



DEPARTMENT OF THE ARMY
U.S. ARMY MILITARY DISTRICT OF WASHINGTON
102 3RD AVENUE, BLDG 39, SUITE 2
FORT LESLEY J. MCNAIR, DC 20319-5031

May 8, 2017

Office of the Commanding General

Sheriff Michael L. Chapman
Loudoun County Sheriff's Office
803 Sycolin Road, SE
Leesburg, VA 20175

Dear Sheriff Chapman:

By way of introduction, my name is Major General Mike Howard. On April 28, 2017, I assumed command of the U.S. Army Military District of Washington (USAMDW) and Joint Force Headquarters - National Capital Region (JFHQ-NCR) from Major General Brad Becker. We are grateful for all he and Sherri did for the command, and we will miss them both.

As the new member of the team, I'm impressed with the partnership that exists between our organizations, built over many years to solve common problems and achieve common goals. I am committed to supporting your agency in meeting the regional security and preparedness challenges that lie ahead, and I appreciate your support of our mission.

I am extremely excited about this assignment and being a part of this world-class team-of-teams, and I look forward to meeting you in the future. Please feel free to contact me if I can be of assistance. [REDACTED]

Sincerely,

Michael L. Howard
Major General, U.S. Army
Commanding General

Enclosure

Beasley, Tammy

From: noreply@civicplus.com
Sent: Thursday, May 25, 2017 10:49 PM
To: Chapman, Mike; Buckman, Robert; Poland, Mark; Corwin, Karen; Beasley, Tammy
Subject: Online Form Submittal: Compliment Form

Compliment Form

This form is used to file a compliment regarding a deputy's or other employee's conduct or the level of service provided by the Sheriff's Office.

Your Information

First Name: [REDACTED]
Middle Initial: [REDACTED]
Last Name: [REDACTED]
Address: [REDACTED]
City: Cross Junction
State: VA
Zip: [REDACTED]
Home Phone: [REDACTED]
Work Phone: *Field not completed.*
Email: [REDACTED]

Incident Information

Please enter the deputy(s) / employee(s) names: Deputy Smith
Incident Location: [REDACTED]
Date of Incident: January 2017
Time of Incident: Approx. 5:00 pm

Explain the circumstances on why you are paying this compliment:

I want to pay Deputy Smith an exemplary review. Deputy Smith was handling a case regarding my [REDACTED]. He took the initial report and was consistent on updating me on the case. Deputy Smith did everything he could to try and help out my [REDACTED] who was purchasing illegal Rx prescriptions. Deputy Smith met with my husband and I to update us on the progress regarding the case. He answered every email promptly and handled the situation with much sensitivity and dedication to follow up on every lead. Deputy Smith followed through on every front; examples, leads, multiple trash pulls. There was never trash in her father's trash to take. I want his superiors to know Deputy Smith gave it 100% with continuous professionalism. Unfortunately the case has been put on hold. I have all confidence that if new information was to turn up Deputy Smith would be right on the case. If you would like any additional information please contact me via email; [REDACTED] Thank you for everything!

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Please Share but Remove my Personal Information (Name/e-mail/Address etc.)

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05/15/2017

[REDACTED]
[REDACTED]
[REDACTED]

To/Attend: Mr. Michael L. Chapman, Loudoun County Sherriff
Mailing Address: Loudoun County Sheriff's Office
P.O. Box 7200, Leesburg, VA 20177-7200

Re.: Thank you! Deputy R.M. Chrisman; SO170008532

Dear Mr. Chapman:

We would like take this opportunity to thank you for your excellent leadership of the Sherriff's office, which has been shown by the high quality of professional services carried out by all who are under your management, in particular, by the Deputy R.M. Chrisman (#3008) yesterday at our request (05/14-2017 Sunday) to come to our neighborhood for solving problems that has been troubling us for so long and getting worse and worse.

Mr. R. M. Chrisman came and conducted the investigation, asked about and listened carefully to our statement and evidence and then spent about one hour or more to work on the issue, which should have brought the attention of the parents of those kids who have been throwing broken glass bottles, rocks and garbage onto our cars, house, front and back yards, porch, among other vandalism activities for at least a year now.

Mr. Chrisman worked step by step and talk to the kids and their parents, very professionally, and effectively bringing both kids and parents to apologize and promise not to do that again.

This issue, the neighbor kids throwing stuff to my property has been going at least one year, the kids behavior was a result of our disputes in the past (2004 through 2012) with neighbor illegal parking of their landscaping trucks, visitors cars in front of our house next to the fire hydrant - which blocking our driveway for many years despite your deputies came for a couple of times. It was a very frustrating and painful for us, because kids under 10 years old would never do things like that targeting only our property, again and again, when we tried to speak to the parents of that kid, they scream and deny and getting very aggressive to us, like they did to us previously with threatening and humiliating words .

With Mr. Chrisman came and talk to them this time, it looks like both the kids and parents finally behave much better. We feel so grateful to Chrisman and your office and yourself! we can sleep better for now.

Sincerely and very much thankful,

[REDACTED]
[REDACTED]
[REDACTED]

Beasley, Tammy

From: noreply@civicplus.com
Sent: Tuesday, May 23, 2017 11:49 AM
To: Chapman, Mike; Buckman, Robert; Poland, Mark; Corwin, Karen; Beasley, Tammy
Subject: Online Form Submittal: Compliment Form

Compliment Form

This form is used to file a compliment regarding a deputy's or other employee's conduct or the level of service provided by the Sheriff's Office.

Your Information

First Name: [REDACTED]
Middle Initial: [REDACTED]
Last Name: [REDACTED]
Address: [REDACTED]
City: Sterling
State: VA
Zip: 20165
Home Phone: [REDACTED]
Work Phone: *Field not completed.*
Email: *Field not completed.*

Incident Information

Please enter the deputy(s) / employee(s) names: [REDACTED]
Incident Location: Marblehead Dr
Date of Incident: 5/22/17
Time of Incident: 3:39

Explain the circumstances on why you are paying this compliment:

Officer Whittington has shown a remarkable balance of professional and kindness. Officer Whittington has shown a remarkable balance of professionalism and kindness. He was respectful and efficient. I appreciate you and what you do for Loudoun County! Thank you

Approval for Use on LCSO Website

Please Share (Your e-mail address and address, if provided, will be removed)

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Beasley, Tammy

From: Corwin, Karen
Sent: Tuesday, May 23, 2017 8:22 AM
To: Beasley, Tammy
Subject: FW: Hi Mike from Randy Jensen your neighbor.

Karen M Corwin
*Administrative Assistant
to the Sheriff*
Loudoun County Sheriff's Office
803 Sycolin Road, SE
P.O. Box 7200
Leesburg, VA 20177-7200
703-771-5723

From: Michael Chapman [mailto:michael.chapman2011@gmail.com]
Sent: Monday, May 22, 2017 5:23 PM
To: Randy Jensen; Corwin, Karen; Poland, Mark
Cc: Mike Chapman
Subject: Re: Hi Mike from Randy Jensen your neighbor.

[REDACTED]

On Mon, May 22, 2017 at 4:41 PM, [REDACTED] wrote:
Hi Mike,

Just wanted to drop you a note that I had the pleasure to meet a couple of your Deputies last week. Deputy Justin Nyce (badge #3112) and Deputy Kornwalt I think that is his name(spelling?). Anyway, I saw a homeless man stashing some kitchen items (knives, cups etc.) with price tags behind a bush and the closed Logan Road House in Sterling, VA. I wondered if he was shoplifting these items. I have some property across the street in the Cascades Office complex. We have a lot of homeless people in the area and the owners and tenants don't lock the common doors. So homeless people over the years like to live in the common spaces to stay warm on cold nights, especially during the winter. They can access the electricity and cook their meals on a hot plate, throw down a sleeping bag and stay warm. I have caught them many times.

Anyway, both deputies were nice and polite, well trained and concerned. They didn't blow me off as a wack job! I was especially impressed with Deputy Nyce who was concerned some kids might get the knives and someone could

get hurt. I even got a follow-up phone call from Deputy Kornwalt and it turned out to be a well- know homeless man that they knew from the area. They know their beat very well. As a former COP and Special Agent I can tell these deputies are well train and that is a great reflection on you, your leadership and the loudoun County Sheriffs department.

Job well done.

Your Neighbor

Beasley, Tammy

From: noreply@civicplus.com
Sent: Sunday, May 14, 2017 8:55 PM
To: Chapman, Mike; Buckman, Robert; Poland, Mark; Corwin, Karen; Beasley, Tammy
Subject: Online Form Submittal: Compliment Form

Compliment Form

This form is used to file a compliment regarding a deputy's or other employee's conduct or the level of service provided by the Sheriff's Office.

Your Information

First Name: [REDACTED]
Middle Initial: *Field not completed.*
Last Name: [REDACTED]
Address: [REDACTED]
City: Leesburg
State: Virginia
Zip: 20175
Home Phone: *Field not completed.*
Work Phone: *Field not completed.*
Email: [REDACTED]

Incident Information

Please enter the deputy(s) / employee(s) names: [REDACTED]
Incident Location: Wilderness Acres Circle
Date of Incident: May 14, 2017
Time of Incident: 1820

Explain the circumstances on why you are paying this compliment:

I was out riding bikes in my neighborhood with my 3 year son (whom just got his first bike a week ago) and Deputy Eric (didn't catch the last name) was driving by and my son waved and said hello. Eric asked if he could stop and check out his bike. My son and Eric had a wonderful conversation about his "Lighting McQueen" bike and shoes. The deputy was extremely professional and approachable. It was great to see that he took the time to stop and speak to my son knowing that he was possibly busy. This was a great experience. Keep up the awesome work. Thank you for your service to the community.

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Beasley, Tammy

From: noreply@civicplus.com
Sent: Wednesday, May 10, 2017 5:32 PM
To: Chapman, Mike; Buckman, Robert; Poland, Mark; Corwin, Karen; Beasley, Tammy
Subject: Online Form Submittal: Compliment Form

Compliment Form

This form is used to file a compliment regarding a deputy's or other employee's conduct or the level of service provided by the Sheriff's Office.

Your Information

First Name: Matthew
Middle Initial: G
Last Name: Lepnew
Address: [REDACTED]
City: Centreville
State: VA
Zip: 20121
Home Phone: *Field not completed.*
Work Phone: *Field not completed.*
Email: [REDACTED]

Incident Information

Please enter the deputy(s) / employee(s) names: Deputy Weber (a Bailiff at the Loudoun County Courthouse), Deputy Wolf at the Loudoun County Courthouse, and the remaining members of the team of Deputies at the Loudoun County Courthouse (I do not know their names).
Incident Location: Loudoun County Courthouse room 2C
Date of Incident: 5-5-2017
Time of Incident: 3:10pm

Explain the circumstances on why you are paying this compliment:

Deputy/Bailiff Weber was responsible for the smooth and unhindered operation of the Loudoun County Circuit Court's Courtroom that day. An attorney named [REDACTED] was in the front row of the general seating area (gallery) in Circuit Court room 2C and was violating courtroom behavior policy by working on matter(s) that were not related to the courtroom matters at hand and not related to his pending hearing/motion. Bailiff Deputy Weber very professionally and appropriately admonished [REDACTED] for violating the courtroom behavior policy. It appeared that [REDACTED] was allegedly using an electrical device of some sort to either read or send out messages unrelated to courtroom matters and in violation of the behavior policy in the Circuit Court court room. Due to the focus and alertness/attentiveness shown by Bailiff Deputy Weber regarding such occurrences of courtroom behavior violations (no matter who it is - including attorneys), the courtroom will remain much more efficient and productive. It is also reassuring in terms of safety and security to know that Bailiff Deputy Weber's attentiveness, alertness, and focus are always present for the protection of the public at large as well as for the protection of judges, attorneys, courtroom staff, et al. in the Loudoun County courtroom and the entire courthouse. I also would like to extend a quick mention of appreciation to the security team at the Court House entrance - such as Wolf - who do all they can to keep the courthouse safe and secure (as well as assist members of the public with a wide variety of inquiries) and at the same time do it with a very helpful service-oriented attitude. Bailiff Deputy Weber, Deputy Wolf, and the entire group of Loudoun County courthouse deputies are a great asset to the Loudoun County Courthouse, the Loudoun County Sheriff's Office, and to the Loudoun County community as a whole. Thank you, Matt Lepnew [REDACTED]

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Beasley, Tammy

From: noreply@civicplus.com
Sent: Thursday, May 04, 2017 7:18 PM
To: Chapman, Mike; Buckman, Robert; Poland, Mark; Corwin, Karen; Beasley, Tammy
Subject: Online Form Submittal: Compliment Form

Compliment Form

This form is used to file a compliment regarding a deputy's or other employee's conduct or the level of service provided by the Sheriff's Office.


Your Information

First Name: [REDACTED]
Middle Initial: [REDACTED]
Last Name: [REDACTED]
Address: [REDACTED]
City: Broadlands
State: Va
Zip: 20148
Home Phone: *Field not completed.*
Work Phone: *Field not completed.*
Email: _____

Incident Information

Please enter the deputy(s) / employee(s) names: [REDACTED]
Incident Location: Croson Ln/ Claiborne
Date of Incident: 5/04/2017
Time of Incident: 16:40

Explain the circumstances on why you are paying this compliment:

Sheriff Plummer pulled me over or MAYBE not coming to a complete stop! :) during the stop he informed me that I had to change my address on my registration and my license and that this could all be done online! All news to me seeing that I've lived in the same house for the last 10 years. My god things have changed with technology. The point I'm getting to is that 3 months ago my wife informed me after 10 years of marriage she had a crush on someone else. After she fell off the wagon 5 years ago and had an affair with a woman I continued to take care of this ungrateful woman. Ok I'm rambling, the bottom line is, Sheriff Plummer was way beyond kind to a guy that still has not figured out what the hell is happening with his life! So I just wanted to thank him! 

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Please Share (Your e-mail address and address, if provided, will be removed), Please do not Share on the Website

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May 1, 2017

The Honorable Mike Chapman
Loudoun County Sheriff
P. O. Box 7200
Leesburg, Virginia 20177-7200

Dear Sheriff Chapman:

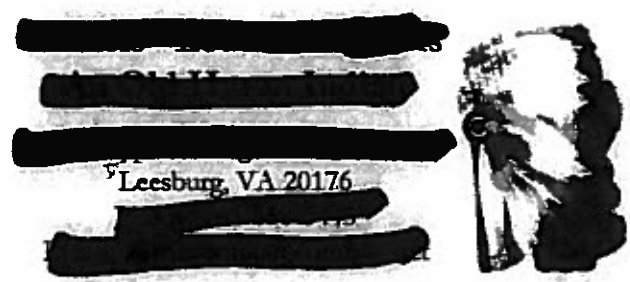
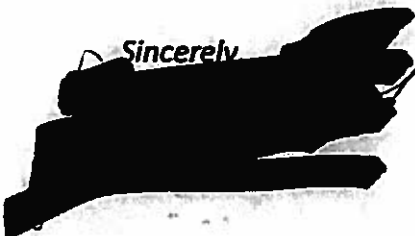
This correspondence may be one of the most unusual letters you receive as it is not to complain, nor is it to seek your assistance on any issue.

The crux of this sincere letter is to express my thanks and congratulations to you and all the men and women of the Loudoun County Sheriff's Office for your outstanding leadership and the manner in which the men and women of your Department perform their duties and responsibilities.

I am an 87 year old disabled Korean War veteran who has lived at Leisure World (now Lansdowne Woods) for the past sixteen plus years. During this time I have observed our Loudoun County Sheriff's Office progress from a political organization to an efficient and very professional law enforcement Agency. I have had the privilege of meeting many of your men and women when visiting the Loudoun Credit Union in addition to other opportunities here on our campus or in one of the County's fine restaurants and have been very impressed with their hand of friendship when we have had the opportunity to chat or when one of them assists me through the unbelievable heavy door into the Credit Union. I have requested that our Board of Supervisors install a handicap opener that is present in virtually every public building in Loudoun County but it has been ignored which makes the assistance of one of your Sheriffs invaluable for me.

Keep up the good work as we who understand the current environment your men and women have to work in pales in comparison to my younger days when law enforcement was less dangerous. The Loudoun County Sheriff's Department under your leadership and the ongoing outstanding work by the men and women of your Department is truly appreciated by this writer.

Sincerely



Leesburg, VA 20176



Beasley, Tammy

From: noreply@civicplus.com
Sent: Monday, May 01, 2017 12:11 PM
To: Chapman, Mike; Buckman, Robert; Poland, Mark; Corwin, Karen; Beasley, Tammy
Subject: Online Form Submittal: Compliment Form

Compliment Form

This form is used to file a compliment regarding a deputy's or other employee's conduct or the level of service provided by the Sheriff's Office.

Your Information

First Name: [REDACTED]
Middle Initial: .
Last Name: [REDACTED]
Address: [REDACTED]
City: sterling
State: va
Zip: 20165
Home Phone: *Field not completed.*
Work Phone: *Field not completed.*
Email: [REDACTED]

Incident Information

Please enter the deputy(s) / employee(s) names: Deputy Jillian Brock
Incident Location: [REDACTED] Graham Cove Square Sterling and courthouse
Date of Incident: May 2016 April 2017
Time of Incident: 1pm

Explain the circumstances on why you are paying this compliment:

Deputy Brock handled a situation between myself and a combative neighbor in a highly professional and positive manner. Several times this neighbor has called deputies to the neighborhood over non criminal minor activity and Deputy Brock looked at all sides of the situation and did the best job any Deputy has done in this ongoing series of disputes of de-escalating the situation. Deputy Brock was also subpoenaed by this same neighbor to testify in civil court, yet was never called into the courtroom during the course of the case. The Deputy spent her day at the courthouse for no real reason yet she maintained a positive and friendly attitude with all parties involved after the case had been settled. Deputy Brock spoke with me after the case and did a fantastic job of public relations for the Loudoun County Sheriff, she put back some of the trust and belief in the Department that had been lost after a terrible confrontational interaction with Deputy Jon Ressler. Loudoun is lucky to have Deputy Brock working for the Sheriffs Department and I hope you can find more officers like her in the future, she is a true asset to the county and its citizens.

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