From:

noreply@civicplus.com

Sent:

Tuesday, October 03, 2017 6:37 PM

To:

Chapman, Mike; Poland, Mark; Corwin, Karen; Beasley, Tammy; Fernandes, John

Subject:

Online Form Submittal: Compliment Form

Compliment Form

This form is used to file a compliment regarding a deputy's or other employee's conduct or the level of service provided by the Sheriff's Office.

Your Information

First Name:

Middle Initial:

Last Name:

Address:

City:

Ashburn

State:

VA

Zip:

20147

Home Phone:

Work Phone: Field not completed.

Email:

Incident Information

Please enter the deputy(s)

Sheriff Torres

/ employee(s) names:

Incident Location:

Sycolin Road

Date of Incident:

9/25/17

Time of Incident:

4:00

I called the sheriffs department as I feared my soon-to-be exhusband damaged my car. Officer Torres was extremely kind and explain to me several options of paperwork I could file in the event I felt my life was being threatened. I was very shaken and he was extremely kind and courteous. An amazing representative of your department. Thank you so much for your help!!!!!!!!!!

Approval for Use on LCSO Website

Please Share but Remove my Personal Information (Name/e-mail/Address etc.)

From:

noreply@civicplus.com

Sent:

Wednesday, October 04, 2017 12:10 PM

To:

Chapman, Mike; Poland, Mark; Corwin, Karen; Beasley, Tammy; Fernandes, John

Subject:

Online Form Submittal: Compliment Form

Compliment Form

This form is used to file a compliment regarding a deputy's or other employee's conduct or the level of service provided by the Sheriff's Office.

Your Information

First Name:

Middle Initial:

Last Name:

Address:

City:

State:

Zip:

Home Phone:

Work Phone:

Email:

Sterling

VA

20164

Field not completed.

Incident Information

Please enter the deputy(s)

Deputy Gessner

/ employee(s) names:

Sterling, VA

Date of Incident:

Incident Location:

10/4/17

Time of Incident:

Field not completed.

Coffee With A Cop at Chick-fil-A - I would like to thank the Loudoun Sheriff's Department for providing this venue for citizens to thank the Deputies for their service and to talk one-on-one with a Deputy about their concerns. I received a warm welcome when I entered and was able to share my concerns with Deputy Gessner. He listened patiently, did not rush me and did an excellent job of addressing my concerns one at a time. By doing this, it enabled me to see that I had been focusing on several incidents as a whole, not separately. As a result of Deputy Gessner's feedback, I now have my confidence and peace of mind back. I cannot thank him enough and hope that more people will take advantage of Coffee With a Cop in the future!!! Thank you Loudoun County Sheriff's Department for providing citizens with multiple ways to stay in touch!

Approval for Use on LCSO Website

Please Share (Your e-mail address and address, if provided, will be removed)

Tam writing to advise you of the exemplary performance exhibited by Detective Mark Bush when dealing with the case mentioned above. Detective Bush was very patient, kind and understanding in helping me deal with one of the most difficult situations of my life: the sudden death of my Detective Bush always returned my calls in a prompt manner and I feel that he went above and beyond in his efforts to help me obtain the information and facts in order for me to attempt to process what happened. For example, instead of just providing information to me that I could give to the funeral home, he took the initiative to contact the cremation provider himself in order to expedite the completion of the arrangements. I believe he also made some calls to the ME's office on my behalf. He is a very compassionate human and reflects a very positive impression of your law enforcement unit.

I cannot express how appreciative I am of Detective Bush's work ethic and qualities as a human being. I just wish that I had met him under better circumstances.

Thanks again to the Loudoun County Sheriff's office for having Detective Bush on staff. He should be held up as an example of what compassionate law enforcement looks like.

Sincerely,

From:

Poland, Mark

Sent:

Thursday, October 19, 2017 9:52 AM

To:

Iversen, Timothy

Cc:

Hines, Christopher; Ebersole, Jeffrey; Chapman, Mike; Beasley, Tammy

Subject:

FW: Online Form Submittal: Compliment Form

Deputy Iversen, great work!

Thanks for the hard work and stay safe.

Mark

From: noreply@civicplus.com [mailto:noreply@civicplus.com]

Sent: Thursday, October 19, 2017 9:41 AM

To: Chapman, Mike <Mike.Chapman@loudoun.gov>; Poland, Mark <Mark.Poland@loudoun.gov>; Corwin, Karen

<Karen.Corwin@loudoun.gov>; Beasley, Tammy <Tammy.Beasley@loudoun.gov>; Fernandes, John

<John.Fernandes@ioudoun.gov>; Park, Don <Don.Park@ioudoun.gov>

Subject: Online Form Submittal: Compliment Form

Compliment Form

This form is used to file a compliment regarding a deputy's or other employee's conduct or the level of service provided by the Sheriff's Office.

Your Information

First Name:

Middle Initial:

Last Name:

Address:

City:

Sterling

State:

VA

Zip:

20164

Home Phone:

Work Phone:

Email:

Incident Information

Please enter the deputy(s) / employee(s) names:

Tim Iversen

Incident Location:

Sugarland Run Dr

Date of Incident:

10/18/2017

Time of Incident:

11:50am

Explain the circumstances on why you are paying this compliment:

Deputy Iverson pulled me over, rightfully so, and was incredibly nice! He chatted with me while smiling the entire time. I felt extremely comfortable despite being in the wrong and getting a ticket (which I totally deserved). I want to say thank you so much for keeping me smiling and improving my day!!!!

Approval for Use on LCSO Website

Please Share (Your e-mail address and address, if provided, will be removed)

Compliment Form

This form is used to file a compliment regarding a deputy's or other employee's conduct or the level of service provided by the Sheriff's Office.

Your Information

First Name:

Middle Initial:

Last Name:

Address:

City:



Ashburn

State:

VA

Zip:

20147

Home Phone:

Work Phone:

Field not completed.

Email:

Incident Information

Please enter the deputy(s) / employee(s) names:

Incident Location:

Telephone Call

Date of Incident:

10-4-2017

Time of Incident:

19:52

Explain the circumstances on why you are paying this compliment:

I contacted the non-emergency line to inquire on a juror at the LC district court out of concern that there had been no contact from them and the time of the evening. The call taker patient researched the matter and took the extra step to contact a deputy at the court who confirmed that court was still in session well after its normal closing time. The empathy shared by the call taker in understanding the concern was greatly appreciated and so was the actions taken to look into the matter. Unfortunately I don't have a the name of the call taker

Approval for Use on LCSO Website

Please Share (Your e-mail address and address, if provided, will be removed), Please Share but Remove my Personal Information (Name/e-mail/Address etc.)

From:

noreply@civicplus.com

Sent:

Thursday, October 26, 2017 9:27 PM

To:

Chapman, Mike; Poland, Mark; Corwin, Karen; Beasley, Tammy; Fernandes, John; Park,

Don

Subject:

Online Form Submittal: Compliment Form

Compliment Form

This form is used to file a compliment regarding a deputy's or other employee's conduct or the level of service provided by the Sheriff's Office.

Your Information

First Name:

Middle Initial:

Field not completed.

Last Name:

Address:

Field not completed.

City:

Field not completed.

State:

Field not completed.

Zip:

Field not completed.

Home Phone:

Field not completed.

Work Phone:

Field not completed.

Email:

Field not completed.

Incident Information

Please enter the deputy(s)

T. Bradley

/ employee(s) names:

Incident Location:

Ryan Rd/Beaverdam Dr

Date of Incident:

10/26/2017

Time of Incident:

5:17pm

My friend had gotten a flat tire as we were driving down Ryan Rd towards Beaverdam Dr. My friend pulled over and we attempted to change the flat tire. Upon trying to change the flat tire, we were able to determine that it would be much safer to request a deputy sit behind us to slow the traffic down while we changed the flat tire. After we placed a call to dispatch at 5:17pm, deputy T. Bradley arrived around maybe 5:25pm. He immediately activated the rear emergency lights to let others know that there was a hazard on the side of the road and to slow down. Deputy Bradley proceeded to get out of his patrol car and offer some assistance in changing the flat tire. We accepted his assistance without any hesitation. Deputy Bradley took a quick look over the situation and determined that the best course of action would be to grab the 4 pieces of wood laying on the side of the road and put them under the jack since the car was slightly at an angle due to the road's shoulder being on a hill that goes into a small ditch. We managed to raise the vehicle high enough to get the spare tire onto the car. Deputy Bradley noticed we were having trouble getting the tire to stay on the car so we could get the bolts secured to the tire. Deputy Bradley assisted in holding the tire in place while I screwed the bolts into place. After everything was taken care of, deputy Bradley offered to follow us to our destination to ensure that we got there without any further incident. We declined since we were only going around the corner. The entire time that deputy Bradley was on scene he was friendly, courteous, outgoing, caring, helpful, concerned for our safety, and he was nothing but professional. I'd love to see more deputies on the streets like deputy Bradley. Nothing but an amazing deputy. I was very pleased with my encounter with Deputy Bradley.

Approval for Use on LCSO Website

Please Share (Your e-mail address and address, if provided, will be removed)

From:

noreply@civicplus.com

Sent:

Tuesday, October 24, 2017 8:46 PM

To:

Chapman, Mike; Poland, Mark; Corwin, Karen; Beasley, Tammy; Fernandes, John; Park,

Don

Subject:

Online Form Submittal: Compliment Form

Compliment Form

This form is used to file a compliment regarding a deputy's or other employee's conduct or the level of service provided by the Sheriff's Office.

Your Information

First Name:

Middle Initial:

Last Name:

Address:

City:

_

State:

Zip:

Home Phone:

Work Phone:

Email:

South Riding

Virginia

20152

Incident Information

Please enter the deputy(s)

Deputy Thomas

/ employee(s) names:

Dulles South

Date of Incident:

Incident Location:

2 different dates

Time of Incident:

Multiple times

It's only fair to compliment great police work and professionalism. I had two unrelated visits by Deputy Thomas of the Dulles South area and he was thorough, professional and exactly what you would hope a young deputy would be. He even saw my son at the bus stop a week later and asked how he was doing and that made my son's day.

Approval for Use on LCSO Website

Please Share (Your e-mail address and address, if provided, will be removed)

From:

noreply@civicplus.com

Sent:

Sunday, October 22, 2017 9:16 PM

To:

Chapman, Mike; Poland, Mark; Corwin, Karen; Beasley, Tammy; Fernandes, John; Park,

Don

Subject:

Online Form Submittal: Compliment Form

Compliment Form

This form is used to file a compliment regarding a deputy's or other employee's conduct or the level of service provided by the Sheriff's Office.

Your Information

First Name:

Middle Initial:

Last Name:

Address:

City:

Leesburg

State:

VA

Zip:

20176

Home Phone: Work Phone:

N/A

Email:

Incident Information

Please enter the deputy(s)

T.P. Alpy #9724

/ employee(s) names:

Incident Location:

home

Date of Incident:

10/22/2017

Time of Incident:

9:10Am

P

Explain the circumstances on why you are paying this compliment:

My wife had a seizure around 9:00am Officer Alpy came by just after the EMT's arrived he was extremely concerned and very comforting to me as I was a nervous wreck he ask me if there was anything he could do or help with. This Officer in my opinion is a real asset to the community and Loudoun County Sheriffs Office. Thank you very much Officer Alpy

Approval for Use on LCSO Website

Please Share but Remove my Personal Information (Name/e-mail/Address etc.)

Dear Capt. Hines,

I great appreciate the time you took to provide Delegate Minchew a thorough update of all the effort the Loudoun County Sheriff's Office has put into addressing the concerns of the constituents along Foxcroft Road and the work that has been done to enhance the safety along that roadway. We are fortunate to have such a responsive and dedicated Sheriff's Department and Delegate Minchew will appreciate being able to pass your great efforts along to the residents of this community.

Thank you for your time and expertise.