

Dear Sheriff Chapman,

My name is Omar and I am a member of Boy Scout Troop 1576 of the All Dulles Area Muslim Society (ADAMS). I recently completed my Eagle Scout Project which was to install 4 bleeding control kits at the ADAMS Center, as well as host an Active Threat Response Seminar for the ADAMS Community. I reached out to the Loudoun County Sheriff's Office requesting that they teach the Active Threat Response portion of the project and I received a response from Sgt. Matt Bressler. Sgt. Bressler assisted me in the preparation phase for the seminar and later delivered an amazing presentation to the attendees! I am reaching out to you, Sgt. Bressler, and the department at large to thank you for your service and dedication. Not only to our House of Worship but the county at large.

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Dear Sheriffs,

I am writing this letter on behalf of two officers; E Clinton #3333 and Deputy Class Garone #3140 who they came to our home helping us today.

We have had a lot of trouble to take care of our daughter who has a mental illness refusing take a medication and go to visit Dr's office. Both officers came to our home today and they showed us a skill to understand my daughter without trouble. She finally accepted to go Dr' office and get a proper medication. This is a second medication to stabilize her conditions. Hoping she is getting better soon and like to see her smiling face. She was being an angel with a beautiful smiling and always caring others peoples in her life.

I'd like to take this opportunity to thank to two officers who they showed all skills with caring, and encouragement to our family. It boggled my mind and touched my heart to know that cared. I have not the words to express how much you helped me making it through a rough time. It is very nice to know that there are wonderful officers in our community.

Thank you so much.

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I reached out to the Sheriff's office to request assistance with calming my daughter's fear and anxiety about our safety in our home and neighborhood. She is autistic so the fear she has is very much amplified. Lt. Beatty, a CIT Coordinator and Peer Support Team Leader, contacted me the very next day. We discussed options and the next thing I knew he was at my doorstep speaking directly to my daughter! Please believe me when I say he went above and beyond the call of duty. He was so patient with her as he answered all her questions and listened to her concerns. I couldn't have asked for a better response to my dilemma. He also took time to show us where the nearest fire station was. The first responders there also took time out to answer questions and show my daughter the actions they would take if she made an emergency call. It was such a perfect ending to an amazing start. I can't thank LCSO, Ashburn Volunteer Fire and Rescue - Station 6, and Lt. Beatty enough for their responsiveness and level of care given to my family. I am forever indebted.

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LCSO Officers responded to my request for assistance when a disabled family member left Kohls alone and walked in heavy rain for six hours before being found by the LCSO Team after midnight. Their support and professionalism were extremely high, I cannot imagine a good outcome without their help,

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We would like to acknowledge this officer's professional and competence in handling an incredibly stressful and challenging situation. Our teenage autistic and intellectual disabled daughter was having a mental crisis and became out of control. She was in acute danger of harming herself.

The officers were able to help diffuse the situation and calm her to such a state that she no longer was in danger of inflicting harm upon herself. so much

Once she was in a calm state, they were of invaluable assistance in helping us transport her to the Emergency Room for an evaluation. In these times when Police and Sheriff departments are receiving

bad and derogatory press, we just wanted to inform you that many citizens (like us) out there that appreciate the fine work/assistance you provide to our community.

Thanks, and continue to do the difficult but rewarding work in our community.

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We were asleep and apparently our alarm went off. A Loudoun County Sheriff showed up at our door. My husband and I are handicapped and our elevator needs repair.

The Sheriff was very professional and looked all outside our house. He said the patio door on lower level may be ajar. When we could go down this am, we found all okay.

We are a bit worried as we get lots of deliveries due to COVID-19 and appreciate the concern of the Sheriffs Dept!!

Thank You

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Sheriff Chapman,

I wanted to express my appreciation for a job well done by an officer in your department. Last Thursday (9/17) I stopped by the Sterling satellite office with a request to meet with an officer. I was informed that an officer was not in the office but to call the general phone number for assistance. Upon returning home I called the number, explained why I was calling (we were out of town for a week and upon returning home had suspicion my home had been targeted for a potential home burglary) and told an officer would call me.

Almost immediately Office Christina Evans called me, listened to my concern and understood my issue. She immediately researched my the details, spoke with other officers and agreed to review the picture I had taken. I sent Officer Evans the picture and she returned my call a short time later. Officer Evans informed me she reviewed the picture, spoke with other officers and concluded my concerns appeared to be a non issue. Additionally, Officer Evans then informed

me in the future we could alert the Sheriff's office when we'd be away from home and an officer periodically could drive by and even walk the property.

After talking with Officer Evans I was greatly relieved and reassured of my family's safety. We appreciate Officer Evans timely responsiveness and outstanding customer service. She acknowledged our concern and diligently addressed the information I shared. We have resided in Loudoun County for 37 years and greatly appreciate the service of the Sheriff's office, exemplified by Officer Evans in keeping Loudoun County an attractive and safe environment to live.

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