Location:\*

Date of Incident:

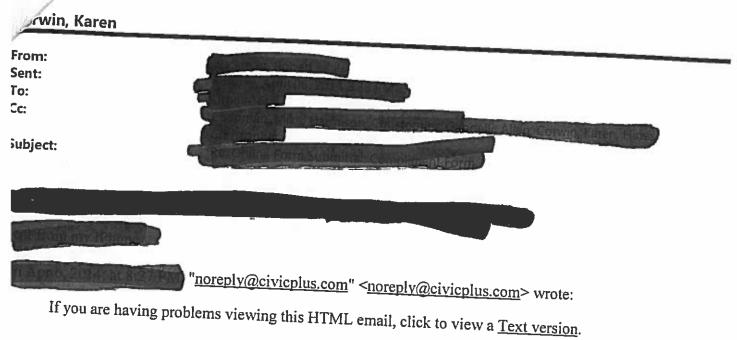
Time of Incident:

Hutchison Farm Elementary

Explain the circumstances on why you are paying this compliment:\*

Deputy Martynowicz responded to an online traffic complaint that I submitted regarding dangerous traffic maneuvers by parents during drop off hours at the school. I went outside to greet her upon her arrival and introduced myself and thanked her for her time and interest in helping with this issue. Deputy Martynowicz was the utmost professional, and most of all....NO ATTITUDE! She had the most pleasant personality and assured me that she was personally going to handle the issue with the school. She offered me her card and said I could contact her either my email or phone if I needed to. This is what

makes Loudoun Co special!! Dulles South rocks!!



# **Compliment Form**

This form is used to file a compliment regarding a deputy's or other employee's conduct or the level of service provided by the Sheriff's Office.

Your Information

First Name:

Last Namo

Email:

**Incident Information** 

Please enter the deputy(s) / employee(s) names: Urbain

Incident Location:\*

Date of Incident:

Time of Incident:

Sterling

Explain the circumstances on why you are paying this compliment:\*

Sheriff Urbain found my lost phone and was kind enough to meet me at a nearby location in a very expedient manner. He was extremely professional and helpful!



### Sheriff Charles E. Jett

# Stafford County Sheriff's Office

A State Accredited Law Enforcement Agency



April 1, 2014

Sergeant Jon Labrie Loudoun County Sheriff's Office 3 Garland Drive Summit Point, WV 25446

Dear Sergeant Labrie:

On behalf of the Stafford County Sheriff's Office I would like to take this opportunity to thank you for the assistance you provided during our recent assessment process.

I truly appreciate you taking time out of your very busy schedule to assist us. As you know, the assessment process is extremely important. Your assistance was invaluable. Because of your hard work and dedication the process was a great success.

Again, I thank you and commend you for your extraordinary work ethic and professionalism.

Kindest Regards,

Charles E. Jett

Sheriff

cc:

Sheriff Chapman