

I am a teacher at Sterling Middle School. I witnessed Deputy First Class Holben interacting with the kids and trying to establish a rapport/community police with the kids. The students like him and he is very approachable and friendly towards everyone in the school. I always have questions for him and he is always very welcoming to all questions. He is a great asset we have here in the school and the community. LCSO is lucky to have DFC Holben.

Deputy Goldberg had responded to take my report of an attempted car theft of my vehicle. The deputy was so professional in her interaction with me. She made sure all my questions were answered and I could not be any more satisfied. I called her about a week later to see if perhaps any of the neighbors provided her with any leads and she told me that she has been heavily patrolling my neighborhood since the incident happened. I am grateful for Deputy Goldberg and she is a real asset for the community and the LCSO. Thank you Deputy Goldberg.

On November 30 I sustained a flat tire and had to pull over to the side of the road. Deputy Romero pulled over to help me and to change my tire for me. I very much appreciate his help and thank him again for his kindness and time

Thank you Officer Torres and LCSD for 100% professionalism in helping me and my neighbors today during a theft. We had a few packages stolen from a neighbors' porch. Officer Torres responded, was incredibly pleasant, helpful, and informative. He took all the information and canvased the neighborhood. Thanks to Officer Torres and support from the LCSD, we understand the perpetrator was apprehended. We are so grateful for your assistance. Our neighborhood is filled with nice, law abiding families and a lot of children. Therefore, knowing we have the LCSO around the corner to keep us safe gives us all a high degree of comfort. Thank you for keeping us safe and Thank You for all you do! Happy Holidays!

Deputy Proskey investigated a reckless driving Case I witnessed on Route 7. He was able to locate the driver and discuss what I witnessed with the driver. The driver also admitted during the conversation that he was the driver behaving recklessly. Deputy Proskey stayed in touch with me and followed up once his investigation was completed. Very professional and did excellent work!

I just wanted to give a shout out to Deputy Flores, not to be overly dramatic, however, for potentially saving my life by pulling me over and telling me to slow down. Things are really hard for me right now, as I recently lost my job, plus I took my daughter and we moved out and left my alcoholic husband. Emotionally and financially, I knew it would be hard, but I never imagined how hard life really is. Then emotionally, watching all the families together, I feel like I failed my daughter by creating a "broken home" situation. So I was driving on Waxpool and going way to fast, not paying attention, completely worried about not having enough money for the shoes for my daughters cheerleading event that evening. I usually have decent situational awareness, but that day my head was nowhere near where it needed to be to be safe, and by Deputy Flores giving me a ticket, he helped keep me focused on what's important for the rest of the day. So, he just helped get me grounded, so I wanted to say thanks, for keeping me and the people around me safe.

Loudoun County Sheriff's Office
803 Sycolin Road,
P.O. Box 7200
Leesburg, VA 20175

Dear Sheriff Chapman,

I would like to sincerely thank a member of your team, Sergeant Rodney Ridgley, for his professionalism and outstanding support during our Farmwell Station Middle School visit to the Loudoun County Courthouse.

Sergeant Ridgley distinguished himself by ensuring that all aspects of our visit were coordinated throughout the day which allowed for a very organized and effective tour of the courthouse. He also went above and beyond the call of duty by explaining to our students the courtroom organization and roles of the key personnel. His knowledge of the courthouse systems connected with our students and may have ignited a spark which may result in some them pursuing a career as an attorney or a law enforcement officer.

Sergeant Ridgley's exemplary performance of duty is a credit to the Sheriff's department and to the professional people who are dedicated to providing superior service to our community every day. His presentation was inspiring to us all and we appreciate the passion he has for the law enforcement profession.

Thank you very much.

Sincerely,



Sherryl Loya
Principal
Farmwell Station Middle School

10 December 2019

Sheriff Mike Chapman
Loudoun County Sheriff's Office
803 Sycolin Road
Leesburg, Virginia 20175

Dear Sheriff Chapman:

I have been a resident of Loudoun County since 1984 and have had only pleasant encounters with members of your department over the years. It's been my pleasure to recognize various deputies over the years with correspondence to your office. This letter's goal is to do so once again.

On Saturday, 7 December 2019, I had the misfortune to suffer a flat tire enroute to Christian Fellowship Church for a potluck luncheon. This occurred on Pacific Boulevard just north of the Sterling Boulevard traffic signal. Unfortunately, with no shoulder to pull onto, I was blocking one of the two travel lanes. Not a great scenario.

It seemed like I had only been there for ten minutes when Deputy Cecere pulled up behind me to ensure my safety as AAA had not yet arrived on the scene. She stayed a safe distance behind my vehicle and waited patiently until the representative from AAA arrived and changed my flat.

Not only was she very professional during the entire encounter, but she showed concern for my predicament and frustration. I truly appreciated her presence and her courtesy during this event. Please express my gratitude to Deputy Cecere for her kindness and helpfulness during this encounter.

My best to you and your department during this holiday season.

I hit a deer on my way to work early in the morning that damaged my front end and took out my radiator. I called the police do to a report because the damage was extensive. It was cold out and starting to rain. Officer Alpy was professional, kind and helped me through the ordeal. He is an excellent representative of the department and he should be commended.

Deputy Costic was instrumental in helping us resolve a complicated domestic case. He was extremely professional, and returned several telephone calls from my law office promptly. He also treated my clients in a professional and kind manner when they needed his assistance for the underlying custody issue. Deputy Costic even cleared his schedule when I notified him of the trial date very close to the actual date. Deputy Costic is an excellent role model for the LCSO! Thank you, Scott Ives

Thank you for the opportunity to participate in the ride-along this weekend. The experience provided me with invaluable insight into the daily roles of a Loudoun County Sheriff's Office deputy. I greatly appreciate the significant work you do and the positive impact it has on the community. It was a very memorable night and every aspect I was exposed to reflects the Sheriff's office in a positive light. The professionalism and aptitude that you and your fellow deputies demonstrate are very impressive and we're fortunate to have you serving our community. I will highly recommend that friends, family and colleagues also consider applying to the Citizen's Police Academy and/or to participate in a ride-along as appropriate.

Sheriff,

I am sending you this email to let you know that my daughter who is 16 years of age just had an encounter with Deputy Vandermast, she reported back to me the incident and I would like to let you know that I am very happy with her first law enforcement encounter, your deputy was very professional as well as courteous, in fact, my daughter informed me that she was more "concerned" after the encounter with having to tell me, as a former law enforcement and military person I have tried to ensure she understand; we do Not break laws, so she was in tears when I got home.

She has, as she told me, another reason to trust and respect your organization and your deputies. And I am very happy that her first and I hope only traffic incident was handled by deputy Vandermast.

Dear Sheriff Chapman. Earlier today I had an unexpected occasion to meet one of your employees, Deputy Clinton near the Stone Ridge Shopping Center. I wish to commend his demeanor, his professionalism and his otherwise excellent approach to our meeting. I hope you can recognize him in some manner as a fine example of what law enforcement personnel have to do all the time they put on their uniforms. Now retired, I did spend many years as a military officer (combat) and lawyer for both federal agents (undercover) and street patrol officers. Based upon my brief encounter today and my prior experience, Deputy Clinton is a good one.



Middleburg Police Department

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Middleburg Virginia, 20118

540-687-6636

www.middleburgva.gov/167/Police-Department/

December 10, 2019

Mike Chapman, Sheriff
803 Sycolin Rd.
Leesburg, VA 20175

Sir;

Please allow me to take a moment of your time to express our sincere thanks for a job well done. As you know; the Town of Middleburg held our annual Christmas Parades on December 7th of 2019. As usual, the performance of the Loudoun County Sheriff's Office was stellar. Their obvious dedication to public safety is why this event is so successful. There were approximately 10,000 – 12,000 people in attendance for the parades and everything went as planned.

Every one of your staff did their job well. Their performance bolstered the, already great, reputation of the Loudoun County Sheriff's Office. They represented you well.

Please cause this letter to be forwarded to whoever is responsible for "positive feedback" within your department. In addition, please make each deputy aware of our level of satisfaction as it relates to their individual performances. The list of deputies follows:

Sgt. Mark Rodriguez
Sgt. Milton Castelle
Sgt. Scott Mastandrea

Deputies:
Roy Ortutay
Adam Quiroga
Rick Garis
Mike Cenate
Diron Adams
Dawn Harding
Adam Furusho

Thank you again for the professionalism your department brings to such an event. I am;

Sincerely

A handwritten signature in blue ink, appearing to read "A.J. Panebianco".

A.J. Panebianco, Chief of Police