

Compliment Form

This form is used to file a compliment regarding a deputy's or other employee's conduct or the level of service provided by the Sheriff's Office.

Your Information

First Name:

[REDACTED]

Last Name:

[REDACTED]

Address:

[REDACTED]

City:

Aldie

State:

VA

Zip:

20105

Email:

[REDACTED]

Incident Information

Please enter the deputy(s) / employee(s) names:

Deputy B.A. Degear

Incident Location:*

Traffic accident

Date of Incident:

a few years ago, maybe 4

Time of Incident:

afternoon

Explain the circumstances on why you are paying this compliment:*

Just a repeat of a compliment to a very special officer to me. Officer Degear's professionalism with maintaining order at the scene in addition to keeping my type 1 diabetic daughter's emotions under control were awe-inspiring to me. I have nothing but the utmost respect and love for this officer and only pray that each day he does his job the good Lord will guide and protect him on his routes or wherever.

The following form was submitted via your website: Compliment Form

: This form is used to file a compliment regarding a deputy's or other employee's conduct or the level of service provided by the Sheriff's Office.

Your Information:

First Name

[REDACTED]

Last Name:

[REDACTED]

Address: 2

[REDACTED]

City: Aldie

State: VA

Zip: 20105

Email: myroncurtis@verizon.net

Outstanding deputy

From: [REDACTED]
Sent: Thursday, March 21, 2013 7:15:07 AM
To: [REDACTED]

Hi, Mrs. Chapman

Hope that you are doing well.

You had mentioned to Lester that if we ever had any feedback for the Sherriff's office that we could send it your way.

We wanted to contact you with regard to an issue that Lester had on Sunday, March 17 which Loudoun County Deputy Hamilton responded to. Lester was riding his bike alone on Dry Mill Rd in Leesburg. A pickup truck ([REDACTED]) pulled up next to him while he was riding and rolled down the window and the driver shouted obscenities at him and told him that he belonged on the trail and not on the road. The driver of the pickup truck went on ahead, turned around, passed lester going the opposite direction, and then turned around again so he was again going the same direction as Lester. The driver of the pickup veered his car right into Lester's path as he rode next to Lester. Lester had to slam on his brakes to avoid the pickup. The truck sped off. During the entire incident Lester did not respond to the driver of the pickup at all for fear of the driver inflicting an injury or attack.

Lester saw where the truck turned on a local road. He called the non-emergency line for the Sherriff's office. Deputy Hamilton responded and met Lester near where the incident occurred. Lester said he was so relieved that the deputy took his complaint seriously, and provided excellent support in this case. The deputy said he was a cyclist himself and understood completely. The deputy was able to find the pickup parked nearby on a local street.

Lester has shared his story with his cycling and triathlon community so that they are aware of this potential danger. Many have asked Lester what happens to someone who did what the driver of this pickup did. A group of Lester's friends said they had a similar incident with the driver of this same vehicle (the tags are easy to remember) also on Dry Mill Rd. They are going to call the Sherriff's office as well since in that incident there were multiple cyclists and therefore several witnesses among them.

We are so glad that the deputy who responded to Lester's call was so professional and understanding. He's an example of someone who takes their job seriously and we want to thank your husband for the hard work that he does in overseeing such great public servants.

Also, since it seems that the driver of this [REDACTED] vehicle has behavior that is repetitive and dangerous, we hope that your husband's deputies can keep an eye out for him.

Thank you!

Sincerely,

[REDACTED]

Vice President

[REDACTED]
[REDACTED] d)
[REDACTED]
[REDACTED]
[REDACTED]

Sent from my iPhone

Karen

From: [REDACTED]
Sent: Tuesday, March 05, 2013 10:38 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: Fwd: Thank you

Now this is a compliment! It is great to see the value in our CIT program! Please read below. Thanks. Mike

Sent from my iPhone

Begin forwarded message:

From: [REDACTED]
Date: March 5, 2013 10:26:55 PM EST
To: <Mike.Chapman@loudoun.gov>
Subject: Thank you

Dear Sheriff Chapman,

We have already submitted compliment forms for Deputies Raughley and Ramirez, but I wanted to send you a separate note.

Where do you find these guys? All of the Loudoun County Sheriff Deputies with whom I have come into contact recently have been outstanding professionals.

Deputy Raughley, in particular, was extremely helpful because of his recent training with the mental health process. Thank you for sending your officers to this training. Never in my worst nightmares would I have thought I would have to deal with these problems within my own family. It is very difficult to explain what is happening and the reasons for such bizarre behavior from a loved one. The training that you have provided to your Deputies made it much easier to explain the situation to them while we were under tremendous stress. Your Deputy quickly grasped what was happening, and he was able to provide us calm guidance that reassured us. He then took deliberate and swift action to defuse and resolve the situation.

As I mention on the Compliment Form, Deputy Raughley not only stayed late on that Saturday so that he could make sure our son was receiving the proper treatment and to brief us, but he also came in on Monday, his day off. We really appreciated him sacrificing precious time with his wife and children so that our son might be better helped.

Deputy Ramirez was a flat-out professional - calm, helpful and compassionate. His very presence on that Thursday night helped calm my wife. Heck, even the Deputy that was standing guard in our hearing at LAMPS on Monday was a sharp young man. We don't recall his name, but we had a chance to talk and he was also great. At one point, prior to the hearing, one of the patients in the hospital there became violent and was yelling and screaming. Your Deputies (both Raughley and the young man guarding the hearing) responded out of caution and, had it been necessary, they would have helped out. Their professional concern was obvious.

My, my goal is to have things improve for our son so that I can stop sending you notes that rave about the quality of your officers. However, they were of immense help during a time of overwhelming stress, and we are proud to live in a County with such a professional law enforcement presence. Thank you again.

Sincerely,

A black rectangular redaction box covering the signature of the sender.

win, Karen

From: Chapman, Mike
Sent: Monday, March 04, 2013 10:35 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: [REDACTED]

[REDACTED]

From: [REDACTED]
Sent: Monday, March 04, 2013 10:06 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: FW: Deputy Raughley

[REDACTED]

From: Flaherty, Beth
Sent: Monday, March 04, 2013 8:47 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: FW: Deputy Raughley

Well.....here you go! I have chills reading this and will follow up with Courtney about how to proceed. Linda, who is Dept. Raughleys' supervisor?

From: Linder, Courtney
Sent: Saturday, March 02, 2013 7:31 PM
To: Flaherty, Beth
Cc: [REDACTED]
Subject: Deputy Raughley

Hi Beth,

I received a call from Deputy Raughley #2926 earlier in my shift wanting to consult on a case he was working with. In listening to him talk, I could hear how he had the client's mental health in his best interest. Even when talking about any legal repercussions, he talked about how he knows that these issues are most likely due to his mental health. He talked about what he had recently learned in the training he had just received in CIT and how he wanted to apply those techniques. After consulting for a little while, the client was placed under an ECO which resulted in a TDO. The Deputy was a pleasure to work with and he was incredibly patient with the client and the entire process. It was great working alongside a Deputy who had an understanding of mental health and the process/procedures of our system.

He is the second Deputy I have worked alongside who is part of CIT and both have been wonderful! This is such a wonderful program and I just wanted to let you know that I appreciate the work that CIT puts in. I also would like to know if it would be appropriate to send Deputy Raughley's supervisor an email/note just saying what a pleasure it was working with him on the ECO. I know how often people only hear about the problems that occurred on the job, so it would be nice to send out an accolade. What are your thoughts on that?

Thanks

Courtney Linder, Psy.D.

[REDACTED]
Wednesday, February 13, 2013 2:54 PM

[REDACTED]
Thank You [REDACTED]

Subject:

Mr. Halley

Good afternoon, my name is [REDACTED]. I am the eldest daughter of [REDACTED] and [REDACTED]. You were the investigator who helped my mother with the passing of my father on December 31, 2011. It has been a very long year for my family and I, however we have wanted to take a moment to say thank you. Thank you for being so supportive of our mother during her time of need. My younger sister [REDACTED], mother and I could not think of anything to send you that would begin to show our gratitude, so we have elected to donate to the Loudoun County Sheriff's Office. Please accept our small token as a personal thank you from our family. We appreciate all you have done, and continue to do for the community.

We took the liberty of choosing the following account for donation:

Sheriff's Office Donation Account- This donation account is used for flowers for funerals of employee family members, retirement events, appreciation plaques and good will activities for Sheriff's Office employees.

Make checks payable to:

Loudoun County Sheriff's Office <PROGRAM NAME>

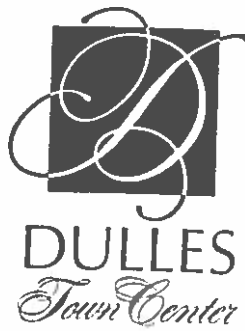
Mail to:

880 Harrison St., SE
Leesburg, VA 20175

Attn: <PROGRAM NAME>

We have placed your name on the check and just wanted to thank you again for helping our mother during our time of grief. Be blessed and have a wonderful year!

Sincerely the [REDACTED]



March 5, 2013

Sheriff M. Chapman
LOUDOUN COUNTY SHERIFF OFFICE
880 Harrison St. SE
Mailstop #35
Leesburg, VA 20175

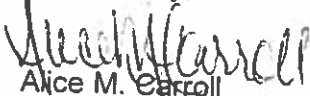
Dear Sheriff Chapman:

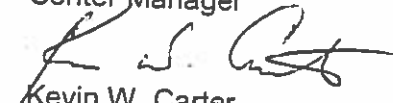
We would like to take this opportunity to bring to your attention two (2) deputies which we feel have gone beyond the call of duty, Deputy J. Breeden and Deputy U. Rafi. These deputies display professionalism and dedication at all times.

It is our goal as the Dulles Town Center Management Team to develop a professional relationship with your Department. Due to this ongoing relationship, we have been able to make this Center a safer place for merchants and patrons. The deputies have shown the highest standard of community based police.

Again, thank you for all of your hard work and dedication. We look forward to continuing this relationship with the Loudoun County Sheriff's Office.

Respectfully,


Alice M. Carroll
Center Manager

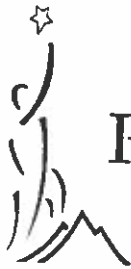

Kevin W. Carter
Security Director


Shannon R. Randall
Assistant Center Manager


Jeremy J. Fisher
Assistant Security Director

21100 DULLES TOWN CIRCLE • SUITE 234 • DULLES • VIRGINIA 20166-2400
703-404-7100 TEL 703-404-7171 FAX
WWW.SHOPDULLESTOWNCENTER.COM

MANAGEMENT BY
LERNER



Personnel Board of Jefferson County

The Foundation of Your Merit System Career

March 6, 2013

Sheriff Michael Chapman
880 Harrison Street
Leesburg, VA 20175

Dear Sheriff Chapman:

This letter is to formally thank you for allowing Deputy Specialist Kenneth Pratt to participate in the Police/Sheriff Captain Development Process Feb 25, - March 1, 2013. His knowledge and expertise was extremely valuable in the development of the exercises. Especially helpful was his dedication and hard work. The process would not have been successful without him.

The success of our past examinations has, in large part, been due to the involvement, generosity, and expertise of law enforcement professionals such as you and your staff. While the time commitment was extensive, the development process can serve as a valuable learning and development experience for law enforcement personnel who serve as subject matter experts (SMEs). The training and development activities supplied SMEs with skills for analyzing and evaluating behaviors on the job that can translate to more effective evaluation of staff. Additionally, it provided SMEs with a better understanding of public safety selection processes. If you have any questions or if we can reciprocate by providing you with assistance in the future, please contact Marty Alber at (205) 279-3595 or at Marty.Alber@pbjcal.org.



Sincerely,

Lorren Oliver, Director
Personnel Board of Jefferson County



2121 Rev. Abraham Woods, Jr., Blvd, Suite 100 Birmingham, Alabama 35203-2387
(205)279-3500 or toll-free (866)241-9001
www.pbjcal.org

Bessemer Birmingham Centerpoint Emergency Management Fairfield Fultondale Gardendale Graysville Homewood Hueytown Irondale
Jefferson County Jefferson County Health Department Leeds Midfield Mountain Brook Pleasant Grove Tarrant City Trussville
Vestavia Hills Warrior

March 3, 2013

Dear Detective Cunningham:

From the bottom of my heart, I want to thank you for all of your tireless work to not only discover but properly charge the people who murdered my nephew, JoVaughn Johnson.

My sister, Mary, has spoken so highly of you; you kept in constant contact with her; she was receiving texts from you at all hours of the day; you truly did work 24/7 to see that procedures were followed to insure that these two people would not get away with murder.

I know there will be a trial or bargaining before this is a closed case, but you have to know that our family understands that you were indefatigable in your case work.

I am sure you are thinking that you were doing your job. Some people do their jobs better than others; and it is true of you.

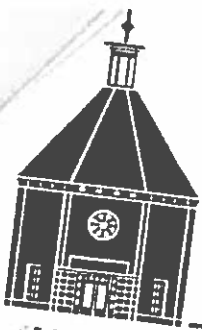
I worked with the police in Rochester, NY constantly when I worked for the City. I was Manager of Neighborhood Commercial Development. There can be no economic development in a City without safety. I saw how hard these officers, detectives and captains worked. They explained many aspects of their jobs to me and came to all the business association meetings to keep all of us informed. This helped me understand just how difficult their jobs are. It certainly isn't TV.

Your hard work will always be remembered by our family. I will continue to send you positive thoughts. Thank you for all.

Sincerely,



Michael L. Chapman



The Town of
**Leesburg,
Virginia**

65 Plaza Street, N.E. ■ 20176 ■ 703-771-4500 ■ Police Department ■ FAX: 703-771-4545 ■ www.leesburgva.org



CHIEF JOSEPH R. PRICE

March 6, 2013

Sheriff Michael L. Chapman
Loudoun County Sheriff's Office
880 Harrison St., S.E.
Leesburg, VA 20175

Dear Sheriff Chapman,

I would like to take this opportunity to recognize Crime Scene Investigator Robert Bruns for the assistance he provided to this department during a recent homicide investigation.

On March 2, 2013, our officers were called to the residence at 1639 Chickasaw Place, N.E. and discovered a deceased male. It was quickly determined that this individual had been the victim of a homicide. Following a request to the Sheriff's Office for crime scene assistance, Investigator Bruns arrived at the scene early in the morning and took the lead in evidence recovery. He stayed until the very late hours of the day recovering evidence from the residence and suspect, as well as providing guidance to our newly appointed crime scene investigator. Crime Scene Investigator Bruns was patient, professional, courteous and very thorough in the performance of his duty. He also provided important suggestions to our detectives as the day progressed and new facts were discovered.

Please pass my appreciation to Crime Scene Investigator Bruns for his valuable assistance to our department in this important investigation.

Sincerely yours,

Joseph Price



Information

First Name:

Middle Initial:

Last Name:

Address:

City:

Ashburn

State:

VA

Zip:

20147

Home Phone:

Work Phone:

Email:

Incident Information

Please enter the deputy(s) / employee(s) names:

The events of the night were such that I was not able to remember the two primary deputies names. I am not sure how many actually came to the house as I focused only on the two in my vicinity.

Incident Location:*

Our Residence

Date of Incident:

2/27/2013

Time of Incident:

1900

Explain the circumstances on why you are paying this compliment:*

My daughter is being treated for depression. Due to an incident that took place with her, we called 911 to help us deal with the situation to make sure she did not hurt herself and she was able to get properly treated at INOVA Loudoun. Deputies arrived, a male and a female. Both were very professional and helped calm a very tense situation. Throughout the evening they were able to talk us thru what was happening and possible outcomes. The female established an excellent report with daughter and my daughter actually commented about some of their conversation and the excellent advice she was given. I can't thank the two deputies enough for the assistance they provided to my wife, daughter and I. The deputies treated my daughter with respect in a calm, reassuring manner. They are true professionals and a credit to your department. Please pass along our best regards!

The following form was submitted via your website: Compliment Form

: This form is used to file a compliment regarding a deputy's or other employee's conduct or the level of service provided by the Sheriff's Office.

Your Information:

First Name:

Middle Initial:

Last Name:

Address:

City: Ashburn

State: VA

n, Karen

n:
nt: [REDACTED]
o: Friday, March 01, 2013 3:47 PM
Subject: [REDACTED]
Attachments: [REDACTED]

FYI

Sent from my iPhone

Begin forwarded message:

From: "Chapman, Mike" <Mike.Chapman@loudoun.gov>
Date: March 1, 2013 3:46:13 PM EST
To: "Liu, Chang" <Chang.Liu@loudoun.gov>
Cc: "B" [REDACTED]
Subject: Re: Thank you

Thanks Chang! I will pass along your compliment to our operations personnel. Mike

Sent from my iPhone

On Mar 1, 2013, at 12:06 PM, "Liu, Chang" <Chang.Liu@loudoun.gov> wrote:

Dear Sheriff Chapman,

Thank you for supporting the opening day of Gum Spring Library by providing your deputies to direct traffic throughout the day. Their participation made all the difference in ensuring an efficient and safe flow of cars and pedestrians. Knowing your deputies were there allowed me, my staff, and our volunteers to better focus our efforts on our guests and opening day activities inside the library. I'm thrilled to say the day was a roaring success – we welcomed approximately 6,500 visitors who checked out a whopping 14,000 library items and 1,106 new library cards were created!

I would like to invite you and your deputies to join me for a tour of our beautiful library, please just let me know when you are available. Thanks again for helping to make our opening day a success.

Chang Liu
Director
Loudoun County Public Library
102 North Street, NW, Suite A
Leesburg, VA 20176

nt Information

ase enter the deputy(s) / employee(s) names:
Deputy Diaz

Incident Location:*

Date of Incident:
2/28/13

Time of Incident:
a.m.

Explain the circumstances on why you are paying this compliment:*

Deputy Diaz responded to a complaint I made concerning car parked too close to my driveway. Upon his arrival, I went outside to meet him. He greeted me in a friendly tone as I approached. I felt that my complaint was perhaps "petty" but he assured me that this situation was indeed an infraction of the law. He spoke to me in a respectful, courteous manner and was very professional in his conduct. Upon leaving, he gave me a business card and reassured me that my complaint was a valid one. With his representation of the department, I feel more confident in our law enforcement. In my opinion, he is definitely an asset to your department.

The following form was submitted via your website: Compliment Form

: This form is used to file a compliment regarding a deputy's or other employee's conduct or the level of service provided by the Sheriff's Office.

Your Information:

First Name [redacted]

Last Name [redacted]

Address: [redacted]

City: Sterling

State: VA

Zip: [redacted]

Home Phone: [redacted]

Work Phone: N/A

mail: [redacted]

cident Information:

ase enter the deputy(s) / employee(s) names: : Deputy Diaz

cident Location: 9 [redacted]

te of Incident: 2/28/13

...the circumstances on why you are paying this compliment:*

We are writing to let you know how helpful one of your deputies was to us. On Wednesday, February 27, 2013, shortly after 10 p.m., we noticed that a car had parked in front of our house and had blocked half our driveway. Unfortunately, due to overcrowded housing in nearby town house developments in both Loudoun and Fairfax counties, this has happened to us several times in the past. When we would call the Sheriff's department, a deputy would come out in a timely fashion and write a ticket for the offending vehicle. This time, Deputy Sheriff C. A. Forsch #2359 arrived shortly after we called to report the blocking of our driveway. Deputy Forsch checked the car, and then came to our home to ask if we were the ones who had reported the car. We told him that, yes, we were the ones who called. He asked if any of our neighbors were having company and we told him it didn't appear that way. Then he told us that it was unacceptable the way the car was parked and that he would get it moved for us. He noticed that the house diagonally across the street had lights on inside, then he went there to ask if they knew who the car belonged to. The neighbors did not know. We were pleasantly surprised to see that Deputy Forsch had arranged for a tow truck to remove the offending car. In the past, deputies would only write a ticket when this happened. It was a relief to us to see that tow truck. While we don't go out late in the evening, what concerned us is that should we have an emergency and need to leave the house, a car partially blocking our driveway would make it extremely difficult, if not impossible, to get out of our driveway. Likewise, if an emergency vehicle needed to come to our house, it would be very difficult to access our driveway. Deputy Forsch went above and beyond the call of duty. It was a real pleasure to deal with him.

The following form was submitted via your website: Compliment Form

: This form is used to file a compliment regarding a deputy's or other employee's conduct or the level of service provided by the Sheriff's Office.

Your Information:

First Name: [REDACTED]

Middle Initial [REDACTED]

Last Name: [REDACTED]

Address: [REDACTED]

City: Sterling

State: VA

Zip: 20166

Home Phone: [REDACTED]

Work Phone: [REDACTED]



Middleburg Police Department

14 South Madison Street P.O. Box 187

Middleburg Virginia, 20118

540-687-6636

www.middleburgpolice.org

February 11, 2013

Mike Chapman, Sheriff
880 Harrison St., S.E.
Leesburg, VA 20175

Sir;

Please allow me to take a moment of your time to express our sincere thanks for a job well done. On Thursday, February 7, 2013 the Middleburg Police Department hosted a crime prevention workshop. The premise was to show cooperation between law enforcement and to send the message that we are in this together. By offering safety ideas we hoped to enable the citizens to help us help them.

Capt. Prugh and Deputy Payne represented your department well. I heard several comments about how nice it was to have all the law enforcement officers there. The interaction between the four agencies was perfectly timed and the public was impressed.

Please cause this letter to be forwarded to whoever is responsible for "positive feedback" within your department. In addition, please make them aware of just how pleased we are with their performance.

Thank you again for the professionalism your department brings to such an event. I am;

Sincerely,

A handwritten signature in black ink, appearing to be "A.J. Panebianco", written over a horizontal line.

A.J. Panebianco, Chief of Police