

Corwin, Karen

From: noreply@civicplus.com
Sent: Monday, August 29, 2016 9:42 AM
To: Chapman, Mike; Buckman, Robert; Poland, Mark; Corwin, Karen
Subject: Online Form Submittal: Compliment Form

Compliment Form

This form is used to file a compliment regarding a deputy's or other employee's conduct or the level of service provided by the Sheriff's Office.

Your Information

First Name: CHRISTINE
Middle Initial: *Field not completed.*
Last Name: GRUSCHKUSWRIGHT
Address: [REDACTED]
City: [REDACTED]
State: VA
Zip: 20165
Home Phone: [REDACTED]
Work Phone: [REDACTED]
Email: [REDACTED]

(Section Break)

Incident Information

Please enter the deputy(s) / employee(s) names: UNKNOWN- Tall, blond, tan police officer
Incident Location: Sterling
Date of Incident: 29 AUG
Time of Incident: 0515
Explain the circumstances This officer assisted me when my hummer died on route 7. He

on why you are paying
this compliment:

was very kind and professional, calmed me down and made
sure I got home safely. He should be commended for his
helpful caring attitude and for taking the time to offer advice on
what to do in my situation, I have always had respect and
admiration for police officers and the hard work that they do. I
sincerely thank you all for your dedication and service. Very
Respectfully, Christine GruschkusWright

Approval for Use on
LCSO Website

Please Share (Your e-mail address and address, if provided,
will be removed)

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Corwin, Karen

From: noreply@civicplus.com
Sent: Sunday, August 28, 2016 10:41 AM
To: Chapman, Mike; Buckman, Robert; Poland, Mark; Corwin, Karen
Subject: Online Form Submittal: Compliment Form

Compliment Form

This form is used to file a compliment regarding a deputy's or other employee's conduct or the level of service provided by the Sheriff's Office.

Your Information

First Name: Kenneth

Middle Initial: N.

Last Name: Gross

Address: [REDACTED]

City: [REDACTED]

State: VA

Zip: 20158

Home Phone: [REDACTED]

Work Phone: [REDACTED]

Email: [REDACTED]

(Section Break)

Incident Information

Please enter the deputy(s) / employee(s) names: Sergeant Jeffery Martin, #2106

Incident Location: Route 7 and Signal Hill Rd, Ashbury

Date of Incident: 8-27-2016

Time of Incident: 9:30 AM

Explain the circumstances Sergeant Jeffery Martin exemplified professionalism yesterday

on why you are paying
this compliment:

when my '40 Ford coupe broke down on Route 7. He quickly pulled in behind us, on busy Route 7, ensured we were safe and called for towing help. He ensured my friend and I — and my old car — were safely protected until Al's Towing could bring its flatbed. The situation could have escalated into a real problem, given that many people were passing us without seemingly looking — even though Sgt Martin's cruiser was parked directly behind us with lights flashing. I am very appreciative of Sgt. Martin's efforts, and I want to thank him again for his help. Kind regards, Ken Gross

Approval for Use on
LCSO Website

Please Share (Your e-mail address and address, if provided,
will be removed)

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Corwin, Karen

From: noreply@civicplus.com
Sent: Friday, August 19, 2016 1:47 AM
To: Chapman, Mike; Buckman, Robert; Poland, Mark; Corwin, Karen
Subject: Online Form Submittal: Compliment Form

Compliment Form

This form is used to file a compliment regarding a deputy's or other employee's conduct or the level of service provided by the Sheriff's Office.

Your Information

First Name: [REDACTED]

Middle Initial: *Field not completed.*

Last Name: [REDACTED]

Address: [REDACTED]

City: [REDACTED]

State: [REDACTED]

Zip: [REDACTED]

Home Phone: [REDACTED]

Work Phone: [REDACTED]

Email: *Field not completed.*

(Section Break)

Incident Information

Please enter the deputy(s) / employee(s) names: Deputy Porpillia and Deputy Cile, w/Deputy Mister in assistance

Incident Location: My home

Date of Incident: 18 Aug

Time of Incident: 2030

Explain the circumstances Domestic disturbance at my residence tonight. :(Don't like

on why you are paying
this compliment:

what my marriage is going through but Deputy Porpillia and Cile handled it very professionally, easing tensions and calming the situation very thoroughly. Deputy Cile is a top-notch deputy who handled all of my Q&A very well. Deputy Porpillia's command and control of the whole situation was outstanding and it is clear that he is top-notch senior professional on the force I don't think police get enough credit for the tough but critical jobs they do for all of us, but I wanted to let you know that I really appreciated both of them during this difficult time this evening. Both are huge credits to Loudoun County. Thank you, [REDACTED]

Approval for Use on
LCSO Website

Please Share (Your e-mail address and address, if provided, will be removed), Please Share but Remove my Personal Information (Name/e-mail/Address etc.)

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Corwin, Karen

From: noreply@civicplus.com
Sent: Wednesday, August 17, 2016 6:48 PM
To: Chapman, Mike; Buckman, Robert; Poland, Mark; Corwin, Karen
Subject: Online Form Submittal: Compliment Form

Compliment Form

This form is used to file a compliment regarding a deputy's or other employee's conduct or the level of service provided by the Sheriff's Office.

Your Information

First Name: [REDACTED]
Middle Initial: [REDACTED]
Last Name: [REDACTED]
Address: [REDACTED]
City: [REDACTED]
State: [REDACTED]
Zip: 22901
Home Phone: [REDACTED]
Work Phone: [REDACTED]
Email: [REDACTED]

(Section Break)

Incident Information

Please enter the deputy(s) / employee(s) names: Deputy Lu, Detective Willis
Incident Location: Fairfield Inn and Suites
Date of Incident: 7/18/2016
Time of Incident: NA
Explain the circumstances We reported a missing car, and Deputy Li came immediately

on why you are paying
this compliment:

and was kind, helpful, and thorough. The case was given to Detective Willis who also exhibited those qualities and who was in touch with us regularly until resolution. Thank you so much, Deputy Lu and Detective Willis! They confirm our faith in the kind of people who choose to serve their communities in this way.

Approval for Use on
LCSO Website

Please Share but Remove my Personal Information (Name/e-mail/Address etc.)

Email not displaying correctly? [View it in your browser.](#)

On behalf of my beloved wife Shirley and myself I could not leave our beautiful Lansdowne campus, erase the memories of sixteen wonderful years, or forget those who willingly offered their friendship and assistance to us over the years.

In today's environment it is unusual and at times rare to have people extend their hand of friendship or lend a hand when asked [REDACTED] and I have always felt very privileged to have met so many good people in Loudoun County whether at our favorite Giant store, Loudoun INOVA Hospital, our Loudoun County Board of Supervisors, the Loudoun Credit Union, the Loudoun County Fire & Rescue Department, Leesburg's finest hometown newspaper LOUDOUNNOW, or the multitude of neighbors who became lifelong friends at Leisure World of Virginia. Each in their own way quickly became a part of our treasure chest of fond memories forever.

Shirley and I never imagined our lives would end like this as I now spend my days recalling how many times she called me to her side to share something beautiful. How many times she held my hand to comfort me through hope and fear, births and deaths, happiness and sadness. How many times Shirley told me that living in Loudoun County with these kinds of people she felt "we would never be alone"!

Recognizing that [REDACTED] and I will be forgotten soon after we leave Loudoun County our sixteen years here has provided us with fond memories that are more important than ever at this time. For whatever part any of you who receive this note played in these fond memories we can only say thank you.....thank you!

We wish each and every one of you many months and years of good health, happiness, and success wherever your road of life may take you. There are really no words in the English language that adequately express our thank for your years of friendship.

[REDACTED]

Corwin, Karen

From: Chapman, Mike
Sent: Thursday, August 18, 2016 1:00 PM
To: susan.fox@deamuseum.org
Cc: Troxell, Kraig; Kowalski, Aleksandra; Fiano, Richard; Corwin, Karen
Subject: Re: Thank You!

Thanks Susan. Great event! Thanks for all you do! Mike

Sent from my iPhone

> On Aug 18, 2016, at 12:43 PM, susan.fox@deamuseum.org <susan.fox@deamuseum.org> wrote:

>
>

> ----- Original Message -----

>> From: susan.fox@deamuseum.org <susan.fox@deamuseum.org>
>> To: "Martin, Dianne" <Dianne.Martin@usdoj.gov>, "Hoernke, Scott W." <Scott.Hoernke@usdoj.gov>, "Baty, Laurie" <Laurie.A.Baty@usdoj.gov>, "Drew, Cathleen R." <Cathleen.R.Drew@usdoj.gov>, "Colder, Karl C. (SAC)" <Karl.C.Colder@usdoj.gov>, Bill Alden <bill@billalden.com>, susanfox2@verizon.net, "Fearn, Sean T." <Sean.T.Fearn@usdoj.gov>, Michael.Chapman@loudoun.gov

>> Date: August 17, 2016 at 6:32 PM
>> Subject: RE: Thank You!

>>

>> Thanks to Everyone,

>>

>> It was an amazing night to see the Vigil with all the pieces in planning come together! I have been working on it for 5 weeks and that didn't seem like enough time...especially to advertise! Thank goodness I had the help of Kraig Troxell as we both scurried to get out a bunch of emails and flyers in every direction. I was concerned not enough knew about it and Kraig was concerned we'd have too many for the size of the venue. We had a wonderful balance in number, demographics and program activities. I am grateful Kraig helped co-ordinate everything on the LCSO end with Sheriff Chapman, Honor Guard, National Anthem Singer, the Bagpiper, sound system, the traffic control, and some news media...communication was key! LCSO and Sheriff Chapman were wonderful...support & action all the way!

>>

>> Thanks so much to WDO - SAC Karl Colder and ASAC Scott Hoernke for the Vigil participation, as Speakers, MC - Scott and for your willingness to be involved with several of the DCC. Museum events since opening in January. SAC Karl - You have made me feel like one of the family! FYI... Karl & I have had so many groups that we could open a guided tour business together!

>>

>> Of course, I always feel part of the DEA team with Catie & Dianne and couldn't do it without them! My girls are behind the scenes, that after I envision and create a draft of what the Vigil components are for this magical event then they help me make it happen. Everything from creating flyers, working on the program and script based on my draft, ordering flowers, tables, chairs and the (yummy!) caterer. We cross-check each other to ensure accuracy and rebound options. Laurie Baty will be amazed that we manage to cover every detail...down to the last minute! Nothing like working under pressure! Under budget, too! Next time we need more advertising, more help & more time! Love you ladies!

>>

>> Sean & Bill- Thanks so much for coming to the Vigil...I hoped you would see decent attendance, a quality, well-organized event and a grateful community, in need of a healthy avenue to express thoughts and emotions. I have

tremendous gratitude for the DEA Educational Foundation for providing me such rewarding experiences and the opportunity to continue with this incredible DCC exhibit to Ft. Lauderdale, Mobile, and wherever the journey takes us!
>> Sean - thanks for always backing us up as a team and for me personally...to have your guidance, support, encouragement & approval means so much to me. You & Bill have high expectations for the exhibit and of me...I appreciate that trust. As you know, I hope to one day earn my keep long-term with a permanent position rather than just contracted...I will always do my best for the DEA Educational Foundation & the DEA Museum, as I am dedicated with heart & mind to carry out our mission. Love my work & always proud to be your exhibit educator!

>>

>> Also thanks for forwarding media...GREAT! - Channel 4 and Loudoun Now... Correction in Loudoun Now needed for DEA as the "A" is written as "Agency" not "Administration". Also Loudoun Tribune called me today about a follow-up article that will be in the next issue, also about us leaving Sept. 3rd.

>>

>> I would have thanked you all sooner today but I was very busy...that's a good thing! Also still cleaning up! Fortunately, I had a few volunteers the day/night of the Vigil...or I would need a clone!

>>

>> Hope I didn't forget much! HA!

>>

>> Best to All,

>> Susan

>>

>> Susan Fox - C.P.P.

>> Exhibit Educator

> [REDACTED] es

>>

>> [REDACTED] 2015

> [REDACTED] 5000

[REDACTED]

>>

>>

>>> On [REDACTED]

>>

>>> Please see attached clip...

>>>

>>> -----Original Message-----

>>> From: [REDACTED]

>>> Sent: Wednesday, August 17, 2016 12:40 AM

>> [REDACTED]; Sean F.; Susan Fox@deamuseum.org; [REDACTED] net;

Baty, Eugene A.; Drew, Cathleen R.; Bill Aiden

>>> Subject: Thank YOU!

>>>

>>> Wh [REDACTED]

st [REDACTED]

>>>

>>> Sent from my iPhone

retransmission, dissemination or other use of this information by persons or entities other than the intended recipient is prohibited. If you have received this document in error, please notify the sender by email immediately."

[REDACTED]
Sent: Saturday, August 06, 2016 9:16 PM
To: Flaherty, Beth <[REDACTED]>
Subject: positive law enforcement response

I wanted to ask you to pass along that tonight I needed to request a safety/welfare check from LCSO on a client in crisis in the community. This individual was at a public convenience store, was vocalizing suicidal ideation and engaging in some self injury. It should also be noted that this individual is on the autistic spectrum. Deputy Osborn responded to the call, was able to recognize the mental health needs of this particular client and was able to prevent the situation from escalating. Deputy Osborn contacted us at the CIT AC to request that he be able to bring this individual voluntarily to the CIT AC for assessment. He returned to patrol after providing collateral information but also advised Deputy Persil that he could be contacted after evaluation if additional information or assistance was needed.

I feel the need to pass this information along because this situation could have gone differently had someone not been able to identify and respond appropriately to the unique needs of this individual. I was also grateful for his efforts at assuring that he communicated all relevant information to assure that this individual received evaluation and assessment in the least restrictive means available.

Sara Sherrick, MA LPC
Emergency Services Clinician
Department of MHSADS
County of Loudoun
24 hour Emergency: 703-777-0320

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Chapman, Mike
Monday, August 15, 2016 5:29 PM

[REDACTED]
[REDACTED]

Ebersole, Jeffrey
RE: Thanks to your amazing staff!

Subject:

Thank you [REDACTED]! Happy that we could help! We'll get your message to our deputies. Mike

From: [REDACTED]
Sent: Monday, August 15, 2016 3:45 PM
To: Chapman, Mike
Cc: [REDACTED]
Subject: Thanks to your amazing staff [REDACTED]

Dear Sheriff Chapman,

My wife, parents, and I were visiting the Algonquin Park over the weekend, in NoVA to celebrate my younger brother's 60th birthday. Just before we were to leave for home yesterday, my elderly father [REDACTED], wandered away from our cabin into the woods. When he didn't return promptly as expected, we called your office to ask for assistance.

By the time my father was located some 6 hours after we last saw him, 2-3 dozen of your deputies, assisted by Fairfax County and the Virginia State Police, were involved in searching for him.

Speaking for my entire family, we express great gratitude for the professionalism, skill, and compassion shown us by everyone involved. We thank everyone for a JOB WELL DONE. Please share our thanks with your associates in Fairfax and at the State Police.

Best,
[REDACTED]

[REDACTED]
[REDACTED]
[REDACTED] VA 24060
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

August 9, 2016

Deputy First Class Rachel Burnett
Field Operations Division
Loudoun County Sheriff's Office
803 Sycolin Road SE, P.O. Box 7200
Leesburg, VA 20177

Dear Deputy Burnett:

On behalf of the Reserve at Tall Cedars Neighborhood Watch Group, I wish to offer our sincere and warmest thanks to you for the time you spent with us on August 2nd during our National Night Out block party. Your presence at our event helped establish an essential bridge between residents and our law enforcement community.

As you know, our development is relatively new. Most of our residents originate outside Loudoun County, many outside the United States. The fact that you took time to be present, represent our law enforcement and public safety community, and interact with residents on a non-threatening, one-to-one basis has strengthened a bond created only recently between our neighborhood and the LSCO.

The services you provide to us are essential in making possible the happy, healthy lifestyle most of us moved here to enjoy. We are able to enjoy and move freely about our community because of the work you and your colleagues do for us.

Please accept our thanks, Deputy Burnett, for what you have done for us, for your presence at our 1st annual block party, and for the safety and security you work so hard to maintain. We appreciate your efforts and look forward to working with you in the future on these and other matters of mutual concern.

Sincerely,


GERALD FIDLER



cc: Sheriff Mike Chapman

Corwin, Karen

From: noreply@civicplus.com
Sent: Wednesday, August 10, 2016 7:36 PM
To: Chapman, Mike; Buckman, Robert; Poland, Mark; Corwin, Karen
Subject: Online Form Submittal: Compliment Form

Compliment Form

This form is used to file a compliment regarding a deputy's or other employee's conduct or the level of service provided by the Sheriff's Office.

Your Information

First Name: [REDACTED]
Middle Initial: [REDACTED]
Last Name: [REDACTED]
Address: [REDACTED]
City: [REDACTED]
State: VA
Zip: [REDACTED]
Home Phone: [REDACTED]
Work Phone: *Field not completed.*
Email: [REDACTED]

(Section Break)

Incident Information

Please enter the deputy(s) / employee(s) names: Deputy Smith, Badge # 2859
Incident Location: Loudoun County Parkway
Date of Incident: 08/10/16
Time of Incident: 5:20 pm
Explain the circumstances Unfortunately, I was a victim of a "Road Rage" incident. As I

on why you are paying
this compliment:

explained the incident to Deputy Smith he listened with empathy and concern for my welfare. Within 30 minutes after speaking to Deputy Smith I received a second phone call from Deputy Smith stating he had located the offender and the offender told him yes he had committed the road rage incident. As a result, the Offender apologized for taking his frustrations out on me. I want to recognize Deputy Smith for his outstanding service and professionalism. It is reassuring to have Deputy Smith serving and protecting on the force. If ever I get the opportunity I would like to thank him in person. Well done Deputy Smith..I APPRECIATE You!!

Approval for Use on
LCSO Website

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Corwin, Karen

From: noreply@civicplus.com
Sent: Thursday, August 11, 2016 9:45 AM
To: Chapman, Mike; Buckman, Robert; Poland, Mark; Corwin, Karen
Subject: Online Form Submittal: Compliment Form

Compliment Form

This form is used to file a compliment regarding a deputy's or other employee's conduct or the level of service provided by the Sheriff's Office.

Your Information

First Name: [REDACTED]

Middle Initial: [REDACTED]

Last Name: [REDACTED]

Address: [REDACTED]

City: Leesburg

State: VA

Zip: 20175

Home Phone: [REDACTED]

Work Phone: *Field not completed.*

Email: [REDACTED]

(Section Break)

Incident Information

Please enter the deputy(s) / employee(s) names: Capt. Mike Cox

Incident Location: Loudoun County ADC

Date of Incident: 11/ 19/2015

Time of Incident: 08/05/2016

Explain the circumstances I wanted to thank Capt Cox and his staff at the Loudoun

on why you are paying
this compliment:

County ADC for their support for me and that of my two grandsons who were housed there for a period of time. Capt. Cox through all of this time when I would feel distressed and not familiar with how things operate at the ADC, Capt. Cox would communicate with me on several occasions to help me understand and relieve a lot of my stress just by talking with me. He and his staff always made sure that my grandsons were safe and gave them the support that they needed as well under trying circumstances. He was also very encouraging on advice of what they needed to do to keep themselves out of trouble. So, I am hopeful that they will be able to turn their lives around for the better. I know that your staff probably never get a thank you from parents and caregivers for the job that they do. So, I wanted to recognize that the staff at the ADC do a great job with the different kinds of individuals they have to work with on a daily basis. Please acknowledge and let them know that they are appreciated.

Approval for Use on
LCSO Website

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Corwin, Karen

From: noreply@civicplus.com
Sent: Thursday, August 04, 2016 6:50 PM
To: Chapman, Mike; Buckman, Robert; Poland, Mark; Corwin, Karen
Subject: Online Form Submittal: Compliment Form

Compliment Form

This form is used to file a compliment regarding a deputy's or other employee's conduct or the level of service provided by the Sheriff's Office.

Your Information

First Name: [REDACTED]
Middle Initial: [REDACTED]
Last Name: [REDACTED]
Address: [REDACTED]
City: [REDACTED]
State: va
Zip: 22180
Home Phone: [REDACTED]
Work Phone: *Field not completed.*
Email: [REDACTED]

(Section Break)

Incident Information

Please enter the deputy(s) / employee(s) names: jason leydig
Incident Location: W Church Rd / Ruritan Cir
Date of Incident: 8/4/16
Time of Incident: 1145
Explain the circumstances: I was stopped today for speeding by Deputy Leydig. I have

on why you are paying
this compliment:

been stopped before but this encounter today was the most pleasurable. Deputy Leydig was polite, courteous and professional. I appreciate the way that the situation was handled. In today's environment police officers do not hear enough how much they are appreciated. I wish there were more officer's like Deputy Leydig and I feel that he should be recognized for his professionalism.

Approval for Use on
LCSO Website

Please Share (Your e-mail address and address, if provided,
will be removed)

Email not displaying correctly? [View it in your browser.](#)

Corwin, Karen

From: noreply@civicplus.com
Sent: Sunday, August 07, 2016 4:30 PM
To: Chapman, Mike; Buckman, Robert; Poland, Mark; Corwin, Karen
Subject: Online Form Submittal: Compliment Form

Compliment Form

This form is used to file a compliment regarding a deputy's or other employee's conduct or the level of service provided by the Sheriff's Office.

Your Information

First Name: [REDACTED]
Middle Initial: [REDACTED]
Last Name: [REDACTED]
Address: [REDACTED]
City: Aldie
State: VA
Zip: 20105
Home Phone: *Field not completed.*
Work Phone: *Field not completed.*
Email: [REDACTED]

(Section Break)

Incident Information

Please enter the deputy(s) / employee(s) names: Deputy Dennis Smith
Incident Location: Aldie and environs
Date of Incident: 8/2/2016
Time of Incident: *Field not completed.*
Explain the circumstances I am writing to commend Deputy Smith and hoping this

on why you are paying
this compliment:

compliment will become part of his performance record. I allowed myself to become entangled in a scam with financial liability in excess of \$10,000 before I realized what was happening. The Loudoun County Sheriff's Office was my second call, after calling my credit card company. The Office dispatched Deputy Smith immediately to my home where he interviewed me. His first question, "What do you expect from this interview?" focused our conversation, oriented my thinking which was muddled at that time, and used his time (and mine) efficiently. He was, at once, professional, supportive and helpful in putting my situation into context. Having seen scams before, he offered constructive suggestions, all of which I followed to good result. When a subsequent message from the con artist caused me to be concerned for my physical safety, he immediately requested a patrol. Deputy Smith shared his email address with me. I used it to submit my report of the incident, and to share a few subsequent developments that I hope he can use to help others who are similarly harmed. Having moved to the area barely more than a year ago, I had not expected to have personal contact with the Loudoun County Sheriff's Office. I am delighted to know Deputy Smith and take considerable comfort in knowing that persons of his caliber are serving my community.

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LCSO Website

Please Share but Remove my Personal Information (Name/e-mail/Address etc.)

Email not displaying correctly? [View it in your browser.](#)

Corwin, Karen

From: noreply@civicplus.com
Sent: Tuesday, August 02, 2016 9:05 AM
To: Chapman, Mike; Buckman, Robert; Poland, Mark; Corwin, Karen
Subject: Online Form Submittal: Compliment Form

Compliment Form

This form is used to file a compliment regarding a deputy's or other employee's conduct or the level of service provided by the Sheriff's Office.

Your Information

First Name: [REDACTED]
Middle Initial: [REDACTED]
Last Name: [REDACTED]
Address: [REDACTED]
City: [REDACTED] wing
State: va
Zip: 20152
Home Phone: *Field not completed.*
Work Phone: *Field not completed.*
Email: [REDACTED]

(Section Break)

Incident Information

Please enter the deputy(s) / employee(s) names: Howard Craig
Incident Location: Loudoun C. Ppkay/ DullesWest Blvd
Date of Incident: 7/20/16
Time of Incident: 11:45
Explain the circumstances When my car was hit by an individual, Stg Craig was there for

on why you are paying
this compliment:

me. And I am very thankful for his service! We departed with the agreement that the other party will settle and repair my damage outside of his insurance, however they showed no interest of taking the responsibility and refused to communicate and pay for the damages after the fact. I contacted Stg.Craig and he contacted me immediately and was able to put things in order. The fact that he took his time to listen and help me get through this incident truly means a lot to me. Thank you again for your service and I know my family is safe here in Loudoun County because we are blessed to have someone like Stg. Craig!!

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LCSO Website

Please Share but Remove my Personal Information (Name/e-mail/Address etc.)

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