

Victim Services

**Virginia Department of Corrections
Victim Services Unit
1-800-560-4292**

**Virginia Parole Board
Victim Input Program
1-800-560-4292**

**Office of the Attorney General
Victim Notification Program
1-800-370-0459**

**Criminal Injuries Compensation Fund
1-800-552-4007**

**Department of Criminal Justice Services
Virginia Crime Victim Assistance
INFO-LINE
1-888-887-3418**

**Virginia Family Violence & Sexual Assault Hotline
1-800-838-8238**

Do not depend solely on the VINE service for your protection. If you feel that you may be at risk, take precautions as if the offender has already been released.

VINE Information

Write down the following information and keep in a safe place:

Offender name

Offender number

Your four-digit PIN

Notes

Appriss
Provider of the VINE® Service
VINE® Patented Technology - U.S. Patent Number 5,001,010



**Victims have
the right
to know.**

For offender
information, call the
Virginia Statewide
VINE® service.

1-800-467-4943

TOLL-FREE

TTY 1-866-847-1298

www.vinelink.com

Provided by the

VCPI 
Virginia Center for Policing Innovation

In partnership with Appriss®



Virginia Statewide VINE Service

Victim Information & Notification Everyday

Facts About Victim Notification

What will VINE do for me?



VINE will tell you if an offender is in jail and will give you other important custody information. VINE will also let you leave a phone number where you want to be called automatically when that offender is released, transferred, or escapes.

What do I need to do?

1. ■ Call 1-800-467-4943 from a touch-tone phone and follow the instructions.
2. ■ If the offender **is** in jail, you can leave your phone number to be called when the offender is released. Enter the phone number where you want to be reached, including area code, followed by the pound (#) key.
3. ■ When VINE asks, make up and enter a four-digit Personal Identification Number (PIN) that will be easy for you to remember. Write it on the back of this brochure or in a safe place. VINE will ask for the PIN when it calls you.
4. ■ When VINE calls, listen to the message, then enter your PIN, followed by the # key when asked. Entering the PIN lets VINE know that **you** received the call and will stop the service from calling you again.

1-800-467-4943 TOLL-FREE
www.vinelink.com



Victim Information & Notification Everyday

- The offender will not know you are registered with VINE.



- If you are not home, VINE will leave a message on an answering machine. If there is no answer, VINE will keep calling back until you enter your PIN or until 24 hours have passed.
- Since VINE calls automatically when an offender's custody status changes, you may get a call from VINE in the middle of the night.
- Do not leave a phone number with VINE that rings to a switchboard.
- Do not depend only on the VINE service or any other single program for your protection. Make VINE part of your safety plan.
- You can leave more than one phone number with VINE.
- You can also register for notification by visiting www.vinelink.com.

