

Officer Ortutay pulled our vehicle over because we neglected to update the registration. This was an oversight by my wife and I, that has since been resolved. Upon pulling our vehicle over, Officer Ortutay proceeded to engage in a friendly and humorous discussion with our two children. While my wife and I made the mistake, neglecting to update our registration, Officer Ortutay took the time to engage with our children, to help calm their nerves a bit. We are so proud to have officers in Loudoun County like officer Ortutay. Thank you so much for your service!

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I'd like to publicly thank Jason Leydig for his actions during the past two years. During this period, he has not only helped me and my family, but also the community of Moorefield Green. On numerous occasions, he has responded to requests with many issues, including traffic safety as well as the general safety of our neighborhood. Additionally, he provides assistance and information both on and off duty, which I believe goes above and beyond what is expected of a law enforcement officer.

So in this holiday season, please pass my thanks to officer Leydig, who represents LCSO extremely well!  
Best Regards.

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Upon being in need of a multiple set of fingerprints for an unrelated legal requirement, it was refreshing to learn that these two deputies were very service oriented and more than willing to help with my need on a walk in basis. DFC Donnell was extremely professional on my call to the station to obtain information on how to obtain prints and equally professional and helpful on my arrival today to begin the process. DFC Garone was also equally professional and friendly in conducting the printing process. I am writing to ensure they receive credit for their positive, helpful and professional demeanor while assisting me in a function that Fairfax Cty (Where I currently reside) won't even do anymore (COVID apparently prevents them). Given that law enforcement is likely the most difficult career field to be in these days, its easy to get jaded with the general public and be less than helpful, so it really is out of the ordinary when I experience this kind of service for something so trivial as this. Keep up the great work and recruit more Deputies like these two fine gentlemen!

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My husband of 10 years went MIA after an argument and uncharacteristically had not been heard from in over 24 hours. Although the officer explained that legally they couldn't do much because he had not threatened to harm himself or others and had no known weapons with him he would try to see what they could find out while still maintaining my husbands privacy rights. He met me at a nearby firehouse so my children didn't get scared about police at the house, and spent almost an hour going through every possible scenario. He continued to text and call to follow up with me for the next 6+ hours, trying to find any way he could help or if any lead was missed. He could've easily told me from the beginning "can't help you" but he saw how upset I was and treated me as a hurting person and his actions showed that although I was a stranger, he cared.

Even after the case was peacefully resolved, he still reached out to make sure all was well. May we all be blessed with more deputies like Sam Shenouda.

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My almost 16 y/o learning permitted daughter was on the wrong side of a rear end collision on VA-7 after a truck stopped on the blind side of a small hill on VA-7 on the way back from picking up an Xmas tree in Bluemont with my wife, 2 kids, dog and tree strapped to the roof. Deputy Brick and the Sargeant with him were extremely professional, helpful, and accomodating with an unhappy situation and even dropped us off at the wrecker yard so we didn't have to wait around on the side of VA-7 for a ride.

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Loudoun County Sheriffs Department  
Western Loudoun Station  
Round Hill, VA

December 4, 2020

I wish to express my personal thanks to Deputy First Class Anne Ottosen and a second male officer for their assistance on the evening of December 1, 2020.

I was driving my fiancé's car; which I am not really familiar or enamored with; on Lime Kiln Road and had a flat tire. After getting the car to an area where I could call for assistance; (since cell service on Lime Kiln is almost non-existent) I contacted a friend and neighbor who called the Sheriffs office. A passing motorist, I also believe contacted the sheriffs office to report a disabled vehicle.

The officers provided tremendous support. They assisted me in finding the spare tire tucked away in an almost inaccessible trunk compartment, which the manual indicated was accessed by turning an unfindable tab. Thank goodness the male deputy had a pocket knife and easily remove plugs holding a access flap. A flap, I'm sure, has not been opened since it was installed in 2007.

It was a dark chilly Tuesday evening on the side of the road. Although I may still think I am 27, I'm actually 72. I've also come to the realization I am not as spry nor have the energy and abilities I once took for granted. However, both of the deputies provided assistance that went above and beyond what would be expected. This was a situation where they could have called a tow truck to transport the vehicle to a service location. Instead they installed the donut spare and I was back on the road to home.

I also want to add the comment of a friend, Mr Alan Platt, Winway Lane, Middleburg who arrived to take my fiancé home while I attended to the vehicle. Initially he had called the sheriffs office to report my location and was most impressed by the professionalism and speed at which the dispatcher received the information and handled the report.

It is a pleasure to know the Loudoun County Sheriffs department and deputies are a credit to our community and well being of our citizens.

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On the date and time listed above, my dog started to bark at our front door. I immediately noticed our motion light was turned on and when I looked through the panel windows next to the door, I saw a man standing there. I wasn't expecting anyone that evening and as I approached the door, I received a call from my neighbor who said someone jumped on their deck and tried to enter their

home. Seconds later, I saw several LCSO units in front of my home. They took the person who was standing at my front door into custody and it was the same person who tried to enter my neighbors home.

I would like to compliment all the units that responded that evening, Their response was fast and from what I could hear, their communication to the person standing at my front door was firm and professional. When the scene was safe, I was able to speak with Sgt. Jappell and Deputy Patrick Smith. They were able to brief me with situation and my family was very relieved that they arrived so quickly. I'm glad the situation ended the way it did and no one was injured.

I hope you can find a way to recognize all the units that responded and please let them know we are truly grateful for the work they do.

Happy Holidays to the entire Sheriff's Office!

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Hello Sheriff Chapman,

I am writing you to tell you how impressed I am with the Loudoun County Sheriff's Department.

I called the Sheriff's office regarding several package thefts. Deputy Nathan Potter was assigned to us.

He was very kind and professional. Two Hours later, our items were returned. WOW!

Deputy Nathan Potter did such a great job. I am so Impressed.

I feel better knowing that there are great deputies like Nathan helping the community.

Thank you for everything you guys do!

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I'd like to extend my thanks to both LCSO and DFC Void for assisting me in obtaining my fingerprints for a government clearance. Thanks to LCSO for offering fingerprinting services when all other agencies have stopped, and thanks to DFC Void for his great customer service and fingerprinting skills.

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