

The Loudoun County VICAP Program counselors are committed to providing trusted, confidential and unbiased Medicare counseling services. We have developed a system of providing safe, innovative and socially distanced ways to continue serving you during this time. We believe that these measures are important for your safety, as well as the safety of our Medicare counselors.

We will continue to provide counseling through a virtual delivery method via email, mail, and telephone. If you are a Medicare beneficiary and would like VICAP counselors to help you understand your own Medicare options, etc., call the Loudoun VICAP help line at **703-737-8036** or email AAAMedicare@Loudoun.gov. Thank you for your support and patience. The Loudoun VICAP Medicare counseling program looks forward to serving you.