

Loudoun County Sheriff's Office  
P.O. Box 7200  
Leesburg, VA 20177

1 March 2020

Attention: Sheriff Michael L. Chapman

Dear Sherriff Chapman:

On or about the first of February, I was the victim of a serious credit card scam which amounted to around \$10,000. As a result, I was advised by my bank to contact your office for advice and support. As a result, I was put in contact with Detective Shannon Almborg who offered me immediate assistance which resulted in my saving \$2,000 of that amount, and is now continuing with that effort.

Consequently, I wanted to bring her quick help and support to your attention, and would appreciate it if you could join me in thanking Detective Almborg for her help with this distressing matter. I am quickly realizing and appreciate the services that your office provides to the citizens of Loudoun County.

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Two vehicles with expired tags from many years ago were left abandoned. One on my property and another on Public right of way. The owner would not let the towing company I called to take the one vehicle. The towing company had a non-confrontation policy. So they left. I then turned to the Sheriff's office. Deputy Atchinson was very kind, patient, and followed up with me regularly. I know the force has a lot of more important things to do, But Deputy Atchinson led me to feel it was a priority. And he got it done and didn't give up. I am so very happy! I started the process in October 2019 and was finished in late Feb. 2020. Thank you!

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Mike,

We've met a few times. I'm Sharon Sadler's boyfriend and a manager for Road Runner Wrecker Service. Yesterday we had a customer in a mental health crisis on our lot. Your deputies were wonderful, patient and kind. I only got the name of one, Mr. Tim Iversen. I was amazed and impressed at the cool headedness of the deputies under your command. It truly exemplifies the importance of the mental health training you have your deputies attend. In a world where we mostly only hear about our employees when someone is upset with them, I just wanted you to know what a great job they did. It's why I voted for you, and why I will again should you seek reelection.

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On an otherwise very bad day, Deputy Lu did something nice for my my wife and I. He used beneficial judgement in a situation with my daughter and, more importantly, took the extra step to ensure accountability. He should know she will be feeling the consequence for several weeks. And she is detailing the car as I write this. We very much appreciate his actions and service in this situation.

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I would like to give compliments to Officer Alpy for a number of different reasons! Officer Alpy was extremely helpful in helping me after the incident. He was able to calm me down when I was feeling scared, he was empathetic the entire time when he was gathering information from me about the incident, and he allowed me to wait in the back of the patrol car while we waited for a tow truck and temperatures were very low. I cannot thank Officer Alpy enough for his kind demeanor and empathy during a particularly stressful moment, and during a personally difficult time in my life!

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