

Date: June 26, 2013 5:52:32 PM EDT

To: <DEPT-SHERIFF-CITIZEN COMMENTS@loudoun.gov>

Subject: Online Form Submittal: Compliment Form

Reply-To:

If you are having problems viewing this HTML email, click to view a [Text version](#).

Compliment Form

This form is used to file a compliment regarding a deputy's or other employee's conduct or the level of service provided by the Sheriff's Office.

Your Information

First Name:

Middle Initial:

Last Name:

Address:

City:

State:

Zip:

Home Phone:

Work Phone:

Email:

Incident Information

Please enter the deputy(s) / employee(s) names:

Lt. Landon

Incident Location:*

Date of Incident:

Time of Incident:

Telephone

06/26/2013

17:01

Explain the circumstances on why you are paying this compliment:*

I would like to state my appreciation to Lt. Landon [forgive the spelling if this is incorrect. The voicemail was a bit muddy when the Lieutenant gave his name] for his quick follow-up to a complaint filed this same afternoon at ~16:15. While I'm sure the Lt. was simply running down his punchlist for the process to respond to civilian complaints [though I'm quite glad the Department has such a thing in-place], his response was fast and his message was professional and quite thorough as to the process and "what's next" steps. I have no further questions regarding my filed complaint [and there's no need to follow-up on this compliment]. I appreciate both the department's response process and the speed and quality of Lt. Landon's follow-up. I regret not being in a position to take the Lt.'s call (I was, unsurprisingly in light of the day's events, getting my car inspected at the time) Thank you.

To: "Taylor, Dawn S." <Dawn.S.Taylor@loudoun.gov>

Cc: "Chapman, Mike" <Mike.Chapman@loudoun.gov>

Subject: Thank you for a job well done

Dawn:

Just wanted to thank you for your quick response, courteous demeanor and professional attitude as you investigated the 4-vehicle accident that occurred at approximately 5:50 PM on Tuesday on North-bound Route 28 near the underpass beneath Route 606.

Mike Chapman is lucky to have you as a deputy. I don't say that lightly. I've lived at the same address in Loudoun County since January 1989, so I think I have the wisdom and experience to make such a statement.

Thanks again for your patience, professionalism and understanding under, what was for me at least, less than ideal circumstances.





Beth Arthur
Sheriff

ARLINGTON COUNTY, VIRGINIA

OFFICE OF THE SHERIFF
COURTHOUSE
1425 N. COURTHOUSE ROAD, ROOM 9100
ARLINGTON, VIRGINIA 22201
(703) 228-4460



DETENTION FACILITY
1435 N. COURTHOUSE ROAD
ARLINGTON, VIRGINIA 22201
(703) 228-7286

June 11, 2013

2nd Lieutenant Perry McCartney
Loudoun County Sheriff's Office
8800 Harrison Street SE
Leesburg, VA 20175

Dear Lieutenant McCartney,

I want to thank you for your assistance with the Deputy Sheriff Lieutenant Assessment Center conducted June 1 through June 6, 2013. Your professional expertise was extremely valuable to our process. Additionally, your diligence and your willingness to be flexible contributed immensely to the success of the Assessment Center. You are to be commended for unselfishly giving of your time to assist us.

I have heard nothing but positive remarks about this Assessment Center, and your participation was greatly appreciated.

Sincerely,

Beth Arthur
Sheriff

c: Sheriff Chapman

Wednesday, June 19, 2013 10:29 AM

Subject: Online Form Submittal: Compliment Form

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Your Information

First Name:

Middle Initial:

Last Name:

Address:

City:

State:

Zip:

Home Phone:

Email:

Incident Information

Please enter the deputy(s) / employee(s) names:

Deputy Officer Heffner

Incident Location:*

Date of Incident:

Time of Incident:

Rt. 15 above Leesburg,
going to MD

06/13/13

mid-afternoon

Explain the circumstances on why you are paying this compliment:*

Deputy Sheriff Heffner was very helpful in speeding up my AAA service call--I needed a jump start or tow, because of a dead battery--This occurred while I was on the side of the busy highway (Rt. 15), during a torrential downpour. She had her car's warning lights, of course; she also called the AAA service provider directly, so that the tow truck would come right away, and not wait for the estimated 1/2- to 1-hr. time delay, because of the unsafe location of my car. The warning lights and call worked. The tow truck came quickly, which was a relief to me and probably other drivers.

Date: June 13, 2015 9:48:49 PM EDT

To: [REDACTED]

Subject: Online Form Submittal: Compliment Form

Reply-To: [REDACTED]

If you are having problems viewing this HTML email, click to view a [Text version](#).

Compliment Form

This form is used to file a compliment regarding a deputy's or other employee's conduct or the level of service provided by the Sheriff's Office.

Your Information

First Name:

[REDACTED]

Middle Initial:

[REDACTED]

Last Name:

[REDACTED]

Address:

[REDACTED]

City:

Leesburg

State:

[REDACTED]

Zip:

[REDACTED]

Home Phone:

Work Phone:

Email:

[REDACTED]

[REDACTED]

[REDACTED]

Incident Information

Please enter the deputy(s) / employee(s) names:

Deputy Gutshall

Incident Location:*

[REDACTED]

Intersection

Explain the circumstances on why you are paying this compliment:*

I was fortunate enough to grow up in Loudoun County, in a community where I've always felt safe, but it wasn't until a few weeks ago when I recognized what a huge role the men and women who serve as police officers play in assuring such safety. I took a babysitting job in Leesburg that involved picking up children from school in Oakton and managed to rear-end a car in front of me with five kids in the car, during rush hour no less. I didn't even have to call 9-1-1; Deputy Gutshall was on the scene almost instantly, explaining calmly and kindly what needed to be done. He assured the children that everything was alright and that they were safe, was understanding when I couldn't find the insurance information for the car I was driving (the owner was my employer), and, generally, guided a stunned, panicked, and guilt-ridden teenager through what could have been a much more stressful situation with patience and understanding. Now when I see a police car, I'm grateful for Deputy Gutshall and all of the men and women who dedicate their lives to serving the public! Please thank him again for me. [REDACTED]



COMMONWEALTH OF VIRGINIA

DEPARTMENT OF STATE POLICE
41904 Loudoun Center Place
Leesburg, Virginia 20175

June 4, 2013

Sheriff Mike Chapman
Loudoun County Sheriff's Department
880 Harrison Street SE
Leesburg, VA 20175

Dear Sheriff Chapman:

Attached is letter from Senior Trooper Michael Middleton commending two of your deputies for their assistance when he was involved in a DUI arrest.

We appreciate your deputies co-operation in assisting Trooper Middleton and our continuing efforts to serve the citizens of Loudoun County.

Sincerely,

1/SGT. Alvin D Blankenship

Alvin D. Blankenship
First Sergeant

ADB/adb



COMMONWEALTH OF VIRGINIA

DEPARTMENT OF STATE POLICE
41904 Loudoun Center Place
Leesburg, Virginia 20175

June 4, 2013

Loudoun County Sheriff's Department
Sheriff Mike Chapman
880 Harrison Street SE
Leesburg, VA 20175

Dear Sheriff Chapman:

My name is Michael Middleton and I am a Senior Trooper with the Virginia State Police assigned here in Loudoun County. I wanted to bring to your attention two of your deputies that assisted me in making an arrest back on Feb 1st of this year.

I had stopped a vehicle approximately 0200 hrs. for speeding and swerving on Rt. 28 North at Cedar Green. During my contact with the driver, I could detect he had been drinking and was showing signs of being very intoxicated. The driver stated he was not coming outside of his vehicle and was declining to perform any field sobriety test. I advised the driver that he was under arrest and ordered him to exit his car. He would not exit, so a struggle ensued between me and the driver. I was able to call my dispatcher and request for assistance. I had been fighting with the driver for about three minutes and was becoming very exhausted when Deputy Sean McCormack arrived to help. He eventually had to tase the driver twice because he was still being unruly. Deputy J. Bracke also arrived, and after the driver exited his car, both deputies and I were able to get the driver in custody. I sustained a torn rotator cuff and have been on light duty ever since.

I was hoping to have these two deputies recognized for their actions that helped me in a very serious traffic stop that could have turned deadly.

Please do not hesitate to contact me if you have any questions. I thank you for your time.

Sincerely,

A handwritten signature in black ink, appearing to read "Michael Middleton".

Michael Middleton

Cell 571-244-3298

W.Q. "Bill" Overton, Jr.
Sheriff



Tel: (540) 483-6626
Fax: (540) 483-7757

Office of the Sheriff County of Franklin

June 3, 2013

The Honorable Sheriff Mike Chapman
Loudoun County Sheriff's Office
880 Harrison Street
Leesburg, Virginia 20175

Dear Sheriff Chapman,

I wanted to write and express my sincere appreciation to you for taking time from your busy schedule to spend a few moments with me during my recent visit. Unexpected visits are difficult to factor in ones schedule, so thank you. I heard of the deputy involved shooting as I was leaving Leesburg and I was so glad to hear the one deputy's injury was not life threatening. I observed your press release on the local news and you did an outstanding job. I will continue to pray for the deputies who were involved and for you and your entire staff during this difficult time.

If I don't see you sooner, I will look forward to seeing you at the fall conference at Virginia Beach.

With kindest regards, I am

Sincerely,

W.Q. "Bill" Overton
Sheriff

WQO/whf

MOMS Club International
Ashburn Village Chapter
www.avmomsclub.50webs.com
ashburnmomsclub@yahoo.com

Major John Fraga
Loudoun County Sheriff's Office
880 Harrison Street SE
Mailstop #35
Leesburg VA 20175
April 30, 2013


Dear Major Fraga:

On March 12, 2013 Sergeant Jenny McGinn talked about Child Safety to the MOMS Club of Ashburn Village. The moms and the children thoroughly enjoy her presentation. Sergeant McGinn was professional, very informative, and a wonderful representative of the Sheriff's department.

During Sergeant McGinn's talk the moms received pertinent advice on how to keep our children safe, what crimes were prevalent in our Ashburn area, and how to use our Child Identification Kits. The children were at ease with Sergeant McGinn as she calmly explained her uniform and her job responsibilities. They also very much enjoyed being able to see a Sheriff cruiser up close.

Thank you very much for providing the community outreach program. Our members and their children gained valuable information and had a memorable time with Sergeant McGinn.

Sincerely,



Heather Snyder
MOMS Club of Ashburn Village

CC: Sergeant McGinn



Carl L. Cook
Chief of Police

City of Alexandria, Virginia
Department of Police
3600 Wheeler Avenue
Alexandria, Virginia 22304
www.alexandriava.gov



Telephone 703.746.4700
Fax 703.746.1945

May 24, 2013

Mike Chapman, Sheriff
Loudon County Sheriff's Office
800 Harrison Street #35
Leesburg, VA 20175

Dear Sheriff Chapman:

I am writing to thank you for your department's assistance during National Police Week for which you provided SWAT operators to work alongside our Special Operations Team.

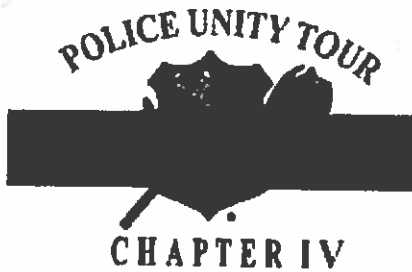
SWAT teams from Fairfax County, Loudoun County, Prince William County and Virginia State Police joined Alexandria in providing security for this event. The presence of these officers ensured an immediate response to any threats and also proved to be a welcomed interaction by survivor's friends and families.

The coordination by our SWAT operators ensured a safe week for those in attendance and allowed them to become familiar with each other's skills and abilities. This will prove valuable in future events that bring our special resources together in order to resolve a critical incident.

Again, thank you for your support and if we can ever be of assistance to you or your department, please do not hesitate to call me.

Sincerely,

Earl L. Cook
Chief of Police



POLICE UNITY TOUR, INC.
Chapter IV
Post Office Box 706
Fairfax, Virginia 22038

www.policeunitytourchapter4.com

May 29, 2013

Sheriff Michael L. Chapman
Loudon County Sheriff's Office
880 Harrison Street, S.E.
Leesburg, VA 20175

The Police Unity Tour – Chapter IV would like to extend its sincere gratitude to Motor Officers Barry Dufek and Terry Rudolph for their dedication and assistance to this year's ride. The participation of your motor officers was critical to ensuring the safe escort of riders as we traveled through Virginia.

We had a memorable experience again this year due to the hard work and dedication of all the volunteers and support staff who worked diligently to ensure all of the riders remained safe throughout the 3-day ride. The work and commitment of the motor officers, however, was most critical to ensuring rider safety along the entire route, especially during days one and two as we traveled through long stretches of one-lane roadways. Your officers remained enthusiastic, attentive, and focused on the safety of all members, working in coordination with the larger contingent of motors from Fairfax County and the other jurisdictions we passed through that assisted us.

Equally importantly, the attitude, cooperation, and camaraderie displayed by your officers with our members made everyone feel at ease both during the actual ride and in the evening hours when we had downtime to recover. I received comments from many members, some of whom came from states all over the country, how wonderful all of our motor officers were and how great the relationship seemed to be between the different police agencies involved.

Lastly, I thought I would also let you know that the Police Unity Tour donated \$1.72 million dollars this year to the National Law Enforcement Officer's Memorial Fund. Chapter IV was one of eight chapters who contributed to that impressive and record breaking donation.

Chapter IV greatly appreciates the dedication and support your officers provided to the Police Unity Tour, and we continue to value the partnership between our police agencies.

Fraternally,

A handwritten signature in black ink, appearing to read "M.A. DeBoard", written in a cursive style.

Maggie A. DeBoard
President, Police Unity Tour – Chapter IV
Chief, Town of Herndon Police Department
Maggie.deboard@policeunitytour4.com

Proud Sponsors of the National Law Enforcement Officers Memorial

"WE RIDE FOR THOSE WHO DIED"

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Your Information

First Name:

Middle Initial:

Last Name:

Address:

City:

State:

Zip:

Reston

Virginia

20194

Home Phone:

Work Phone:

Email:

Incident Information

Please enter the deputy(s) / employee(s) names:

Deputy Jesus Diaz and Sergeant Johnson

Incident Location:*

Date of Incident:

Time of Incident:

Costco Parking Lot,
Sterling

May 19, 2013

11:45 a.m.

Explain the circumstances on why you are paying this compliment:*

steadfast commitment to enforcing the law and maintaining the highest standards of civic order in our community.