

My vehicle broke down while entering the intersection of Waxpool Road and Loudoun County Parkway during rush hour with fast-moving traffic and irritated drivers. Though I had not called the Sheriff's Office, Deputy Mullis appeared on the scene to render assistance. I believe he was "off shift" and heading for home. Deputy Mullis promptly positioned his duty vehicle in a manner that shielded my very vulnerable position, and then approached my vehicle to assess the situation. When I explained the issue he promptly called a tow truck, and then waited with me. I understand that this was a routine situation. Even so, the danger from fast-moving vehicles and the large volume of traffic was particularly concerning. Mostly I wanted to highlight, however, that Deputy Mullis was extremely courteous, considerate, and dutiful. I greatly appreciated his demeanor and professional manner. He's a credit to the Sheriff's Department and a model public servant.

My car got flat tire this morning, officer Brady Mullis found me standing on the road shoulder. He changed flat tire to spare one for me. I was so happy I can drive my car but I found my car cannot be started possibly because of the dead battery. When I was waiting for tow truck, officer Brady was there with me to protect me and my car from other cars. When he knew that the tow truck from my insurance company was delayed, he found another tow truck for me immediately so the roadway won't be blocked also I will be safe as well. I really appreciate officer Brady Mullis help all this morning, without his help, I don't know how I can survive this tough morning. This is my first time running into such problem, I didn't even know where my spare tire located, not mention how to use a jack to lift the car. I was very upset initially and didn't know what to do, until officer Brady found me. I felt calm with his warm heart help. Officer Brady Mullis, you are my hero. Thank you so so much!

Today, I met the nicest officers who stayed with me and helped me with my boys while I needed assistance getting my car out of the ditch- thankfully- no damage, not even a scratch. People slammed on their brakes suddenly and I went to the side so I didn't hit anyone. These officers were so helpful, kind and compassionate with the whole situation. They made sure I was okay and stayed with me to make sure I got out on the road safely with my boys. I wanted to thank them both for there generosity and kindness they shared today! You guys are amazing and thank you so much!

I was moved to tears and so humbled by this officer putting his lights on to allow geese to cross. To be expeditious, this officer graciously got out of his police vehicle, and followed behind them clapping his hands to ensure they crossed safely. Again, not sure why I caught myself getting emotional but I think it has to do with all of you wearing the uniform to serve and protect. To see this officer get out of his vehicle with authority and command the law to obey his act was humbling. I would just like this officer to know that those behind him applaud him with such grace and appreciation to protect not only our citizens but wild life. Thank you for brightening my day and making me realize time and time again that its the simple things.

What started off as a noise violation actually turned into something great. My friends and I were power washing the front of the house originally when Deputy Presson approached

us. He politely asked us if we were finished with the power washer as there was a noise complaint. We stopped right away!!! There was a refrigerator that had to be brought downstairs so we had asked Deputy Presson if he can give us some advice on how we can possibly bring this refrigerator down. Long story short, Presson actually assisted 3 of us carry down the refrigerator, OVER THE RAILING AND DOWN THE STAIRS SAFELY. Thanks Presson we appreciate your help!!!

Our son had to stay downtown and parked his car at the lot. Your officers came to our house to tell us the lot was being milled and the car needed to be moved. We did not have a

back-up set of keys. It appeared we would have to pay for the towing. Officer Brick and his partner (sorry, did not get his name) were empathetic to our problem and did all they could to help. In the end, the County towed our son's car to the park next door and waived any fee. We are very appreciative for the extra effort invested by your deputies. Definitely made a good impression on us.

We had a situation where one person needed to be moved out of the house and the other person has been verbally and physically aggressive in resisting the change. Mr. Ostrowski

was extremely professional in helping to keep the peace during a very stressful process. If he had not been there I think the situation could have escalated badly. My compliments to Mr. Ostrowski for knowing when let things flow and when to step in.

Deputy Rivera is a Godsend for our community. As our Liaison, he is always available and extremely responsive. His attention to detail and willingness to assist in any situation is much appreciated. We are lucky to have him on our side! Thank you Deputy Rivera!



BRAMBLETON MIDDLE SCHOOL

Create | Lead | Inspire | Motivate | Believe

Sheriff Michael L. Chapman
Loudoun County Sheriff's Office
PO Box 7200
Leesburg, VA 20177

Dear Sheriff Chapman:

On behalf of Brambleton Middle School, I wanted to send you a quick note of gratitude regarding a few of your deputies. Brambleton Middle School is deeply rooted in our connection with our community. We noticed that we had many students who were bike riders to school and we wanted to make certain that our students were safe on their rides to and from school. We reached out to our local heroes in law enforcement to step in and share the importance of bike safety with our kids. Deputies Jappell, Carpenter, Shore, Hansen, Leydig, and Krapfl answered the call and came to Brambleton Middle School to work with our students on bike safety. I could not be more impressed with their dedication to community, to emphasizing bike safety, and to making wonderfully positive connections with kids! They were absolutely amazing and there were many students that day who went home with a smile on their face because of their connection with them! KUDOS to Deputies Jappell, Carpenter, Shore, Hansen, Leydig, and Krapfl and thank you all for the work you do to protect and serve!

Warm Regards,

A handwritten signature in black ink, appearing to read "Linda D. [unclear]", written in a cursive style.

Principal, Brambleton Middle School