

Corwin, Karen

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**From:** Chapman, Mike  
**Sent:** Monday, September 19, 2016 2:55 PM  
**To:** Phenixgrnacres  
**Cc:** Shelow, Herbert; Poland, Mark; Buckman, Robert; Corwin, Karen  
**Subject:** Re: Commendation for Deputy First Class H.F. Shelbw (#2496)

Thank you Dr. Alkisswani! Mike

Sent from my iPhone

On Sep 19, 2016, at 2:16 PM, Phenixgrnacres [REDACTED] wrote:

Dear Officer Chapman,

I wish to give Deputy First Class Shelow the highest possible commendation. He is a first-rate professional and law-enforcement officer. I have encountered officers in McLean, Virginia and always thought they were the best--he beats them hands down. He is indeed an officer and a gentleman. I am sure that he is among your finest, if not the finest in the Loudoun County Sheriff's Office.

Sincerely,

Dr. F.A. Alkisswani  
Phenixgrnacres

<phenix2.bmp>

**Corwin, Karen**

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**From:** noreply@civicplus.com  
**Sent:** Wednesday, September 28, 2016 8:09 PM  
**To:** Chapman, Mike; Buckman, Robert; Poland, Mark; Corwin, Karen  
**Subject:** Online Form Submittal: Compliment Form

## Compliment Form

*This form is used to file a compliment regarding a deputy's or other employee's conduct or the level of service provided by the Sheriff's Office.*

### Your Information

**First Name:** [REDACTED]

**Middle Initial:** *Field not completed.*

**Last Name:** [REDACTED]

**Address:** [REDACTED]

**City:** Hamilton

**State:** VA

**Zip:** [REDACTED]

**Home Phone:** [REDACTED]

**Work Phone:** *Field not completed.*

**Email:** cody@zeelandny.com

(Section Break)

### Incident Information

**Please enter the deputy(s) / employee(s) names:** Deputy Gutshall, Deputy Sanchez (and several others whose names I did not get)

**Incident Location:** Hamilton VA

**Date of Incident:** 9/26/16

**Time of Incident:** 5:00pm

**Explain the circumstances** Your deputies were models of professionalism and courtesy in

on why you are paying  
this compliment:

responding to a call at my home involving a mentally disturbed family member. I am so grateful for the great service you provided. Deputy Gutshall was particularly helpful in helping us understand the process and in dealing with this mental health situation. Deputy Sanchez was also very patient and helpful to our family. Thank you ever so much.

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Approval for Use on  
LCSO Website

Please Share but Remove my Personal Information (Name/e-mail/Address etc.)

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**Corwin, Karen**

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**From:** noreply@civicplus.com  
**Sent:** Saturday, September 24, 2016 7:01 PM  
**To:** Chapman, Mike; Buckman, Robert; Poland, Mark; Corwin, Karen  
**Subject:** Online Form Submittal: Compliment Form

## Compliment Form

*This form is used to file a compliment regarding a deputy's or other employee's conduct or the level of service provided by the Sheriff's Office.*

### Your Information

First Name: [REDACTED]  
Middle Initial: [REDACTED]  
Last Name: [REDACTED]  
Address: [REDACTED]  
City: [REDACTED]  
State: VA  
Zip: [REDACTED]  
Home Phone: [REDACTED]  
Work Phone: [REDACTED] 5712238700  
Email: [REDACTED]

(Section Break)

### Incident Information

Please enter the deputy(s) / employee(s) names: Deputy Gadell #2968  
*Jason*  
Incident Location: Loudoun County Parkway and Claiborne  
Date of Incident: 9/22/16  
Time of Incident: 9:50 pm  
Explain the circumstances Thursday night at 10pm... officer GADELL . What an awesome

on why you are paying  
this compliment:

experience I just had with a kind and very professional Police Officer at Loudoun County Prkwy. 10 pm driving home and find myself with a horrible super flat tire. I did not know who to call or what to do. I pulled to the side of the road and not even 1 minute went by and this kind officer appeared. He assured me that everything was going to be okay, instructed me of my options, offered to scort me to my house if I felt comfortable driving slowly. took the initiative of calling a tow truck and talked with me for a little while. He then told me to wait in the car as it was safer. A few minutes went by and he returned to check on me and make sure I had enough battery in my phone to make calls...Really? The officer truly had the heart of a servant. He apologized for the tow truck not arriving fast enough and called again. I made it home safe and did not get to say THANK YOU to officer GEDALL for showing that there are still officers that do care and serve their communities. This night was an awesome night and once again I was assured that The Lord has my best interest at heart.....

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LCSO Website

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**Corwin, Karen**

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**From:** noreply@civicplus.com  
**Sent:** Friday, September 23, 2016 12:24 PM  
**To:** Chapman, Mike; Buckman, Robert; Poland, Mark; Corwin, Karen  
**Subject:** Online Form Submittal: Compliment Form

## Compliment Form

*This form is used to file a compliment regarding a deputy's or other employee's conduct or the level of service provided by the Sheriff's Office.*

### Your Information

**First Name:** Jason

**Middle Initial:** *Field not completed.*

**Last Name:** Money

**Address:** [REDACTED]

**City:** Ashburn

**State:** VA

**Zip:** 20148

**Home Phone:** [REDACTED]

**Work Phone:** [REDACTED]

**Email:** [REDACTED]

(Section Break)

### Incident Information

**Please enter the deputy(s) / employee(s) names:** L.M. Parker #2560

**Incident Location:** Ashburn

**Date of Incident:** 9/22/2016

**Time of Incident:** 10:30 a.m.

**Explain the circumstances** I would like to compliment Deputy Linda Parker for her

on why you are paying  
this compliment:

professionalism and courtesy to a sensitive matter yesterday. She helped me locate one of our lost dogs that had gotten out of our gate to our fenced in back yard and had been missing for a few hours. It wasn't so much that the dog was missing but more so that my handicapped wife loves this dog more than anything and was in a panic state which was causing her great stress. When I explained the sensitive nature of the situation, she immediately volunteered to assist me in the search for the dog and she was the one who located our dog an hour later. I cannot express thanks enough to her for her help and I just wanted to acknowledge her job well done . I hope this compliment gets read because she sure deserves the acknowledgement for it . Sincerely, The Money Family

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LCSO Website

Please Share (Your e-mail address and address, if provided,  
will be removed)

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**Corwin, Karen**

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**From:** noreply@civicplus.com  
**Sent:** Wednesday, September 28, 2016 2:38 PM  
**To:** Chapman, Mike; Buckman, Robert; Poland, Mark; Corwin, Karen  
**Subject:** Online Form Submittal: Compliment Form

## Compliment Form

*This form is used to file a compliment regarding a deputy's or other employee's conduct or the level of service provided by the Sheriff's Office.*

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### Your Information

**First Name:** [REDACTED]

**Middle Initial:** *Field not completed.*

**Last Name:** [REDACTED]

**Address:** *Field not completed.*

**City:** *Field not completed.*

**State:** *Field not completed.*

**Zip:** *Field not completed.*

**Home Phone:** *Field not completed.*

**Work Phone:** *Field not completed.*

**Email:** [REDACTED]

(Section Break)

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### Incident Information

**Please enter the deputy(s) / employee(s) names:** I unfortunately didn't retain the deputy's name

**Incident Location:** Waxpool Road / Loudoun County Parkway

**Date of Incident:** 23 September

**Time of Incident:** 1030

**Explain the circumstances** After being struck by debris from an industrial mower



on why you are paying  
this compliment:

conducting county landscaping support and having the on site manager drive off, a Deputy responded and provided support as I attempted to gain contact information for the mower and the company. Not only did he provide great advice on the situation, he helped me track down the mowers themselves which had continued on after the supervisor drove off. Without his help I would have been without contact information and left with nearly 3K of damages to my car. Was impressed by his professionalism and kind demeanor. Thanks!

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LCSO Website

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**Corwin, Karen**

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**From:** Buckman, Robert  
**Sent:** Monday, September 26, 2016 11:15 AM  
**To:** Corwin, Karen  
**Subject:** FW: Wow and Kudos!

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**From:** Consaul, Russ  
**Sent:** Monday, September 26, 2016 10:57 AM  
**To:** Chapman, Mike <[Mike.Chapman@loudoun.gov](mailto:Mike.Chapman@loudoun.gov)>  
**Cc:** Buckman, Robert <[Robert.Buckman@loudoun.gov](mailto:Robert.Buckman@loudoun.gov)>; Fraga, John <[John.Fraga@loudoun.gov](mailto:John.Fraga@loudoun.gov)>  
**Subject:** Wow and Kudos!

Sheriff Chapman,

I wanted to take a minute to tell you how impressed I am with your "Be An Everyday Hero" recruiting video. I've seen my fair share of recruiting videos and recruitment advertisements during my nearly 30 years in HR. This video is as good as it gets! Kudos to you and your staff...

I hope you'll share this e-mail with those involved in its creation.

Russ

Russ Consaul, SPHR  
Human Resources Manager  
Department of Human Resources  
Loudoun County Government

[REDACTED] S.E.

[REDACTED]

[REDACTED] 00

[REDACTED]

[REDACTED] Office

[REDACTED]

**Corwin, Karen**

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**From:** noreply@civicplus.com  
**Sent:** Thursday, September 15, 2016 8:47 PM  
**To:** Chapman, Mike; Buckman, Robert; Poland, Mark; Corwin, Karen  
**Subject:** Online Form Submittal: Compliment Form

## Compliment Form

*This form is used to file a compliment regarding a deputy's or other employee's conduct or the level of service provided by the Sheriff's Office.*

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### Your Information

**First Name:** Jesse

**Middle Initial:** *Field not completed.*

**Last Name:** Schnelzer

**Address:** *Field not completed.*

**City:** *Field not completed.*

**State:** *Field not completed.*

**Zip:** *Field not completed.*

**Home Phone:** [REDACTED]

**Work Phone:** *Field not completed.*

**Email:** [REDACTED]

(Section Break)

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### Incident Information

**Please enter the deputy(s) / employee(s) names:** J.S Gass D Fe

**Incident Location:** Cranston Street, Sterling VA

**Date of Incident:** 9/7/2016

**Time of Incident:** *Field not completed.*

**Explain the circumstances** My situation fell low on the excitement scale, and is most likely

on why you are paying  
this compliment:

a case that gets sought after like that last cold cup of coffee in the coffee maker, but Officer Gass was extremely polite, courteous, and professional while we sorted out the details over my new racing stripe on the side of my vehicle, courtesy of the vehicle parked next to me. I was very thankful for his time and assistance. We all should be proud that our Loudoun County Law Enforcement Officers act as professional and courtesy as Mr. Gass. Thanks!

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LCSO Website

Please Share (Your e-mail address and address, if provided,  
will be removed)

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**Corwin, Karen**

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**From:** noreply@civicplus.com  
**Sent:** Thursday, September 15, 2016 11:27 PM  
**To:** Chapman, Mike; Buckman, Robert; Poland, Mark; Corwin, Karen  
**Subject:** Online Form Submittal: Compliment Form

### Compliment Form

*This form is used to file a compliment regarding a deputy's or other employee's conduct or the level of service provided by the Sheriff's Office.*

#### Your Information

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**First Name:** [REDACTED]  
**Middle Initial:** [REDACTED]  
**Last Name:** [REDACTED]  
**Address:** [REDACTED]  
**City:** Leesburg  
**State:** Virginia  
**Zip:** [REDACTED]  
**Home Phone:** [REDACTED]  
**Work Phone:** *Field not completed.*  
**Email:** [REDACTED]

(Section Break)

#### Incident Information

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**Please enter the deputy(s) / employee(s) names:** Officer Steinfurth, #2580, Field Operations Division, and his team who arrived on the scene.  
**Incident Location:** Breaking and Entering  
**Date of Incident:** 9/15/2016  
**Time of Incident:** 10:00pm  
**Explain the circumstances:** Officer Steinfurth, and his team, responded to a B&E at our

on why you are paying  
this compliment:

residence. They arrived extremely quickly, were extremely professional and detailed. We can't thank them enough for way they handled our situation and made us very comfortable through the whole process. Thank you to him, his team and Loudoun County Sheriffs Dept.

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**Corwin, Karen**

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**From:** noreply@civicplus.com  
**Sent:** Saturday, September 17, 2016 8:43 PM  
**To:** Chapman, Mike; Buckman, Robert; Poland, Mark; Corwin, Karen  
**Subject:** Online Form Submittal: Compliment Form

## Compliment Form

*This form is used to file a compliment regarding a deputy's or other employee's conduct or the level of service provided by the Sheriff's Office.*

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### Your Information

**First Name:** *Field not completed.*

**Middle Initial:** *Field not completed.*

**Last Name:** *Field not completed.*

**Address:** *Field not completed.*

**City:** Sterling

**State:** VA

**Zip:** 

**Home Phone:** *Field not completed.*

**Work Phone:** *Field not completed.*

**Email:** *Field not completed.*

(Section Break)

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### Incident Information

**Please enter the deputy(s) / employee(s) names:** *Field not completed.*

**Incident Location:** Ashley Terrace Sterling VA

**Date of Incident:** 9-7-16

**Time of Incident:** 10pm

**Explain the circumstances** I called to complain about a suspicious vehicle and a car with

on why you are paying  
this compliment:

the lights left on to the non emergency line. I didn't say I felt in danger or asked for them to rush. They has several units out immediately and the woman I spoke with on the phone was so kind and non judgmental. It was great to see how quickly they arrive for a non emergency complaint. Thankfully I have never had to use the emergency line but I can only imagine how quickly they would arrive and how efficiently they would take care of any emergency issue. Thank you guys so much for making my neighborhood so safe!

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**AIRLIFELINE**

Jon Wurtzburger, President



Ronald McDonald House Charities is  
a principal benefactor of AirLifeLine

Dear Mike,

I am writing to thank your office on the quick resolution of an event where our Uber driver attempted to poison my iPhone.

Deputy Rohrer was very kind to secure my phone to your safekeeping unit until my granddaughter came and retrieved it.

Deputy Rohrer provided help where I couldn't resolve the issue.

IN an era where the police are treated SHABILY, this is a good example of great community relations.

Feel free to contact me anytime  
Sincerely,  
Jon

[Redacted signature area]



Beth Arthur  
Sheriff

## ARLINGTON COUNTY, VIRGINIA

OFFICE OF THE SHERIFF

COURTHOUSE

1425 N. COURTHOUSE ROAD, ROOM 9100  
ARLINGTON, VIRGINIA 22201  
(703) 228-4460



DETENTION FACILITY

1435 N. COURTHOUSE ROAD  
ARLINGTON, VIRGINIA 22201  
(703) 228-7286

August 25, 2016

Lieutenant Jeffrey Haig  
Loudoun County Sheriff's Office  
803 Sycolin Road SE  
Leesburg, VA 20175

Dear Lieutenant Haig,

I appreciate your assistance with the Arlington County Sheriff's Office Deputy Sheriff Lieutenant Assessment Center conducted the week of July 25, 2016. Your contribution was an extremely important function of our process requiring both your expertise and your valuable time.

Additionally, your diligence and your willingness to be flexible contributed immensely to the success of the Assessment Center. We are aware of the burden placed on both you and your agency, and you are to be commended for unselfishly giving of your time to assist us.

I have heard nothing but positive remarks about this Assessment Center, and I want to personally thank both you and your agency for your unwavering support.

Sincerely,

Beth Arthur  
Sheriff

c. Sheriff Michael Chapman

Thanks for your help!

- ACCREDITED -

VIRGINIA LAW ENFORCEMENT PROFESSIONAL STANDARDS COMMISSION  
A.C.A. COMMISSION ON ACCREDITATION FOR CORRECTIONS



125 Hirst Rd, Suite 7A  
Purcellville, VA 20132  
540-338-7422 Office  
540-751-1697 Fax

Commander  
Joseph Schroeck

## Police Department

August 29, 2016

Sheriff Michael Chapman  
803 Sycolin Road  
Leesburg, VA 20177

Dear Sheriff Chapman:

*Mike*

I wanted to express my sincere thanks to your staff for their immense support to the Purcellville Police Department. As you know, Vice-Presidential candidate Pence scheduled a rally at Patrick Henry College (PHC) on Saturday, August 27, 2016. As this was obviously an event far bigger than what my 16 member department could handle, I contacted your Office and both Major Don Park and Captain Gary Gaither enthusiastically stepped in to assist.

The lead Agent, Richie Wagner, held a planning meeting on Wednesday afternoon. I was very pleased that both Major Park and Captain Gaither were in attendance and that both embraced this assignment 100%. I continued meeting with them throughout the planning stages last week and had multiple phone conversations to ensure all bases were covered. On Saturday morning Major Park and Captain Gaither had a full complement of deputies to work traffic, interior and exterior operations, and also had PIO and CDU in place to ensure all bases were covered. Captain Gaither handled the position of Incident Commander throughout the day to ensure all was coordinated between LCSO, PPD, VSP, USSS, OEM, LCFR, PHC staff and the Pence campaign. Major Park and I continuously made rounds throughout campus to ensure all was running smoothly.

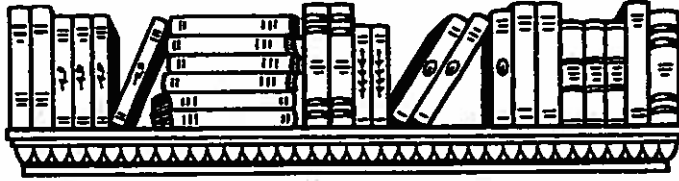
Although the turnout was lower than the number anticipated, I do not believe any of us would have up-staffed or down-staffed our team in any way. Your staff, under the command of Major Park was outstanding and the epitome of professionalism throughout the entire event. An additional thanks to your Auxiliary staff for supporting this event, and being the last to leave as they plucked the "no parking" signs off of Route 287.

Again, I thank you for providing me the support of the LCSO. I had the privilege of witnessing an amazing team of men and women working for you! They make me proud to wear the badge and stand side by side with them in protecting and serving our community! Please pass on my thanks to both Major Park and Captain Gaither and all the men and women that assisted us!

Best regards,

*Cindy*

Cynthia A. McAlister  
Chief of Police



**Loudoun Library Foundation, Inc.**  
P.O. Box 104 • Leesburg, Virginia 20178  
703-779-2252

**President**  
Drew Zenowich

**Vice President**  
Jean Zenowich

**Secretary**  
Linda Tofanelli

**Treasurer**  
Peter Hill

**Board Members**  
Erika Daly  
Barbara Falkenstine  
Steve Matthews  
Lindsey McIntosh  
Logan McIntosh  
Mary Webster

July 22, 2016

Sheriff Michael Chapman  
880 Harrison Street  
Leesburg, VA 20175

Dear Sheriff Chapman:

On behalf of Loudoun Library Foundation, I would like to thank you for allowing the work crew to assist with moving books from our warehouse in Sterling for the setup on June 22 and 23 of our book sale at Smart's Mill Middle School in Leesburg. The use of the work crew has proven to be an enormous benefit to our organization. This fundraiser could not happen without your support and the help of the work crew!

I want first to acknowledge the help and cooperation that we receive from Deputy Bobbie Franz. He is a fine representative of your Department. If you have the opportunity, please pass on our grateful thanks for his efforts. I must also commend the good behavior, good manners, and tireless efforts of the work crew themselves. Several of my organization's volunteers commented on how polite and helpful they were.

Our sale this year raised around \$46,000, which will directly support programs and other initiatives in Loudoun libraries. Since our inception we have provided more than \$800,000 in grants to the libraries. This is used to support programs that would not otherwise be funded through the County budget. The initiatives we fund include the annual Summer Reading Program which promotes literacy and encourages children, teens, and young adults to participate in community activities during the long summer break.

Thank you again for your support. I hope that we can count on help from the work crew for our sale next year.

Regards,

A handwritten signature in black ink, appearing to read "Andrew D. Zenowich". The signature is fluid and cursive, written over a light background.

Andrew D. Zenowich  
President

**Corwin, Karen**

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**From:** noreply@civicplus.com  
**Sent:** Tuesday, September 06, 2016 11:10 AM  
**To:** Chapman, Mike; Buckman, Robert; Poland, Mark; Corwin, Karen  
**Subject:** Online Form Submittal: Compliment Form

## Compliment Form

*This form is used to file a compliment regarding a deputy's or other employee's conduct or the level of service provided by the Sheriff's Office.*

### Your Information

**First Name:** Richard (Rick)

**Middle Initial:** L

**Last Name:** Meyers

**Address:** [REDACTED]

**City:** [REDACTED]

**State:** VA

**Zip:** 20117

**Home Phone:** [REDACTED]

**Work Phone:** [REDACTED]

**Email:** [REDACTED]

### Incident Information

**Please enter the deputy(s) / employee(s) names:** Thomas Alpy Badge #9724

**Incident Location:** [REDACTED]

**Date of Incident:** 9-1-16

**Time of Incident:** 3:15 pm

**Explain the circumstances** Deputy Alpy responded to our home. I called the non-

on why you are paying  
this compliment:

emergency line regarding individuals I could see from my security cameras who were trespassing and fishing on my property without our permission. Deputy Alpy called me from our home (I was at work in Washington DC) and told me what was going on and asked how I wanted the situation handled. He was exceptionally polite and professional and checked our home for any damage -- which there was none. My wife and I want to express our sincere "thank you" to the Loudoun County Sheriff's department and especially to Deputy Alpy. He even took the time to stop by our home yesterday (Labor Day) to introduce himself to us and to share more information about the individuals who were trespassing. Again, he was very, very polite and professional. We are very thankful for him, for the service he provided in protecting our property and the Sheriff's department is exceptionally fortunate to have officers of this kind. Truly a great servant to the citizens of Loudoun County! Again, thanks very much!

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LCSO Website

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will be removed)

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