

From: Chapman, Mike
Sent: Wednesday, September 25, 2013 6:16 PM
To: Flaherty, Beth
Cc: Cerniglia, Linda; Corwin, Karen
Subject: RE: CIT officer

Thanks Beth!! That's Outstanding!! Mike

From: Flaherty, Beth
Sent: Wednesday, September 25, 2013 9:16 AM
To: Chapman, Mike
Cc: Cerniglia, Linda
Subject: FW: CIT officer

Good morning Sheriff Chapman, I wanted to pass on this email that I received from one of my Emergency Clinicians' in a recent interaction she had while evaluating a consumer in the emergency room. Thank you for all of your support towards the CIT program!

Beth Flaherty, LMFT

From: Sherrick, Sara
Sent: Saturday, September 21, 2013 9:45 PM
To: Flaherty, Beth
Subject: CIT officer

I thought that I should pass along that I had a positive experience with Deputy Hill early Saturday morning. He identified himself as CIT and I think it was very helpful to the client and to the family that the response to the situation with the client was a CIT officer. He handled the situation great, kept things from escalating and spent additional time with the family that went above and beyond. I could easily see how this particular ECO could have gone far different with someone with less training. Thought it was worth passing along since I am guessing that dispatch also determined that CIT response was indicated so it was a good effort all around 😊.

Sara Sherrick, MA, NCC
Emergency Services Clinician
Loudoun County Mental Health
102 Heritage Way NE Ste 302
Leesburg, VA 20176
703-777-0320

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Chapman, Mike
Monday, September 23, 2013 3:59 PM

[REDACTED]

subject:

RE: Officer Kamps

Thank you Shannon! Very happy to hear that! We will make sure to let Deputy Kamps know. Mike

From: [REDACTED]
Sent: Monday, September 23, 2013 3:23 PM
To: Chapman, Mike
Subject: Officer Kamps

I just wanted to send a brief note to tell you about one of your deputies named E. Kamps. I unfortunately had to call on the sheriffs department to help me with a situation involving my 19 year old son. From the moment officer Kamps walked through the door she was so kind and caring and answered all of my numerous questions. She made a bad situation better.

Thanks again,

[REDACTED]

Subject: 911 Thank you cards

Date: Friday, September 13, 2013 4:27:31 PM ET

From: [REDACTED]

To: [REDACTED]

AOL lives many core values but on 911 we wanted to do something to Thank all of the volunteers in our communities that assisted on the day of 911 or after. The AOL Dulles VA office placed 15 boxes with local locations that were instrumental in assisting with 911. The cards in this envelope are for your organization. Please distribute as appropriate to anyone who worked on the 911 efforts or to any one who is a hero on a daily basis.

We thank you for all that you do for us!!

AOL





Loudoun County, Virginia

www.loudoun.gov

Department of Parks, Recreation and Community Services
215 Depot Court, MSC #78, Leesburg, VA 20175
703-777-0343 • Fax: 703-771-5354

September 16, 2013

Attn: Sheriff Mike Chapman
Attn: Major Rick Fry

Program: workforce

Dear Sheriff Chapman,

For over a year I worked with Deputy Matt Thomas to get a partnership formed between Workforce and Bolen Park. When we finally got approval to allow Workforce to come in, their job was to mow, trim, and clean up the bio-retention ponds. In the beginning, we agreed to try this service on a trial basis.

From the very first visit I could tell Matt very professional with his crew and their respective assignments. He quickly figured out how to mow this facility and has always been very thorough with each and every job. His command over the crew is wonderful and we have received many compliments from their hard work. Our trial period was very short as it was easy to see the amazing difference their contributions made to the park.

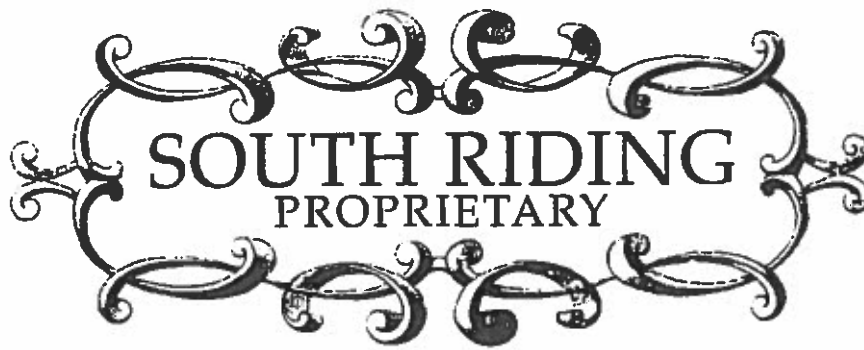
Right after we started the program I met Deputy Tom Elliston. He too was very professional and demonstrated great care when leading the crew around the park. Regardless of scheduled play or challenging weather considerations, I have always been able to count on Workforce to do a great job.

This service is extremely valuable to Bolen Park. Besides the aesthetic value of freshly mowed common areas to park patrons, the benefit of workforce being here allows my staff to concentrate on detailed ball field maintenance. Our park is extremely busy and much of our staff scheduling is dependent on our partnership with Workforce.

For the past two years we have received a lot of very positive evaluations from the national tournament teams and this is directly due to the quality work we have received from Workforce. They are respectful, hard-working, and very good at keeping this park looking its best.

In my opinion, this partnership has many benefits for both programs and I support Deputy's Thomas and Elliston desire to keep it operation. The general public loves coming to Bolen Park and Workforce is a big part of our success.

Greg Cronin, CCD
Park Manager
Philip A. Bolen Park



September 9, 2013

Sheriff Mike Chapman
Loudoun County Office of the Sheriff
880 Harrison Street
Mailstop #35
Leesburg, VA 20175

Dear Sheriff Chapman,

On behalf of South Riding residents and the Neighborhood Watch and the South Riding Board of Directors, I would like to thank you for speaking at our Annual National Night Out Ice Cream Social. We know you had other commitments that evening and we are grateful to you for taking time out of your schedule to be with us. We are so fortunate to have the support of the Loudoun County Sheriff's Office and Fire & Rescue Department year after year for this event.

We've received numerous compliments from residents who said they enjoyed visiting with the dedicated personnel from your office and learning more about the equipment they use, crime prevention, and safety. The Emergency Response Unit was a particular crowd pleaser. We want to extend a special thank you to Ryan Schmidt (cruiser), Herbert Shelow (APC), John Berry (APC), Sgt. William Nugent (Motor), Andrew Johnson (bicycle), Deputy Payne and Lt Wall, not only for assisting us with National Night Out, but for all the support they give to South Riding throughout the year.

Again, we want to thank you and your officers for taking time from your busy schedules to attend our National Night Out event and for your commitment to making our community a safer place to live.

Sincerely,

A handwritten signature in cursive script that reads "A. Himes".

Anna Himes, Chairperson
South Riding Neighborhood Watch Committee
South Riding, Virginia 20152

cc: South Riding Proprietary Board of Directors

43055 Center Street, South Riding, Virginia 20152
Phone (703) 327-4390 Facsimile (703) 327-6116
www.southeriding.net

This form is used to file a compliment regarding a deputy's or other employee's conduct or the level of service provided by the Sheriff's Office.

Your Information

First Name:

[REDACTED]

Last Name:

[REDACTED]

Address:

[REDACTED]

City:

Potomac Falls

State:

VA

Zip:

20165

Home Phone:

[REDACTED]

Work Phone:

[REDACTED]

Email:

[REDACTED]

Incident Information

Please enter the deputy(s) / employee(s) names:

Detective S. Petrakos (only name listed in the article) and the entirety of the Sheriff's Office.

Incident Location:*

See below

Explain the circumstances on why you are paying this compliment:*

This morning in my email, I read the following; "Loudoun County, VA- The Loudoun County Sheriff's Office will hold a public Memorial Service for Baby Michelle on Tuesday, September 17, 2013 at 1PM at Adams-Green Funeral Home Chapel, 721 Elden Street, Herndon, VA 20170. Burial will immediately follow at Chestnut Grove Cemetery, Herndon, VA. As a resident of Loudoun County and also as an employee of the county, I am proud that our Sheriff's Department has the kind of commitment, kindness and compassion to take this action and coordinate the entire effort to make this happen. [REDACTED]

Compliment Form

This form is used to file a compliment regarding a deputy's or other employee's conduct or the level of service provided by the Sheriff's Office.

Your Information

First Name:

[REDACTED]

Last Name:

[REDACTED]

Address:

[REDACTED]

City:

[REDACTED]

State:

[REDACTED]

Zip:

[REDACTED]

Incident Information

Incident Location:*

South Riding/Hutchison
Farm E.S. Area

Date of Incident:

9/3/2013-9/6/2013

Time of Incident:

Morning

Explain the circumstances on why you are paying this compliment:*

Thank you so much for the extra patrols this week around the streets surrounding Hutchison Farm Elementary School. We have seen daily, officers stop folks for blowing through stop signs and speeding down the roads. Your efforts are really appreciated (although I am sure the folks you stopped are not happy, but maybe they will learn a lesson!) Thanks again and please continue this enforcement!

Subject: Online Form Submittal: Compliment Form

If you are having problems viewing this HTML email, click to view a [Text version](#).

Compliment Form

This form is used to file a compliment regarding a deputy's or other employee's conduct or the level of service provided by the Sheriff's Office.

Your Information

First Name:

Last Name:

Address:

City:

Ashburn

State:

VA

Zip:

20147

Email:

loudounsheriff@null.otherinbox.com

Incident Information

Please enter the deputy(s) / employee(s) names:

Deputy James

Incident Location:*

Selma Estates, Leesburg,
VA

Date of Incident:

9-7-2013

Time of Incident:

1600

Explain the circumstances on why you are paying this compliment:*

Deputy James came to investigate several shooting complaints called in by several concerned neighbors. The deputy was very authoritative but respectful in his investigation. His professional handling of the incident has set a high standard for all

deputies and speaks greatly for the LCSO.

If you are having problems viewing this HTML email, click to view a [Text version](#).

Compliment Form

This form is used to file a compliment regarding a deputy's or other employee's conduct or the level of service provided by the Sheriff's Office.

Your Information

First Name:

[REDACTED]

Middle Initial:

[REDACTED]

Last Name:

[REDACTED]

Address:

1

[REDACTED]
City:

Ashburn

State:

Virginia

Zip:

20147

Work Phone:

[REDACTED]

Email:

[REDACTED]

Incident Information

Please enter the deputy(s) / employee(s) names:

Officers Alpy and Galvan

Incident Location:*

Belmont Ridge Rd and
Ashburn Farm Parkway

Date of Incident:

9/5/2013

Time of Incident:

8:45 am

Explain the circumstances on why you are paying this compliment:*

I wanted to take this time to recognize Officer's Alpy and Galvan. On September 5, 2013, at approximately 8:45 am, my daughter was in a car accident at the intersection of Belmont Ridge and Ashburn Farm Parkway. Officer's Alpy and Galvan were two of the officers handling the accident scene. Upon my arrival I found my daughter, who was extremely shaken up, in the rear seat of Officer Alpy's patrol car. As someone who has been in law enforcement, I know the job can sometimes be routine and we lose the concept that part of our job is the customer service we provide the public. I'm sure Officer's Alpy and Galvan have responded to many accidents in the Loudoun County area and could have easily treated my daughter's accident as just another accident, but they didn't. Officer's Alpy and Galvan should not only be commended for their outstanding professionalism that day but also for their compassion, something that is sometimes lost. It took my wife and I close to a half hour to respond to the accident scene. During that time, and after our arrival, both Officer Alpy and Galvan displayed a tremendous amount of professionalism and compassion. Being the first accident for my daughter, and hopefully her last, Officer's Alpy and Galvan immediately recognized how traumatic the experience was for her and took the necessary steps to put her at ease. We are grateful and fortunate to be served by your professional compassionate staff.

**TWENTIETH JUDICIAL CIRCUIT
OF VIRGINIA**



**LOUDOUN, FAUQUIER AND
RAPPAHANNOCK COUNTIES**

**THOMAS D. HORNE, JUDGE
POST OFFICE BOX 727
LEESBURG, VIRGINIA 20178**

**BURKE F. McCAHILL, JUDGE
POST OFFICE BOX 9
LEESBURG, VIRGINIA 20178**

**JEFFREY W. PARKER, JUDGE
40 CULPEPER STREET
WARRENTON, VIRGINIA 20186**

**STEPHEN E. SINCAVAGE, JUDGE
POST OFFICE BOX 355
LEESBURG, VIRGINIA 20178**

**W. SHORE ROBERTSON, JUDGE RETIRED
JAMES H. CHAMBLIN, JUDGE RETIRED**

September 3, 2013

Sheriff Michael E. Chapman
Loudoun County Sheriff's Department
803 Sycolin Road, MSC #35
Leesburg, VA

Dear Sheriff Chapman:

On August 29, 2013 the Circuit Court of Loudoun County hosted a "Writ Panel" of the Supreme Court of Virginia in the Old Courthouse. The night before our local Bar Association hosted a reception for the three Supreme Court Justices that attended. I had asked Sgt. Dylan Foscatto to arrange for security at the reception which was at a local law firm.

I wanted to write to tell you how grateful I am for their service and the manner in which it was provided. Sgt. Foscatto arranged for Deputies Eric Miller and Kirk Graham to wear plain clothes and attend the reception to lower their profile. Sgt. Foscatto remained nearby in uniform but in radio contact in the event a uniformed deputy was needed. In addition to providing security for this event, the Sheriff's Department staff at the Courthouse provided security for the Supreme Court and their staff in the Old Courthouse.

I am satisfied you can appreciate how significant this event was for Loudoun County and I am pleased to say it went well. They are true professionals and I thank you for providing us with this level of service.



Loudoun County Fair

Superintendent

Doug Fidler

Assistant Superintendent

Randy Badura

Secretary

Lynne Lott

Treasurer

Katie Cockerill

Entertainment Coordinator

Jackie McClintic

Sponsor Coordinator

Lesli Francis

Vendor Coordinator

Richlyn Norman

Agriculture Superintendents

Reece Murray

John Moore

August 30, 2013

Loudoun County Sheriff
803 Sycolin Road. SE
Mailstop #35
Leesburg, VA 20175

Dear Sheriff Chapman,

The Loudoun Fair & Associates has a strong tradition of providing an environment for the largest community and family event in Loudoun County. Following its history of maintaining an agricultural atmosphere and a relationship with the 4-H program the Loudoun Fair has become a valuable County tradition.

Countless volunteers work effortlessly throughout the year in organizing and planning this event. This could not be done without the support of our neighbors and business leaders like you that are committed to making our community a better place to live.

The Loudoun County Fair would like to thank you for the support you have provided and for helping make the 2012 Loudoun County Fair a success. The workers that you provided to us before the fair for grounds maintenance were terrific. It is through the support of the business community that the Loudoun County Fair has been able to carry on this long standing tradition. Loudoun Fair & Associates is a 501(c)(3) organization.

Sincerely,

Doug Fidler, Superintendent
Loudoun County Fair

P.O. Box 4100

Leesburg, VA. 20177

www.loudouncountyfair.com

Date: September 3, 2013, 12:43:31 PM EDT

To: <Gary.Gaither@loudoun.gov>

Subject: Sheriff's Deputy Ryan Woellner

Sir,

I wanted to send a note of thanks to you and to Sgt Tricarico about the wonderful service that Sheriff's Deputy Ryan Woellner provided to my wife, Pam, when she accidentally fell around 1830 hours while

walking the family dog near the corner of Elizy Drive and Schoolhouse Court on Monday, 26 August 2013.

Deputy Woellner provided aid and comfort to Pam after she fell by allowing her to sit in the cruiser, while waiting for the ambulance to arrive. In addition, Deputy Woellner immediately contacted me at home, providing constant communication about her status and departure to the ER at Loudoun Hospital. His quick action and timely response enabled my wife to receive needed medical attention in a timely manner. Deputy Woellner's appearance at the moment of need was a miracle to us, for which we are most grateful.

Deputy Woellner's selfless actions reflect great pride in himself, the Sheriff's Office, and Loudoun County. We appreciate the presence of Loudoun County officers in our neighborhood and hope that you continue to conduct your patrols in Broadlands.

Sincerely and with gratitude,

A large black rectangular redaction box covering the signature of the sender.



NORTHERN VIRGINIA CRIMINAL JUSTICE TRAINING ACADEMY

45299 Research Place • Ashburn, Virginia 20147-2600
703-729-4299 • Fax 703-729-4634 • www.nvcja.org

August 28, 2013

Sheriff Michael L. Chapman
Loudoun County Sheriff's Office
803 Sycolin Road
Leesburg, VA 20175

Dear Sheriff Chapman:

I take this opportunity to express my gratitude to Deputy Herbert Shelow for his assistance in organizing and then co-teaching the Basic SWAT school on April 8-19, 2013. The SWAT school is a very physical and rigorous class, but due to the extraordinary efforts of Deputy Shelow and the others who planned the course, not one injury was reported and the class was very successful.

Please pass along my appreciation to Deputy Shelow for a job well done. I also thank you for your continued strong support for the Academy's training programs. You can be assured of my continuing commitment to the success of our Academy and to the delivery of the highest quality training programs.

Sincerely,

William C. O'Toole
Executive Director

