

# **PSYCHIATRIC SERVICES**

ACCEPTANCE DATE: ONGOING\*

RFP NUMBER: RFQ 11768

ACCEPTANCE PLACE: Department of Finance and Procurement

Division of Procurement

1 Harrison Street, SE, 4<sup>th</sup> Floor Leesburg, Virginia 20175

Requests for information related to this Proposal should be directed to:

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This document can be downloaded from our web site:

www.loudoun.gov/procurement

Issue Date: April 10, 2018

IF YOU NEED ANY REASONABLE ACCOMMODATION FOR ANY TYPE OF DISABILITY IN ORDER TO PARTICIPATE IN THIS PROCUREMENT, PLEASE CONTACT THIS DIVISION AS SOON AS POSSIBLE.

REQUEST FOR PROPOSAL

# **PSYCHIATRIC SERVICES**

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#### **PSYCHIATRIC SERVICES**

#### 1.0 PURPOSE

The intent of this Request for Proposal (RFP) is for the County of Loudoun, Virginia (County) to obtain professional psychiatric coverage and services for youth and/or adults enrolled in services with the Loudoun County Department of Mental Health, Substance Abuse and Developmental Services (MHSADS). Professional services shall be performed on-site at the Loudoun County Office Centers located in Leesburg and Sterling, Virginia. Services are provided during regular clinic hours between 8:30 a.m. and 8:00 p.m. and may include after-hours emergency consultation and/or on-call hours.

The County reserves the right to award Contracts to multiple psychiatrists, for negotiated, scheduled hours per week, with an additional thirty (30) annual hours of emergency consultation for each psychiatrist.

This is an ongoing RFP. Proposals may be submitted at any time throughout the contract period as stated in Section 6.2. The County will review proposals as they are submitted. Contracts will be awarded when there is a need for services. The County does not guarantee any minimum or maximum number of hours under a resulting Contract.

\*Proposals must be received by the County prior to May 8, 2018 in order to be considered for the award of the contract by July 1, 2018.

NOTE: The County will not consider proposals offering locum tenens services.

#### 2.0 COMPETITION INTENDED

It is the County's intent that this RFP permits competition. It shall be the offeror's responsibility to advise the Purchasing Agent in writing if any language, requirement, specification, etc., or any combination thereof, inadvertently restricts or limits the requirements stated in this RFP to a single source. Such notification must be received by the Purchasing Agent not later than fifteen (15) days prior to the date set for acceptance of proposals.

#### 3.0 BACKGROUND INFORMATION

#### **Loudoun County, Virginia**

Loudoun County is located 25 miles west of Washington, DC, in the Washington Metropolitan Area and provides a mix of suburban and rural living to its residents. Since the construction of the Dulles International Airport, new business and residential development have dominated the County's historically agricultural economy. Loudoun County's population nearly doubled in the 1990s; since 2000, Loudoun County has been the fifth fastest growing county in the United States. Loudoun County is known for its beautiful scenery, rich history, comfortable

neighborhoods, and high quality public services. Its economy continues to grow and is responsible for a considerable share of Northern Virginia's job growth during the past few years. Several major companies in the telecommunications, information, and airline industries are located in Loudoun County. It is also known for its outstanding public school system.

#### MHSADS Overview

The Department of Mental Health, Substance Abuse and Developmental Services (MHSADS) has served the community since July 1, 1973, as the public agency responsible for planning, organizing and providing recovery-oriented services to individuals experiencing serious mental illness and substance use disorders, persons with intellectual disabilities and children with early developmental delays.

The Department of MHSADS is one of 40 public organizations in Virginia working with the Department of Behavioral Health and Developmental Services (DBHDS). Programs are directly operated or provided by private organizations licensed by DBHDS. The Department of MHSADS receives funding from Loudoun County, the Commonwealth of Virginia and grants from the federal government. The Department of MHSADS is required by state code to charge for services and a sliding fee scale is utilized. The department also bills Medicaid, Medicare and other insurance companies.

The Department of MHSADS observes Loudoun County rules and regulations regarding financial management, personnel management and purchasing activities and directly operates contracts with many external parties for the provision of services. MHSADS functions as part of the Loudoun County Human Services system and partners with numerous Departments within Loudoun County Government, to include the Department of Family Services (DFS), Health Department, Sherriff's Office, Juvenile Court Service Unit and Community Corrections.

The Department of MHSADS offers varying combinations of the following core services:

- Emergency services
- Mental Health and Substance Abuse Outpatient services
- Psychiatric and Medication Management services
- Support and Care Coordination services (Case Management)
- Employment and Day Support services
- Residential services
- Early Intervention services

Recovery oriented practices and person centered services have been a theme in all areas of MHSADS over the last several years. An increasingly active partnership with individuals and their families is creating opportunities for further use of technology, including patient portals and secure e-mail communication. Other critical initiatives involve strengthening of financial management activities, including entitlement eligibility and integration with primary healthcare.

**Department of MHSADS Vision, Mission and Values** 

The following sections describe the vision, mission, and values of the MHSADS organization.

#### Vision

Community-wide access to behavioral and developmental health services with rapid, sustained engagement and meaningful outcomes for children, adolescents, families and adults.

#### Mission

Promote mental, behavioral and developmental health and wellness by connecting individuals and their families with person-centered, recovery-oriented services and supports in partnership with the Loudoun community.

#### **Values**

Integrity - Collaboration - Dedication

By upholding these values, each of us plays an important role in addressing the needs of individuals in Loudoun County who have mental illness, substance use disorders and intellectual and developmental disabilities.

#### **MHSADS - Single Point of Entry**

MHSADS is the single point of entry for publicly funded mental health, substance abuse, and developmental services. MHSADS is seeking to contract for psychiatric services and will continue to serve as the point of entry, will assess the individual and refer selectively for group, family and limited individual treatment to the successful offeror for evidence based, mental health outpatient treatment.

#### 4.0 OFFEROR'S MINIMUM QUALIFICATIONS

Offerors must demonstrate that they have the resources and capability to provide the materials and services as described herein. <u>All offerors must submit the documentation indicated below with their proposal. Failure to provide any of the required documentation shall be cause for proposal to be deemed non-responsible and rejected.</u>

The following criteria shall be met in order to be eligible for this contract:

- 4.1 Doctor of Medicine (MD) or Doctor of Osteopathic Medicine (D.O.) degree
- 4.2 Graduate of Accreditation Council for Graduate Medical Education (ACGME) approved of Psychiatry Residency
- 4.3 Current Virginia medical license
- 4.4 Current Drug Enforcement Administration (DEA) license
- 4.5 Continued fulfillment of Continuing Medical Education requirements as established by the American Board of Psychiatry and Neurology (ABPN).

- 4.6 Candidate must also be eligible for full and unconditional participation in the Medicaid and Medicare Programs which must be maintained for continued employment.
- 4.7 Candidate must also be eligible for full and unconditional participation in and billing to managed care organizations and other payor sources.

#### 5.0 SCOPE OF SERVICES

All proposals must be made on the basis of, and either <u>meet or exceed</u>, the requirements contained herein. All offerors must be able to provide:

- 5.1 Provide psychiatric evaluation, prescription of medications, and management of medication related issues for:
  - A. Adults who meet the classification of serious mental illness, substance use disorder, developmental disability, and/or co-occurring; and/or
  - B. Youth who meet the classification for serious emotional disturbance.
- 5.2 Provide minimum of fourteen (14) hours of psychiatric services per week and be onsite at least two (2) day per week.
- 5.3 Provide diagnostic assessments and evaluations for Medicaid and other third party payors.
- 5.4 Maintain professional and DEA license and periodic third party payor recertification status.
- 5.5 Perform Independent Examinations for civil commitment hearings for adults, capacity evaluations, and disability determinations upon request by the Contract Administrator
- 5.6 Participate in Utilization Review, Quality Assurance, and Peer Review Procedures.
- 5.7 Comply with documentation requirements of the County, other healthcare regulatory requirements and funding agencies, to include documentation within electronic and other health records. Documentation of services within County's EHR utilizing a template defined by the County and is the property of the County.
- 5.8 Comply with regulatory mandates and requirements, including but not limited to the Health Insurance Portability and Accountability Act (HIPAA) and 42 CFR Part2. Sign and adhere to BAA (Attachment I).
- 5.9 Perform additional clinical, consultative, and/or mandated services or activities as required.
- 5.10 Maintain eligibility to qualify for and comply with requirements to receive Medicare and/or Medicaid financial incentive payments under the Centers for Medicare and Medicaid Services' Medicare and Medicaid Electronic Health Records (EHR) Incentive Programs.

- 5.11 Sign over financial incentive payments issued for meeting the meaningful use criteria under the Centers for Medicare and Medicaid Services' Medicare and Medicaid EHR Incentive Programs to the County.
- 5.12 Location of services include office centers in Leesburg and Eastern Loudoun and may include the Juvenile Detention Center.
- 5.13 Provides psychiatric services within the model of service defined by the County. The current practice, which may be revised by the County is:
  - A. Nurse and individual meet in the beginning of the appointment and at the end of the appointment. When a nurse isn't available, psychiatrist is expected to gather medical history, review of systems, family history, vital signs, and other medical data for evaluation.
  - B. Psychiatrist must complete the documentation of the appointment immediately following the appointment.
  - C. Initial appointments with the psychiatrist last 45 to 60 minutes (unless clinical crisis requires more time).
  - D. Follow up appointments with the psychiatrist last 30 minutes (unless clinical crisis requires more time).
- 5.14 Treat individuals who may be prescribed medication assisted treatment, may be contemplative about engaging in recovery, may be enrolled in therapeutic services external to MHSADS, may have complex medical issues, and/or may present with acute symptoms.
- 5.15 Be scheduled for on-call psychiatric consultation via phone including but not limited to one week per month from 5:00pm-8:30am Monday through Friday and one weekend per month beginning 5:00pm on Friday and ending at 8:30am on Monday.
- 5.16 Participate in online and classroom based training offered and paid for by MHSADS:
  - A. Complete, pass and maintain certification in an approved crisis deescalation training prior to providing treatment;
  - B. Complete competency based Human Rights and Human Rights and Health Insurance Portability and Accountability Act (HIPAA) training initially and annually;
  - C. Complete, pass and maintain certification prior to providing treatment in cardiopulmonary resuscitation (CPR), first aid, automated external defibrillator (AED) training, and Occupational Safety and Health Administration (OSHA),
  - D. Comply with professional ethics of their clinical licensing body; and
  - E. Comply with DMAS standards for provision of service, including documentation.

- 5.17 Follow MHSADS' scheduling format regarding how frequently an individual is scheduled and timing of when appointments are scheduled, and appointment reminder procedures.
- 5.18 Provide proof of current and adequate malpractice/liability coverage;
- 5.19 Provide and document treatment, which will be billed by MHSADS, and MHSADS will retain all revenue received for provision of psychiatric services.
- 5.20 Provide documentation certification of tuberculosis free on the annual basis by a qualified licensed practitioner on the annual basis.
- 5.21 Participate in a Kickoff Meeting hosted by the County (if required).

#### 6.0 TERMS AND CONDITIONS

The Contract with the successful offeror will contain the following Terms and Conditions. Offerors taking exception to these terms and conditions or intending to propose additional or alternative language must (a) identify with specificity the County terms and conditions to which they take exception or seek to amend or replace; and (b) include any additional or different language with their proposal. Failure to both identify with specificity those terms and conditions offeror takes exception to or seeks to amend or replace as well as to provide offeror's additional or alternate Contract terms may result in rejection of the proposal. While the County may accept additional or different language if so provided with the proposal, the Terms and Conditions marked with an asterisk (\*) are mandatory and non-negotiable.

#### 6.1 Procedures

The extent and character of the services to be performed by the Contractor shall be subject to the general control and approval of the Director of Mental Health, Substance Abuse and Developmental Services or his/her authorized representative(s). The Contractor shall not comply with requests and/or orders issued by other than the Director of Mental Health, Substance Abuse and Developmental Services or his/her authorized representative(s) acting within their authority for the County. Any change to the Contract must be approved in writing by the Division of Procurement and the Contractor.

#### 6.2 Term

The Contract shall cover the period from July 1, 2018 through June 30, 2020, or an equivalent period depending upon date of Contract award.

This Contract may be renewed at the expiration of the initial term at the request of the County. The renewal may be for up to five (5) additional one (1) year periods. Unless otherwise agreed to by the parties or as may be required by law, any renewal shall be based on the same prices, terms, and conditions as the initial term.

#### 6.3 Delays and Delivery Failures

Time is of the essence. The Contractor must keep the County advised at all times of status of parties' agreement. If delay is foreseen, the Contractor shall give immediate written notice to the Division of Procurement. Should the

Contractor fail to deliver the proper item(s)/service(s) at the time and place(s) contracted for, or within a reasonable period of time thereafter as agreed to in writing by the Division of Procurement, or should the Contractor fail to make a timely replacement of rejected items/services when so required, the County may purchase items/services of comparable quality and quantity in the open market to replace the undelivered or rejected items/services. The Contractor shall reimburse the County for all costs in excess of the Agreement price when purchases are made in the open market; or, in the event that there is a balance the County owes to the Contractor from prior transactions, an amount equal to the additional expense incurred by the County as a result of the Contractor's nonperformance shall be deducted from the balance as payment.

## 6.4 <u>Business, Professional and Occupational License Requirement</u>

All firms or individuals located or doing business in Loudoun County are required to be licensed in accordance with the County's "Business, Professional, and Occupational Licensing (BPOL) Tax" Ordinance.

Wholesale and retail merchants <u>without</u> a business location in Loudoun County are exempt from this requirement. Questions concerning the BPOL Tax should be directed to the Office of Commissioner of Revenue, telephone (703) 777-0260.

#### 6.5 Payment of Taxes

All Contractors located or owning property in Loudoun County shall assure that all real and personal property taxes are paid.

The County will verify payment of all real and personal property taxes by the Contractor prior to the award of any Contract or Contract renewal.

# 6.6 <u>Insurance</u>

- A. The Contractor shall be responsible for its work and every part thereof, and for all materials, tools, equipment, appliances, and property of any and all description used in connection therewith. The Contractor assumes all risk of direct and indirect damage or injury to the property or persons used or employed on or in connection with the work contracted for, and of all damage or injury to any person or property wherever located, resulting from any action, omission, commission or operation under the Contract.
- B. The Contractor and all subcontractors shall, during the continuance of the work under the Contract, provide the following:
  - Workers' Compensation and Employer's Liability to protect the Contractor from any liability or damages for any injuries (including death and disability) to any and all of its employees, including any and all liability or damage which may arise by virtue of any statute or law in force within the Commonwealth of Virginia.

- 2. Comprehensive General Liability insurance to protect the Contractor, and the interest of the County, its officers, employees, and agents against any and all injuries to third parties, including bodily injury and personal injury, wherever located, resulting from any action or operation under the Contract or in connection with the contracted work. The General Liability insurance shall also include the Broad Form Property Damage endorsement, in addition to coverage for explosion, collapse, and underground hazards, where required.
- 3. Automobile Liability insurance, covering all owned, non-owned, borrowed, leased, or rented vehicles operated by the Contractor.
- Professional Liability against any and all wrongful acts, errors, or omissions on the part of the Contractor resulting from any action or operation under the Contract or in connection with the contracted work.
- C. The Contractor agrees to provide the above referenced policies with the following limits. Liability insurance limits may be arranged by General, Automobile and Professional Liability policies for the full limits required, or by a combination of underlying policies for lesser limits with the remaining limits provided by an Excess or Umbrella Liability policy
  - 1. Workers' Compensation:

Coverage A:	Statutory
Coverage B:	\$100,000

2. General Liability:

Per Occurrence:	\$1,000,000
Personal/Advertising Injury:	\$1,000,000
General Aggregate:	\$2,000,000
Products/Completed Operations:	\$2,000,000
Fire Damage Legal Liability:	\$100,000

# GL Coverage, excluding Products and Completed Operations, should be on a Per Project Basis

3. Automobile Liability:

Combined Single Limit: \$1,000,000

4. Professional Liability:

Per Occurrence: \$1,000,000 General Aggregate: \$1,000,000

- D. The following provisions shall be agreed to by the Contractor:
  - 1. No change, cancellation, or non-renewal shall be made in any insurance coverage without a forty-five (45) day written notice to the County. The Contractor shall furnish a new certificate prior

to any change or cancellation date. The failure of the Contractor to deliver a new and valid certificate will result in suspension of all payments until the new certificate is furnished.

2. Liability Insurance "Claims Made" basis:

If the liability insurance purchased by the Contractor has been issued on a "claims made" basis, the Contractor must comply with the following additional conditions. The limits of liability and the extensions to be included as described previously in these provisions, remain the same. The Contractor must either:

- a. Agree to provide, prior to commencing work under the Contract, certificates of insurance evidencing the above coverage for a period of two (2) years after final payment for the Contract for General Liability policies and five (5) years for Professional Liability policies. This certificate shall evidence a "retroactive date" no later than the beginning of the Contractor's work under this Contract, or
- b. Purchase the extended reporting period endorsement for the policy or policies in force during the term of this Contract and evidence the purchase of this extended reporting period endorsement by means of a certificate of insurance or a copy of the endorsement itself.
- 3. The Contractor must disclose the amount of deductible/self-insured retention applicable to the General Liability, Automobile Liability and Professional Liability policies, if any. The County reserves the right to request additional information to determine if the Contractor has the financial capacity to meet its obligations under a deductible/self-insured plan. If this provision is utilized, the Contractor will be permitted to provide evidence of its ability to fund the deductible/self-insured retention.
- 4. a. The Contractor agrees to provide insurance issued by companies admitted within the Commonwealth of Virginia, with the Best's Key Rating of at least A:VII.
  - b. European markets including those based in London, and the domestic surplus lines market that operate on a non-admitted basis are exempt from this requirement provided that the Contractor's broker can provide financial data to establish that a market's policyholder surpluses are equal to or exceed the surpluses that correspond to Best's A:VII Rating.
- 5. a. The Contractor will provide an original signed Certificate of Insurance and such endorsements as prescribed herein.

- b. The Contractor will provide on request certified copies of all insurance coverage related to the Contract within ten (10) business days of request by the County. These certified copies will be sent to the County from the Contractor's insurance agent or representative. Any request made under this provision shall be deemed confidential and proprietary.
- c. Any certificates provided shall indicate the Contract name and number.
- 6. The County, its officers and employees shall be Endorsed to the Contractor's Automobile and General Liability policies as an "additional insured" with the provision that this coverage "is primary to all other coverage the County may possess." (Use "loss payee" where there is an insurable interest). A Certificate of Insurance evidencing the additional insured status must be presented to the County along with a copy of the Endorsement.
- 7. Compliance by the Contractor with the foregoing requirements as to carrying insurance shall not relieve the Contractor of their liabilities provisions of the Contract.
- E. Contractual and other Liability insurance provided under this Contract shall not contain a supervision, inspection or engineering services exclusion that would preclude the County from supervising and/or inspecting the project as to the end result. The Contractor shall assume all on-the-job responsibilities as to the control of persons directly employed by it.
- F. Precaution shall be exercised at all times for the protection of Persons (including employees) and property.
- G. The Contractor is to comply with the Occupational Safety and Health Act of 1970, Public Law 91-956, as it may apply to this Contract.
- H. Any loss insured under subparagraph 6.7.B.4 is to be adjusted with the County and made payable to the County as trustee for the requirements of any applicable mortgagee clause.
- I. If an "ACORD" Insurance Certificate form is used by the Contractor's insurance agent, the words "endeavor to" and ". . . but failure to mail such notice shall impose no obligation or liability of any kind upon the company" in the "Cancellation" paragraph of the form shall be deleted.
- J. The Contractor agrees to waive all rights of subrogation against the County, its officers, employees, and agents.

#### 6.7 Hold Harmless

The Contractor shall, indemnify and hold harmless the County, including its officials and employees, from all liability, losses, costs, damages, claims, causes of action, and suits of any nature (specifically including reasonable attorney's

fees and defense costs of third party claims) incidental to or brought as a consequence of any negligent act, error, omission, or breach of the applicable standard of care by the Contractor and or its subcontractors. The Contractor agrees that this clause shall include claims involving infringement of patent or copyright. This section shall survive the Contract. The County is prohibited from indemnifying Contractor and/or any other third parties.

#### 6.8 Safety

All Contractors and subcontractors performing services for the County are required and shall comply with all Occupational Safety and Health Administration (OSHA), State and County Safety and Occupational Health Standards and any other applicable rules and regulations. Also all Contractors and subcontractors shall be held responsible for the safety of their employees and any unsafe acts or conditions that may cause injury or damage to any persons or property within and around the work site area under this Contract.

#### 6.9 Notice of Required Disability Legislation Compliance\*

The County is required to comply with state and federal disability legislation: The Rehabilitation Act of 1973 Section 504, The Americans with Disabilities Act (ADA) for 1990 Title II and The Virginians with Disabilities Act of 1990.

Specifically, Loudoun County, may not, through its contractual and/or financial arrangements, directly or indirectly avoid compliance with Title II of the Americans with Disabilities Act, Public Law 101-336, which prohibits discrimination by public entities on the basis of disability. Subtitle A protects qualified individuals with disability from discrimination on the basis of disability in the services, programs, or activities of all State and local governments. It extends the prohibition of discrimination in federally assisted programs established by the Rehabilitation Act of 1973 Section 504 to all activities of State and local governments, including those that do not receive Federal financial assistance, and incorporates specific prohibitions of discrimination on the basis of disability in Titles I, III, and V of the Americans with Disabilities Act. The Virginians with Disabilities Act of 1990 follows the Rehabilitation Act of 1973 Section 504.

# 6.10 Ethics in Public Contracting \*

The provisions contained in §§ 2.2-4367 through 2.2-4377 of the Virginia Public Procurement Act as set forth in the 1950 Code of Virginia, as amended, shall be applicable to all Contracts solicited or entered into by the County. A copy of these provisions may be obtained from the Purchasing Agent upon request.

The above-stated provisions supplement, but do not supersede, other provisions of law including, but not limited to, the Virginia State and Local Government Conflict of Interests Act (§ 2.2-3100 et seq.), the Virginia Governmental Frauds Act (§ 18.2-498.1 et seq.) and Articles 2 and 3 of Chapter 10 of Title 18.2. The provisions apply notwithstanding the fact that the conduct described may not constitute a violation of the Virginia State and Local Government Conflict of Interests Act.

### 6.11 Employment Discrimination by Contractors Prohibited \*

Every Contract of over \$10,000 shall include the following provisions:

- A. During the performance of this Contract, the Contractor agrees as follows:
  - The Contractor will not discriminate against any employee or applicant for employment because of race, religion, color, sex, national origin, age, disability, status as a service disabled veteran, or any other basis prohibited by state law relating to discrimination in employment, except where there is a bona fide occupational qualification reasonably necessary to the normal operation of the Contractor. The Contractor agrees to post in conspicuous places, available to employees and applicants for employment, notices setting forth the provisions of this nondiscrimination clause.
  - 2. The Contractor, in all solicitations or advertisements for employees placed by or on behalf of the Contractor, shall state that such Contractor is an equal opportunity employer.
  - Notices, advertisements and solicitations placed in accordance with federal law, rule or regulation shall be deemed sufficient to meet this requirement.
- B. The Contractor will include the provisions of the foregoing paragraphs, 1, 2, and 3 in every subcontract or purchase order of over \$10,000, so that the provisions will be binding upon each subcontractor or vendor.

# 6.12 <u>Drug-free Workplace</u>\*

Every Contract of over \$10,000 shall include the following provisions:

During the performance of this Contract, the Contractor agrees to (i) provide a drug-free workplace for the Contractor's employees; (ii) post in conspicuous places, available to employees and applicants for employment, a statement notifying employees that the unlawful manufacture, sale, distribution, dispensation, possession, or use of a controlled substance or marijuana is prohibited in the Contractor's workplace and specifying the actions that will be taken against employees for violations of such prohibition; (iii) state in all solicitations or advertisements for employees placed by or behalf of the Contractor that the Contractor maintains a drug-free workplace; and (iv) include the provisions of the foregoing clauses in every subcontract or purchase order of over \$10,000, so that the provisions will be binding upon each subcontractor or vendor.

For the purpose of this section, "drug-free workplace" means a site for the performance of work done in connection with a specific Contract awarded to a Contractor in accordance with this chapter, the employees of whom are prohibited from engaging in the unlawful manufacture, sale, distribution, dispensation, possession, or use of a controlled substance or marijuana during the performance of the Contract.

# 6.13 Faith-Based Organizations\*

The County does not discriminate against faith-based organizations.

### 6.14 Immigration Reform and Control Act of 1986\*

By entering this Contract, the Contractor certifies that it does not and will not during the performance of this Contract violate the provisions of the Federal Immigration Reform and Control Act of 1986, which prohibits employment of illegal aliens.

# 6.15 Workmanship and Inspection

All work under this Contract shall be performed in a skillful and workmanlike manner. The Contractor and its employees shall be professional and courteous at all times. The County reserves the right to require immediate removal of any Contractor employee from County service it deems unfit for service for any reason, not contrary to law. This right is non-negotiable and the Contractor agrees to this condition by accepting this Agreement. Further, the County may, from time to time, make inspections of the work performed under the Agreement. Any inspection by the County does not relieve the Contractor of any responsibility in meeting the Agreement requirements.

The Contractor will have all employees working at County sites have photo identification (frontal face). This identification must be prominently displayed at all times. No one with a felony conviction may be employed under this Agreement. The Contractor MUST remove any employee from County service who is convicted of a felony during his or her employment.

#### 6.16 Substitutions

NO substitutions, additions or cancellations, including those of key personnel, are permitted after Contract award without written approval by the Division of Procurement. Where specific employees are proposed by the Contractor for the work, those employees shall perform the work as long as those employees work for the Contractor, either as employees or subcontractors, unless the County agrees to a substitution. Requests for substitutions will be reviewed by the County and approval may be given by the County at its sole discretion.

#### 6.17 Exemption from Taxes\*

Pursuant to Va. Code § 58.1-609.1, the County is exempt from Virginia State Sales or Use Taxes and Federal Excise Tax, therefore the Contractor shall not charge the County for Virginia State Sales or Use Taxes or Federal Excise Tax on the finished goods or products provided under the Contract. However, this exemption does not apply to the Contractor, and the Contractor shall be responsible for the payment of any sales, use, or excise tax it incurs in providing the goods required by the Contract, including, but not limited to, taxes on materials purchased by a Contractor for incorporation in or use on a construction project. Nothing in this section shall prohibit the Contractor from including its own sales tax expense in connection with the Contract in its Contract price.

#### 6.18 Ordering, Invoicing and Payment

All work requested under this Contract shall be placed on a County issued Purchase Order. The Contractor shall not accept credit card orders or payments.

Contractor shall submit invoices in duplicate at the end of each calendar month, such statement to include a detailed breakdown of all charges and shall be based on completion of tasks or deliverables for the period of time being billed and shall include progress reports.

Invoices shall be submitted to:

County of Loudoun, Virginia
Department of Mental Health, Substance Abuse
and Developmental Services
906-C Trailview Boulevard S.E.
Leesburg, VA 20175

Upon receipt of invoice and final inspection and acceptance of the equipment and/or service, the County will render payment within forty-five (45) days unless any items thereon are questioned, in which event payment will be withheld pending verification of the amount claimed and the validity of the claim. The Contractor shall provide complete cooperation during any such investigation. Unless invoice items are questioned, the interest shall accrue at the rate of one percent (1%) per month for any late payments.

Individual Contractors shall provide their social security numbers, and proprietorships, partnerships, and corporations shall provide their federal employer identification number on the pricing form.

#### 6.19 Payments to Subcontractors \*

Within seven (7) days after receipt of amounts paid by the County for work performed by a subcontractor under this Contract, the Contractor shall either:

- A. Pay the subcontractor for the proportionate share of the total payment received from the County attributable to the work performed by the subcontractor under this Contract: or
- B. Notify the County and subcontractor, in writing, of his intention to withhold all or a part of the subcontractor's payment and the reason for nonpayment.

The Contractor shall pay interest to the subcontractor on all amounts owed that remain unpaid beyond the seven (7) day period except for amounts withheld as allowed in item B. above.

Unless otherwise provided under the terms of this Contract, interest shall accrue at the rate of one percent (1%) per month.

The Contractor shall include in each of its subcontracts a provision requiring each subcontractor to include or otherwise be subject to the same payment and interest requirements as set forth above with respect to each lower-tier subcontractor.

The Contractor's obligation to pay an interest charge to a subcontractor pursuant to this provision may not be construed to be an obligation of the County.

# 6.20 Assignment\*

The Agreement may not be assigned in whole or in part without the prior written consent of the Division of Procurement. The rights and obligations of the Contractor are personal and may be performed only by the Contractor. Any purported assignment that does not comply with this provision is void. This Agreement is binding upon and inures to the benefit of the parties and their respective permitted successors and assigns.

#### 6.21 Termination

Subject to the provisions below, the Contract may be terminated by the County upon thirty (30) days advance written notice to the Contractor; but if any work or service hereunder is in progress, but not completed as of the date of termination, then the Contract may be extended upon written approval of the County until said work or services are completed and accepted.

#### A. Termination for Convenience

The County may terminate this Contract for convenience at any time in which the case the parties shall negotiate reasonable termination costs.

#### B. <u>Termination for Cause</u>

In the event of Termination for Cause, the thirty (30) days advance notice is waived and the Contractor shall not be entitled to termination costs.

# C. <u>Termination Due to Unavailability of Funds in Succeeding Fiscal Years</u>

If funds are not appropriated or otherwise made available to support continuation of the performance of this Contract in a subsequent fiscal year, then the Contract shall be canceled and, to the extent permitted by law, the Contractor shall be reimbursed for the reasonable value of any non-recurring costs incurred but not amortized in the price of the supplies or services delivered under the Contract.

#### 6.22 Contractual Disputes\*

The Contractor shall give written notice to the Purchasing Agent of intent to file a claim for money or other relief within ten (10) calendar days of the occurrence giving rise to the claim or at the beginning of the work upon which the claim is to be based, whichever is earlier.

The Contractor shall submit its invoice for final payment within thirty (30) days after completion or delivery.

The claim, with supporting documentation, shall be submitted to the Purchasing Agent by US Mail, return receipt requested, courier, or overnight delivery service, no later than sixty (60) days after final payment. If the claim is not disposed of by agreement, the Purchasing Agent shall reduce his/her decision to writing and mail via U.S. mail or otherwise forward a copy thereof to the Contractor within thirty (30) days of the County's receipt of the claim.

The Purchasing Agent's decision shall be final unless the Contractor appeals within thirty (30) days by submitting a written letter of appeal to the County Administrator, or his designee. The County Administrator shall render a decision within sixty (60) days of receipt of the appeal.

No Contractor shall institute any legal action until all statutory requirements have been met. Each party shall bear its own costs and expenses resulting from any litigation, including attorney's fees.

# 6.23 Severability\*

In the event that any provision shall be adjudged or decreed to be invalid, by a court of competent jurisdiction, such ruling shall not invalidate the entire Agreement but shall pertain only to the provision in question and the remaining provisions shall continue to be valid, binding and in full force and effect.

# 6.24 Governing Law/Forum

This Agreement shall be governed and construed in all respects by its terms and by the laws of the Commonwealth of Virginia, without giving effect to its conflicts of laws provisions. Any judicial action shall be filed in the Commonwealth of Virginia, County of Loudoun. Contractor expressly waives any objection to venue or jurisdiction of the Loudoun County Circuit Court, Loudoun County, Virginia. Contractor expressly consents to waiver of service of process in an action pending in the Loudoun County Circuit Court pursuant to Virginia Code Section 8.01-286.1.

#### 6.25 Notices

All notices and other communications hereunder shall be deemed to have been given when made in writing and either (a) delivered in person, (b) delivered to an agent, such as an overnight or similar delivery service, or (c) deposited in the United States mail, postage prepaid, certified or registered, addressed as follows:

TO CONTRACTOR: TO COUNTY:

TBD County of Loudoun, Virginia

Division of Procurement

P.O. Box 7000

Leesburg, VA 20177 Attn: Diane C. Smith Physical Address:

1 Harrison St, SE, 4th Floor Leesburg, VA 20175

Notice is deemed to have been received: (i) on the date of delivery if delivered in person; (ii) on the first business day after the date of delivery if sent by same day or overnight courier service; or (iii) on the third business day after the date of mailing, if sent by certified or registered United States Mail, return receipt requested, postage and charges prepaid.

# 6.26 Authority to Transact Business in Virginia\*

A Contractor organized as a stock or nonstock corporation, limited liability company, business trust, or limited partnership or registered as a registered limited liability partnership shall be authorized to transact business in the Commonwealth as a domestic or foreign business entity if so required by Title 13.1 or Title 50 of the Code of Virginia or as otherwise required by law. Any business entity described herein that enters into a Contract with the County pursuant to the Virginia Public Procurement Act 2.2-4300 et seq. shall not allow its existence to lapse or its certificate of authority or registration to transact business in the Commonwealth, if so required under Title 13.1 or Title 50 of the Code of Virginia, to be revoked or cancelled at any time during the term of the Contract. The County may void any Contract with a business entity if the business entity fails to remain in compliance with the provisions of this section.

## 6.27 Licensure

To the extent required by the Commonwealth of Virginia (see e.g. 54.1-1100 et seq. of the Code of Virginia) or the County, the Contractor shall be duly licensed to perform the services required to be delivered pursuant to this Contract.

#### 6.28 Confidentiality

#### A. Contractor Confidentiality

The Contractor acknowledges and understands that its employees may have access to proprietary, business information, or other confidential information belonging to the County of Loudoun. Therefore, except as required by law, the Contractor agrees that its employees will not:

- 1. Access or attempt to access data that is unrelated to their job duties or authorizations as related to this Contract.
- 2. Access or attempt to access information beyond their stated authorization.
- Disclose to any other person or allow any other person access to any information related to the County or any of its facilities or any other user of this Contract that is proprietary or confidential. Disclosure of information includes, but is not limited to, verbal discussions, FAX transmissions, electronic mail messages, voice mail communication, written documentation, "loaning" computer access codes and/or another transmission or sharing of data.

The Contractor understands that the County, or others may suffer irreparable harm by disclosure of proprietary or confidential information and that the County may seek legal remedies available to it should such disclosure occur. Further, the Contractor understands that violations of this provision may result in Contract termination.

The Contractor further understands that information and data obtained during the performance of this agreement shall be considered confidential, during and following the term of this Contract, and will not be divulged without the Purchasing Agent's written consent and then only in strict accordance with prevailing laws. The Contractor shall hold all information provided by the County as proprietary and confidential, and shall make no unauthorized reproduction or distribution of such material.

#### B. County Confidentiality

The County understands that certain information provided by the Contractor during the performance of this Agreement may also contain confidential or proprietary information. Contractor acknowledges that this Contract and public records (as defined by §2.2-3701 of the Virginia Freedom of Information Act) provided pursuant to this Contract are subject to the Virginia Freedom of Information Act §§2.2-3700 et seq. and the Virginia Public Procurement Act §2.2-4342 of the Code of Virginia.

#### 6.29 Counterparts

This Contract and any amendments or renewals hereto may be executed in a number of counterparts, and each counterpart signature, when taken with the other counterpart signatures, is treated as if executed upon one original of this Contract or any amendment or renewal. A signature by any party to this Contract provided by facsimile or electronic mail is binding upon that party as if it were the original.

#### 6.30 No Smoking

Smoking in all County buildings is prohibited. The County may designate a smoking area outside County facilities. Contractor shall only use those designated smoking areas. Certain County facilities, both inside and outside, may be entirely smoke free. Contractor shall inquire of the Contract Administrator or designee if a facility is entirely smoke free. Failure to adhere to the County's no smoking policies may lead to removal of Contractor employees and possible Contract termination.

#### 6.31 Background Checks

The Contractor shall obtain criminal history and central registry background investigations for identified personnel as required by Virginia Code §37.2-416, http://law.lis.virginia.gov/vacode/37.2-416/ and submit Child Protective Services reference checks and proof of criminal history checks to contract administrator prior to personnel providing services under the contract. Contractor shall obtain and ensure completion of Office of Inspector General's List of Excluded Individuals/Entities reports as required by DMAS. Contractor shall only employ personnel who satisfy all required checks and screenings. The Contractor should have enough qualified people with current background checks so as to be able to provide a replacement within twenty-four (24) hours. It is recommended that the Contractor keep on file with the Contract

Administrator a list of staff persons who may be providing the contracted services. No one with a felony conviction may be employed under this Agreement. The Contractor MUST remove any employee from the contracted service who is convicted of a felony during his or her employment. After initial background checks have been made, they must be done annually. Failure to obtain background checks as specified can result in termination of the Agreement.

#### 6.32 Force Majeure

A party is not liable for failure to perform the party's obligations if such failure is as a result of Acts of God (including fire, flood, earthquake, storm, hurricane or other natural disaster), war, invasion, act of foreign enemies, hostilities (regardless of whether war is declared), civil war, rebellion, revolution, insurrection, military or usurped power or confiscation, terrorist activities, nationalization, government sanction, blockage, embargo, strikes at national level or industrial disputes at a national level, or strike or industrial disputes by labor not employed by the affected party, its subcontractors or its suppliers and which affect an essential portion of the contracted for works but excluding any industrial dispute which is specific to the performance of the works or this contract, interruption or failure of electricity or telephone service.

If a party asserts Force Majeure as an excuse for failure to perform the party's obligation, that party must immediately notify the other party giving full particulars of the event of force majeure and the reasons for the event of force majeure preventing that party from, or delaying that party in performing its obligations under this contract and that party must use its reasonable efforts to mitigate the effect of the event of force majeure upon its or their performance of the contract and to fulfill its or their obligations under the contract.

An event of force majeure does not relieve a party from liability for an obligation which arose before the occurrence of that event, nor does that event affect the obligation to pay money in a timely manner which matured prior to the occurrence of that event.

The Contractor has no entitlement and County has no liability for: (1) any costs, losses, expenses, damages or the payment of any part of the contract price during an event of force majeure; and (2) any delay costs in any way incurred by the contractor due to an event of force majeure.

#### 6.33 Survival of Terms

Upon discharge of this Agreement, Sections (Notice, Hold Harmless, Governing Law/Forum, Contractual Disputes) of these Terms and Conditions continue and survive in full force and effect.

#### 6.34 Non-Waiver

No waiver of any provision of this Agreement shall constitute a waiver of any other provision nor shall any waiver of this Agreement constitute a continuing waiver unless otherwise expressly provided.

#### 7.0 EVALUATION OF PROPOSALS: SELECTION FACTORS

The criteria set forth below will be used in the receipt of proposals and selection of the successful offeror.

The County Proposal Analysis Group (PAG) will review and evaluate each proposal and selection will be made on the basis of the criteria listed below. The offerors shall include with their proposal, a statement on the following:

- 7.1 Demonstrated ability to meet or exceed all requirements in Scope of Service (40 points)
- 7.2 Credentials, related experience with preference to Board Certification (30 points)
- 7.3 Preference shall be given to offerors with demonstrated managed care competencies (5 points)
- 7.4 Cost of Service (20 points)
- 7.5 Compliance with Contract Terms and Conditions contained in Section 6.0 (5 points)

The PAG will collectively develop a composite preliminary rating which indicates the group's collective ranking of the highest rated proposals in a descending order. The PAG may then conduct interview with the top ranked offerors depending upon the number and quality of the proposal received. If an offeror is selected for interview and subsequent discussion, that offeror must submit the required pricing form containing a non-binding estimate of the cost of services. These forms, provided in the original solicitation, must be submitted to the County within one (1) working days of notification. During the interview process and discussion stage, the non-binding price proposals and costing data sheets can be discussed. Once these interview and discussions are complete, the PAG will finalize the rankings.

Final negotiations for a binding estimate of cost will begin with the top ranked firms. If a Contract acceptable to the County cannot be negotiated at a price considered fair and reasonable, negotiations shall be terminated with the top ranked firms and negotiations conducted with the next ranked firms, and so on. The PAG will conduct all subsequent negotiations and will make a recommendation for Contract award.

#### 8.0 PROPOSAL SUBMISSION FORMAT

Offerors are to make written proposals that present the offeror qualifications and understanding of the work to be performed. Offerors shall address each of the specific evaluation criteria listed below. Failure to include any of the requested information may be cause for the proposal to be considered non-responsive and rejected.

- 8.1 Executive Summary Letter to include:
  - A. A commitment to perform the work as required in the RFP.
  - B. A statement as to the age range that will be treated.
  - C. Any uniquely specific information the offeror wishes to highlight.

D. Ability to meet or exceed minimum qualifications in Section 4.0.

#### 8.2 Ability to meet or exceed all requirements in Section 5.0

- A. Detailed response to each element listed in 5.0
- B. Offeror shall identify the hours and days that they are available to meet with patients.
- C. Offeror shall state if they have any minimum hour requirements.
- D. Offeror shall state date to start services.
- E. Offeror shall state if they have any maximum number of initial psychiatric evaluations to be conducted per day

#### 8.3 Staffing, credentials and related experience

- A. All offerors shall include, with their proposals, a list of at least three (3) current references for whom comparable work has been performed. This list shall include company name, person to contact, address, telephone number and email address.
- B. Offeror shall provide their curriculum vitae.
- C. Offeror shall provide a copy of their current license illustrating their eligibility to perform psychiatric services in the Commonwealth of Virginia.
- D. Offeror shall list any other board certifications, such as Board Certified Child and Adolescent Psychiatrist (or Board eligible)
- E. Offeror shall list experience treating patients in a community mental health setting
- F. Offeror shall list experience treating with patients with substance use
- G. Offeror shall list experience evaluating and prescribing psychiatric medication for children and adolescents.

#### 8.4 Demonstrated managed care competencies

- A. Credentialed and/or eligible to be credentialed with managed care organizations in order that MHSADS may bill for services rendered.
- B. Adhere with Medicaid and other managed care organizations requirements, policies and procedures.
- C. Agreement to comply with MHSADS documentation and billing practices to maximize reimbursement from third party payor sources including Medicaid and managed care contracts

#### 8. 5 Cost of Services

Upon notification of selection for an interview, please provide a detailed breakdown of hourly fees and on-call reimbursement structure.

8.6 Compliance with Contract Terms and Conditions

State your firm's compliance with the Contract Terms and Conditions as listed in Section 6.0. Specifically list any deviations.

# 9.0 INSTRUCTIONS FOR SUBMITTING PROPOSALS

### 9.1 <u>Preparation and Submission of Proposals</u>

- A. Before submitting a proposal, read the ENTIRE solicitation including the Contract Terms and Conditions. Failure to read any part of this solicitation will not relieve an offeror of the Contractual obligations.
- B. Pricing must be submitted on RFP pricing form as requested **only after notification that the firm has been selected for an interview**.
- C. All proposals must be submitted to the Division of Procurement in a sealed container. The face of the sealed container shall indicate the RFP number, time and date of opening and the title of the RFP.
- D. All proposals shall be signed in ink by the individual or authorized principals of the firm.
- E. All attachments to the RFP requiring execution by the offeror are to be returned with the proposal.
- F. The initial proposals must be received by the Division of Procurement prior to 4:00 p.m., local Atomic time May 8, 2018 in order to be considered for award on July 1, 2018. An atomic clock is located in the Division of Procurement and can also be verified by visiting <a href="http://www.time.gov/timezone.cgi?Eastern/d/-5/java">http://www.time.gov/timezone.cgi?Eastern/d/-5/java</a>.
- G. Proposals may be submitted via US Mail to the County of Loudoun, Division of Procurement, P.O. Box 7000, Leesburg, Virginia 20177-7000; or hand delivered or private carrier (UPS/FedEx) to the County of Loudoun, Division of Procurement, 1 Harrison Street, S.E., 4<sup>th</sup> Floor, Leesburg, Virginia 20175.
  - Faxed and e-mailed proposals will not be accepted. (Please note: Offerors choosing to submit proposals via US Mail should allow *at least* an additional twenty-four (24) hours in the delivery process for internal County mailroom distribution).
- H. Each offeror shall submit one (1) original and four (4) copies of their proposal to the County's Division of Procurement as indicated on the cover sheet of this RFP.

#### 9.2 Questions and Inquiries

Questions and inquiries, both oral and written, will be accepted from any and all offerors. However, when requested, complex oral questions shall be submitted in writing. The Division of Procurement is the sole point of contact for this solicitation unless otherwise instructed herein. Unauthorized contact with other Loudoun County staff regarding the RFP may result in the disqualification of the offeror. Inquiries pertaining to the RFP must give the RFP number and the title of the RFP. Material questions will be answered in

writing with an Addendum. It is the responsibility of all offerors to ensure that they have received all Addendums and to include signed copies with their proposal. Addendums can be downloaded from www.loudoun.gov/procurement.

#### 9.3 <u>Proprietary Information</u>

Trade secrets or proprietary information submitted by an offeror in connection with this solicitation shall not be subject to disclosure under the Virginia Freedom of Information Act; however, pursuant to § 2.2-4342 of the Code of Virginia, the offeror must invoke the protections of this section prior to or upon submission of the data or other materials to be protected, and must clearly identify the data or other materials to be protected and state the reasons why protection is necessary. Failure to abide by this procedure may result in disclosure of the offeror's information. Offerors shall not mark sections of their proposal as proprietary if they are to be part of the award of the Contract and are of a "Material" nature.

#### 9.4 Firm Pricing for County Acceptance

Proposal pricing must be firm for County acceptance for a minimum of ninety (90) days from proposal receipt date. "Discount from list" proposals are not acceptable unless requested.

#### 9.5 Authority to Bind Firm in Contract

Proposals MUST give full firm name and address of offeror. Failure to manually sign proposal may disqualify it. Person signing proposal should show TITLE or AUTHORITY TO BIND THE FIRM IN A CONTRACT. Firm name and authorized signature must appear on proposal in the space provided on the pricing page. Those authorized to sign are as follows:

If a sole proprietorship, the owner may sign.

If a general partnership, any general partner may sign.

If a limited partnership, a general partner must sign.

If a limited liability company, a "member" may sign or "manager" must sign if so specified by the Articles of Organization.

If a regular corporation, the CEO, President or Vice-President must sign.

Others may be granted authority to sign but the County requires that a corporate document authorizing him/her to sign be submitted with proposal.

#### 9.6 Withdrawal of Proposals

- A. All proposals submitted shall be valid for a minimum period of ninety (90) calendar days following the date established for acceptance.
- B. Proposals may be withdrawn on written request from the offeror at the address shown in the solicitation prior to the time of acceptance.
- C. Negligence on the part of the offeror in preparing the proposal confers no right of withdrawal after the time fixed for the acceptance of the proposals.

#### 9.7 County Furnished Support/Items

The estimated level of support required from County personnel for the completion of each task shall be estimated by position and man days.

The offeror shall indicate the necessary telephones, office space and materials the offeror requires. The County may furnish these facilities if the County considers them reasonable, necessary, and available for the offeror to complete its task.

## 9.8 Subcontractors

Offerors shall include a list of all subcontractors in their proposal. Proposals shall also include a statement of the subcontractors' qualifications. The County reserves the right to reject the successful offeror's selection of subcontractors for good cause. If a subcontractor is rejected, the offeror may replace that subcontractor with another subcontractor subject to the approval of such contractor by the County. Any such replacement shall be at no expense to the County nor shall it result in an extension of time without County approval.

#### 9.9 References

All offerors shall include with their proposals, a list of at least three (3) current references for whom <u>comparable</u> work has been performed. This list shall include company name, person to contact, address, telephone number, fax number, e-mail address, and the nature of the work performed. Failure to include references shall be cause for rejection of proposal as non-responsible. Offeror hereby releases listed references from all claims and liability for damages that may result from the information provided by the reference.

#### 9.10 Rights of County

The County reserves the right to accept or reject all or any part of any proposal, waive informalities, and award the contract to best serve the interest of the County. Informality shall mean a minor defect or variation of a proposal from the exact requirements of the Request for Proposal which does not affect the price, quality, quantity, or delivery schedule for the goods, services or construction being procured.

#### 9.11 Prohibition as Subcontractors

No offeror who is permitted to withdraw a proposal shall, for compensation, supply any material or labor to or perform any subcontract or other work agreement for the person or firm to whom the contract is awarded or otherwise benefit, directly or indirectly, from the performance of the project for which the withdrawn proposal was submitted.

#### 9.12 Proposed Changes to Scope of Services

If there is any deviation from that prescribed in the scope of services, the appropriate line in the scope of services shall be ruled out and the substitution clearly indicated. The County reserves the right to accept or reject any proposed change to the scope.

#### 9.13 Notice of Award

A Notice of Award will be posted on the County's web site (<a href="www.loudoun.gov/procurement">www.loudoun.gov/procurement</a>) and on the bulletin board located in the Division of Procurement, 4th floor, One Harrison St, SE, Leesburg, Virginia 20175.

#### 9.14 Protest

Offerors may refer to §§ 2.2-4357 through 2.2-4364 of the Code of Virginia to determine their remedies concerning this competitive process. Protests shall be submitted to the Director, Finance and Procurement.

#### 9.15 Miscellaneous Requirements

- A. The County will not be responsible for any expenses incurred by a firm in preparing and submitting a proposal. All proposals shall provide a straight-forward, concise delineation of the firm's capabilities to satisfy the requirements of this request. Emphasis should be on completeness and clarity of content.
- B. Offerors who submit a proposal in response to this RFP may be required to make an oral presentation of their proposal. The Division of Procurement will schedule the time and location for this presentation.
- C. Selected contents of the proposal submitted by the successful offeror and this RFP will become part of any contract awarded as a result of the Scope of Services contained herein. The successful firm will be expected to sign a contract with the County.
- D. The County reserves the right to reject any and all proposals received by reason of this request, or to negotiate separately in any manner necessary to serve the best interests of the County. Offerors who proposals are not accepted may be notified in writing.

#### 9.16 <u>Debarment</u>

By submitting a proposal, the offeror is certifying that offeror is not currently debarred by the County, or in the case of a procurement involving federal funds, by the Federal Government. A copy of the County's debarment procedure in accordance with § 2.2-4321 of the Code of Virginia is available upon request.

# 9.17 Proof of Authority to Transact Business in Virginia

An offeror organized or authorized to transact business in the Commonwealth pursuant to Title 13.1 or Title 50 of the Code of Virginia shall include in its bid or proposal the identification number issued to it by the State Corporation Commission. Any offeror that is not required to be authorized to transact business in the Commonwealth as a foreign business entity under Title 13.1 or Title 50 of the Code of Virginia or as otherwise required by law shall include in its bid or proposal a statement describing why the offeror is not required to be so authorized. Any offeror described herein that fails to provide the required information shall not receive an award unless a waiver of this requirement and the administrative policies and procedures established to implement this section is granted by the Purchasing Agent or his designee. The SCC may be reached at (804) 371-9733 or at <a href="http://www.scc.virginia.gov/default.aspx">http://www.scc.virginia.gov/default.aspx</a>.

#### 9.18 Cooperative Procurement

As authorized in § 2.2-4304 of the Code of Virginia, this procurement is being conducted on behalf of and may be used by public bodies, agencies, institutions and localities of the several states, territories of the United States, and the District of Columbia with the consent of the Contractor.

#### 9.19 W-9 Form Required

Each offeror shall submit a completed W-9 form with their proposal. In the event of contract award, this information is required in order to issue purchase orders and payments to your firm. A copy of this form can be downloaded from <a href="http://www.irs.gov/pub/irs-pdf/fw9.pdf">http://www.irs.gov/pub/irs-pdf/fw9.pdf</a>.

## 9.20 <u>Insurance Coverage</u>

Offerors shall include with their proposal a copy of their current Certificate of Insurance that illustrates the current level of coverage the offeror carries. The Certificate can be a current file copy and does not need to include any "additional insured" language for the County.

#### 9.21 Legal Action

No offeror or potential offeror shall institute any legal action until all statutory requirements have been met.

#### 9.22 Certification by Contractor as to Felony Convictions

No one with a felony conviction may be employed under this Contract and by the signature of its authorized official on the response to this Solicitation, the Contractor certifies that neither the contracting official nor any of the Contractor's employees, agents or subcontractors who will work under this Agreement have been convicted of a felony.



# Loudoun County, Virginia

Division of Procurement P.O. Box 7000 Leesburg, Virginia 20177-7000

# **10.0 PSYCHIATRIC SERVICES**

THE	FIRM OF:	
	ess:	
FEIN		
	by agrees to provide the requested services as define price as stated in the price proposal.	ed in Request for Proposal No. RFQ 11768
	PRICING INFORMATION (Only for fire	m's selected for Interview):
	HOURLY RATE: \$	
	ON CALL HOURLY RAT	E: \$
A.	Return the following with your proposal. If offeronshall be provided within twenty-four (24) hours of	
ITEM 1. 2. 3.	: W-9 Form: Certificate of Insurance: Addenda, if any (Informality):	INCLUDED: (X)
B.	Failure to provide the following items with your proposal as non-responsive and/or non-responsion ensure that it has received all Addenda and to inc	ble. It is the responsibility of the offeror to
1. 2. 3. 4. 5. 6.	Addenda, if any: Payment Terms: Proof of Authority to Transact Business in Virginia Form: Minimum Qualification Documentation (4.0): Proposal Submission Format (8.0): References (on County form):	INCLUDED: (X) net 30 or Other
		PSYCHIATRIC SERVICES RFP RFQ 11768 Page 29 of 42

7. Attachment I (B	AA)		
Person to contact regar	ding this proposal:		
Title:	Phone:	Fax:	
E-mail:			
Name of person author	ized to bind the Firm (9.5):		
Signature:		Date:	

By signing and submitting a proposal, your firm acknowledges and agrees that it has read and understands the RFP documents.



Print or Type Name and Title

# Loudoun County, Virginia

www.loudoun.gov/procurement

Department of Finance and Procurement
Division of Procurement
P.O. Box 7000, Leesburg, VA 20177
Physical Address: 1 Harrison Street, S.E., 4th Floor, Leesburg, VA 20175

#### PROOF OF AUTHORITY TO TRANSACT BUSINESS IN VIRGINIA

# THIS FORM MUST BE SUBMITTED WITH YOUR BID/PROPOSAL. FAILURE TO INCLUDE THIS FORM SHALL RESULT IN REJECTION OF YOUR BID/PROPOSAL

Pursuant to Virginia Code §2.2-4311.2, a bidder/offeror organized or authorized to transact business in the Commonwealth pursuant to Title 13.1 or Title 50 of the Code of Virginia shall include in its bid/ proposal the identification number issued to it by the State Corporation Commission ("SCC"). Any bidder/offeror that is not required to be authorized to transact business in the Commonwealth as a foreign business entity under Title 13.1 or Title 50 of the Code of Virginia or as otherwise required by law shall include in its bid or proposal a statement describing why the offeror is not required to be so authorized. Any bidder/offeror described herein that fails to provide the required information shall not receive an award unless a waiver of this requirement and the administrative policies and procedures established to implement this section is granted by the Purchasing Agent or his designee.

If this bid/proposal for goods or services is accepted by the County of Loudoun, Virginia, the undersigned agrees that the requirements of the Code of Virginia Section 2.2-4311.2 have been met.

Please complete the following by checking the appropriate line that applies and providing the requested information. *PLEASE NOTE: The SCC number is NOT your federal ID number or business license number.* 

A Bidder/offeror is a Virginia business entity organized and authorized to SCC and such bidder's/offeror's Identification Number issued to it by the SCC is	
B Bidder/offeror is an out-of-state (foreign) business entity that is authorize by the SCC and such bidder's/offeror's Identification Number issued to it by the SCC and such bidder's/offeror's Identification Number issued to it by the SCC and such bidder's/offeror's Identification Number issued to it by the SCC and such bidder's/offeror's Identification Number issued to it by the SCC and such bidder's/offeror's Identification Number issued to it by the SCC and such bidder's/offeror's Identification Number issued to it by the SCC and such bidder's/offeror's Identification Number issued to it by the SCC and such bidder's/offeror's Identification Number issued to it by the SCC and such bidder's/offeror's Identification Number issued to it by the SCC and such bidder's/offeror's Identification Number issued to it by the SCC and such bidder's/offeror's Identification Number issued to it by the SCC and such bidder's/offeror's Identification Number issued to it by the SCC and such bidder's/offeror's Identification Number issued to it by the SCC and such bidder's/offeror's Identification Number issued to it by the SCC and such bidder's/offeror's Identification Number issued to it by the SCC and SCC	
C Bidder/offeror does not have an Identification Number issued to it by t not required to be authorized to transact business in Virginia by the SCC for the	
Please attach additional sheets of paper if you need to explain why such bid authorized to transact business in Virginia.	dder/offeror is not required to be
Legal Name of Company (as listed on W-9)	-
Legal Name of Bidder/Offeror	-
Date	
Authorized Signature	_

# References for: Psychiatric Services, RFQ 11768

Offerors shall provide references on this form.

1.	Firm Name	
	Contact	
	Title	_E-mail
	Mailing Address	
		Fax
2.	Firm Name	
		_E-mail
		Fax
3.	Firm Name	
	Contact	
	Title	E-mail
	Mailing Address	
	Phone	
	Type of Services Provided:	

# HOW DID YOU HEAR ABOUT THIS REQUEST FOR PROPOSAL?

RFQ 11768

	Ρ	lease take the time	to mark the	appropriate line and	return with	your proposa	al.
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Associated Builders & contractors	Loudoun Times Mirror			
☐ Bid Net	Our Web Site			
☐ Builder's Exchange of Virginia	□NIGP			
☐ Email notification from Loudoun County	☐ The Plan Room			
☐ Dodge Reports	Reed Construction Data			
	☐ Tempos Del Mundo			
☐ India This Week	☐ Valley Construction News			
☐ LS Caldwell & Associates	☐ Virginia Business Opportunities			
Loudoun Co Small Business Development Center	☐ VA Dept. of Minority Business Enterprises			
Loudoun Co Chamber of Commerce	RAPID			
Other				
RFQ 11768 SERVICE RESPONDATE of Service:	NSE CARD			
How did we	do?			
Please let us know how we did in serving you. We'd lacceptable level.	ike to know if we are serving you at an			
How would you rate the way your reques	t for this document was handled?			
	rage Fair Poor			
Did you have contact with Pr	<u> </u>			
How would you rate the manner in which you were treated by the Procurement staff?				
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	rage Fair Poor			
How would you rate the overall response to your request?  Excellent ☐ Good ☐ Average ☐ Fair ☐ Poor ☐				
Excellent Good Aver	age			
COMMENTS:				
Thank you for your We can better assess our service to <i>yo</i>				
Your Name:				
Address:				
Phone:(day)  Please return completed form to: Pe				

Please return completed form to: Patty Cogle • Procurement • PO Box 7000 • Leesburg, VA 20177



#### **Cooperative Rider Clause**

The Mid-Atlantic Purchasing Team (MAPT) is the agreement between the Metropolitan Washington Council of Governments ("MWCOG") and the Baltimore Metropolitan Council ("BMC") to aggregate the public entity and non-profit purchasing volumes in the Maryland, Virginia and Washington, D.C. region ("region").

#### **Format**

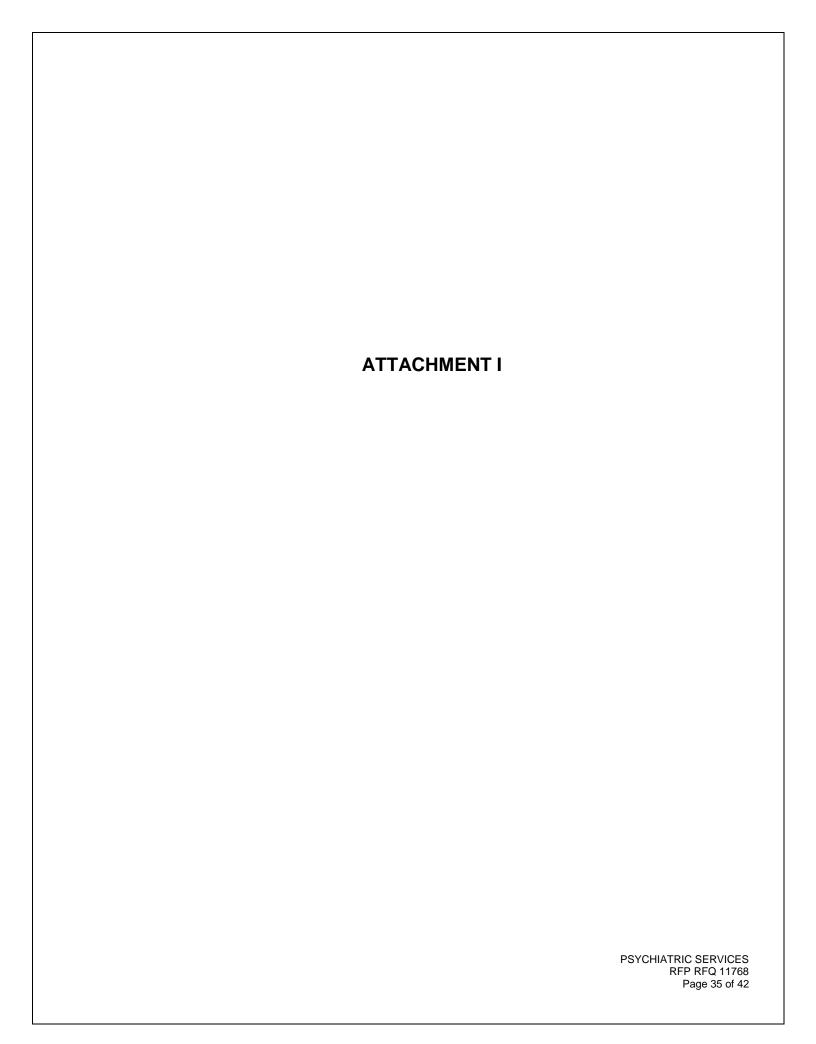
A lead agency format is used to accomplish this work. The Lead Agency in this procurement has included this MAPT Cooperative Rider Clause in this solicitation indicating its willingness to allow other public entities to participate pursuant to the following Terms and Conditions:

#### 1. Terms

- 1.1 Participating entities, through their use of the Cooperative Rider Clause, agree to the terms and conditions of the resulting contract to the extent that they can be reasonably applied to the participating entity.
- 1.2 Participating entities may also negotiate additional terms and conditions specific to their local requirements upon mutual agreement between the parties.
- 2. Other Conditions Contract and Reporting
  - 2.1. The contract resulting from this solicitation shall be governed by and "construed in accordance with the laws of the State/jurisdiction in which the participating entity officially is located;
  - 2.2. To provide to MWCOG and/or BMC contract usage reporting information, including but not limited to quantity, unit pricing and total volume of sales by entity, as well reporting other participating entities added on the contract, on demand and without further approval of contract participants;
  - 2.3. Contract obligations rest solely with the participating entities only;
  - 2.4. Significant changes in total contract value may result in further negotiations of contract pricing with the lead agency and participating entities.

In pricing and other conditions, vendors are urged to consider the broad reach and appeal of MAPT with public and non-profit entities in this region.

A list of the participating members of the Mid-Atlantic Purchasing Team can be found at the following web links <a href="http://www.bartonerg/our-work/cooperative-purchasing/member-links/">www.mwcog.org/purchasing-and-bids/cooperative-purchasing/member-links/</a> and <a href="http://www.baltometro.org/our-work/cooperative-purchasing/brcpc-representatives">http://www.baltometro.org/our-work/cooperative-purchasing/brcpc-representatives</a>





# COUNTY OF LOUDOUN, VIRGINIA HIPAA BUSINESS ASSOCIATE AGREEMENT

This BUSINESS ASSOCIATE AGREEMENT (the "BA Agreement") is made as of the 1<sup>st</sup> day of July, 2018 by and between the County of Loudoun, Virginia (herein referred to as "Covered Entity" or "County") and \_\_\_\_\_\_\_ (herein referred to as "Business Associate") and is hereby incorporated into and is subject to the Agreement for Services (the herein referred to as "Agreement for Services") between the parties with an effective date of July 1, 2018.

The County is a single legal entity that is a "Covered Entity" and has designated itself as a "Hybrid Entity" with **the Department of Mental Health, Substance Abuse and Developmental Services** as a **health care component** within the County's Hybrid Entity.

The HIPAA Rules require that the County and a Business Associate enter into a BA Agreement that contains specific requirements relating to the use or disclosure and of protected health information by the Business Associate. This BA Agreement is intended to ensure that the Business Associate will establish and implement appropriate and reasonable safeguards for protected health information pursuant to the requirements of the HIPAA Rules and any other law or regulation related to protected health information. Except as otherwise limited in this BA Agreement, the Business Associate may use or disclose protected health information to perform for, or on behalf of, the County the functions provided herein so long as such use or disclosure would not violate the HIPAA rules if done so by the County.

#### 1. Definitions:

The following terms in this BA Agreement shall have the same meaning as the terms in the HIPAA Rules: Breach, Data Aggregation, Designated Record Set, Disclosure, Health Care Operations, Individual, Minimum Necessary, Notice of Privacy Practices, Protected Health Information, Required by Law, Secretary, Security Incident, Subcontractor, Unsecured Protected Health Information, and Use.

As used in this BA Agreement, the terms below will have the following meanings:

**Business Associate**. "Business Associate" shall generally have the same meaning as the term "business associate" at 45 CFR §160.103. For purposes of this BA Agreement, the "Business Associate" will be the entity with which the County is entering into this BA Agreement.

**Covered Entity**. "Covered Entity" shall generally have the same meaning as the term "covered entity" at 45 CFR §160.103. For purposes of this BA Agreement, the "Covered Entity" is the County.

**Electronic Health Record (EHR)**. Electronic Health Record means the digital version of the individuals served paper chart.

**HIPAA Rules**. "HIPAA Rules" mean the Privacy, Security, Breach Notification, and Enforcement Rules at 45 CFR Parts 160 and 164.

#### 2. Obligations and Activities of Business Associate:

- a. Business Associate agrees to not use or disclose protected health information other than as permitted or required by this BA Agreement or as required by law.
- b. Business Associate agrees to use appropriate safeguards to prevent the use or disclosure of protected health information other than as provided for in this BA Agreement or as required by law.
- c. Business Associate agrees to provide HIPAA training to employees and subcontractors on applicable policies and procedures and HIPAA requirements and provide documentation to the county upon request:
  - i. Business Associate's HIPAA Policies and Procedures (including policies regarding transmitting and transporting PHI).
  - ii. Documentation which indicates each of the agency's employees and subcontractors working with Loudoun County Protected Health Information have been trained on applicable policies and procedures.
- d. Business Associate agrees to provide the County with documentation as requested reflecting the Business Associates' and its subcontractors' compliance with and enforcement of HIPAA. The documentation requested may include but is not limited to policies and procedures, trainings, audits and breach investigations. When the County makes a request of this documentation, the Business Associate agrees to provide the documentation within 5 business days.
- e. Business Associate agrees to provide the County with the name and contact information for the business associates' and its subcontractors' Privacy and Security Officer(s). Further, business associate agrees to provide the County a 24 hour emergency contact.
- f. Business Associate agree to ensure completion of it or its subcontractor's agents of any needed training or HIPAA policy updates within 30 days of the county requesting trainings and/or policy updates.
- g. Business Associate agrees to comply with Subpart C of 45 CFR Part 164 with respect to electronic protected health information to prevent the use or disclosure of protected health information other than as provided for in this BA Agreement or as required by law.
- h. Business Associate agrees to report to the County within 5 calendar days any use or disclosure not provided for by this BA Agreement of which it becomes aware, including breaches of unsecured protected health information as required at 45 CFR §164.410, and any security incident which involves protected health information of which it becomes aware. Notification shall be in writing and submitted to the County Contract Manager. The notification must include as much of the following information as is known:
  - i. Date of Potential Breach
  - ii. Date of Potential Breach discovery
  - iii. Number of individuals whose PHI may have been involved.

- iv. Names of individuals whose PHI may have been involved.
- v. To whom the information was disclosed.
- vi. Circumstances of the potential breech (how the information was disclosed?)
- vii. Any Mitigating actions taken to protect the information
- viii. Name, Position and Contact information of primary contact for investigation
- i. Business Associate agrees to provide the County with the identity of each individual whose unsecured protected health information has been, or is reasonably believed to have been, breached within 10 calendar days of the discovery of a potential breach. Business Associate agrees to provide other available information that the County needs in order for the County to provide notification to individuals affected by the breach, the Health and Human Services Office of Human Rights and, if required by law, the media.
- j. Business Associate agrees to mitigate, to the extent commercially practicable and as required by law, any harmful effect that is known to Business Associate of a use or disclosure of protected health information by the Business Associate in violation of the requirements of this BA Agreement.
- k. Business Associate agrees to ensure, in accordance with 45 CFR §164.502(e)(1)(ii) and §164.308(b)(2), that any agent including subcontractors that create, receive, maintain, or transmit protected health information behalf of the Business Associate agree to the same restrictions, conditions, and requirements that apply to the Business Associate with respect to such information.
- 1. Business Associate agrees than any agent including subcontractors that create, receive, maintain or transmit protected health information on behalf of the Business Associate shall preform such practices in areas wherein HIPAA is enforced. (Not out of US and its territories)
- m. Business Associate agrees to forward an individual or individual's designee's request to access information in the designated record set to the County within 5 calendar days as necessary to satisfy the County's obligations under 45 CFR §164.524 and, if applicable, VA Code 32.1 -127.1:03(D)(1).
- n. Business Associate agrees to make any amendment(s) to protected health information in a designated record set as directed by the County in order to satisfy the County's obligations pursuant to 45 CFR §164.526. Business Associate agrees to forward an individual or individual's designee's request to amend information in a designated record set to the County within 5 calendar days.
- o. Business Associate agrees to document and maintain all information required to provide an accounting of disclosures to an individual or individual's designee as necessary to satisfy the County's obligations under 45 CFR §164.528. Business Associate agrees to provide such accounting of disclosures to the County within 30 calendar days of the request.
- p. Business Associate agrees to comply with the requirements set out in Subpart E of 45 CFR Part 164 if Business Associate is performing a function for the County for which compliance with Subpart E is required.

- q. Should the US Department of Health and Human Services request information in the possession of the Business Associate, the Business Associate shall make such information available to the County or directly to the US Department of Health and Human Services as indicted in the request.
- r. Business Associates who have agents or subcontractors who will access or utilize Loudoun electronic mail (email) agree to the following:
  - i. All agents and subcontractors will:
    - a. Utilize Loudoun County email only to access and transmit information needed to fulfill contractual requirements.
    - b. Access email only through a secure internet portal provided by the county; no information may be saved on non-county equipment.
    - c. Complete Loudoun County's HIPAA training within 30 days of access to email, annually and as requested.
  - ii. Follow the County's/ MHSADS' HIPAA privacy and security policies and procedures regarding transmitting PHI electronically.
  - iii. Provide Loudoun County with all information requested for purposes of establishing an individualized email account for an agent or subcontractor.
  - iv. Ensure agents and subcontractors do not share email access or accessed information with others.
- s. Business Associates who have agents or subcontractors who will access the MHSADS electronic health record (EHR) agree to the following:
  - v. All agents and subcontractors will comply with MHSADS policies and procedures for access to and use of the data in the EHR system.
  - vi. Follow the County's/MHSADS' HIPAA privacy and security policies and procedures.
  - vii. Provide MHSADS copies of Policies regarding the safeguard of accessing the EHR
  - viii. Provide MHSADS information requested to set up an agent or subcontractor with an individualized account for access into the EHR.
  - ix. Ensure agents and subcontractors do not share EHR access or access information with others.
  - x. Ensure agents and subcontractors do not save copies of downloaded information from the EHR outside of the EHR.
  - xi. Notify MHSADS as soon as possible, but no more than 2 hours following the termination of an agent or subcontractor who had access to the EHR, so MHSADS can terminate that person's access to the EHR.
  - xii. Notify and comply with MHSADS policies, procedures and practices regarding releasing information, providing individuals access to information and/or an individual's request of amendment of the information.
  - xiii. Receive MHSADS approval prior to the release of any information maintained in the EHR except in situations information is provided for treatment or to protect the health and safety of the individuals as required by law.
  - xiv. Notify MHSADS of requests to disclose information maintained in the MHSADS EHR within two business days of receipt of request.
  - xv. Document disclosures according to MHSADS policy, procedures and practices within 24 hours of disclosure.
  - xvi. Notify MHSADS Privacy Officer of any potential security issues, loss of equipment utilized to access the EHR or other potential security breaches as soon as possible, but no later than 2 business days following discovery.

- xvii. Provide MHSADS Privacy Officer the Business Associate's HIPAA Policies and Procedures regarding the following prior to implementation of the contract and within 10 business days of any revisions or updates:
  - a. Security of equipment utilized for accessing the EHR (if not utilizing County equipment).
  - b. Safeguards in place to maintain the confidentiality and security of information while accessing the EHR (if accessing information outside of a MHSADS business location).

#### 3. Permitted Uses and Disclosures by Business Associate:

- a. Business Associate may only use or disclose protected health information as necessary to perform the following functions, activities, or services for, or on behalf of, the County **psychiatric services** provided that such use or disclosure does not violate the HIPAA Rules if done so by the County.
- b. Business Associate may use or disclose protected health information as required by law.
- c. Business Associate agrees to make uses and disclosures and requests for protected health information subject to the following minimum necessary requirements:
  - i. Only use or disclose the minimum amount of protected health information that is necessary to perform a function, activity, or service for, or on behalf of, the County; and
  - ii. Only allow employees of the Business Associate access to protected health information if such access is necessary to perform a function, activity, or service for, or on behalf of, the County.
- d. Business Associate may not use or disclose protected health information in a manner that would violate Subpart E of 45 CFR Part 164 if done by the County except for the specific uses and disclosures set forth in (e) below.
- e. Business Associate may use protected health information for the proper management and administration of Business Associate or to carry out the legal responsibilities of Business Associate provide that such use or disclosure is required or permitted by law.
- f. If the obligations of the Business Associate under this BA Agreement require data aggregation services, the Business Associate may provide such services.

#### 4. Term:

a. Term: This BA Agreement shall be effective as of **July 1, 2018** and shall terminate as of the termination of the Agreement for Services or on the date the County terminates for cause provided herein, whichever is earlier.

# 5. <u>Termination</u>:

- a. Termination for Cause: If the County determines that Business Associate has violated a material term of this BA Agreement then the County shall, at the County's discretion, either i) provide an opportunity for Business Associate to cure the violation, or ii) terminate this BA Agreement.
- b. Obligation of Business Associate Upon Termination:
  - i. Upon termination of this BA Agreement for any reason, Business Associate, with respect to protected health information received from the County, or created, maintained, or received by Business Associate on behalf of the County, shall:

- 1. Retain only that protected health information that is necessary for Business Associate to continue its proper management and administration or to carry out its legal responsibilities;
- 2. Return to the County the remaining protected health information;
- 3. Continue to use appropriate safeguards and comply with Subpart C of 45 CFR Part 164 with respect to electronic protected health information to prevent use or disclosure of the protected health information, other than as provided in this section, for as long as Business Associate retrains the protected health information;
- 4. Not use or disclose the protected health information retained by Business Associate other than for the purposes for which such protected health information was retained and subject to the same conditions set out at (e) under Permitted Uses and Disclosures by Business Associate which applied prior to termination; and
- 5. Return to the County the protected health information retained by Business Associate when it is no longer needed by Business Associate for its proper management and administration or to carry out its legal responsibilities.
- c. Survival: The obligations of Business Associate under this section shall survive the termination of this BA Agreement.

#### 6. Miscellaneous:

- a. Regulatory References: The parties agree to be bound by those provisions of the HIPAA Rules specifically referenced as in effect or as amended.
- b. Amendment: The Parties agree to take such action as is necessary to amend this BA Agreement from time to time as may be necessary for compliance with the requirements of the HIPAA Rules and any other applicable law or regulation.
- c. Interpretation: Any ambiguity in this Agreement shall be interpreted to permit compliance with the HIPAA Rules.

[SIGNATURE ON FOLLOWING PAGE]

Each party has caused this agreement to be executed on its behalf by its authorized representative as indicated below:

Business Associate:	County:
<b>Entity Name</b>	Department of Mental Health, Substance
	<b>Abuse and Developmental Services</b>
	(MHSADS)
Address	906 Trailview Boulevard, S.E., Suite A
Address	Leesburg, VA 20175
Phone number	703-777-0377
Contact name	Ms. Michelle Petruzzello

Agreed:Authorized Signature	Date:
Title:	-
Agreed: Margaret Graham	Date:
Title: <u>Director of MHSADS</u>	

Copy to **Department of Mental Health, Substance Abuse and Developmental Services,** 

<sup>\*\*</sup>Original retained at the Procurement Office