

# MEDICARE OPEN ENROLLMENT



## OCTOBER 15 - DECEMBER 7

Medicare Part D Open Enrollment runs **October 15 thru December 7**. This is the time when beneficiaries can compare Medicare Part D prescription drug plans or Health plans and make changes that will be effective January 1, 2021.

During the COVID-19 pandemic, Loudoun County VICAP Program counselors are committed to continuing to provide the same free, trusted, confidential, and unbiased Medicare counseling services that we have provided in prior years.

However, we have made some operational changes due to the pandemic. We have developed a system to provide safe, creative and socially-distanced ways to continue serving you during this time. We believe that these measures are important for your safety, as well as the safety of our Medicare counselors.

We will be moving to a virtual service delivery method. This means that all counseling will be provided via email, mail and telephone. We will not be providing face-to-face counseling during the pandemic.

If you are a Medicare beneficiary and want the VICAP counselors to help you understand your options and costs for your medications in 2021:

- Submit your completed **“2020-2021 Medicare Part D Worksheet”** to the VICAP Program as soon as possible. **The deadline for submission is November 8, 2020.** (Mailed printed worksheets may delay your analysis.)
  - You may get a worksheet:
    - at all Loudoun County Senior Centers
    - on the Loudoun County website at <https://www.loudoun.gov/1131/VICAP-Medicare-Counseling-Program>
    - by calling the Loudoun VICAP Helpline **703-737-8036**. Leave your name, phone number, email address, and mailing address. State that you are requesting a worksheet.
- Beginning October 15, using the information on your worksheet, a VICAP Medicare counselor will run an analysis of your options.
  - All analyses are run in order of date of receipt—first-come, first-served.
- Your analysis results will be shared with you by phone, email, or US Mail.
- All requested follow-up counseling appointments will be conducted over the phone.

Thanks for your support and patience, and the Loudoun VICAP Medicare counseling program looks forward to serving you. If you have questions please call our helpline at **703-737-8036**.