

If you are having problems viewing this HTML email, click to view a [Text version](#).

Compliment Form

This form is used to file a compliment regarding a deputy's or other employee's conduct or the level of service provided by the Sheriff's Office.

Your Information

First Name:

Middle Initial:

Last Name:

Address:

City:

County:

Home Phone:

State:

VA

Email:

Zip:

20164

1

Ident Information

Please enter the deputy(s) / employee(s) names:
If you don't remember.

Incident Location*:

Home

Date of Incident:

About 1 1/2 years ago

Time of Incident:

About midnight

Please explain the circumstances on why you are paying this compliment:*

While I was writing another note, I thought I would express my appreciation of an experience I had with special procedures used by your department in dealing with autistic individuals. About a year-and-a-half ago, one of my teenage sons, who has high-functioning autism, called the suicide hotline and triggered a midnight visit to my home to investigate his safety. The Deputies who came to my home were polite but insistent, explained to me what was happening as they moved toward my son's bedroom. What I especially appreciated, though, was that the moment I mentioned that my son had autism, they advised me that instead of taking my son to the hospital in handcuffs, which would have been terrifying of course, I was permitted because my son had autism to take him to the hospital myself, following the Deputy's cruiser. I very much appreciate the existence of this special procedure for individuals with autistic syndromes. I hope there are also other accommodations for autism in place in the Sheriff's Department, such as special training for how to deal with autistic individuals in other situations, though I have been unable to find any reference to Deputies receiving special autism training when I checked your website. It is my most fervent hope that horrible misunderstandings between law enforcement and autistic youth, such as have occurred in other places such as Stafford County, Virginia, can be avoided in Loudoun County. Thank-you for all you do!

win, Karen

From: Chapman, Mike
Sent: Monday, February 25, 2013 10:29 AM
To: Harmison, Christopher; Buckman, Robert
Cc: Corwin, Karen
Subject: FW: Online Form Submittal: Compliment Form

Let's respond to this – probably in email form, and if we can send a letter. Thanks. Mike

From: DEPT-SHERIFF-CITIZEN_COMMENTS
Sent: Monday, February 25, 2013 8:40 AM
To: Chapman, Mike
Cc: Harmison, Christopher; Buckman, Robert
Subject: FW: Online Form Submittal: Compliment Form

From: noreply@civicplus.com [<mailto:noreply@civicplus.com>]
Sent: Saturday, February 23, 2013 1:31 PM
To: DEPT-SHERIFF-CITIZEN_COMMENTS; Mills, Liz
Subject: Online Form Submittal: Compliment Form

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Compliment Form

This form is used to file a compliment regarding a deputy's or other employee's conduct or the level of service provided by the Sheriff's Office.

Your Information

First Name:

[REDACTED]

Last Name:

[REDACTED]

Address:

[REDACTED]

City:

Leesburg

State:

VA

Zip:

20175

Home Phone:

[REDACTED]

Incident Information

Please enter the deputy(s) / employee(s) names:

Sheriff Chapman and staff

Incident Location:*

Tuscarora HS

Explain the circumstances on why you are paying this compliment:*

I was so impressed by the presentation given by your staff on Internet Safety. Thank you for educating us and helping to keep our kids safe. I was completely unaware of how to protect my kids. Thank you for bringing this information to us.

The following form was submitted via your website: Compliment Form

: This form is used to file a compliment regarding a deputy's or other employee's conduct or the level of service provided by the Sheriff's Office.

Your Information:

First Name: [REDACTED]

Last Name: [REDACTED]

Address: [REDACTED]

City: Leesburg

State: VA

Zip: 20175

Home Phone: [REDACTED]

Incident Information:

Please enter the deputy(s) / employee(s) names: : Sheriff Chapman and staff

Incident Location: Tuscarora HS

Explain the circumstances on why you are paying this compliment: I was so impressed by the presentation given by your staff on Internet Safety. Thank you for educating us and helping to keep our kids safe. I was completely unaware of how to protect my kids. Thank you for bringing this information to us.

Additional Information:

Form Submitted on: 2/23/2013 1:30:55 PM

Submitted from IP Address: [REDACTED]

Referrer Page: <http://sheriff.loudoun.gov/FormCenter/Citizen-Feedback-4/Service-Compliments-36>

Form Address: <http://sheriff.loudoun.gov/FormCenter/Citizen-Feedback-4/Compliment-Form-36>



FOOD AND DRUG ADMINISTRATION

Office of Criminal Investigations
Metro Washington Field Office
11750 Beltsville Drive, Suite 200
Beltsville, MD 20705

February 14, 2013

Sheriff Michael Chapman
Loudoun County Sheriff's Office
880 Harrison St, S.E.
Leesburg, VA 20175

Dear Sheriff Chapman:

I wanted to take this opportunity to express the sincere gratitude of the Metro Washington Field Office, FDA Office of Criminal Investigations, and to commend the professionalism of Detective Cuno Q. Anderson for the support he rendered to agents during the course of our Operation Shady Supplement investigation in Sterling, VA on January 10, 2013.

Detective Anderson's participation was invaluable and his efforts directly contributed to the successful completion of our undercover operation. The professionalism and dedication of Detective Anderson reflects great credit upon the Loudoun County Sheriff's Office. His efforts are greatly appreciated.

Sincerely,

Antoinette V. Henry
Special Agent in Charge

Information

Incident Location:*

Explain the circumstances on why you are paying this compliment:*

My wife and I just want to compliment the department, we have noticed deputies patrolling on our street. This gives us a feeling of security that us old folks appreciate. We realize that Loudoun is a large county and officers cannot be everywhere at once but are gratified to see officers in our neighborhood. Thank you.

The following form was submitted via your website: Compliment Form

: This form is used to file a compliment regarding a deputy's or other employee's conduct or the level of service provided by the Sheriff's Office.

Your Information:

First Name: [REDACTED]

Last Name: [REDACTED]

Address: [REDACTED]

City: Sterling

State: Va.

Zip: 20164

Home Phone: [REDACTED]

Work Phone: n/a

Email: [REDACTED]

Incident Information:

Incident Location: n/a

Explain the circumstances on why you are paying this compliment: My wife and I just want to compliment the department, we have noticed deputies patrolling on our street. This gives us a feeling of security that us old folks appreciate. We realize that Loudoun is a large county and officers cannot be everywhere at once but are gratified to see officers in our neighborhood. Thank you.

Additional Information:

Form Submitted on: 2/25/2013 5:46:43 PM

Corwin, Karen

From: Chapman, Mike
Sent: Thursday, February 21, 2013 10:22 AM
To: [REDACTED]
Subject: RE: [REDACTED]

Thanks Chris! I am happy that we were able to help, and I will pass along your comments the appropriate people. Mike

From: [REDACTED]
Sent: Thursday, February 21, 2013 9:37 AM
To: Chapman, Mike
Subject:

Sheriff Chapman,

Just a quick note of gratitude for the help that your Deputies gave to my sister [REDACTED] last night. They were very professional and courteous under a very stressful situation. I truly believe their hard work saved a life. Please extend my families deep gratitude to all involved.

Regards,
[REDACTED]

, Karen

Fiano, Richard
Thursday, February 21, 2013 2:18 PM
Chapman, Mike
Poland, Mark; Sanford, Jaime; Hunt, Jeff; Mills, Liz; Fraga, John; Buckman, Robert; Corwin,
Karen
Subject: FW: Online Form Submittal: Compliment Form

Sheriff – kudo’s from a FFX SRO for one of our Juv/Sex Crimes detectives. Will you be sending a note to her or would you prefer I do one? Thx - Richie

From: DEPT-SHERIFF-CITIZEN_COMMENTS
Sent: Thursday, February 21, 2013 9:03 AM
To: Fiano, Richard
Cc: Buckman, Robert
Subject: FW: Online Form Submittal: Compliment Form

From: noreply@civicplus.com [<mailto:noreply@civicplus.com>]
Sent: Thursday, February 21, 2013 8:23 AM
To: DEPT-SHERIFF-CITIZEN_COMMENTS; Mills, Liz
Subject: Online Form Submittal: Compliment Form

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Compliment Form

This form is used to file a compliment regarding a deputy's or other employee's conduct or the level of service provided by the Sheriff's Office.

Your Information

First Name: [REDACTED]	Middle Initial: [REDACTED]	Last Name: [REDACTED]
Address: [REDACTED]		
City: Fairfax	State: Virginia	Zip: 22192
Work Phone: [REDACTED]	Email: [REDACTED]	

Incident Information

Please enter the deputy(s) / employee(s) names:
Detective Pete Castro

Incident Location:* Fairfax High School	Date of Incident: 02/13/2013	Time of Incident: 1156
---	--	----------------------------------

Explain the circumstances on why you are paying this compliment:*

Good Morning, My name [REDACTED] and I am currently the SRO at Fairfax

nool in Fairfax City. I would like to take a moment and praise Detective Castro
job well done. On February 13, 2013 I was alerted by one of my students that she
een a victim of a crime that occurred in the Leesburg/Loudoun area. I contacted
r CIB unit and received a call back from Detective P. Castro shortly thereafter.
etective Castro took down all of the information and showed up to the school quickly
o meet with the young girl. Detective Castro met with the victim and through his
investigation and knowledge of the Leesburg/Loudoun area, determined that the crime
occurred in the town of Leesburg. Instead of having me call to another department, he
took it upon himself to call Leesburg Police for me and give them all of the information.
Not only did he take the time to call Leesburg, he also took the young girl home here in
the city, as she had no ride and had missed her bus. As a police officer, I appreciate the
cooperation between our departments and the quick response. Detective Castro was very
professional and kind. I commend your detective! PFC L.A. Cravalho

The following form was submitted via your website: Compliment Form

This form is used to file a compliment regarding a deputy's or other employee's conduct or the level of service
provided by the Sheriff's Office.

our Information:

First Name: [REDACTED]

Middle Initial: [REDACTED]

Last Name: [REDACTED]

Address: [REDACTED]

City: Fairfax

State: Virginia

Zip: 22192

Phone: [REDACTED]

E-mail: [REDACTED]

Content Information:

Enter the deputy(s) / employee(s) names: : Detective Pete Castro

Event Location: [REDACTED]

Incident: 02/13/2013

Incident: 1156

Dear Mr. Hines,
Thank you for the tour of
the Police Station. I also
want to thank Deputies
Sullivan, Baker, Taylor,
Berry, and Bruns.

I liked the S.W.A.T.
truck best.

Sincerely,

[Redacted Signature]

Cub Scout Den 4
Pack 39

1/19/13

[mailto:noreply@civicplus.com]
3, 2013 1:54 PM
COMMENTS; Mills, Liz
omittal: Compliment Form

problems viewing this HTML email, click to view a [Text version](#).

Compliment Form

This form is used to file a compliment regarding a deputy's or other employee's conduct or the service provided by the Sheriff's Office.

Personal Information

First Name:

Middle Initial:

Last Name:

Address:

47545 Saulty Dr

City:

Sterling

State:

VA

Zip:

20165

Home Phone:

Email:

Incident Information

Please enter the deputy(s) / employee(s) names:

Sgt. Nugent, OSD

Incident Location*:

Lowes Island Elementary
School

Date of Incident:

2/1/13

Time of Incident:

7:30 AM

Explain the circumstances on why you are paying this compliment:*

As a concerned citizen I contacted Sgt. Nugent concerning the reckless driving I witnessed while dropping my son off at school. I witnessed reckless drivers entering the schools driveway from the wrong lane. Sgt. Nugent agreed to request a Police presence at the school in the morning to warn reckless drivers about the potential consequences of their actions. Since first reporting this to Sgt. Nugent I have personally witnessed an officer at the school 6 of the last school days talking to reckless drivers about their actions. Thank you.



Nicholas Wasko
Pack 39
Purcellville, VA
February 8, 2013

Sheriff Michael Chapman
880 Harrison Street, S.E.
Leesburg, VA 20175

Dear Sheriff Chapman:

I just wanted to send a note to express my gratitude and appreciation for members of your department. Our Cub Scout Den visited the Eastern Loudoun Station on Saturday, January 19th. The boys in my Den, as well as their families, were treated to a tour, some hands-on forensic exercises, and various demonstrations. I can tell you they thoroughly enjoyed the entire experience!

The tour was organized by Lieutenant Christopher Hines, and he did an outstanding job of putting everything together. Members of the forensic, K-9, and SWAT teams also gave great presentations, were very generous to give their time for our group, and represented the Sheriff's department in a caring and professional manner. The boys got to practice lifting fingerprints, pet a K-9 unit dog, and climb around in the SWAT vehicle. The visit also helped the boys with Cub Scout requirements needed to achieve the Bear rank, which they are all working towards.

Thanks again to all the members of your department who generously shared their time and knowledge with us.

Sincerely,

Nicholas Wasko
Pack 39, Den 4 Leader

February 8, 2013

Sheriff Michael L. Chapman
Loudoun County Sheriff's Office
880 Harrison Street, SE
Leesburg, VA 20175

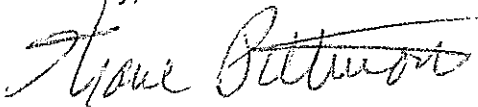
Dear Sheriff Chapman:

We wish to express our thanks for allowing Sergeant Easton L. McDonald to participate in the Metropolitan Washington Airports Authority Police Department Sergeant Selection Process. We appreciate the value of time and recognize that he was away from his normal duties for several days. We know that during that time other important duties went unanswered or that others had to shoulder additional burdens. Let us assure you that Sergeant McDonald performed his assessor duties in an exemplary fashion and that his service as an assessor was critical to success of the selection process.

You are probably well aware of the intense nature and long work hours demanded of the assessors. Assessor duties entail two days of training focused on observing and evaluating mock candidate performance, followed by multiple days of working in teams, evaluating candidate responses.

We would like to commend Sergeant McDonald for his enthusiasm and dedication in performance of his assessor duties on behalf of the Metropolitan Washington Airports Authority Police Department.

Sincerely,



Shane Pittman, Ph.D.
President

To Whom it May Concern:

February 6, 2013

A few weeks ago on a Friday evening in January, I was driving up Rt. 287 and my car's battery and alternator gave out & short of Rt. 9. There was terrible traffic, it was sleeting, and I had 4 young boys in my car. I was able to roll my car back part-off the road, call for a tow truck, and get a neighbor to come and help the boys. It was very cold, getting dark, and then my phone went dead.

Over the next hour and a half I watched 2 sheriff's cars drive by without stopping, but I couldn't read through the now frozen field to get any identification. I got so cold, I pulled out my emergency blanket and wrapped up in it.

Deputy McKim stopped, and although he was off duty, he helped me to get into his squad car to warm up while waiting for a tow truck. He also called to confirm the tow truck was on its way. Deputy Holbin(?) stayed with me and offered to let Deputy McKim go home. He stayed with me until the tow truck came, helped get the car on the flatbed, and then the whole affair for me had taken 3+

minutes. I would like to take a moment to thank each of these men and their families for the help they did a very nice thing in helping me out. They are to be commended for their professionalism and

much appreciation,

[Redacted signature area]

win, Karen

om: Chapman, Mike
ent: Sunday, February 10, 2013 5:54 PM
o: [REDACTED]
c: Harmison, Christopher; Corwin, Karen
ubject: Re: Excellent Law Enforcement Response

hanks Janice. I am proud of the men and women that serve on our department and am always
appy to receive compliments about their work. Mike

ent from my iPhone

7 Feb 10, 2013, at 8:54 AM, [REDACTED]
note:

Dear Sheriff Chapman,

I want to thank your officers for an outstanding response last night to my Countryside
ighborhood. I was out for the evening with some fellow FCPD folks and when I arrived home,
noticed a familiar white van parked in a fire lane and when I exited my vehicle, my court
nelled like I was at an old Van Halen concert. I called LCSO and a few moments later I saw
rits approach on foot from several different angles and stopped two young people that have
een selling drugs in my small court (Conoy Court) since last summer. The Hispanic female
nvolved is 9 months pregnant, although neighbors report to me that her pregnancy has not
lowed her business transactions down much. The other is her homeless boyfriend who sleeps in
is white van in our neighborhood because he is not permitted in the young girl's house.

At any rate, your deputies searched both parties and called in drug dogs to check out the
hite van. A few moments later, they tore the van apart as well. Although this time, nothing
as found and the couple was released, it sent a strong message that we do not condone this
ype of behavior in our neighborhood. The response was quite impressive.

Some history on the couple: last summer my neighbor was laid off and kept seeing high
chool kids wondering through our neighborhood. Then he observed the Hispanic female come out
o her front porch and summon the kids. An exchange was made and the teens (usually boys)
ould walk over the hill to Triple Seven Road and disappear. I was at work during these
mes, as was the Hispanic female's mother who was having the daily visitors. Then one of our
ificers became ill with cancer and I began caring for her at night and was home during the
y. I observed these hand to hand deals going on and contacted your narcotics detectives. As
ie weather got colder, the Hispanic female began to use vehicles for her transactions. Cars
ould pull up, she would get in and moments later she would exit and they would drive off. I
i sure this made detection more difficult,

Last weekend when I was putting our recycles out, a large gust of wind toppled the bin over
hat was in front of the young woman's house, spilling the contents everywhere. As I was
eaning up the mess, I found a couple of soda cans and bottles that had been used to
oke/cook CRACK.

I'm sure with your law enforcement history you would agree with me: not in MY NEIGHBORHOOD.
didn't put up with that in my patrol neighborhoods and after 26 years with FCPD I sure
n't want that trash in the neighborhood where my daughter and I reside.

My neighbors were disappointed that the young couple was not arrested last night. But I
plained to them that L.E. is often a game of cat and mouse. And the cat eventually always
rts the mouse.

Thank you sir for reading this and for your improved service to Loudon County.

Sincerely,

>
> [REDACTED]
> [REDACTED]
> [REDACTED]
> [REDACTED]
> [REDACTED]
> [REDACTED]
> [REDACTED]
> [REDACTED]
> [REDACTED]

Please enter the deputy(s) / employee(s) names:

Deputy Sullivan (badge # 2619) , and one additional officer whose name /badge we don't know.

Incident Location:*

22015 Guilford Station
Terrace

Date of Incident:

Feb 8, 2013

Time of Incident:

0100

Explain the circumstances on why you are paying this compliment:*

Deputy Sullivan noticed a vehicle belonging to our son parked in the vicinity of our home. On 6 Feb my wife reported a threat by our son, and a very nice Deputy met her in the parking lot of Wegmans in Sterling (that is the Deputy whose name we don't know), and he said that the Sheriff's Office would give some extra attention to our home. This morning at about 1 am, Deputy Sullivan called from in front of our home. He had apparently noticed our son's vehicle parked nearby. Deputy Sullivan called my wife's cell phone (which I answered), to make sure that everything was OK. Our son was detained on 6 Feb, and has since been hospitalized, so we brought his car back to our neighborhood. My wife and I wanted to thank Deputy Sullivan and the other officer for their professionalism and vigilance. Thank you.

The following form was submitted via your website: Compliment Form

: This form is used to file a compliment regarding a deputy's or other employee's conduct or the level of service provided by the Sheriff's Office.

Your Information:

First Name: [REDACTED]

Middle Initial: [REDACTED]

Last Name: [REDACTED]

Address: [REDACTED]

City: Sterling

State: VA

Zip: 20166

Home Phone: 7 [REDACTED]

Email: [REDACTED]

Incident Information:

Please enter the deputy(s) / employee(s) names: : Deputy Sullivan (badge # 2619) , and one additional officer whose name /badge we don't know.

win, Karen

From: Sheffer, Terry
Sent: Wednesday, February 06, 2013 1:10 PM
To: Corwin, Karen
Subject: RE: Case Number: 2013-001351 - Detective Sheffer

43910 Kittiwake Dr.
Lansdowne, VA. 20176

-----Original Message-----

From: Corwin, Karen
Sent: Wednesday, February 06, 2013 1:02 PM
To: Sheffer, Terry
Subject: FW: Case Number: 2013-001351 - Detective Sheffer

etective Sheffer,

y [REDACTED]

nk you,

in M Corwin
nistrative Assistant
o the Sheriff
un County
71-5723

Original Message-----

Chapman, Mike
Wednesday, February 06, 2013 12:46 PM
[REDACTED]

: Re: Case Number: 2013-001351 - Detective Sheffer

ou Keith! I am always happy to hear positive comments on the work of our personnel.
ass along your email. Mike

m my iPhone

2013, at 10:39 AM, [REDACTED]

f Chapman,

et me say, Detective Sheffer would probably prefer I not send this to you, but this
m and have been for quite some time.
does good thorough work!

In a nutshell, some idiot was able to get my name, credit card number and phone
then tried to order some items using this informatin. Good for me, I keep
is in that account, so the charge did not go through. Unfortunately for a few
charge did go through. I immediately filed a report of credit card fraud.

-tive Sheffer to the rescue. He followed up immediately, tried to connect the dots,
ked in with me weekly, investigated emerging leads, etc. Bottom line - this story smells
of international intrigue. Still a crime, but much larger than just me. My case is closed,
but I had to recognize one of your professionals - Detective Sheffer. Keep up the great work
and more importantly, stay professional first!

>
> You both have a wonderful day. If ever I can do anything for you, just give me a call.

>
> Thank you,

>
> [REDACTED]
> [REDACTED]