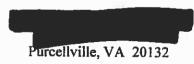
Mister Mastandrea, I just wanted to let you know that Deputy Iverson's handling of the situation at 25616 Summerall Dr in Aldie, last night was absolutely astounding. He was able to calm the situation immediately, he was kind and understanding and handled the situation very professionally.

He put both of us at ease and made us feel safe. We both feel much better knowing that officers like Christopher Iverson are policing our community. Please let him know for us that we appreciated his help in this matter. Thank you for your time.

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April 5, 2016

Loudoun County Sheriff's Department 803 Sycolin Rd. Leesburg, VA 20175

To Whom It May Concern,

My husband and I have been residents of Purcellville since 2000 and have always appreciated our police force. We are grateful for your officers as well. You have been in our fervent daily prayers. In a time when our police officers are getting a "bad rap," we want to take a moment to thank you.

Nearly five years ago, we adopted two teenage sisters out of Ethiopia. They have adapted well in Loudoun County, and our older daughter, Lydia, was one of the recipients of the Miss Purcellville Police Department scholarship in December of 2014. However, our younger daughter suffers from PTSD, and since August at least four of the heroes/heroine of the Purcellville Police Department (and a tall, dark handsome man from the sheriff's department) have responded to our call for help in our home. Two of those occasions being in the middle of the night/wee hours of the morning.

Unfortunately, my mental state of being at the time could not retain the names of these caring, valiant men and woman, so please forgive me. On the occasion your officer joined with the Purcellville Police, he responded quickly and efficiently, and had it not been for these men's immediacy and skill, I am not sure we would still have our daughter with us. Rose was hostile, belligerent, profane and violent in resisting the calm, caring help of the officers. I apologize to you for her disrespect and bad behavior. And I thank you from the bottom of my heart for your professional, skillful execution of protecting her and seeing she got where she needed to go safely.

Unfortunately, Rose is a hurt little girl inside with deep emotional, psychological needs. She has spent the last month in the hospital and is now receiving continued care through the hospital's after school program. We believe she is doing better, and she would not be here to heal, were it not for your efforts.

Words are not adequate to express our deep appreciation for all you have done for our family and to keep us safe. You are our unsung heroes, and we are so very grateful!!! Thank you, thank you!

You remain in our heartfelt, daily prayers for protection and with adoration and gratitude,

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Io _ Shiriyg Chapman and Largent Nugent

april 25, 2014 Den Ano-I have sent you my felter of thanks to Innotigator Lake. Please note what a unter ful job he did to areut me last week. much appreciation for the wonderful job he did. It shows the presice what a great department you have. all my thanks -Dorady



Colonel W. S. (Steve) Flaherty Superintendent

(804) 674-2000

COMMONWEALTH of VIRGINIA

Lt. Col. Robert B. Northern Deputy Superintendent

DEPARTMENT OF STATE POLICE

P. O. BOX 27472, RICHMOND, VA 23261-7472

April 20, 2016

Sheriff Michael L. Chapman Loudoun County Sheriff's Office 803 Sycolin Rd., S.E. Leesburg, VA 20175

Dear Sheriff Chapman:

I sincerely appreciate your continued support as an affiliate of the Northern Virginia Internet Crimes Against Children (NOVA/DC ICAC) Task Force.

As you are aware, the Loudoun County Sheriff's Office in partnership with the NOVA/DC ICAC Task Force recently led pro-active criminal investigations against internet predators as part of the national Operation Broken Heart III initiative. Through the week of April 11 to 15, the NOVA/DC ICAC Task Force and the Loudoun County Sheriff's Office received onsite support from the FBI, US Marshals Service, Virginia Office of the Attorney General, the Loudoun County Commonwealth Attorney's Office, the Town of Herndon Police Department, the Prince William Police Department, the Fairfax County Police Department and investigators from several other task force affiliate agencies.

Your detective, Patrick Beaver, organized the pro-active, secured the location, and coordinated the participating agencies which all led to a very successful operation.

The following is a brief summary of the outcome of the investigations:

The task force executed three search warrants which yielded large amounts of evidence containing obvious child pornography. These investigations continue and arrests are expected from all three search warrants.

Three adult males were arrested in three separate incidents during the operation for traveling to meet what they thought were juvenile females for the purpose of having sex. A total of five charges for use of a communication device to entice a minor, and two charges of production of child pornography resulted. The search of one of these

individuals' vehicle also produced a hand gun, a stun gun, and other paraphernalia. All three were taken into custody without incident.

Undercover detectives are still working with a suspect in Georgia who has discussed making plans to travel to Virginia to have sex for hire with an undercover detective's two children, ages 4 and 8. This case is on-going and will require coordination with the Tactical Enforcement Unit/Rapid Response Unit (TEU/RRU) for undercover work.

An undercover detective posing as a 14 year old female has been contacted and is being groomed by an alleged 18 year old female for prostitution. The female suspect has referenced another juvenile involved in prostitution. Identification has not yet been made. This case is pending and will require coordination with TEU/RRU for undercover work.

Several additional arrests were also made by the ICAC Task Force:

- A Town of Herndon arrest based on a federal warrant for production of child pornography, served by NOVA/DC ICAC and Homeland Security Investigations.
- A Prince William man was arrested for production of child pornography
- A juvenile in Prince William was also arrested for production of child pornography

Again, I thank you and Detective Beaver for all you do in support of the NOVA/DC ICAC Task Force and look forward to continued success as a result of this partnership.

Sincerely, A Rusulls

Captain David A. Russillo Division Commander Bureau of Criminal Investigation High Tech Crimes Division

DAR/jbc



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David Hans Solodar | Lenora Hoffer Solodar | Michael Warren Solodar

May 20, 2016

Sheriff, Michael L. Chapman Loudoun County Sheriff's Office P.O. Box 7200 Leesburg, Virginia 20177-7200

Re: Commonwealth Contractors Group Self – Insurance Association v. The Brothers Signal Company Writ of Fieri Facias and levy on personal property Case # GV-15-011548-00

Dear Sheriff Chapman:

I am writing this letter to commend Deputy Brandon Leigh and Deputy Allen Angel, officers in your Sheriff's Office.

I had a writ of fieri facias issued to levy on personal property belonging to The Brothers Signal Company, the judgment debtor. Deputy Leigh and Deputy Angel noticed that four trucks belonging to the judgment debtor were advertised for public auction. The deputies notified my office, we double-checked with DMV regarding prior liens, and the trucks were levied upon. My client was paid in full by agreement of counsel for The Brothers Signal Company.

Deputy Leigh and Deputy Angel each performed his work for the Sheriff's Office efficiently and professionally. I thank each of them for the care, attention, and follow-through they provided to bring my client a positive result.

I ask that you place this letter in each officer's personnel file.

Very truly yours,

Lenora N. Joloda

Lenora H. Solodar

Cc: Deputy Brandon Leigh Deputy Allen Angel

4825 Radford Ave., Sulte 201, Richmond, VA 23230 | (804) 510-0487 p | (804) 918-0446 f solodarlaw.com

Corwin, Karen	
From: Sent: To: Cc:	Friday, May 20, 2016 10:06 AM
Subject:	RE: Online Form Submittal: Compliment Form

Robert S. Buckman, Jr. Chief Deputy Loudoun County Sheriff's Office 803 Sycolin Road Leesburg, VA 20175 (703) 777-0154

From: noreply@civicplus.com [mailto:noreply@civicplus.com] Sent: Friday, May 20, 2016 9:40 AM To: Chapman, Mike <<u>Mike.Chapman@loudoun.gov</u>>; Buckman, Robert <<u>Robert.Buckman@loudoun.gov</u>>; Poland, Mark <<u>Mark.Poland@loudoun.gov</u>>; Corwin, Karen <<u>Karen.Corwin@loudoun.gov</u>> Subject: Online Form Submittal: Compliment Form

Compliment Form

This form is used to file a compliment regarding a deputy's or other employee's
conduct or the level of service provided by the Sheriff's Office.

Your Information	
First Name:	
Middle Initial:	
Last Name:	
Address:	214 Lewis Williams Lane
City:	Berryville
State:	VA
Zip:	
Home Phone:	

Work Phone:	
Email:	- adaba: One
	(Section Break)
Incident Information	
Please enter the deputy(s) / employee(s) names:	aster Deputy T.P. Alpy #9724
Incident Location:	Rt 7, near Purcellville
Date of Incident:	May 12, 2016
Time of Incident:	7:20 AM
Explain the circumstances on why you are paying this compliment:	I was at a standstill on Rt 7 and rear-ended at about 40 MPH by a large SUV. I was pretty shaken up. Master Deputy Alpy could not have been better about checking on my medical condition, calming me down, and explaining what I needed to do for next steps. My car was totaled, but I was very grateful that someone with Deputy Alpy's demeanor and professionalism was on the scene.
Approval for Use on LCSO Website	Please Share but Remove my Personal Information (Name/e-//mail/Address etc.)

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Corwin, Karen

From: Sent: To: Subject:

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noreply@civicplus.com Sunday, May 15<u>, 2016 1:57 PM</u>

Online Form Submittal: Compliment Form

Compliment Form

This form is used to file a compliment regarding a deputy's or other employee's conduct or the level of service provided by the Sheriff's Office.

Your Information	
First Name:	
Middle Initial:	
Last Name:	
Address:	
City:	
State:	VA
Zip:	20148
Home Phone:	
Work Phone:	Field not completed.
Email:	helly greaves@icloud.com
	(Sector Break)
Incident Information	
Please enter the deputy(s) / employee(s) names:	Jason Gadell #2968
Incident Location:	my residency
Date of Incident:	30 Apr 16
Time of Incident:	evening
Explain the circumstances	My cousin sent me a message through Facebook stating she

on why you are paying this compliment:	wanted to end her life because she had lost her children (I later found out her boyfriends cruel mother has temporary custody) and needed someone to talk to. I was currently picking up my husbands children and was unable to discuss what was going on in their company so I sent her a reply stating such and told her to hang tight and that I would call her shortly. When I got home and was able to call her she didn't answer her phone and that worried me. So not knowing exactly how to handle the situation, I called the police. I was informed that it was out of the local jurisdiction but the officers would do their best to handle the situation. Officer Gadell came to our home and attained what little information I had and stated that he would do his best to contact my cousin. My cousin resides in Nevada. I am very pleased how professional Officer Gadell handled the situation. He showed genuine compassion and concern, beyond what I think would be expected of a law enforcement officer. As prior military, I can relate. I belief there is a difference between showing up because that's what's expected of you, and stepping up to the plate because your heart is in it. I feel he went above and beyond what he had to do. Because he had limited information he told me he would do his best and he did. He kept his word and followed the situation through - that alone is a BIG deal. He was able to contact my cousin and contact my cousin and
	spoke with her heart to heart. She is doing better now and getting the counseling she needs. I think she just really needed someone to talk to. I do want to say thank you to everyone involved - from the 911 dispatcher to the person filing the report. And again, a special thanks to Officer Gadell for going above and beyond.
Approval for Use on LCSO Website	Please Share but Remove my Personal Information (Name/e- mail/Address etc.)

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President

Jennifer Godown Fairfax County Police Department

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Vice President

Sarah Fletcher Fairfax County Police Department

Secretary

Jennifer Satterwhite Virginia State Police

Treasurer

Terri Hines Manassas City Police Department Dear 1st Lt. Miller,

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On behalf of the Virginia Crime Analysis Network's Executive Board, I would like to express our gratitude for Ms. Rebecca Kelley's time and expertise participating in our Small/Medium Jurisdiction Panel Discussion during our 2016 Spring Training Symposium. Ms. Kelley's contribution to the discussion was extremely well-received and beneficial to all who attended. This training seminar was one of the most well-attended to date and we believe that the reputation of our presenters and the promise of professional growth that their expertise provided are reflected in this attendance!

Ms. Kelley was a pleasure to work with and displayed the utmost in professionalism and passion for her career and knowledge of the crime analysis profession.

VCAN is a small, but growing group of professionals who rely on free trainings provided throughout the year to continue our professional development. It is due to the willingness of industry leaders such as Ms. Kelley, who impart their trials and successes to our membership that we are able to keep pace with developments in the field, apply the most relevant skills efficiently and grow a cooperative network of like-minded, focused law enforcement partners. By participating in the excellent training provided, our members are now better equipped to meaningfully contribute to the missions of law enforcement agencies across the Commonwealth of Virginia.

We thank you for your support of Ms. Kelley and hope to maintain a lasting partnership with Ms. Kelley and the Loudoun County Sheriff's Office.

Best regards,

Jell

Jennifer Godown President, Virginia Crime Analysis Network

Virginia Crime Analysis Network

9518 Fairview Avenue, Manassas, VA 20110 www.virginiacrimeanalysisnetwork.org info@virginiacrimeanalysisnetwork.org



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From: Sent: To: Cc: Subject: Poland, Mark Thursday, April <u>28, 2016 12:37 P</u>M

Fwd: Online Form Submittal: Question / Concern

Excellent work and nice compliment!

Thanks Mark

Lt. Colonel Mark J. Poland Chief Deputy Operations Bureau Loudoun County Sheriff's Office 703.771.5942 FBI NA 260

Sent from my iPhone

Begin forwarded message:

From:
Date: April 28, 2016 at 8:53:05 AM EDT
To: mailto:sign: square
Concern@loudoun.gov>, <a href="mailto:
Subject: Online Form Submittal: Question / Concern
Reply-To: <

Question / Concern

This form is used to raise concerns or questions about Sheriff's Office policies or procedures that you feel do not rise to the level of an official complaint. We will do our best to answer all questions. You may opt to not be contacted if you have a concern that you just want us to be aware of.

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Your Information	
First Name:	
Middle Initial:	Field not completed.
Last Name	

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Address:	
City:	Round Hill
State:	Virginia
Zip:	
Home Phone:	
Work Phone:	Field not completed.
Email:	
	(Section Brask)
Question / Concern	
Type of question / concern:	Field Operations / Patrol
Would you like to be contacted?	No
Explain your question or concern:	On April 27, 2016 I field a complaint regarding a car which passed a stopped school bus at the intersection of Legend Drive and Marbury Street in Round Hill. I was so impressed that a sheriff called me within minutes of filing the complaint to follow up. As promised, a sheriff, Master Deputy Alpy #9724, was at the intersection this morning, 4/28/16 and personally called me to follow up this morning. He discussed that he did observe a potential safety hazard with the location of our bus stop and made recommendations to the bus transportation department. Master Deputy Alpy was very informative about the rules, his observations and future follow up. He reported he also plans to return intermittently to the location on a motorcycle to monitor for speeding and other potential violations. I sincerely appreciate the care and time and personal follow up for the sheriffs who contacted me. It truly means a lot of know that we have the support of your team to protect our children and keep our community safe and the response time was better than I could have expected. Thank you.

Affirmation

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I do hereby affirm that the foregoing information provided by me is true and complete to the best of my knowledge and belief. I understand that any false or misleading statements, accusations or allegations made by me in relation to this complaint, either orally or in writing, may subject me to civil action and/or criminal prosecution.

By submitting this form, you are agreeing to the above statement.

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From:
Sent:
To:
Cc:
Subject:

Buckman, Robert Thursday, April 28, 2016 3:56 PM RE: Online Form Submittal: Compliment Form

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One of the better compliments I have seen. Dale, Great Job!

From: noreply@civicplus.com [mailto:noreply@civicplus.com] Sent: Thursday, April 28, 2016 3:20 PM To: Chapman, Mike <<u>Mike.Chapman@loudoun.gov</u>>; Buckman, Robert <<u>Robert.Buckman@loudoun.gov</u>>; Poland, Mark <<u>Mark.Poland@loudoun.gov</u>>; Corwin, Karen <<u>Karen.Corwin@loudoun.gov</u>> Subject: Online Form Submittal: Compliment Form

Compliment Form

This form is used to file a compliment regarding a deputy's or other employee's conduct or the level of service provided by the Sheriff's Office.

Your Information	
First Name:	
Middle Initial:	Field not completed.
Last Name:	
Address:	
City:	Leesburg
State:	VA
Zip:	20176
Home Phone:	
Work Phone:	Field not completed.
Email:	
	··· (Section Break)
Incident Information	
Please enter the deputy(s)	Sergeant James Spurlock

/ emp	loyee(s)	names:
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Catoctin Elementary
4/28/16
Field not completed.
I signed up my daughter for the McGruff safety camp this summer through LCSO. She has spent the past 3 1/2 years recovering and rehabilitating from a deadly illness which caused her to have four heart attacks and a traumatic brain injury among other things. She is a well adjusted and happy kid, but there were some concerns about her being able to participate, just by the information sent in on her application. Sgt. Spurlock not only took the time to reach out to myself and my daughter's teachers to learn more about her, but he met myself, my husband and my daughter at her school this afternoon just to make sure we were all on the same page. My daughter is a fighter and has overcome more in 3 years than some do in their lives, and Sergeant Spurlock not only recognized and commended that, but he wanted to make sure that Kensley would be given the opportunity to attend camp like every one else. Our lives have changed a lot in the past few years, and every person we meet like Sgt. Spurlock, who advocates for Kensley in any way, makes our lives that much fuller. Many thanks to him for his support and encouragement.
Please Share (Your e-mail address and address, if provided, will be removed)

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Corwin, Karen

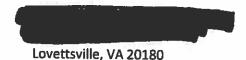
From:	noreply@civicplus.com
Sent:	Tuesday, May 10, 2016 9:40 AM
То:	Chapman, Mike; Buckman, Robert; Poland, Mark; Corwin, Karen
Subject:	Online Form Submittal: Compliment Form

Compliment Form

This form is used to file a compliment regarding a deputy's or other employee's conduct or the level of service provided by the Sheriff's Office.

Your Information	
First Name:	
Middle Initial:	Field not completed.
Last Name:	
Address:	Field not completed.
City:	Field not completed.
State:	Field not completed.
Zip:	Field not completed.
Home Phone:	Field not completed.
Work Phone:	
Email:	Field not completed.
	(Section Break)
Incident Information	
Please enter the deputy(s) / employee(s) names:	Deputy Laura Duhl
Incident Location:	
Date of Incident:	05/09/2016
Time of Incident:	15:30 Hours
Explain the circumstances	I am employed by a retailer as their corporate investigator. A

Approval for Use on LCSO Website	was, however I will keep this short. Thank you for your service! Please Share (Your e-mail address and address, if provided, will be removed), Please Share but Remove my Personal Information (Name/e-mail/Address etc.)
 on why you are paying this compliment:	theft had occurred at the store a few days prior and I was calling to file a police report. I can say that I am very lucky Deputy L. Duhl responded. I have worked with may LE agencies/officers and I can see she is by far one of the best and most professional officers I have had the pleasure of meeting. She was very attentive, and her demeanor was top notch. I can go on and on about how great of a Deputy she



April 27, 2016

Sheriff Michael Chapman Loudoun County Sheriff's Office P.O. Box 7200 Leesburg, VA 20177-7200

Dear Sheriff Chapman:

I would like to take this opportunity to thank the following deputy's for their help yesterday in leading my father's (Charles M. Hummer) funeral procession from Hall Funeral Home in Purceliville, VA to the Hillsboro Cemetery: Sgt. Nugent, Deputy Alpy, Deputy Cenate, Deputy Grandner and Deputy Shore.

As I was riding in my car and watching these deputy's lead the way to my daddy's final resting place, I had one big smile on my face, just thinking "Wow, daddy this is all for you, what a wonderful tribute you got from my friends at the LCSO".

I can't begin to thank each and every one of these deputy's enough for their tribute they paid to my daddy. And I want to thank Sgt. Bill Nugent personally for his kind and comforting words he said to me yesterday. They mean more to me than he will ever know.

