

FY 2020 BUDGET STORY

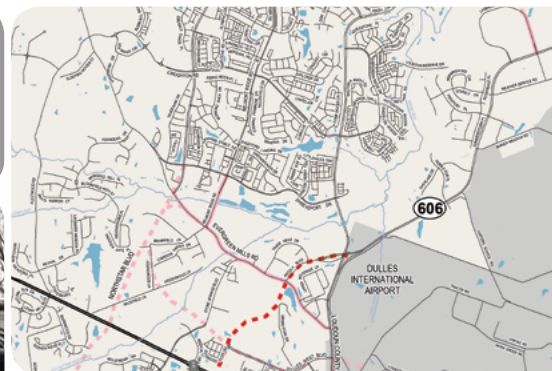
LOUDOUN COUNTY, VIRGINIA



**GENERAL
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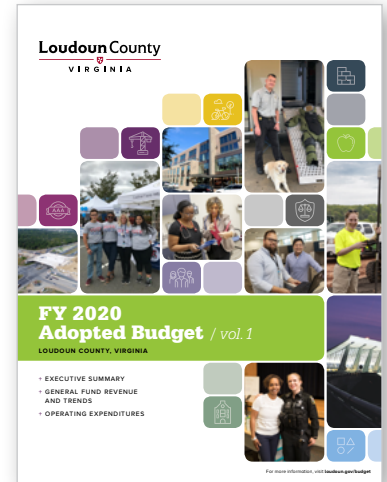
Introduction

I am pleased to share with you, the residents of Loudoun County, the Fiscal Year 2020 Budget Story. In this Budget Story, we share how our \$3.2 billion budget impacts you as well as the new programs and resources you will be served by in the coming year.

Our Board of Supervisors has managed to leverage Loudoun's rapid growth to produce a strong local economy so we can maintain and enhance services to keep pace with this growth. A strong data center market and an increase in the overall value of the County's real property greatly supported the County's budget process in FY 2020. With these resources, the County can – among many other improvements – provide better emergency call support through the creation of universal call takers (page 8) or coordinate special events at our new Loudoun United Stadium (page 19). Additionally, the County's capital budget provides funding to support the staffing needed to continue to meet your priorities of a thriving transportation network, stellar public facilities, and navigable intersections (page 13).

We look forward to continue engaging Loudoun's residents in the public budget process, and I hope the FY 2020 Budget Story provides you with a deeper understanding of the value of your contribution as a taxpayer and how the County government strives to serve our community each and every day.

Tim Hemstreet ▶
County Administrator



▲ The full FY 2020 Adopted Budget can be found online at loudoun.gov/budget

1 SUMMER

- Fiscal year begins July 1
- Departments evaluate needs and plan for the future



2 FALL

- Initial revenue forecasts
- Departments refine base budget needs
- Additional funding requests for staff, programs, and capital facilities analyzed and prioritized



4 SPRING

- Board discusses budget proposal at work sessions
- Board adopts the budget and tax rates



3 WINTER

- Board gives final guidance for budget preparation
- County Administrator proposes budget to Board of Supervisors
- Board and public review Proposed Budget



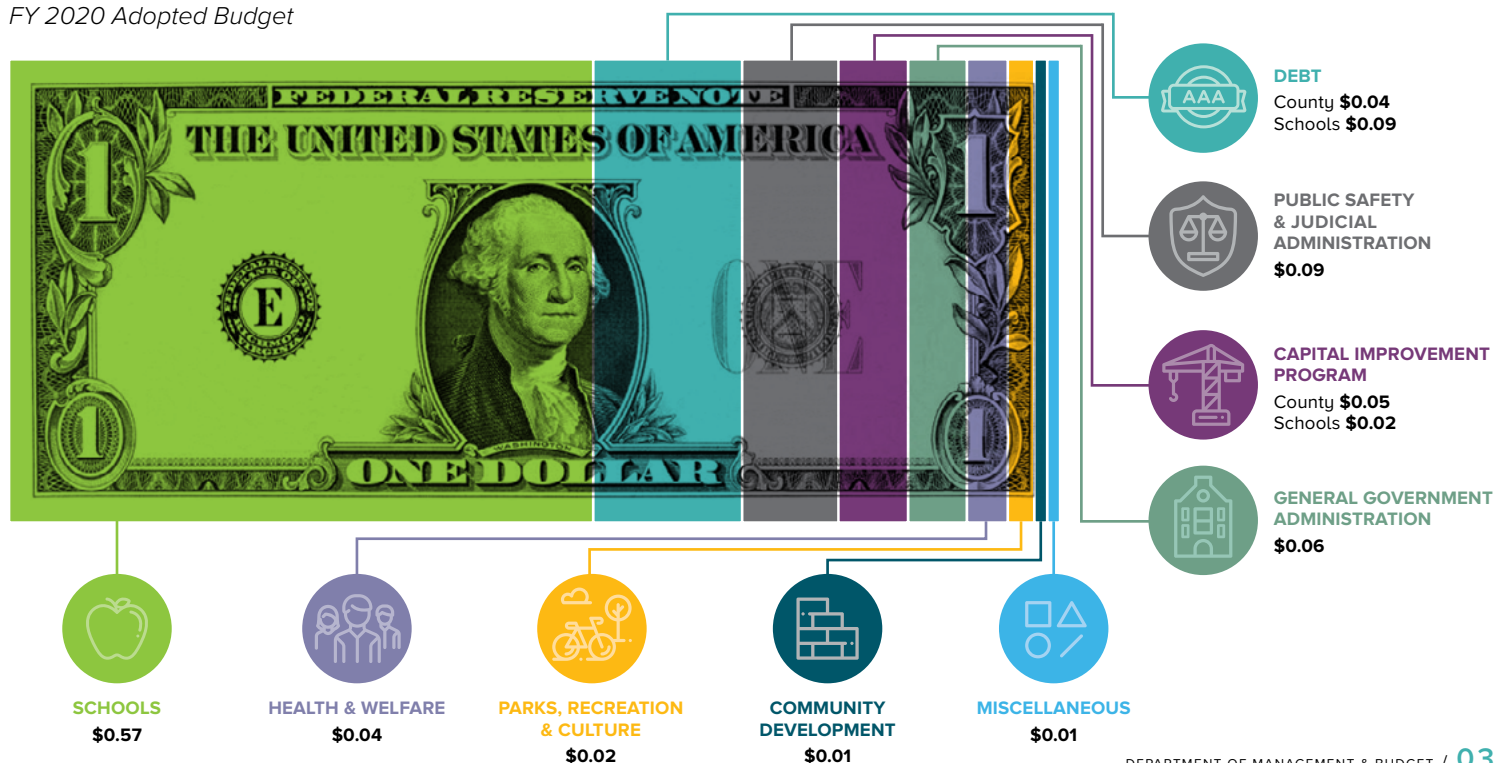
APPROPRIATED FUNDS

The FY 2020 Adopted Budget appropriates revenue and expenditure authority in many different types of funds. The County's main operating fund, the General Fund, totals \$1.8 billion for FY 2020. The General Fund collects the County's most prevalent revenue sources, including real and personal property tax, sales tax, and general fines and user fees. Of its \$1.8 billion total, over \$870 million is sent to Loudoun County Public Schools. The remaining balance is used to support staff salaries, other operating expenses, and the Capital Improvement Program. Other appropriated funds, called special revenue funds, serve more specific purposes and collect revenue independent of the General Fund.

| FUND | AMOUNT | FUND | AMOUNT |
|------------------------------------------------------|-----------------|------------------------------------------------------|-----------------|
| Capital Projects Financing Fund | \$183,183,000 | Public Facilities Fund | \$17,265,629 |
| Children's Services Act Fund | \$9,301,500 | Rental Assistance Program Fund | \$9,504,288 |
| County Capital Asset Preservation Program Fund | \$11,729,000 | Restricted Use Transient Occupancy Tax Fund | \$4,353,000 |
| County Capital Projects Fund | \$323,722,019 | Route 28 Special Improvements Fund | \$12,317,000 |
| County Debt Service Funds | \$201,162,242 | School Capital Asset Preservation Program Fund | \$14,277,500 |
| Dulles Town Center CDA Fund | \$3,500,000 | School Capital Projects Fund | \$167,223,000 |
| EMS Transport Reimbursement Program Fund | \$6,167,461 | School Debt Service Fund – Leases | \$10,424,793 |
| General Fund | \$1,778,854,295 | School Funds | \$1,319,559,736 |
| Greenlea Tax District | \$44,038 | School Nutrition Fund | \$35,128,649 |
| Housing Fund | \$5,000,000 | Self-Insurance Fund | \$5,455,700 |
| James Horton Program for the Arts Fund | \$1,000 | State and Federal Grant Fund | \$3,933,001 |
| Legal Resource Center Fund | \$111,150 | Symington Fund | \$60,000 |
| Major Equipment Replacement Fund | \$4,000,000 | Tall Oaks Water and Sewer Fund | \$60,572 |
| Metro Garages Fund | \$1,145,850 | Transportation District Fund | \$215,481,386 |
| | | Uran Holocaust Library Fund | \$30,000 |

YOUR TAX DOLLAR AT WORK

FY 2020 Adopted Budget

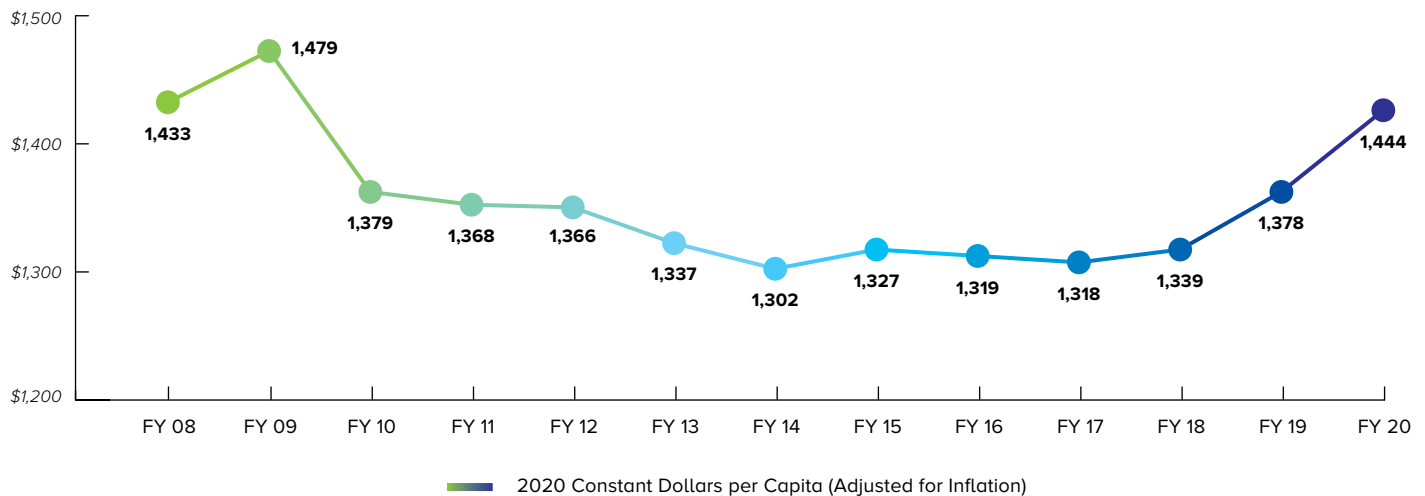


Loudoun at a Glance

Founded in 1757 and covering 520 square miles, Loudoun County continues to be one of the fastest growing counties in the nation. The population in 2020 is forecasted to be 422,953 – a 35 percent increase from 2010. Sixty percent of Loudoun residents hold a bachelor's degree or higher. The median age in Loudoun is 36.

EXPENDITURES PER CAPITA IN CURRENT AND 2020 DOLLARS

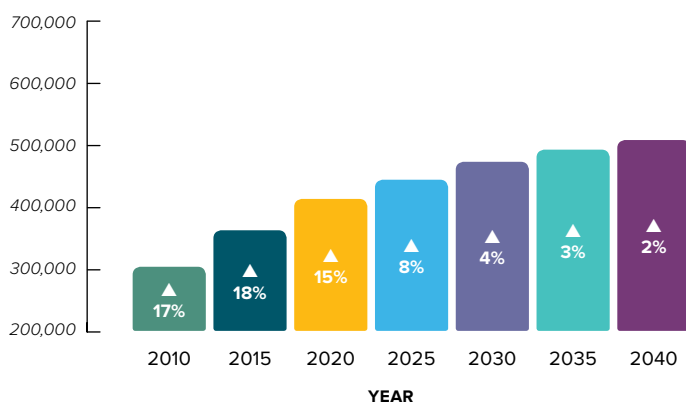
Using 2020 dollars, County expenditures per capita have been on an overall slight downward trend until recently, as the County has added staff and resources to meet growing service demands. Expenditures are returning to pre-recession levels with about 100,000 more people in the County.



SOURCE: Department of Management and Budget

COUNTY POPULATION

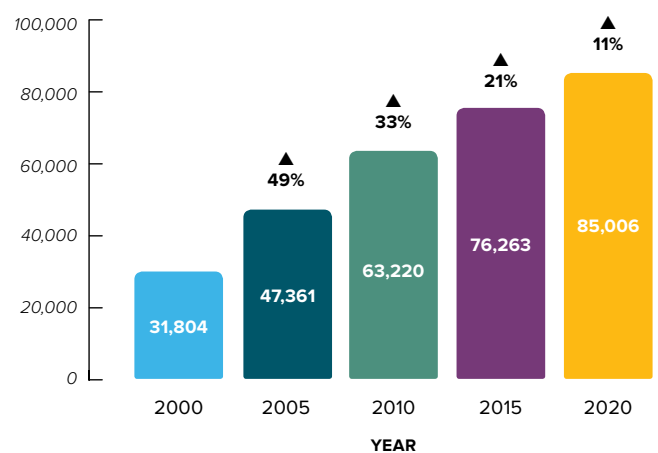
Population has increased, with a projected slowing growth.



SOURCE: U.S. Census Bureau, 2010 Census; Loudoun County COG Round 9.1 Cooperative Forecast Submittal

PUBLIC SCHOOL ENROLLMENT

LCPS enrollment has steadily increased, but its growth is anticipated to slow in future years.

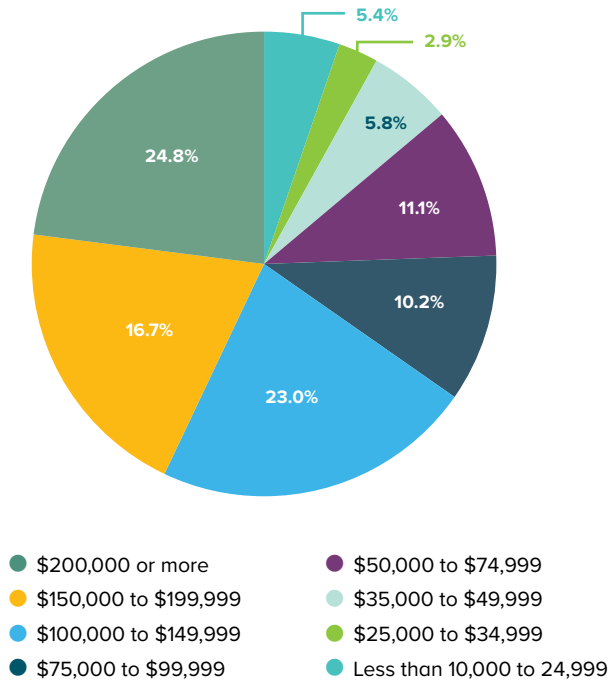


SOURCE: Loudoun County Public Schools

HOUSEHOLD INCOME

Sixty-five percent of Loudoun residents are in the top three income ranges.

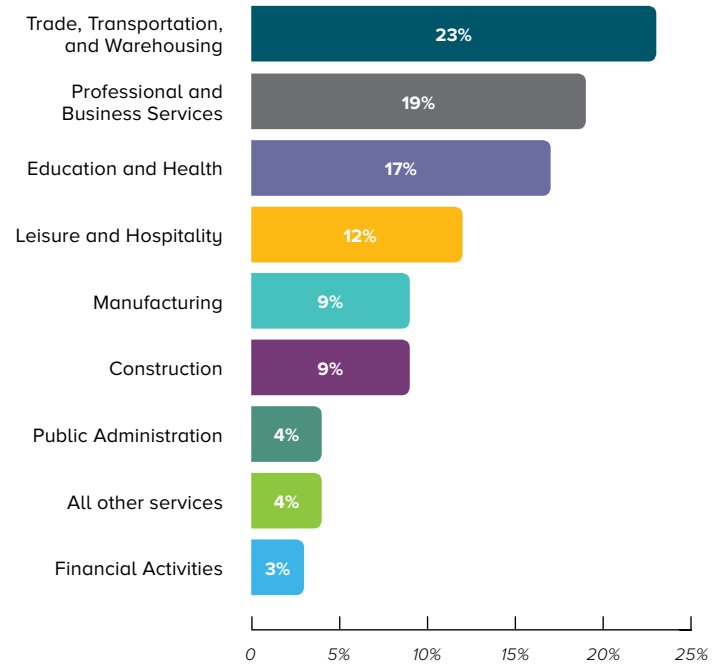
MEDIAN HOUSEHOLD INCOME \$129,588



SOURCE: 2017 American Community Survey Five-year Estimates

WORKFORCE INDUSTRIES

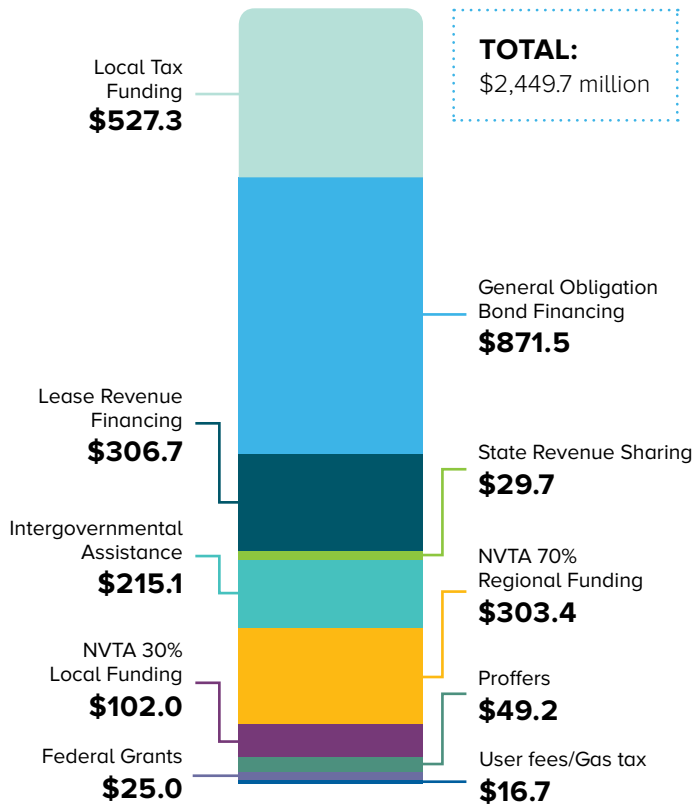
Fifty-nine percent of Loudoun's jobs are in trade, transportation, and warehousing; professional and business services; and education and health.



SOURCE: Department of Economic Development

CIP REVENUE SOURCES AMENDED FY 2019 – FY 2024 ADOPTED CAPITAL IMPROVEMENT PROGRAM

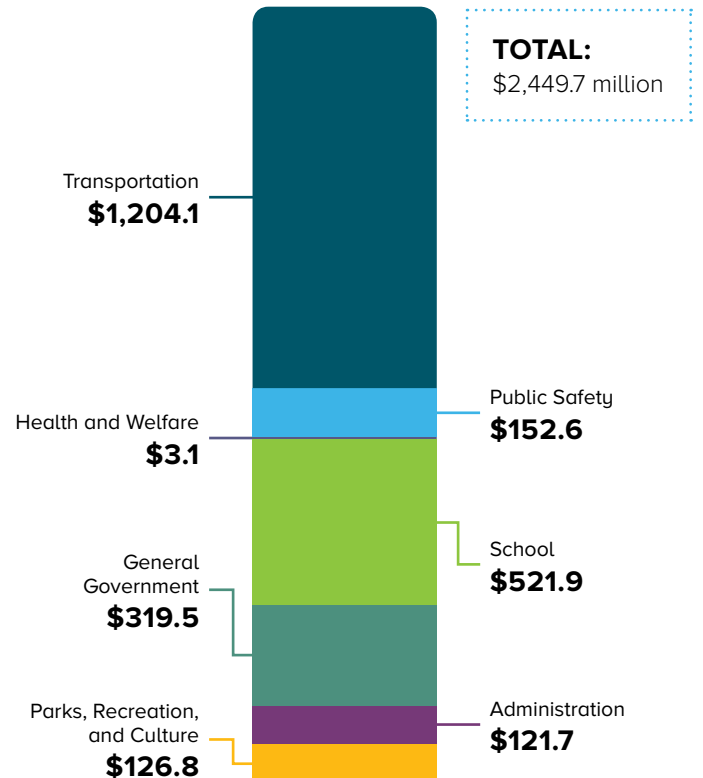
All numbers are in the millions. SUM MAY NOT EQUAL TOTAL DUE TO ROUNDING.



SOURCE: Amended FY 2019 – 2024 Capital Improvement Program

CIP EXPENDITURES BY FUNCTION AMENDED FY 2019 – FY 2024 CAPITAL IMPROVEMENT PROGRAM

All numbers are in the millions. SUM MAY NOT EQUAL TOTAL DUE TO ROUNDING.



General Government

Ensuring County agencies have the resources and support to do their jobs effectively.



Total Budget

| | |
|------------------------------------------|--------------|
| Board of Supervisors | \$2,896,440 |
| Commissioner of the Revenue | \$8,826,743 |
| County Administration | \$6,720,506 |
| County Attorney | \$3,518,029 |
| Elections & Voter Registration | \$2,250,311 |
| Finance & Procurement | \$5,903,736 |
| General Services | \$49,757,223 |
| Human Resources | \$7,499,104 |
| Information Technology | \$37,315,111 |
| Management & Budget | \$2,953,228 |
| Treasurer | \$6,766,938 |

What does Loudoun say?

Survey of Loudoun residents (percent equals those who gave positive rating):

K-12 education*

87%

County services

81%

Quality of public information

80%

Quality of customer service

80%

Quality of emergency preparedness*

78%

* Higher than national benchmark

IMPROVING TRAINING AND OPPORTUNITIES

With the addition of a training specialist for the Department of Human Resources for FY 2020, Loudoun County employees will have improved training and development opportunities tied to compliance with County policy and Federal employment-related laws. A dedicated specialist will provide opportunities for interactive programs, allow for easy and efficient course customization, and expand on the success of existing, in-person training programs for technical and soft-skill development. The training specialist will allow for continued and consistent trainings, recruitment, and retention of valued employees for a growing County workforce.



▲ Loudoun employees will be able to continue to access the successful HR training programs like this one with a new training specialist.



▲ The HR Training Specialist will be able to consistently provide interactive training programs for employees.



▲ The Loudoun Gateway station parking garage.

METRORAIL PARKING OPERATIONS

The two County-owned Metrorail parking garages are located at the Loudoun Gateway and Ashburn stations. The garages will be managed and maintained by a combination of County staff and contractual services.

The FY 2020 Budget includes funding for a contract manager to oversee the operational, revenue service, and other contracts related to the garages. The initial contracts will provide basic day-to-day management services, including staffing for janitorial services, general patron assistance as needed, and onsite safety for patrons. Once Metrorail opens, the contracts will expand to provide parking ambassador services, routine and preventative maintenance, and full building and property management services.

LEASES IN THE COUNTY

Ever thought about how many leases the County has? Probably not, but they're more important than you may think. The Governmental Accounting Standards Board (GASB) establishes the generally accepted accounting principles used by state and local governments. In June 2017, the GASB significantly changed the reporting rules for leases. Now, the Department of Finance and Procurement (DFP) will have to reflect these leases as assets and liabilities – core aspects of accounting.

Why does that matter?

Over 100 County lease contracts will be affected by this change – from commuter parking spaces and communication towers to building rentals.

These leases serve many residents: community centers and libraries, group homes, Sheriff substations, warehouses, and satellite offices housing employees. Not only will buildings fall under this change, but equipment leases – from photocopiers and mail room equipment to vehicles – will be affected.

DFP staff will now evaluate lease contracts to show these as assets and liabilities in financial statements to ensure correct documentation to reflect these latest GASB standards. This new work is one of several reasons DFP received a financial analyst in the FY 2020 Adopted Budget.

INTERVIEW WITH

Senior Systems Maintenance Technicians on the Emergency Power Response Team (EPRT)

What is a typical work day in the EPRT?

Our job can be very hazardous – we respond to calls from all over the County government that involve big electrical equipment not working properly. This equipment can be vital infrastructure such as generators, universal power sources, and switch gears, to large communication towers and traffic lights.

How will the two new maintenance technicians added for FY 2020 help Loudoun County?

Because of the dangerous nature of the job, we often respond to calls as a team. In a growing County constantly needing new upgrades to power infrastructure, it's hard for just two people to address it all. These new positions will allow us to expand our reach.

Are there any particularly interesting projects that you have been able to work on?

Last year during a wind storm, power to many traffic signals in the County went out. We visited each signal and installed generators to get them running again. This allowed the Sheriff's deputies to be relieved of traffic duty and get back to protecting the community.



▲ Both John Gilley and Tyler Kelley have worked for the County for about three years.

Public Safety and Judicial Administration

Keeping Loudoun safe.



Total Budget

| | |
|--------------------------------------|--------------|
| Animal Services | \$3,718,093 |
| Clerk of the Circuit Court | \$4,885,203 |
| Commonwealth's Attorney | \$4,307,381 |
| Community Corrections | \$2,871,815 |
| Courts. | \$1,706,920 |
| Fire & Rescue | \$95,815,139 |
| Juvenile Court Service Unit. | \$2,400,539 |
| Sheriff's Office | \$95,982,180 |

What does Loudoun say?

Survey of Loudoun residents (percent equals those who gave positive rating):

Feel very safe or safe

96%

Feel safe: neighborhood

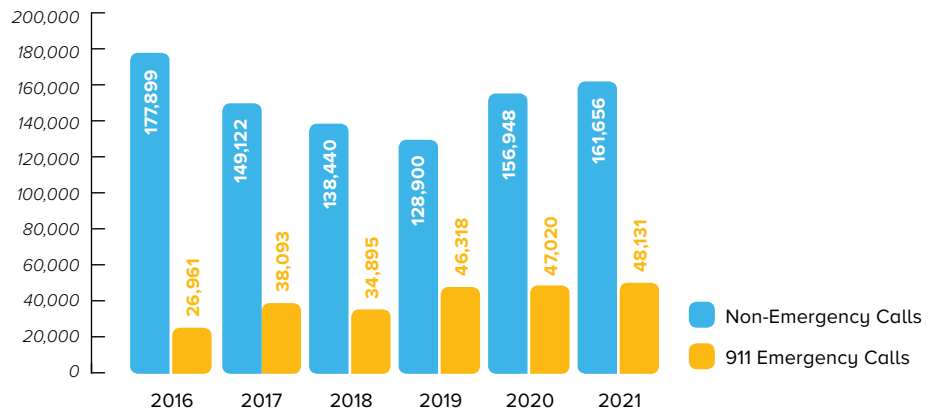
96%

Feel safe: downtown/commercial areas

94%

Overall feeling of safety

90%



▲ The Emergency Communications Center processed over 284,000 calls for emergency and non-emergency situations in 2018.

UNIVERSAL CALL TAKING

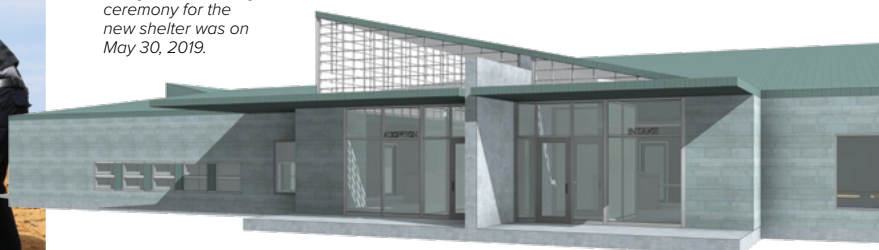
For FY 2020, the Board of Supervisors dedicated resources to start a public safety initiative between the Sheriff's Office (LCSO) and the Combined Fire and Rescue System (LC-CFRS). Currently, the Emergency Communication Center (ECC) transfers calls between call-takers depending on the type of emergency before forwarding to the appropriate dispatcher.

The universal call taker project will improve call processing in the ECC by cross-training dispatchers and call-taking staff to respond to any emergency – medical, fire, or law enforcement-related. The call response processing time also will improve through technology and additional staff for both LCSO and LC-CFRS, and matching 12-hour shift models. These changes will reduce call transfer times by between 15 and 30 seconds for 911 calls and allow for faster response times.

NEW ANIMAL SHELTER TO OPEN FY 2021

In FY 2020, the Department of Animal Services will begin preparing for the opening of a new animal shelter in Leesburg with a veterinarian. With the new shelter, Animal Services will be able to provide animals with veterinarian services in-house, reducing the need for increasingly expensive contracting services. Animals brought to the new shelter will receive efficient and effective care with the new facilities and services.

◀ The groundbreaking ceremony for the new shelter was on May 30, 2019.



▲ The new animal shelter is set to open in FY 2021 in Leesburg.



◀ Investigators completed 114 investigations in FY 2018 and 150 in FY 2019. A polygraph examination is just one component of the background investigation for LCSO personnel.

BACKGROUND INVESTIGATORS

The Board of Supervisors approved several additional background investigators for FY 2020 for the Loudoun County Sheriff's Office (LCSO). These investigators vet and investigate all uniformed and civilian applicants for LCSO.

Applicants for uniformed positions go through a rigorous review process lasting three to six months to make sure they will meet the high public trust standards expected of all LCSO personnel. Investigations include a complete personal history investigation, polygraph examination, psychological assessment, medical evaluation, and credit check.

VIRGINIA APPROVES FUNDING FOR NEW JUDGE

During the 2018 session, the Virginia General Assembly approved funding for FY 2020, to fill Loudoun's Circuit Court Judge position, which has been unfunded and vacant since January 2017.

The Virginia General Assembly appointed Fauquier County Commonwealth's Attorney James P. Fisher to fill this vacancy. Judge-elect Fisher's appointment will help the court process the increasing court workload as the County's population continues to grow. Judge-elect Fisher will join Chief Judge Stephen E. Sincavage, Judge Jeanette A. Irby, Judge Douglas L. Fleming, Jr., and Judge Jeffrey W. Parker in Virginia's 20th Court Circuit, which covers Fauquier, Rappahannock, and Loudoun Counties.

With Judge Parker's announcement of his October 2019 retirement from the court, the Virginia General Assembly appointed Loudoun County Commonwealth's Attorney James E. Plowman to fill that vacancy in November 2019.



▲ Courthouse. The joint Virginia House and Senate Committee nominate all judges, and the full Virginia House and Senate appoints them for an eight-year term.

INTERVIEW WITH

Linda Hale,
Chief Fire Marshal

What is a typical work day?

We always have a litany of inspections, from schools to food trucks. The public expects that any place they gather – places of worship, businesses, restaurants – are safe. When we have a complaint, we launch a full investigation. A lot of our work involves other County departments, such as the Health Department or Planning and Zoning. We coordinate the inspections and enforcement.

How will additional inspectors help the Fire Marshal's Office (FMO) and Loudoun?

As of January, the FMO has 4,937 facilities on our inspection list. We currently inspect 35% of them and focus on high hazard facilities. These new inspectors will help ensure maintenance of fire suppression systems and will educate building owners on how to use and maintain them. They also will help manage the growing volume of inspections we have and the follow up necessary to bring facilities into compliance.

What's special about Loudoun?

We have a very urban side and a very rural side. We need to ensure safety in two different environments. We have a very large food truck industry in Loudoun County. We are responsible for making sure they are safe. We want you to have your wine or beer with good food. Our goal is that you leave Loudoun County and think, "Wow, that place is amazing, and I just want to come back."



▲ Chief Hale says, "We are one of the lucky FMOs in Virginia to have a collaborative working relationship with the schools. We have great department directors, county administration, and a Board of Supervisors that embrace public safety. I truly feel empowered by all of them."

FY 2020 GENERAL FUND

REVENUE

The majority of the County's General Fund revenues come from property taxes on real and personal property. The personal property tax, which taxes property like vehicles, is generally \$4.20 per \$100 of assessed value. The real property tax, which is the tax homeowners and businesses pay on their land and buildings, is \$1.045 per \$100 assessed value for tax year 2019.



FY 2020 GENERAL FUND

EXPENDITURES

\$5.3 Capital Outlay

\$9.6 Payments to Nonprofit and
Regional Organizations

\$30.8 Transfers to Other Funds

\$166.2 Operating and
Maintenance

Transfer to Capital
and Debt Service Funds*

* Includes County
and LCPS Capital
and Debt Service.

\$277.1

Personnel

\$416.3

Transfer to Loudoun County
Public Schools

\$873.7

TOTAL EXPENDITURES

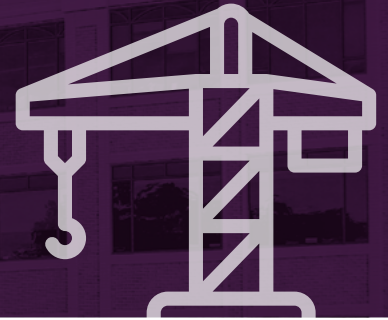
\$1,778.9

NOTE: All numbers are in the \$ millions.
SUM MAY NOT EQUAL TOTAL DUE TO ROUNDING.

PHOTO: BRAMBLETON LIBRARY

Capital Improvement Program

Replacing, improving, expanding, or developing infrastructure, facilities, and other large County assets. Many of the most visible capital projects are transportation projects, such as road widenings or interchange construction, and new school construction.



The Amended FY 2019 – 2024 Adopted CIP

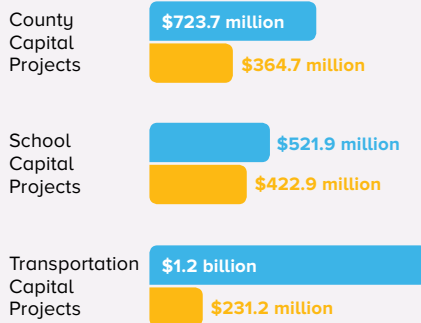
| | |
|---------------------------------------|------------------------|
| County Capital Projects | \$723.7 million |
| School Capital Projects | \$521.9 million |
| Transportation Capital Projects | \$1.2 billion |

Total Projects

- **14** Public safety projects
- **51** Road and **12** sidewalk, signal, and traffic calming projects
- **24** Park and library projects
- **5** Transit projects
- **23** School projects

The CIP has seen rapid growth over 10 years.

Most of the CIP's large growth comes from the County's transportation needs.

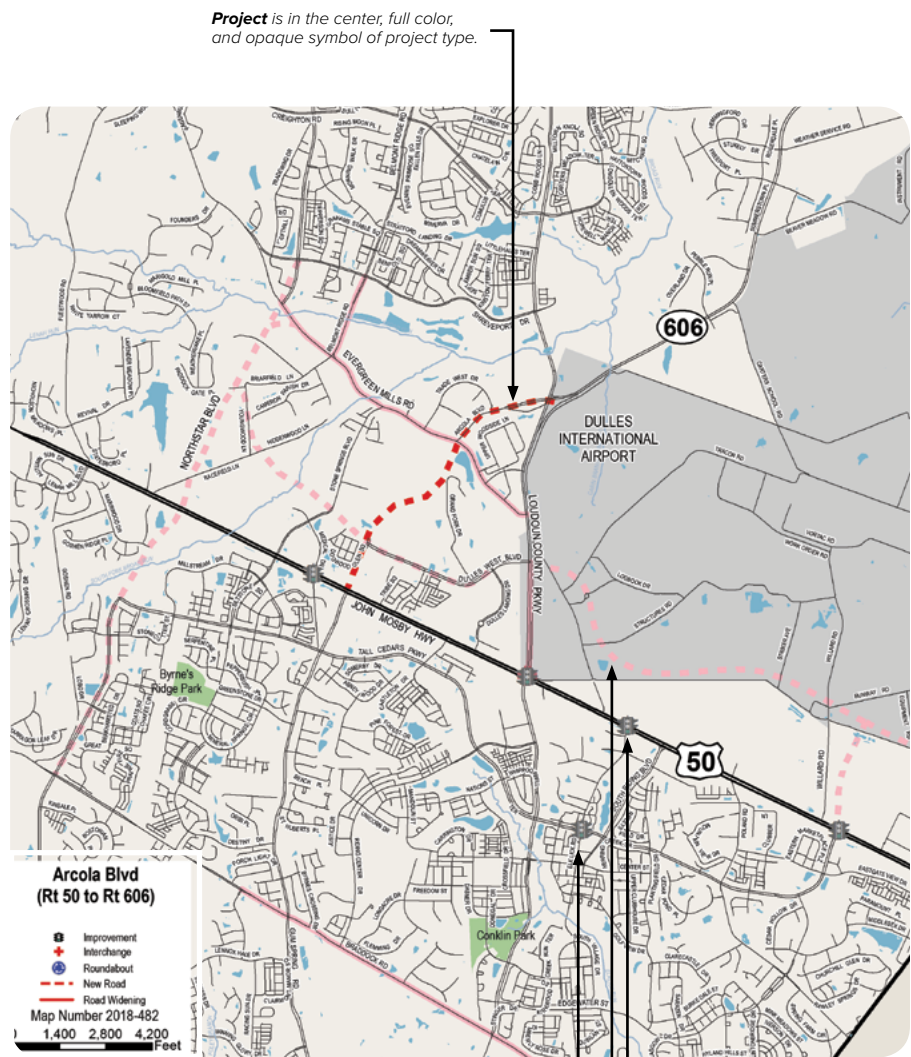


- FY 2020
- FY 2011

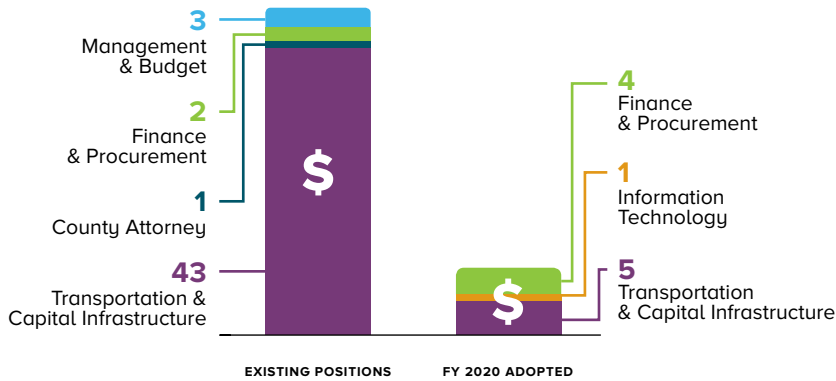
NEW MAPS FOR THE CIP

For the FY 2020 Budget, staff developed a new and improved transportation map design.

For transportation projects, corresponding maps show the location of planned transportation improvements. The new map shows more of the project's surrounding area, including other projects and major landmarks and roads.



CAPITAL PROJECTS FUND



INNOVATIVE CIP STAFF FUNDING

The CIP is complex and dynamic – requiring a significant amount of resources to execute. Over the past ten years, the CIP has grown by \$1 billion. As the capital plan has grown over the last decade, staff resources have not kept pace.

Staff who plan, execute, and support the CIP include design and project managers, engineers, budget analysts, and accountants. In the past, these positions have been funded by local tax funding and have been prioritized against other needs throughout the County, meaning that even though major capital projects (roads, libraries, parks) have been funded, the staff to support them has not always been. The FY 2020 budget includes an innovative plan to fund staff support of the CIP similarly to how the projects themselves are funded: with alternative revenue sources beyond local tax funding, including general obligation bonds and proffers. With this improvement, the CIP and the staff needed to support it can grow better together.

For FY 2020, several existing positions were added to the CIP to cover the personnel costs for positions supporting the CIP or directly working on CIP projects. Some positions in the Departments of Management and Budget, Finance and Procurement, and Transportation and Capital Infrastructure and the Office of the County Attorney moved to the CIP. New positions in the Departments of Finance and Procurement, Information Technology, and Transportation and Capital Infrastructure are included in the FY 2020 Budget.

RECENTLY COMPLETED CIP PROJECTS

• Riverside Parkway Extension from Ashburn Village Boulevard to Lexington Drive

This project constructs the missing link segment of the Riverside Parkway/Lexington Drive Extension at Janelia Farm. The missing link segment is a four-lane median-divided roadway.

• Route 7 / Belmont Ridge Road

This project completed the design and construction of the Route 7/Route 659 Interchange, and the realignment and widening of Belmont Ridge Road (Route 659) from two to four lanes between Route 7 and Gloucester Parkway.



INTERVIEW WITH

Greg Barnes,
Civil Engineer with
the Department of
Transportation and Capital
Infrastructure

What is a typical work day?

DTCI's civil engineers work on a variety of different aspects of a project. In a given day we could draft Requests for Proposals, review design submittals and drawings, answer questions from Board members, assist with land acquisitions, or help solve a construction issue. Much of our effort goes towards transportation projects. While we work in many phases of a project, our primary role centers on managing engineering design contracts.

How will the two new civil engineers added for FY 2020 help Loudoun?

The two new civil engineers added for FY 2020 will help to manage the work of implementing the CIP.

The department currently has a large number of projects with large budgets – these positions will help better handle the work load.

How is the County special from your perspective?

The scale. One of the more interesting things about Loudoun is that the number of projects that we are working on has ballooned over the last several years. I manage design contracts for over \$300 million in capital infrastructure projects, and that's something truly special.

Are there any particularly interesting projects that you have been able to work on?

The TIGER (Transportation Investment Generating Economic Recovery) grant project that extends Northstar Boulevard between U.S. 50 and Shreveport Boulevard has been a particularly interesting experience.



▲ Greg Barnes has been a civil engineer with Loudoun for over five years.

Health and Welfare

Making sure residents who need a wide range of social, health, and educational services receive them, often working closely with families in financial need and facing crises.



Total Budget

Extension Services. \$553,940

Family Services \$43,077,178

Health. \$5,894,627

Mental Health, Substance Abuse, & Development Services. \$49,868,199

Highlights

- The Department of Family Services anticipates completing **430 guardianship** reports in FY 2020 in its Adult Protective Services unit. That's a **32%** increase over FY 2018.
- The Health Department anticipates completing **600 nursing home** encounters in FY 2020, a **16%** increase over FY 2018.

A Sticky Nuisance: Spotted Lanternfly

A new invasive insect has arrived near Loudoun. The Spotted Lanternfly threatens Loudoun's plants, from its agricultural businesses to its home gardens, affecting grapes, hops, berries, and more. This insect swarms, sucks the sap of plants, and leaves a sticky residue that attracts ants, wasps, and bees. Mold feeds on the sticky residue and turns black, affecting the growth of other plants.

A multi-departmental team is working to raise public awareness about the impact of the Spotted Lanternfly. This includes messaging to inform local residents and businesses about what they can do to mitigate the effect of the insect as well as online tools for reporting sightings of the Spotted Lanternfly to authorities, helping the county track and address the threat. Find out more at loudoun.gov/SpottedLanternfly.



COUNTY PROGRAMS SUPPORT AGING IN PLACE

As Loudoun grows, its aging population grows as well. Several county programs aim to serve these residents.

What is "aging in place"?

"Aging in place" means a person can remain safely in his or her own home and community with appropriate supports as he or she ages.

Why is "aging in place" beneficial to Loudoun?

It provides social, behavioral, and health benefits as older residents maintain connections to family and friends in their community, which may lessen costs to government and health systems.

How is Loudoun supporting those who age in place?

The Department of Family Services' (DFS) Adult and Aging Programs and Parks, Recreation, and Community Services' (PRCS) Aging Services Division manage many of the aging in place programs.

Within DFS, Adult and Aging staff conduct pre-screenings for Medicaid eligibility, coordinate companion care services, review guardianship reports, and assist with clothing, food, and more. As the population of older adults continues to grow in Loudoun, the demand for these services also increases.

To address this demand, the FY 2020 Adopted Budget includes two additional positions for DFS – an Adult Protective Services (APS) worker and an APS supervisor. These positions will allow DFS to continue support aging in place, while still supporting APS investigations, companion care, and Medicaid pre-screenings.



EMPOWERING THROUGH SUPPORT COORDINATION

The Department of Mental Health, Substance Abuse, and Developmental Services added a new support coordinator to its FY 2020 budget. What will this position be doing?

What is "support coordination"?

- Targeted case management for adults and children with intellectual or development disabilities who are receiving a Medicaid developmental disability waiver. It is a strengths-based and empowerment approach linking people to community-based services to lead a healthy integrated life.
- Support to people as they access services and resources to address their needs and develop strengths. Without this service, many individuals and families may rely on law enforcement, hospital, schools, and other County departments seeking support and resources.

What impact will an additional support coordinator have?

The additional support coordinator for FY 2020 will allow MHSADS to respond to the increasing demand for case management and help for accessing resources.



▲ The MRC assisted the Lyme Disease Commission in promoting awareness and prevention of Lyme disease.

MEDICAL RESERVE CORPS OF LOUDOUN COUNTY

For FY 2020, the Health Department will continue providing grant-funded services for the Medical Reserve Corps, a community-based volunteer group of pre-screened medical and nonmedical residents supporting public health activities during and between emergencies. For one of these activities, the MRC promoted awareness and prevention of Lyme disease through outreach and education.



◀ An MRC training activity was for the Rescue Task Force, which is a model allowing emergency medical services to provide help faster during active shooter situations.

SUPPORTING COUNTY RESIDENTS THROUGH SPECIALTY DOCKETS

In the past year, Loudoun County has launched two specialized court dockets – the Mental Health (MH) Docket in the General District Court and the Adult Drug Court in the Circuit Court. These specialty dockets give alternatives to incarceration and boost accountability for defendants with serious mental illness or a substance abuse disorder, respectively.

The MH Docket, which began summer 2018, will expand in FY 2020 from 10 to 25 participants with the addition of a case manager and mental health clinician. The 12-month MH Docket program involves intensive probation supervision, clinical services, and individualized treatment. This treatment aims to reduce future crime and to provide participants tools to manage their mental health.

The Board of Supervisors established an Adult Drug Court to serve up to 25 participants with five positions: a probation officer, a drug court coordinator, a case manager, a substance abuse clinician, and a deputy. The 14-month Adult Drug Court program involves intensive probation supervision and substance abuse treatment services. To reduce reoffending and the impact of drug-related crimes to the community, participants must regularly attend the Drug Court Docket for court monitoring. The Drug Court began in April 2019.

INTERVIEW WITH

Chris Slagle,
Benefits Team Lead

What does the Benefits Team do?

There's about 48 of us on the Benefits Team. We're a great, well-trained and dedicated team working to making sure people are receiving the help they need. We manage several programs: Supplemental Nutrition Assistance Program (SNAP), Medicaid, Temporary Assistance for Needy Families (TANF), energy assistance, refugee assistance, and auxiliary grants for older adults.

How will Medicaid Expansion benefit Loudoun?

I am so excited about it! As of April, we had 4,063 residents enrolled under the expanded criteria –people who work but cannot afford insurance, part-time employees who are not eligible for employer plans, and college students. They can get the prescriptions and exams they need so they do not miss work and can keep their jobs. It's the foundation of our work – ensuring the health of individuals and our community.

The extra attention on Medicaid has brought in people who were eligible before and did not know it. We've seen an increase of 45% in the number of Medicaid recipients (9,000 people!) and an 11% increase in Medicaid households (about 2,300) in the last six months.

How can people find out if they are eligible?

They can come see us or they can visit commonhelp.virginia.gov to find services based on basic information. Many times people are looking for one program and find out they are eligible for more.



▲ Chris Slagle, Benefits Team Lead.

Community Development

Planning for the future and developing the local economy to ensure Loudoun remains a great place to live, work, play and learn.



Total Budget

| | |
|-------------------------------------------------|--------------|
| Building & Development | \$23,602,759 |
| Economic Development . . | \$4,092,485 |
| Mapping & Geographic Information . . . | \$2,853,449 |
| Planning & Zoning | \$8,615,962 |
| Transportation & Capital Infrastructure | \$29,056,666 |

What does Loudoun say?

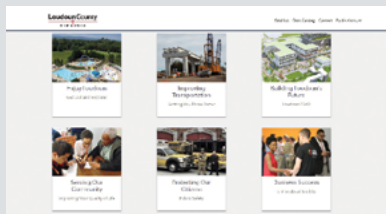
Survey of Loudoun residents (percent equals those who gave positive rating):

Overall economic health*

85%

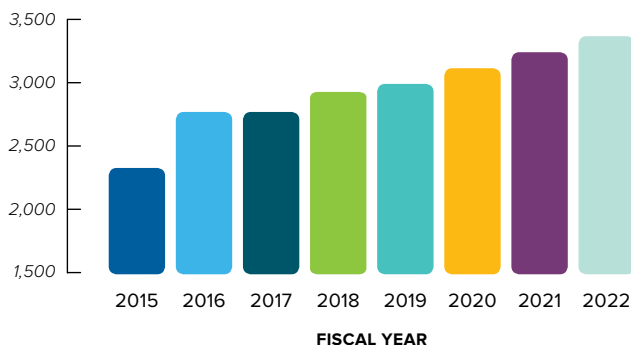
* Higher than national benchmark

Highlights



GeoHub applications continue to grow in number each year, and the anticipated number of applications supported will be **125** for the Mapping and Geographic Information.

Fire protection plans reviews for the Building and Development have been increasing in number, and in FY 2020 the department anticipates receiving over **3,000**.



INTERPRETING LOUDOUN CEMETERIES

Planning and Zoning (DPZ) and Mapping and Geographic Information (MAGI) have been working on identifying, preserving, and documenting cemeteries and burial grounds. DPZ (*see page 17*) worked with MAGI to create a story map, which explains not just how cemeteries and burial grounds have been identified and mapped, but why historic resources related to historically marginalized people are so hard to find.

People without means did not leave a big physical footprint on the land because they did not have a lot of possessions to leave behind. Enslaved and poor people did not have the money to purchase engraved headstones, so they used field stones or wood markers. These field stones are hard to identify, and most wood markers have disintegrated.



▲ Cross-departmental work produced the Story Map interpreting the cemeteries of Loudoun County.

Loudoun zoning enforcement inspectors work to investigate, clean up, and prevent violations from occurring.



PLANNING AND ZONING: THE BASICS

DPZ's FY 2020 Adopted Budget includes several planner and zoning inspector positions. These positions will shoulder a wide variety of responsibilities and provide many services to Loudoun residents.

What do planners do?

Planners create, update, and carry out the community's comprehensive plan vision for land development and resource preservation. They administer the zoning ordinance, which provides standards to shape development based on the comprehensive plan. Planners present to the Board of Supervisors and decision-makers and help customers navigate the development process.

What is something people might be surprised to know about the department?

Planning for growth near Loudoun's future metro stations calls for a new vision for urban, transit-oriented development. Creating walkable urban places means thinking about taller buildings with smaller footprints, narrower road design, higher-density housing, and new development patterns. It's a significant time to be a planner for the County.

What are proffers, and why are they so important?

Proffer agreements are meant to lessen impacts (like people and cars) on the county from development projects. For example, a developer may "proffer" to construct a traffic signal needed because of the additional people from the newly developed neighborhood. Proffer agreements help ensure developers shoulder some of the burden to infrastructure and services caused by their projects.

Why are zoning inspectors needed in Loudoun?

Enforcement of Loudoun's Zoning Ordinance and other maintenance codes improve the safety, appearance, and public health of our communities. Zoning enforcement inspectors are the boots on the ground investigating potential violations, working with the community for voluntary compliance, and cleaning up areas in the County.



◀ Loudoun planners work with the public in discussing the Loudoun County 2019 Comprehensive Plan.

INTERVIEW WITH:

Heidi Siebentritt,
Historic Preservation
Senior Planner

What is a typical work day?

It can be a site visit to a development with a historic cemetery in the morning and writing referrals for archaeology reports after that. I work with our Board-appointed committees, the Historic District Review Committee and the Heritage Commission.

(See page 16).

How will the FY 2020 full time historic resource specialist help Loudoun?

We want to use the boxes and boxes of artifacts that come out of the ground in Loudoun in the community through education and outreach. We have phenomenal sites in the County, and some of them are not protected. We have Native American village sites along the Potomac to an 18th century ordinary [a bar in that day]. This position will apply for grants to save sites like these.

How is Loudoun unique from a historic preservation perspective?

Loudoun had a substantial free black population before the Civil War, which is really unique for Virginia. We have a really different story in how the County settled. People from the Tidewater region settled in the east and south, then Germans and Quakers settled in the west. We had a larger mix of culture, religion, beliefs regarding slavery, and agriculture than people realize.



▲ Heidi Siebentritt has been with the County for twenty years. She says the full-time historic resource specialist will help better respond to Board member initiatives and manage Loudoun's artifacts.

Parks, Recreation, and Culture

Providing a wide variety of recreational, educational, and cultural activities and facilities for county residents year-round.



Total Budget

Library Services \$21,020,535

Parks, Recreation, and
Community Services \$52,967,866

What does Loudoun say?

Survey of Loudoun residents (percent equals those who gave positive rating):

Quality of public libraries

92%

Quality of county parks

87%



PASSPORT ACCEPTANCE PROGRAM

In October 2018, Rust Library became a passport acceptance facility. Specially trained Library staff serve as passport acceptance agents, who receive, review, and verify passport applications and then submit them to the U.S. State Department for final processing and passport issuance. Rust Library also offers customers the option of having their passport photos taken for an additional fee. It is an easy and convenient way to apply for a passport!

MAINTAINING COUNTY LANDSCAPE

Have you made a trip to the Government Center or visited the Shenandoah Building in the spring and admired the landscaping and seasonal flowers in bloom?

The County landscape management staff are responsible for landscape maintenance at nearly all County sites, with each site maintained based on the level and type of usage. During the FY 2020 budget process, the Board approved the addition of three staff to keep up with the growing landscape needs of the County.





LOUDOUN UNITED COMES TO BOLEN PARK

A 5,000-seat stadium – the largest in the County – is coming to Loudoun’s Bolen Park! Opening in 2019, the stadium at Philip A. Bolen Memorial Park will hold Loudoun United soccer games and County-sponsored special events. Also coming to Philip A. Bolen Memorial Park will be a new DC United Soccer training facility, which includes two public fields.

The FY 2020 Adopted Budget includes two new positions for Parks, Recreation, and Community Services (PRCS) to coordinate special events held at the new stadium and assist with PRCS events held around the County. These events include sports tournaments, community festivals, fireworks, and concerts. In addition to producing fantastic events for the County, these positions will centralize the coordination of event logistics. Many of these events will need permits in order to comply with County policies for outdoor events. The positions also will coordinate with PRCS managers to develop ideas for large scale events to meet the needs of the growing and diverse population of Loudoun. These events, including national sports tournaments, will bring in visitors to local restaurants, businesses, and hotels.

BRAMBLETON LIBRARY OPENS

Since its opening in December 2018, the Brambleton Library has become a vibrant gathering place for the Brambleton area.

The 40,000-square-foot building and tenth Loudoun County Public Library branch sits in the heart of the Brambleton Town Center. The new branch has three large meeting rooms; a makerspace with 3D printers, a laser cutter, sewing equipment, a glass kiln, and a recording studio; ten study rooms; a video game room; and a large dedicated teen center overlooking the town center’s courtyard.



▲ Brambleton Library’s opening means Brambleton residents no longer have to travel far to enjoy a library. It boasts state-of-the-art equipment and modern architectural design and furniture, including an oversized staircase that also serves as an amphitheater.



INTERVIEW WITH:

Heather Miller,
CASA (County After School
Activities) Supervisor
at Madison’s Trust
Elementary

What is a typical day at your CASA site?

The CASA leaders and I arrive and set up in the school cafeteria. We pull out beanbag chairs, supplies for activities, and snacks from the closet. When the kids arrive after school, we start by washing hands, then take roll, have a snack, and have homework time before activities.

Every month is a new theme. One such theme was Outer Space STEM activities. We made edible slime with the kids – they loved it. We try to go outside every day. If the weather is bad or the gym is busy, the leaders and I have to come up with new ideas on the fly—we bowl in the hallways and make use of the space we have.

What’s special about working for Loudoun?

The PRCS administration is very supportive; they do everything they can to help us provide excellent programming for the kids. We have meetings once a month where all of the supervisors develop themes for activities and learn from each other.

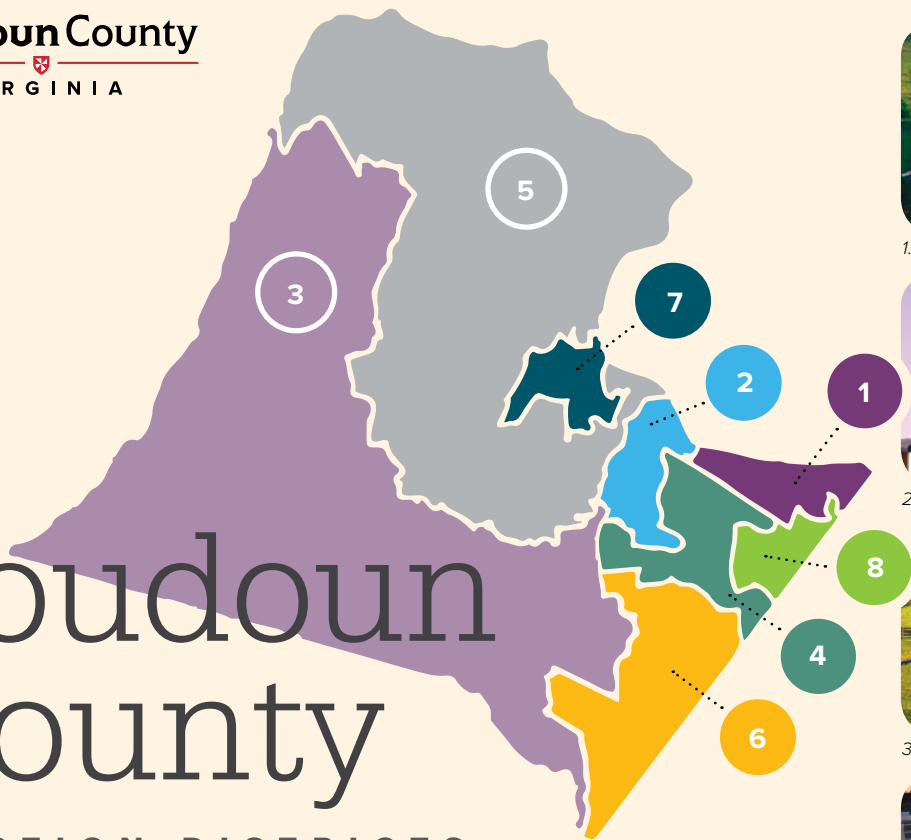
I ask my team of leaders to come up with one activity a month. One of the students’ favorites is “Cooking with Ms. Pooja” where one of the leaders uses an Instapot to teach cooking. You would think the kids are getting ice cream, but it’s usually just rice, potatoes, and spices!



▲ Heather Miller, CASA Supervisor, has been with the County and CASA for three years. Her twin daughters, now 20, both participated in CASA, and she has always loved the program.

Loudoun County

ELECTION DISTRICTS



1. Algonkian – George Washington University



2. Ashburn – Ashburn Library



3. Blue Ridge – Salamander Resort



4. Broad Run – One Loudoun



5. Catoctin – Lucketts Community Center



6. Dulles – Dulles Airport



7. Leesburg – Historic Downtown



8. Sterling – Claude Moore Recreation Center



Loudoun County Board of Supervisors 2016 – 2019:

(From left to right) Tony R. Buffington, Blue Ridge; Kristen C. Umstattd, Leesburg; Koran T. Saines, Sterling; Ralph M. Buona, Vice Chair, Ashburn; Ron A. Meyer, Broad Run; Phyllis J. Randall, Chair At-Large; Matthew F. Letourneau, Dulles; Geary M. Higgins, Catoctin; Suzanne M. Volpe, Algonkian

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