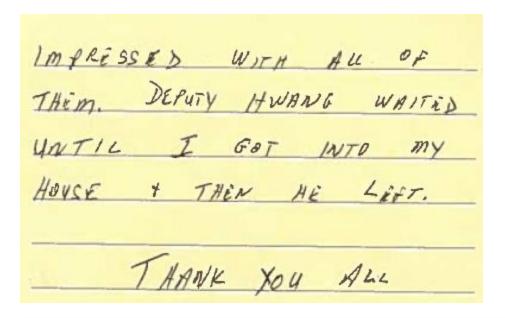
SHERIFF CHAPMAN. I AM WRITING TO THANK DEPUTY HWANG \$3202, 911 OPERATOR & SHERIFF DEPART. OPERATOR ON MONDAY 10 DEC AT 0235 I RAN INTO # A FEW DEER ON 4207. THEY WEREALL VERY PLEASANT AND WORKIED ABOUT ME DEPUTY HWAVE CALLED THE TOW TRUCK MADE SURE THE DEER WERE OFF THE ROAD + THEN TOOK ME HOME IN LAVETTSUILLE. VERY



Dear Sheriff Chapman,

I would like to sincerely thank a member of your team, Deputy A. Tarad #3060, for his professionalism and willingness to do everything possible to locate the person that hit my car and absconded without providing their personal information.

This incident happened in the Wegmans Sterling parking lot on November 17, 2018. My sister and I was extremely impressed with his patience and how he explained in detail what would happen during the investigation process. We are so grateful for Deputy Tarad for his assistance. As you can imagine, it is disturbing when someone blatantly hits your car in daylight and just leaves.

Once the case was opened, it was reassuring to know that Deputy Tarad kept his word and followed up with me regarding the status of the case. Unfortunately, the person could not be located due to a camera/recording operational issues at Wegmans. Still, my thanks and appreciation to the Deputy Tarad for all his efforts.

Sherriff – just wanted to send you a quick note to say thank you.

I am over at the Shenandoah Building/DFS working on the upcoming Point-in-Time Count and just had to take a moment to let you know that the men and woman serving this community with Loudoun County Sherriff's Office are truly the finest in the country.

I mean – wow! Each and every single time I interact with one of your Deputies, Sergeants, Majors, etc. they are the kindest, most intelligent, respectful and compassionate individuals I have ever encountered.

Kudos to you for cultivating a culture that is truly dedicated to excellence, integrity and compassion. I am so very grateful for all that you do in overseeing such a phenomenal and exemplary group of individuals.

Thank you so much Sherriff Chapman, for leading LCSO headquarters ... you are truly providing the residents of Loudoun County with a league of extraordinary gentlemen.

We are blessed to have you and I am grateful. Thank you!

## Dear Sheriff Chapman:

Although I have great admiration and respect for the Loudoun County Sheriff's Office, this is the first time I've written about a particular officer. I have done so this time, because it is so well deserved.

On New Year's Day, near dusk, my husband and I pulled on to Route 50 after dropping packages off at our son's new home in Aldie. We were about a mile from my son's home when I made the turn on to Route 50 near Gilbert's Corner. I forgot I had placed my keys on top of our Rav-4 (my husband had an extra set that I was using) and as I completed the 45 degree turn, I heard a clattering noise on the top of the vehicle and remembered the keys. Because of traffic, I couldn't pull to the shoulder until about a mile or so, beyond where I was sure I heard the keys fly off of the car. I turned the hazard lights on and my husband and I began slowly walking up the shoulder to see if we could find the keys. Although it was New Year's Day, traffic was fairly busy.

Within a few minutes, Deputy J. Nyce (#3112) saw our vehicle, parked his patrol car behind it, and very politely asked what we were doing. I explained, and he immediately put his flashing lights on to warn other drivers that we were there. Deputy Nyce got out of the car and began trailing us as we walked up the shoulder in our search. We did not see the keys and I thought they likely flew off the Rav-4 into the brush along the shoulder. I had little hope of seeing them again. I thanked Deputy Nyce for keeping us safe and drove further down Route 50 to find a drive to turn around to return to my son's house.

As we pulled into the driveway of our son's house, I glanced up and saw Deputy Nyce driving towards us, holding my keys! I was ecstatic. He explained that as I was turning my car around in a driveway, he could see the keys and retrieved them for us. He then followed us back to my son's house to return them to us.

Deputy Nyce was professional, courteous and went way beyond what I ever would have expected. Even though we remained on the shoulder as we walked up and down, he obviously knew it was dangerous for us to be on such a heavily traveled road. Instead of leaving us to fend for ourselves, he remained in the area, put on his flashing lights and ensured our safety. And then, after we had given up, and failed to see the keys in the shoulder of the road, he saw them and returned them safely to us.

Sheriff Michael Chapman January 8, 2019 Page 2

We were so very grateful by his efforts which we felt were above and beyond what he needed to do, and I just want you to know how impressed we continue to be with the Loudoun County Sheriff's Department. Deputy Nyce went above and beyond what we would ever have expected and we are grateful to him. But more importantly, Deputy Nyce's actions reflect an attitude for which you and your team are responsible – truly and professionally serving the public.

Thank you Sheriff Chapman. And thank you Deputy Nyce.

## PEMBROOKE OF LOUDOUN CONDOMINIUM

c/o TWC ASSOCIATION MANAGEMENT 397 Herndon Parkway, Suite 100 Herndon, VA 20170 (703) 437-5800 (703) 471-6578 (fax)

January 8, 2019

Deputy Dawn Taylor 803 Sycolin Road Leesburg VA 20176

Dear Deputy Taylor,

This letter will serve as our thank you for your outstanding service to our community for the last three (3) years.

Your capable leadership, dedication and unselfish commitment of your own time to the betterment of Sterling and our community in particular is truly appreciated.

It is difficult to list the amount of different ways you have helped us — from the National Night Out, to your professional assistance at our meetings; to tackling our difficult trash problem; to your involvement with the children at Pembrooke - you have assisted us with many issues.

You will be greatly missed by the Board, Management and our residents. We wish you success and happiness in your new position.

Yours truly,

Sean Kenis President

Pembrooke of Loudoun Condominium

Cc: Sheriff Mike Chapman

Sean Kenis Hu

Dear Sir,

sincere appriention to you and your men, mos marty naviate and RW colantonis of the addance Divisor for comming the au neighborhood and taking con of a darguous situatione Bell attente left standing for sucedo.

Scallesthe Telephone company and the Utility company to no avoide:

and sepleced the correspond the post expusing all the wires to all the same and they replaced a large ground cores expusing a large table.

Wear gesteful Hard you and may dos Bless.