



What is Loudoun County Paratransit?

Loudoun County Transit provides pre-scheduled, origin-to-destination paratransit services for eligible persons who cannot use public transit because of their disability. It is a shared-ride service with other passengers going in a similar direction during the same time period. The service area is within $\frac{3}{4}$ of a mile from Loudoun County's local bus service.

Service Information for Western Rural Loudoun County

Virginia Regional Transit (VRT) provides ADA paratransit bus service in the western part of the county (west of Hamilton), as well as an on-demand service in rural areas. VRT handles all trips that originate or has a final destination in rural Loudoun County. For more information on applying for service and booking trips, please contact VRT.

Contact VRT for information:

1-877-777-2708
vatransit.org/loudoun

Local Bus Service Fully Accessible

Loudoun County Transit provides weekday and limited Saturday fixed route bus service from Hamilton through Leesburg and into eastern Loudoun County. All buses are equipped with a ramp or lift for accessibility of all riders.

For assistance with travel needs, please contact a transit representative Monday through Friday from 8:30 a.m. to 5:00 p.m. at 703-771-5665.

Contact Us

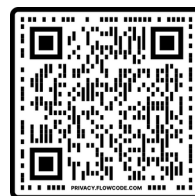
Loudoun County Transit & Commuter Services
209 Gibson St. NW, Suite 100
Leesburg, VA 20176

If you require a reasonable accommodation for any type of disability or need language assistance to participate in Loudoun County's Paratransit program, please contact Loudoun County's Mobility Assistance Program Coordinator. Three days advance notice is requested.

mobility@loudoun.gov

703-771-5665

loudoun.gov/paratransit



**LOUDOUN
COUNTY**

VIRGINIA



Paratransit Rider Guide

March 2024



Who is eligible for Loudoun County Paratransit?

To be eligible for paratransit, you must be unable to use Loudoun County's accessible fixed route bus service due to your disability.

In addition, you may be eligible if your disability prevents you from getting to and from a bus stop.

How do I apply?

To apply for paratransit service with Loudoun County Transit, download an application from [ADARide.com](https://www.adaride.com) or call

ADA Ride at 877-232-7433.

How much does it cost?

Paratransit trips are \$2.00 each way.

Fare can be paid with exact cash or with a SmarTrip® card.

How do you book a trip?

Customers must make a reservation at least 24 hours in advance of the trip by calling the following number or using the [LCT ADA](#) app by RideCo.

Loudoun County Transit

571-258-3464

Trips can be scheduled from one to five days before the day of the trip. Booking trips more than five days in advance requires a subscription service.

Reservations scheduled by phone can be made between the hours of 8:00 a.m. to 4:30 p.m. Monday through Sunday.

What should I expect to prepare for my trip?

Trips are scheduled within a 30-minute pick-up window to allow for traffic and other delays. Customers are to be present at the outermost exterior door for boarding, with exact fare ready at the beginning of their pick-up time. Trips will be confirmed when you schedule your service. Please confirm dates, times, and addresses before ending the call to ensure the accuracy of your scheduled trip. You will be given a pick-up time window(s) during the reservation process.

Other Information

For more information on paratransit service in Loudoun County, including policies and procedures of the service, please visit loudoun.gov/paratransit.