

# Loudoun County

VIRGINIA

## ASSISTANCE FROM A DISTANCE



### Children, Youth and Families

#### Child Protective Services

- If a child is in immediate danger, call 9-1-1.
- To report suspected child abuse / neglect call **703-771-KIDS** (5437), Monday through Friday, 8:30 a.m. to 5:00 p.m.
- After hours or on the weekend, call the Virginia State Child Protective Services (CPS) Hotline at **800-552-7096** or contact the Sheriff's Office at **703-777-0445** and ask to have the on-call CPS worker paged.

#### Child Care Locator

For help finding childcare, visit [vachildcare.com](http://vachildcare.com), call **1-866-KIDS-TLC**, or email [KasharaL@va.childcareaware.org](mailto:KasharaL@va.childcareaware.org).

#### Loudoun County Public Schools

Get the latest information for parents and students, including Continuity of Education resources and food distribution sites, at [lcps.org/covid19](http://lcps.org/covid19).



### Older Adults

#### Adult Protective Services

To report suspected abuse, neglect, and exploitation of an adult who is 60 years or older or 18 or older and incapacitated: call **703-777-0437** or **888-832-3858** 24 hours a day, 7 days a week

#### Area Agency on Aging

To receive assistance from a case manager or an aging program specialist, please email [aaasupport@loudoun.gov](mailto:aaasupport@loudoun.gov) or call **703-777-0257**.

#### Needs Assistance

Visit [loudoun.gov/coronavirus](http://loudoun.gov/coronavirus) for information and resources about basic needs, food, and housing assistance. Also get information on local utilities, grocery stores with dedicated shopping hours, and opportunities to help the community.



### Mental Health, Substance Abuse and Developmental Services

- To make an appointment with Access, our assessment program, call **703-771-5155** Monday—Friday from 9:00 a.m. – 2:00 p.m.
- The outbreak of COVID-19 may be stressful and overwhelming for some. Find resources for coping with anxiety and stress at [loudoun.gov/coronavirus](http://loudoun.gov/coronavirus).
- If you are experiencing a behavioral health crisis, Emergency Services are available 24 hours daily, seven days per week at **703-777-0320**. For general information questions, email [asktheMHSADSdirector@loudoun.gov](mailto:asktheMHSADSdirector@loudoun.gov) or call **703-771-5155**.



### Domestic and Sexual Violence

Domestic violence feeds off silence and fear. If you or someone you know is experiencing abuse, please call the Loudoun Abused Women's Shelter hotline: **703-777-6552**.



### Self-Sufficiency

#### Medical and Financial Benefits (SNAP, Medicaid, and More)

- To apply for public assistance, such as Medicaid, SNAP, TANF, LTC, or Childcare Subsidy, visit [commonhelp.virginia.gov](http://commonhelp.virginia.gov) or call **1-855-635-4370**.
- For questions about your public assistance case, contact your Public Assistance Eligibility Worker.
- Documents can be emailed to [publicbenefits@loudoun.gov](mailto:publicbenefits@loudoun.gov).
- To get an EBT replacement card, call: **866-281-2448** or contact your public assistance eligibility worker to request a replacement.

#### Career/Employment Services

Services are online at [loudoun.gov/wrc](http://loudoun.gov/wrc) and by phone at **703-777-0150**:

- Tools, resources, and assistance for job search, interview preparation, and career advancement
- Online employment resources and education and training options
- Career coaching

To get information about Unemployment Insurance benefits, visit [vec.virginia.gov](http://vec.virginia.gov) or apply at [vaworkconnect.com](http://vaworkconnect.com) or the application call center at **1-866-832-2363**



### Information and Referral

Call the Loudoun County Information and Referral (I&R) program to get connected to a professional who can help you with:

- Child Care Assistance
- Food Resources
- Housing and Homeless Services
- Older Adult Services
- Mental Health, Substance Abuse and Developmental Services
- Employment Services
- Health and Dental Care
- Legal Services
- Public Benefits
- Utility Assistance

Call **703-777-0420** during regular business hours, Monday through Friday, 8:30 a.m. to 5:00 p.m. Language interpretation services are available at no cost. After hours and on the weekend: email [dfs@loudoun.gov](mailto:dfs@loudoun.gov).



### COVID-19 Resources

See Loudoun County information at [loudoun.gov/coronavirus](http://loudoun.gov/coronavirus)

- Stay Informed:
  - Sign up for email and text updates about Loudoun's response to COVID-19 at [loudoun.gov/coronavirus](http://loudoun.gov/coronavirus)
  - Text **LCCOVID19** to **888777** to receive text alerts from Loudoun County about COVID-19
  - Follow the Loudoun County Government Facebook Page and [@LoudounCoGovt](https://twitter.com/LoudounCoGovt) on Twitter
- Contact Us: For questions about COVID-19, contact the Loudoun County Health Department at **703-737-8300** or [health@loudoun.gov](mailto:health@loudoun.gov).
- Centers for Disease Control and Prevention [cdc.gov/covid19](http://cdc.gov/covid19)
- World Health Organization [who.int/coronavirus](http://who.int/coronavirus)