



2012 Loudoun County Survey of Residents

Appendix I: Open-Ended Responses

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About the information in this appendix

Most of the data collected in the 2012 Loudoun County Survey of Residents come from “closed-ended” survey questions – that is, questions with pre-defined answer choices. The survey also included some “open-ended” questions that asked residents to talk about their opinions in their own words. Interviewers are instructed to type these comments verbatim. The survey also included questions that had an “other-specify” answer choice in case residents gave answers that did not fit a pre-defined list of choices. When the “other-specify” choice was used, the interviewer typed in some key words to represent the response.

Residents were also free to make additional comments at any time, and these comments are typed in as “notes” associated with the question that was displaying at the time. Open-ended responses that were recorded as notes will be marked with “(notes)” at the beginning of the response.

All of these text responses – verbatim answers to open-ended questions, information about “other-specify” responses, and notes – are collected in this appendix.

For some questions with pre-coded answer choices and an “other-specify” option, it was apparent that some of the “other-specify” responses could be re-categorized into existing answer choices, or were numerous enough to justify the creation of new answer choices. Responses were reviewed for the following questions (question numbers match those shown in the questionnaire text in Appendix A):

- Question 4: Location Prior to Moving to Loudoun County
- Question 5: What Single Factor Most Influenced Your Decision to Locate in Loudoun County?
- Question 11 Location of Employment
- Question 17: How Do You Access the Internet?
- Question 25: Biggest Problem Facing Loudoun County
- Question 26: Best Thing About Loudoun County
- Question 31: Missing Entertainment and Nightlife Activities
- Question 38: What Kinds of Public Transportation Do You Use?

- Question 39: Reasons for Not Using Public Transportation
- Question 40: Additional Facilities Needed

This review and reclassification did not include “notes” responses – notes are supplemental information only and not subject to reclassification.

The open-ended responses in this appendix are presented for each survey question. The questions are presented in the order in which they appeared during the survey. The responses for each question have been grouped by the rural and non-rural areas of the county. Responses from residents of the non-rural area appear first within each question because they are more numerous. Responses that were originally “other-specify” but were reclassified are excluded from this appendix.

Question 4

In what city or county did you live before moving to Loudoun County?

Non-Rural

- Burke
- Centerville
- Charles County
- Clifton
- Crofton, MD
- Gainesville
- Howard County Maryland
- New Jersey
- Newport News
- Pennsylvania
- Prince Georges County, MD
- Prince George's, MD
- Richmond
- Springfield
- three miles down the road
- Upper Marlboro, MD
- Virginia Beach
- Yorktown

Rural

- (note) Born in Loudoun. Lived here most of my life and lived a couple other places for a short time.
- (note) Norfolk
- (note) North Carolina
- (note) Spotsylvania

Question 4**In what city or county did you live before moving to Loudoun County?**

Rural

(note) Tampa, FL

(note) Tennessee

(note) Winston Salem, NC

Carroll County

Colorado

England

Fauquier County

Fauquier County

Fredericksburg

Gauquier

Georgia

Maryland

moved from Pennsylvania

New York City

Preston City

Prince Georges County, MD

Texas

Question 5**What single factor most influenced your decision to locate in Loudoun County?**

Non-Rural

(note) Accessibility for handicapped. This place was being built.

(note) Ashbe Pond - retirement center

(note) daughter and grandchildren lived in Loudoun

(note) I grew up here, just the feeling of home.

(note) I was a child.

(note) It's a senior residence and that makes it much easier for those over 18.

(note) It's no longer really rural here now.

(note) like Leesburg, the historic town center

Question 5

What single factor most influenced your decision to locate in Loudoun County?

Non-Rural

(note) Metro coming out here

(note) The neighborhood we moved into.

(note) Two of my three children lived in Loudoun County and I wanted to be closer to them.

(note) We moved from single family housing to a condo as a new retiree. The location was more suburban and park-like in the area we chose.

(note) wife's employment and proximity of the schools

A condominium community for 55 and over.

A place to board horse and live.

area is suburban

bigger yard and bigger house

bought a new home

convenience of commuting to work and school

convenient and the newness of Ashburn developments

did not plan to move, just left

economics

economy

employment

employment

ethnicity

Fast growing and well educated families live here.

fell in love with the house

Getting out of Fairfax county to get away from ex.

got out of military

health

I like the political climate better.

job

job

Question 5

What single factor most influenced your decision to locate in Loudoun County?

Non-Rural

job location

jobs

Just found a house I liked and that's where it was.

Just wanted to move back to Virginia.

large condominium

location

marriage

medical problems

military

military

military retired officers

military retirement facility

Moving onto a golf course

native originally.

random

The cost of living is affordable.

the public schools system

The residence that I purchased is here.

There was a gang in my neighborhood.

to get away from New York City

traffic

traffic

wanted to be in Virginia

wanted to own property

We found a house we liked.

We like the politics in Virginia and want to downsize.

We lived here before.

Question 5**What single factor most influenced your decision to locate in Loudoun County?**

Non-Rural

We saw a house we liked and bought it.

Rural

(note) horse industry and farming

(note) I didn't have to go to a reservation school where I was. My mom brought me here to learn the white man's ways. My dad got a job in Prince William County and I was in the area and I had a girlfriend here.

(note) within 60 miles of work location

best place of choices available

good weather and good community

horses. equestrian activities

job availability

jobs

land

multiple

recreational

retired

retirement

The costs of living :more value for money

Question 6**How safe do you feel in your neighborhood?**

Non-Rural

(note) I live in gated community for 55+ residents. When I lived in Fairfax there was vandalism. People from outside the nice community would do a lot of vandalism in my past neighborhood

(note) So much construction and building: Presence of service providers that target and have victimized neighbors.

Rural

(note) I sleep with a gun so I feel safe, but wouldn't feel so safe if I didn't.

Question 7**Why do you feel unsafe?**

Non-Rural

(note) All the immigrants, but then explained that she attributed to them increased crime of all sorts.

A lot of people are not part of the neighborhood.

Question 7**Why do you feel unsafe?**

Non-Rural

assaults (translated from Spanish)

increasing prices (translated from Spanish)

larger population

murder

Rural

(note) Robberies recently occurring in area.

It takes police too long to respond. they have cut back on who they have available in the evening.

Question 11**In which of the following counties or cities is the person employed?**

Non-Rural

(note) Alexandria as well as Loudoun

(note) All of the areas in the metro DC area.

(note) Also employed in Fairfax County

(note) both in Loudoun, at home and out of state beyond Maryland

(note) both Loudoun and Fairfax

(note) Chantilly, I am not sure if it is in Loudoun or Fairfax.

(note) covers many counties in VA and DC

(note) Dulles

(note) Dulles

(note) Fauquier County

(note) I work from home; the business is in Fairfax.

(note) many of the above

(note) McLean, VA

(note) numerous states

(note) Reston. I think it is in Fairfax.

(note) Rockville, MD

(note) work in the town of Leesburg

all over

all over

Question 11

In which of the following counties or cities is the person employed?

Non-Rural

Chantilly
Chantilly
Chantilly
Chantilly
city in Maryland; unsure
Clark
Dulles
Dulles
Dulles
Dulles
Dulles Airport
Dulles Airport
Dulles Airport
Fauquier County
Fauquier County
Frederick County, Winchester
I think it's Maryland
New Jersey
not stationary job
University of Maryland, where that is

Rural

(note) all over
(note) I work in numerous counties.
(note) Laurel, Maryland; maybe in Arundel County
(note) none of the above.
(note) Pentagon
city in Maryland
Clark County
Construction company so I work in many areas. Central office is in College Park, MD.

Question 11

In which of the following counties or cities is the person employed?

Rural

- Detroit
- Landover, MD
- New York City
- Warrenton

Question 17

How do you access the Internet?

Non-Rural

- (note) Verizon
- (note) Verizon
- (note) Verizon
- from mobile phone
- high-speed
- high-speed connection
- I don't use it.

Rural

- (note) part of direct TV cable not sure
- (note) satellite
- Roadstar

Question 18

In which of the following ways do you receive information about Loudoun County programs and services?

Non-Rural

- (note) I find it much harder to receive information about county programs and services than in San Francisco and surrounding counties.
- (note) television commercials
- (note) wife's employer
- (note) word of mouth occasionally.
- A brochure from NOVA; the community college that says what classes you can take.
- A mail that comes in my house.
- billboards
- Board of Supervisors

Question 18

In which of the following ways do you receive information about Loudoun County programs and services?

Non-Rural

brochure from the county

brochures that come in the mail

bulletin information

CCA

Community newsletter circulated by the neighborhood HOA, Countryside Proprietary.

computer

county extension office

daily news blog for Ashburn

director of home owners association

email

email

email

email

email from [name deleted]

email from county

Email list about meetings, programs and special/upcoming events.

emails

emails

Emails from my political party, or the county, etc.

Emails from Supervisor Eugene

emergency alerts on phone

flyers

flyers and mail

Flyers distributed by the County to notify residents of programs and services.

Free magazines and brochures put out by the County and the internet.

free publications

friend is county official

Question 18

In which of the following ways do you receive information about Loudoun County programs and services?

Non-Rural

from the County Public School Administration

Google news

HOA news letter

Home Owners Association brochure monthly.

Homeowners Association

homeowners association, over 65 facility, keeps us informed.

I am a chamber member and receive thing from meetings and attend legislative or delegates meetings, events and conference center

information from school

internet

internet

internet

internet

internet

internet

internet

internet

Internet

internet and regular mail

internet messages from the Obama for America campaign, Loudoun County Democratic committee, the school board

internet search

internet, direct mail

Listserve

local business magazines

local flyer

Loudoun doesn't offer much information.

magazine with Loudon information

Question 18

In which of the following ways do you receive information about Loudoun County programs and services?

Non-Rural

magazine, southwriting

magazines

mail

mail

mail

mail

mail

mail

mail

mail

mail

mail brochures and news

mail outs

mailing

mailings

mailings

mailings

mailings from Congressional representative

mailings from the County

mailings, cascade newsletter

mailings, solicitations

meetings with county officials

MSN website with local news

My directors send me newsletters.

newsletter from the school, campaigning, mail

not receiving anything right now

on board of Ashland Village

Question 18

In which of the following ways do you receive information about Loudoun County programs and services?

Non-Rural

- online
- online news, like yahoo local, but not newspapers
- online sources like personal adds
- other mailings
- other mailings from the county
- other non-county websites
- post on bulletin board at retired complex
- postal mailings
- public recreation
- receive mailings about Loudon County parks programs.
- school flyers
- school flyers with kids
- school notification
- schools
- Telephone; which stinks because they put you on hold or send you to an answering machine and don't call back for five hours or more.
- text message alerts
- The Loudoun County Senior Group
- The things in school programs or from the school.
- work
- works for county and hears mostly from work

Rural

- (note) member of parks and recreation, on advisory board

Question 18

In which of the following ways do you receive information about Loudoun County programs and services?

Rural

community activities and community social events

community center catalogue

County meetings

friends

I don't use county services,. The little bit I use, I go to their website.

information in tax bill mailing

internet

internet

internet

internet

internet

internet

internet web sites

Leesburg Today

library

mail

mailing

mailings from the County

On Comcast they have a channel with local news.

online generally

other websites

Post Office.

robo-call through school

The mayor tells us what goes on.

Through the school district. The elementary school is really good at publishing information about the community.

wife

Question 19

In what newspapers do you get information about Loudoun County programs and services?

Non-Rural

(note) community newspaper

(note) free ones - Times Mirror

(note) I take the Washington Post Sunday issue only.

(note) Loudoun Today

(note) Three weeklies, but I can only remember the title Ashburn Today

Activity Guide

an Ashburn one

Ashburn Farm Newsletter and free mailings.

Ashburn paper

Ashburn Times

Ashburn Today

Question 19

In what newspapers do you get information about Loudoun County programs and services?

Non-Rural

Ashburn Today

Ashburn Today (translated from Spanish)

Ashburn Today; Loudoun County Parks and Recreation News

Ashburn Weekly

cannot recall

can't remember (translated from Spanish)

class booklet from county parks and recreation

don't get a county one

don't know the name, it's free

don't remember

Eastern Loudon Times

Easterner

Examiner

free local paper and it comes in the mail

free newspaper

Free papers; I don't know the names.

I don't know the name of the newspaper.

I don't know.

I don't know.

Question 19

In what newspapers do you get information about Loudoun County programs and services?

Non-Rural

I don't remember the name.

I don't speak English, so I don't know the name. (translated from Spanish)

It's local and free.

local Ashburn

local newspaper that comes by mail

local newspaper.

local paper

Loudon Today

Loudoun Easterner

Loudoun Easterner

Loudoun Easterner, maybe?

Loudoun Merchandiser

mail

Middleburg Life

Middleburg Life

New York Times

New York Times

none

not from the paper

not sure

NOVEC sends out notices sometimes about county

NY Times

online newspapers

Parks and Recreation brochures

some other local paper

The Examiner

The Metro Express

Question 19

In what newspapers do you get information about Loudoun County programs and services?

Non-Rural

The Observer

The Star

The Tribune; News for Today Seniors

The Washington Examiner

The Washington Examiner

unsure of name

Washington Examiner

Washington Star

Washington Times

Washington Times

Washington Times

Washington Times

Washington Times

Washington Times and The Examiner

Washington Times, South American

Rural

Blue Ridge something

I don't know.

Loudon Today

Loudon Today

Middleburg Eccentric

Middleburg Eccentric

Middleburg Eccentric; Middleburg Life

Middleburg News

Middleburg Times

Round Hill

The Brunswick Citizens newspaper is received in addition to the others listed.

Question 19

In what newspapers do you get information about Loudoun County programs and services?

Rural

Wall Street Journal

Washington Times

Washington Times

Washington Times

Question 22_1

Please tell me how satisfied you are with the Public Schools

Non-Rural

(note) Concerned that school is teaching for the evaluation tests, and is not concerned with individual students enough.

(note) For my son very satisfied, for my daughter just satisfied. Could do better in science classes. They teach to SOL which is a bad idea.

(note) I don't like how they cut up the boundaries recently.

(note) I'm satisfied with the job of teaching, but I think sometimes they don't think too far ahead. I think a lot of times we're losing teachers to other counties because other counties are giving higher pay rates. It happens all the time, we lose teachers to

(note) They need money.

(note) very happy with the middle schools. not so happy with the elementary schools.

Rural

(note) Loudoun County very, Blue Ridge Middle School not so much.

(note) need to put seat belt on busses

Question 22_2

Please tell me how satisfied you are with County Parks and Recreation

Non-Rural

(note) due to lack of available public fishing in the county

(note) I enjoy Ida Lee park. I am concerned about Brambleton Regional park ticks.

(note) love Claude Moore and Algonquian

Question 22_3

Please tell me how satisfied you are with the Public Libraries

Non-Rural

(note) Loudoun County needs to add more libraries. There is no County Library in the area where I live.

(note) new fee and only two weeks

(note) The director of Cascades Library was great, but retired.

Question 22_3**Please tell me how satisfied you are with the Public Libraries**

Non-Rural

(note) They could have a bigger collection with more funding.

Rural

(note) depends on program

(note) I stopped going after they implemented the fine system - before that I was very satisfied.

(note) They could have more up-to-date materials there and more programs for the kids.

Question 22_4**Please tell me how satisfied you are with the Sheriff's Office**

Non-Rural

(note) I have a problem with them giving tickets to commuters to DC. They write tickets for cars that are not blocking anybody and it's dishonorable. Protect and serve. That's not protect or serve.

(note) It depends on who answers - the car that comes around the neighborhood. Some of them get out of the car and do something, others just ride by.

The officers and young officers need training in domestic situations. There should be no tolerance. The schools have less tolerance of violence in schools, however situations in the home have a high tolerance from the Sheriff's Office.

Rural

(note) broken window, someone tried to get in

Question 22_5**Please tell me how satisfied you are with County Building and Development services**

Non-Rural

(note) It depends on who you get when you call.

Question 22_6**Please tell me how satisfied you are with County Fire and Rescue services**

Non-Rural

(note) We were required to go to the wrong hospital in Loudon, but they did what they could.

Rural

(note) They did a great job, I called and in five minutes and they were here

Question 22_8**Please tell me how satisfied you are with County Family Services (affordable housing, counseling, financial assistance)**

Non-Rural

(note) daughter used it

(note) very satisfied with real estate finance services

Rural

Question 22_8**Please tell me how satisfied you are with County Family Services
(affordable housing, counseling, financial assistance)**

Rural

(note) Our daughter used ADU and it was good except the excessive condo fees should be looked at. Be clear and inform people, or subsidize. Hers was \$450 a month on top of a mortgage.

Question 22_10**Please tell me how satisfied you are with County Animal Services**

Non-Rural

They did not pursue a dog after biting someone. They are not proactive enough.

Rural

(note) They are great, except occasionally they do take a load of animals from another county or a puppy mill, and then they do not have room for our own animals, so they couldn't take any Loudon County animals in need. They need to change that.

Question 22_11**Please tell me how satisfied you are with County Senior Services**

Non-Rural

(note) Good except they need a veteran discount.

(note) sit on committee for senior citizens in county

Question 23_1**How could the Public Schools be improved?**

Non-Rural

Better communication with parents. More logical districting for school zones. We are less than one mile from school and there is sidewalk access to it, but we go to a school that is 5 miles away and requires bussing. Kids could walk or ride bike to nearer

Better funding to reduce the overcrowding and to upgrade the technology. Also better and more funding is needed to pay the teachers a better wage.

Better teachers and better staff at their schools.

Better teachers; leadership should improve.

County needs full-day kindergarten, and stop budget cuts in general.

do not have full day kindergartens in Loudoun

Give them money. Improve the programs; don't cut the programs.

I like Fairfax County programs such as the gifted and talented programs. Gifted and talented programs are better in Fairfax. Elementary schools starts earlier here at 7:45 am which is not good for small kids. Need to be more like Fairfax County.

I teach in the Loudon system, and I think they are not making wise decisions and not valuing teachers and education

Improve teacher quality. Our kids were not challenged or asked to learn how to write well. They got grades higher than they should of because teachers are not rigorous enough.

Non-Rural

It would be more on reaching areas such as the whole teaching process to improve learning in a practical way.

It's by the quality of teaching for advanced classes in high schools.

more funding, small class size, more pay for teachers.

Narrow their focus on core education and stop trying to do everything for everyone. It's too expensive. School system spends too much.

need better teachers and administrators

Need better teachers, more seasoned, or some quality control. Checks and balances in how well they teach. Daughter is in a brand new school and the teachers are all brand new. We are thinking of going to back to the other older school if possible.

Our principal is leaving, that's good. Overcrowding is the problem. Insufficient education for gifted. In Fairfax there is an intermediate level, so students who are not quite as gifted as the most super-gifted (two grades above in every subject) still

Quality of teaching. Feeling bussing and zoning is happening to keep school accreditation and test scores for Senca Ridge Middle School. Interaction and communication with teachers needs to improve.

School system is good, but we have to fund supplies. We spent over \$75 on supplies because they did not have enough; even after we bought all the supplies we were supposed to buy.

The administration needs improvement.

The level of education and teaching strategy should be improved.

There should be a better anti-bullying program.

They could have more courses offered than other counties, like on technical areas.

They have a concept of mastery, and I think it's ridiculous. They allow kids to take tests over and over again if they do poorly. Teaching them how to pass SOLs not to think or reason. Need less focus on the standardized test.

They need to focus more on teaching instead of relying on the gimmicks such as the internet, TV, cable and the electronic media. They need to get back to basics and stop wasting money.

They need to have more parent-teacher involvement. The grade levels don't have much homework as should be expected.

They need to provide all day kindergarten. Fairfax has it but not Loudoun and don't understand that. It happens to be that I'm a teacher but for someone else's child. How will the child get that amount information that they are supposed to? They need re

They need to reduce the taxes. They should not put too many modern equipment because they do not need too many things there. They should have more good and dedicated teachers. Parents have to take responsibility of their kids. They have to spend a lot of

They need to segregate classes based on native language, and more funding for gifted and talented programs, and smaller class size.

Question 23_1**How could the Public Schools be improved?**

Non-Rural

They should be teaching more fundamentals and have less emphasis on sports.

They should lower the number of students in classes. They need to have better quality of teachers by paying the teachers more. They should have better technology and better curriculum. They should have less focus on SOL testing. In short, they should stop

Rural

Give the teachers more money. More educational resources and providing more teachers. Stop taking away the Labor Day weekend by starting school early. More bus transportation for students. Screening all of the employees in a more effective manner. More t

I had to challenge the public school about home-schooling issues, but the school gave in twice, and my daughter went from home schooling to public and graduated in the top 10 percent.

more challenge and more technology for the students

No recourse for parents when issues with faculty or administrators because of the nature of public educations being partially corporatized. There is no adequate judicial system with faculty and administration.

Teaching the students. The SOLs are not a good way to teach students. The school's need to implement more discipline.

This is the first time my son has been in public school. They do a different grading system. Not A B C's but 1,2,3,4 scoring, in Loudoun. It seems unfair and too subjective.

Very angry about lawsuit about the tardiness issue and my tax money is being wasted in my view. Don't waste money suing the parents for tardiness. Especially since the people sued are major supporters of the school. It has alienated the community. Also, I

Question 23_2**How could County Parks and Recreation be improved?**

Non-Rural

Alcohol should be permitted.

better playing facilities and fields

by increasing sports field capacity, beyond just soccer

Getter management and better use of the money. They don't look at resources they already have in an efficient way.

I don't have an opinion.

Maintenance and upkeep needs to be better.

more readily accessible for Loudoun County residents

Provide for more opportunities for public fishing within the county

The county needs to improve and increase the parks like in Fairfax.

Their log-in services for signing up for activities is terrible. They need to improve the sign-up system.

Question 23_2**How could County Parks and Recreation be improved?**

Non-Rural

There could be more opportunities for congregating or socialization where you can socialize with other people but excluding gang activity. Like police patrol on bikes or seques or solar panel lighting to kept it well lit. Duck feeding or circle bike ridi

They are good except they don't respond to the needs of veterans. They all charge a fee, which I understand, but it should be lower for veterans. They do recognize the seniors but not the veterans.

They could be much more consumer-friendly. I run and have found a basketball program. They are not very user-friendly when it comes to accessing gym space.

They could have more soccer fields.

They have to stop offering classes that they cannot staff.

They need to build more parks and need to put recreational development for public use.

They turn the lights off at night.

Rural

communications

Increase the number of facilities and access to water and hiking trails.

More swimming facilities or larger ones because. they are overcrowded. Land should be taken care of better.

Rural area: none of our girls are on softball teams. More lights and bleachers. More and bigger pools.

They need more facilities in our part of the county. They forgot the western end of the county.

They need more swimming pools and more parks in general.

Question 23_3**How could the Public Libraries be improved?**

Non-Rural

By providing more variety: and more fiction that I could identify with.

difficult to travel to the public library

I think there should be more copies of the books for my age children. When the books are charged out the time period is three weeks and there is always a waiting list. If the book is a Virginia reader and is required reading for the school age children t

Make it a month. Longer duration

more books

More meeting spaces with easier access, more ability to connect with other types of content aside from books, such as audio, etc.

Shelve the books more consistently and buy more books instead of all the other stuff. We don't spend enough money on books anymore.

Question 23_3**How could the Public Libraries be improved?**

Non-Rural

Small libraries. They need better variety and they lack space for private study desk. I have to travel to Fairfax.

Technology and size. Increase in the volume of books. If I look for a book it's not there.

The current library is too far away. Expedite the building of the newer, closer library.

Their book collection is too small.

There are no public libraries close to my home. They should have more branches so that it would be more accessible.

They could have more textbooks that are used in colleges like Science, Math and all educational books. That is how they could improve a kid's capabilities.

They need to be closer to our house. It takes 35 minutes from our house.

Tried to do something outside the house and they asked a lot of questions about material,. Not very helpful.

Upgrade of the facility, the building. The present library in my opinion is more like a bookmobile. The resources are very limited and should be upgraded.

Rural

expand their collections

Please provide better assistance personnel in the libraries.

Right now it takes too long to get a book on the waiting list. Need more copies of popular books.

Question 23_4**How could the Sheriff's Office be improved?**

Non-Rural

County policies need to focus on the root cause of offenses and helping offenders fix personal needs instead of the motions of procedure.

Get rid of the Sherriff and put in the local police. Out-dated method. We should have police. It's an old style and needs to be updated. They are back in the 50's. The one thing I don't like about Loudoun County is the Sherriff. They have a lot of time o

I would say more officers on patrol.

Loudoun is becoming urban, but the sheriff is still there. Sheriff is appointed. I'm not too crazy about that. The Chief of Police of Arlington is elected and here in Loudoun the sheriff is appointed. Leesburg Police need to be more like Arlington Police

not so vicious, actually listen

The elected sheriff needs to leave office.

They can improve the attitude of their police officers.

Question 23_4**How could the Sheriff's Office be improved?**

Non-Rural

They could hire more investigators, not just officers, but investigators. They did absolutely no follow up with me or any of my neighbors. I've called around to all the local crime places. I was looking for my stuff.. They said they had too many cases to

Rural

by following the law

I called about a strange car in the neighborhood and the sheriff never showed up. They should come when called.

I called the sheriff and said, 'would you come and do something about this'? People were pulling out in front of me on my motorcycle.

More follow-up on the sheriff's department end.

not harassing people that are speeding, not insulting people for minor offenses

The sheriff's themselves could improve their attitudes and start treating fellow Loudoun County citizens as human beings and not as being above them.

They should do their job.

Question 23_5**How could County Building and Development services be improved?**

Non-Rural

Call me back when I try to reach them. Specifically they are the last stop for a bond being approved to give back to the developer, so that the county can get them to do something that has been a problem. I have been trying to contact them to about probl

Closing off road access to the housing development in Linden Hill and taking residents opinions into consideration would be helpful.

Fees were excessive. County was in the yard for 20 seconds.

I have had nice dealings with them. The only thing I could suggest is that if the contractors could have access to their requirements sooner, things will run smoothly. They could publish the requirements sooner for the contractors.

stop building

The permit process is very cumbersome and fraught with unnecessary red tape.

The person trying to get a hold of us to give a summons for a witness statement was not helpful at all - very poor communications. It required "hundreds" of calls to get ahold of her. Even called her supervisor. Judge dismissed case because of her involv

They can make their processes more user-friendly and more open. They can be more accessible, and they should not contradict among themselves. They can be more efficient and faster.

They need better knowledge, a better attitude, and consistent approach to the rules. They keep changing them; and better response time.

Question 23_5**How could County Building and Development services be improved?**

Non-Rural

They should be responsive to design professionals.

Rural

Employees are poorly informed and are not welcoming.

Improve timeliness of building permit and the inspectors - gas, plumbing and electric. They left my contractors waiting for 2 hours in 101 degree heat, even with an appointment. I had to pay the contractors even though they were just waiting around. They

Regarding permits to build a house. Regulations for historic areas; grandfathered in for different people; zoned differently; lack consistency

Start with firing your entire board of directors. Two are already in jail, so that's a start.

Supervisors don't know what they are talking about and they were rude. I always get told something wrong. It's a mess to go there.

The inspectors can get off their authority role and work with the homeowners to get the job completed. The process is very painful and drawn out.

They have let growth get out of control. They should play catch-up in improving roads in the county.

zoning laws

Question 23_6**How could County Fire and Rescue services be improved?**

Non-Rural

A house near me was burning to the ground. They said they put it out, but it was still burning. They said I should 'keep an eye on it.' They need to have someone watch fires. If a property is going to burn for a week and a half, they need to make sure

not sure.

Way too many people and the people they have don't seem to be very well trained. Better training for personnel and not as many personnel.

Rural

Our neighbors started a large fire and the when the fire marshal arrived he did not do anything about the situation. I feel the department could be more engaged in what is going on in the County.

They've already had a major shakeup since then and took action to improve partially as a result of our dissatisfaction.

took too long to respond.

Question 23_7**How could County Mental Health, Substance Abuse Services, and Developmental Services be improved?**

Non-Rural

Better programs, improvement in programs to be more effective, cover more in dealing with patient interaction. A good environment in general.

Question 23_7

How could County Mental Health, Substance Abuse Services, and Developmental Services be improved?

Non-Rural

I don't know how to answer that. It's all chaotic. It's a bunch of [expletive redacted]. They don't really help people out, and they don't really care. My daughter had to be committed, and they just "warehoused her" for a couple days and then released her

Need more staff and money to be effective in the county.

The therapists need to be not so pushy. They're trying to hurry up your healing but it doesn't work that way. Also they need to seriously redecorate their offices. Mental health treatment needs to be qualifiable, not quantifiable.

They don't solve the problem, so people continue to come back with the same issue.

They should get some programs for people with disabilities and get things done. They don't care. They only want perfect people.

too much waiting list

Useless. Since I had insurance, they didn't want to hear from me. It was like, 'well you can go do something through your own insurance'. You have to be poor in order to take advantage of anything. A dire situation.

Rural

The program is a joke. Real professional doctors should be hired. The doctors don't care and there are not enough doctors on hand. Appointments take two months.

Question 23_8

How could County Family Services (affordable housing, counseling, financial assistance) be improved?

Non-Rural

awareness of programs.

Get back to you in a more timely manner. Be more helpful, for instance, in listing possible agencies willing to help.

I have not been able to get what I had in Fairfax even though I've moved only four miles. (Out of Fairfax and into Loudoun) Completely different systems and the "system sucks over here." Nobody cares about people here.

If you need any professional services, it's not there or hard to access. Like in housing area, they have waiting lists up to 2 or 3 years.

It seems kind of strange because she has two children and she wants to get a job but they won't get her daycare for her kids.

They need more staff and more money in order to support the growing needs of people in Loudoun County.

They need to get more input from adoptive parents and not what they think is best for the child. They need to change their mindset that once a child is adopted that they abandon the adoptive parent and the services.

They need to improve their "child find", a developmental program for children. It's terrible. The woman in charge should be fired.

Question 23_8**How could County Family Services (affordable housing, counseling, financial assistance) be improved?**

Non-Rural

They should get some programs and take some interest in the people. They don't care.

They should take more relevant items into account. Provide wider access to insurance.

They will not give me the Medicare that I want.

Rural

They could increase their number of employees.

They should not include your high school's students income when considering whether to provide services. They should not give illegal immigrant's children services. Illegal immigrants should be reported.

Unhappy with the services, not with the people.

Question 23_9**How could County Health Services be improved?**

Non-Rural

Improve the service at Loudoun County hospital by paying more attention to what the patients tell the staff
more helpful employees customer service-wise; more friendly
more information and more timely awareness.

They can be more polite. The property next door to me is digging a well, I had so much trouble finding out to whom to speak, and when they returned the call they blew me off. After much time on the phone, I was finally able to find someone to evaluate the

Rural

Have less employees and better informed employees. They also don't seem to be there to serve county residents. They just hired two new people who are not needed.

I was the only American in the office. It was filled with illegal immigrants and their children.

More readily available physicians. More user friendly and shorter waits would be desirable. Health services should be better managed considering tax dollars. Rabies shots were not available.

They almost let me die in the Emergency Room. The rescue services were excellent but the doctor at the Inova Hospital in Lansdown was terrible.

They could increase the number of employees.

You can never get in when you're sick. When you go there, they are so busy that you can't get help and they have a health program that is supposedly to help anybody, but they haven't taken any new patients in 1.5 years. Can never be helped when you're si

Question 23_10**How could County Animal Services be improved?**

Non-Rural

did nothing to catch a reported raccoon.

Question 23_10**How could County Animal Services be improved?**

Non-Rural

Even the sheriff couldn't find anyone to resolve the a hit deer who was hurt on property.

Services should be available on the weekend

Stop sending threatening letters about licensure. Respect that dogs can be licensed in other counties due to dual residencies.

That they be more willing to take care of an animal issues, when you call them about it, instead of saying that they can't deal with it. I am referring to complaints about a neighbor who constantly walks her dog off leash, about which they've done nothing

They can come when called. They gave me a hard time about coming for raccoons in my house. I had to call twice and plead before they would come and the put the raccoons back in my back yard.

They have these rabies shots and it cost \$100. The law requires us to have that for our animals. For us retirees, it is very expensive to have one. It is also inconvenient for me since it will take a long drive going there. They should have more facilitie

They need better bedside manners.

They need to streamline their processes. They need to listen to the people. They need to focus on the animal side of the services, and not on the protection side of the services. They need to amend their policies, such as their foster care policies, their

Rural

The process was too personal and strenuous.

They don't know enough and need more knowledge. They need to learn more about the animals they treat.

We had some confusion about what happened. They told us one thing and found out later it wasn't true. Very bad communication, more than once.

Question 23_11**How could County Senior Services be improved?**

Non-Rural

Child chaperoning is not up to par.

Should have more staff. Have a better understanding of where people are supposed to be when on duty. Have people scheduled where they're supposed to be.

There was not enough interest for my issues there.

They could be found out about easier. I had a very difficult time researching their availability.

Rural

I think there isn't enough money spent on programs. Not enough programs for home-bound. The active seniors get enough information on programs. The less active and homebound get less information about what's available.

Monetary assistance is needed. I am a widow.

Question 23_11**How could County Senior Services be improved?**

Rural

Need to have fewer hoops to jump through to use the services. Regulations are a barrier. It's not attractive to make it so difficult to use the service.

They could offer more programs at a lower rate to seniors in the area.

Question 24**Do you feel the county provides good value for the tax dollar?**

Non-Rural

(note) appreciates the shuttle service that takes people to different doctor's appointments

(note) Hard to make an overall statement.

(note) I cannot use the services because I do not qualify because I speak Spanish or other reasons. (translated from Spanish)

(note) I think three years ago or so it might have been worth it but the county has depreciated in it's atmosphere in the past three years.

(note) I'm not happy that they are cutting education. They are stealing money from the state that should go to education. If they use it for something else or keep it, it is flat out stealing.

(note) new to the area.

(note) Response is based on the county's involvement in development.

(note) Taxes the homeowners are too high and caters to the developers resulting in overdevelopment in the area and over crowded schools.

(note) The Board of Supervisors and the Superintendent are a bunch of idiots. They have implemented some policies that make little sense and are intended to please a minority. For example they are not allowing birthday parties in school.

(note) They spend too much money unnecessarily. Luxury when mid-price will do.

(note) Very poor transparency about what is taking place in county government and how spending is taking place, how tax dollars are spent.

(note) We pay a lot of taxes in Loudoun and I don't see the benefits, especially in schooling.

Rural

(note) Disparity in east versus west in benefits, although we in the west pay the lion's share of the taxes and don't get as many benefits.

(note) I don't feel that we get good value from the County. I feel they give nothing for the tax dollars.

(note) I live in Western part, so we don't require many services, so I guess agree is probably accurate.

(note) I pay more taxes than I think I get services. I am out in the country and do not get services.

(note) Too much goes to the school system, from the point of view of older retired person. We should have a discount. We already paid our bit towards the school. Shouldn't have to be destitute to get discount, it should be automatic.

Question 25

What do you think is the single biggest problem facing Loudoun County? (Up to two answers accepted)

Non-Rural

- (note) Actually all support services are playing a catch up.
- (note) Anti-growth sentiment by some of the older towns, deflecting opportunity for a better tax base in terms of sales tax etc.
- (note) Better teachers and better staff at their schools
- (note) Budget cuts to schools, so kids can't get individual attention from teachers because of classroom sizes. Too many in the classroom.
- (note) Crime caused by unsupervised youths and teenagers.
- (note) don't see any problem at this time
- (note) East-West roads in particular are needed.
- (note) Greenway - moved to a privatized company. It is way more expensive than Fairfax. They charge 4-5 dollars whereas it is 25 cents on the Fairfax side.
- (note) high cost of living.
- (note) In particular not enough sidewalks. Has not developed to accommodate people who walk instead of drive to busses, etc. So it's not as safe as it should be.
- (note) increase house taxes
- (note) influx of gangs
- (note) Metro service not enough
- (note) over crowding
- (note) Poor planning. Not laid out well to begin with now have to fix it.
- (note) School budget in particular. It's way too high. We need to park on gravel lots and don't need to water grass at schools or buy new band uniforms. You can tell at the school surplus sales where they sell unused, unopened equipment. Bussing kids who live th
- (note) Schools and roads and public transportation can't keep up with growth. Not enough money in county to support these things.
- (note) The decision to extend the Silver line
- (note) The Dulles Greenway tolls (cost is too high)
- (note) The metro line in Loudon County is much needed.
- (note) The supervisors not putting in the metro line.
- (note) the value received for the taxes.
- (note) There was not enough interest for my issues there.

Question 25

What do you think is the single biggest problem facing Loudoun County? (Up to two answers accepted)

Non-Rural

(note) they refuse to widen the main roads.

(note) They're building too many schools.

(note) Too many people and too few roads.

(note) Total outstanding debt of the county, primarily towards the schools.

(note) Underfunding schools; not funding metro

(note) Upkeep of surrounds.

(note) Wasted expenditure on schools.

A lot of low income families struggle and don't know how much aide they receive. I am concerned there may be hungry kids in the county.

Board of Supervisors - interested in low taxes

budget shortfall

Care more about people who have lived in Loudoun County from the beginning. Values that are taught are not followed.

County employees don't get paid enough.

crowded

dirty water that you need to boil and filter

economic development

economy

economy

Economy as a whole, affecting the whole country. Unemployment. It's better here though

English as the second language is the problem.

Everybody is concerned about themselves.

Everything is good. (translated from Spanish)

funding and the economy

Having the budget support the school system.

home values

housing

housing cost

Question 25

What do you think is the single biggest problem facing Loudoun County? (Up to two answers accepted)

Non-Rural

I cannot rent my basement.

I moved in Loudoun to grow and compete.

It costs too much to live here.

It is the economy.

lack of awareness of future needs

lack of better hospitals

lack of community, be more united, suppress egos

lack of development

lack of funds

lack of future planning

land use, not enough space to build homes

low teacher pay

Lyme disease

Lyme disease

Lyme disease

managing population growth

more crimes

Need to put out more county information, especially over the internet and emails, etc., to make people more aware of what's is happening in the county.

no public street lights

none (translated from Spanish)

none (translated from Spanish)

Not enough affordable housing for our school teachers, public responders, etc.

Not enough color county school system.

Obama

obtaining more state dollars

overcrowding of the population

Question 25

What do you think is the single biggest problem facing Loudoun County? (Up to two answers accepted)

Non-Rural

overdevelopment

overpopulation

overpopulation

Overpopulation; a lot of people are moving in.

overspending in the government

People are against progress in this area; the Western area

Personally, it is our water bill.

police misconduct

Poor financial planning, don't have funds.

population growth

property values

renewable energy

revenue going down

rising cost of the tolls for the roads

road construction

safety

Sherriff's department

stereotyping

The attitude that they are so rich out here that the actual residents need no help.

The board of supervisors is making reckless decisions.

The budget and the mismanagement of it.

The cost of water,

the jobs

The lack of salary increases for public employees.

the metro extension

The people are not as friendly as they were in my previous community.

the Watershed Act

Question 25

What do you think is the single biggest problem facing Loudoun County? (Up to two answers accepted)

Non-Rural

There is a lot of waste in the school system.

They spend too much on the school system.

too many cops

Too much dependency on the residential tax pay.

uncertainty about metro link.

unemployment

water

Rural

(note) blocking Dulles rail

(note) Concerned with keeping good staff during growth.

(note) dirt roads

(note) don't have proper streets

(note) Metro and Route 50 are major concerns.

(note) Metro. Inadequate road infrastructure.

(note) Not enough homeless shelters or food courts.

(note) Political group that is currently in power can't get their act together.

(note) question of metro expenses

(note) Roads, metro and arts. Schools get enough money.

(note) Schools don't get enough funding.

(note) The growth is not planned well. It comes so fast so the capacity changes. But growth is always good, I think. It affects the schools and traffic. If those infrastructures can't keep up. I see a difference in schools in elementary schools. There's a huge d

(note) The people running the county play favorites and they need to take care of everybody in the county, not just the people from their districts.

(note) They should take more relevant items into account. Provide wider access to insurance.

(note) this is the first time my son's been in public school. They do a different grading system (Not A B C's but 1,2,3,4 scoring.) in Loudon seems unfair and too subjective.

(note) Too many students are in classrooms.

(note) Too much development which is causing taxes to be higher than needed,

Question 25**What do you think is the single biggest problem facing Loudoun County? (Up to two answers accepted)**

Rural

(note) Traffic in the city now. They are building new shopping centers; single lane roads even while building up 2-4 lane highways elsewhere.

(note) tried to do something outside house and they asked a lot of questions about material, not very helpful (R has language difficulty)

children's safety, seat belts

Conflict over progressive change vs. no change.

controlling spending

debt

drugs

high gas prices

how rude some people are here

I can't get internet service and also can't get consistent phone service. When it rains the landline goes down. It is one of the richest counties in the country and technologically is stymied.

lack of money

Lyme disease

Not enough entertainment venues for family.

People demanding services that they don't want to pay taxes for.

resistance by older county members to incoming growth.

School spending is too high.

The non-homeowners voting on bonds and homeowners having to pay for it.

ticks and Lyme disease

Question 26**What single thing do you like best about Loudoun County? (Up to two answers accepted)**

Non-Rural

(note) Although this may be because I live in a community with safe structure.

(note) closeness to extended family in area

(note) community openness

(note) decent value

(note) events held for the families

Question 26

What single thing do you like best about Loudoun County? (Up to two answers accepted)

Non-Rural

(note) Everything is close and convenient to access within Loudoun County.

(note) Like how they are bringing in jobs. Nice looking community.

(note) Like the western part, doesn't like past Leesburg.

(note) peaceful atmosphere, out in the country.

(note) People who have lived here for a long time, in the community. We are clos-knit.

(note) still parts that are rural

(note) The fact that home values are holding up.

(note) the western side

(note) There's the danger of sprawl destroying all of this and the cost for us.

(note) too many deer

(note) Used to be rural and lovely, not so much anymore. It's been Fairfax-ed.

A lot of wealth so you don't see a lot of people out of work. It's not like the real world.

A nice place to live; no major weather concerns

abundance of opportunity

accessibility

all of it

atmosphere

availability of services

availability of transportation

best run county

Better than Fairfax in my opinion.

bike trails

bikeways and sidewalks in the planned development

climb level is not bad

close to family

Convenience, the way they set up retail offering.

County is not following the master plan from 20 years ago.

Question 26

What single thing do you like best about Loudoun County? (Up to two answers accepted)

Non-Rural

department of mapping

elected leadership

everything

everything

Everything is new.

Familiarity with the areas and county because I've always lived there.

four seasons

good economy

high education level

home

hospitals

I like the Cloud Moore Recreation Center

I like the parks.

I love my house.

infrastructure

It is an established county.

It is where my relatives are.

It's home.

job opportunity

job opportunity

lack of congestion

less traffic than other areas

libraries

library

lived here whole lifetime

low density housing

low taxes

Question 26

What single thing do you like best about Loudoun County? (Up to two answers accepted)

Non-Rural

lower tax rates

Lower taxes than Fairfax.

May fund the Dulles metro and parks and recreation.

medical facilities

newness of everything

nothing

Nothing. I come from Tidewater. This is wilderness. Too slow a pace. Congested. Filled with people who are not Virginians.

parks and recreation

path and trails in the neighborhood

public pools

quality of life

quality of life

roads and highways

rural heritage of western Loudon County

sentimental reasons

taxes

The community seal.

The County employed people are easy to work with.

The county is fine. It's not the county. It's the people in it - the immigrants.

The government has given me a good tax relief.

The growth of the infrastructure but there is still a long way to go.

The libraries have online access to e-books.

The money we have.

The 'old school' generation that has been here the longest.

the public parks

The way roads are kept up.

Question 26

What single thing do you like best about Loudoun County? (Up to two answers accepted)

Non-Rural

There is no metro.

University

variety

vineyards

We can do almost anything here in Leesburg.

Rural

(note) Definitely not affordability, close to airport and option of DC.

(note) Leave it rural.

(note) No preference for Loudoun. Only depends on price of rent. (translated from Spanish)

(note) nothing at all

(note) old historic district of Leesburg in particular

(note) quality of life

(note) The balance between people and country.

(note) The international diversity of the community.

(note) The tax rate isn't very high.

A mix of residential and commercial services for a community of its size.

health

I like everything about living in Loudoun County.

New architecture, rich, looks like a place that wants to become wealthy.

Newness and roads are good given the residential population.

Nothing. We are moving out of it closer to work as soon as we can.

Openness of the political dialogue generally and involvement of the community to dialog.

residence

roads

The high tech in the area, technology development

Question 27**How would you rate the overall quality of life in Loudoun County?**

Non-Rural

(note) somewhere between good and excellent

(note) They have done a fantastic job for seniors. There are senior homes and complexes going up constantly.

(note) We're living paycheck to paycheck. It affects our quality of life.

Rural

(note) Taxes are way too high

(note) Varied. It depends on where you are and who you are. Where I am, it's okay.

Question 28**In ten years, do you see yourself living in...(current residence, different residence in LC, outside LC)?**

Non-Rural

(note) Because of local crises, not sure if I will continue in Loudon.

(note) Depending on how it goes right now I am happy.

(note) I intend to leave in 18 years.

(note) I may move but it will be close to the ten year mark. I will be there till my 10 year old graduates

(note) Taxes may force me to leave.

Rural

(note) Water bills are out the roof from being out of town versus in town. So some economic dynamics like taxes and utilities might make me move out.

Question 29**What would be your reason for leaving Loudoun County in the next ten years?**

Non-Rural

(note) Family are or will be elsewhere.

(note) Family life declines because too much time is spent on the roads to and from work.

(note) getting a new job not in the area

(note) Looking at the most advantageous place to retire to economically.

(note) unfair assessment of personal property

be closer to children

because of the Sherriff's office.

better for family

career

Question 29

What would be your reason for leaving Loudoun County in the next ten years?

Non-Rural

career

change of employment

closer to family

closer to family

college

cost of living and lack of transportation

Cost of living is too high once retired.

Crowding - growth is too fast and too much.

Daughter goes to college and family would move with her.

desire to live in a foreign country

employment

employment reasons

Excessive growth, development and traffic. They've taken away the culture of Loudoun County and the metro will make it worse by bringing out more of these people.

family (translated from Spanish)

family considerations.

family ties

Family will be elsewhere.

Family will be or are elsewhere.

for work (translated from Spanish)

George Mason University is there. More businesses and closer to the city.

getting new job in a different county

Getting older and my kids are in another state. I'm a widow, no reason to stay

Growing too quickly and conditions are not sustainable.

health

housing prices

husband is in the military

Question 29

What would be your reason for leaving Loudoun County in the next ten years?

Non-Rural

I am moving back to my family.

I don't like the city. It is getting too crowded.

I graduated from college at that point.

I like colder weather and want to move north.

I want a smaller property and ability to walk to other places. Less remote. Closer to metro.

I want to be closer to the city. DC has more of the things that I like to do - theater, symphony. Already thinking about selling and moving into DC. Don't need to stay here anymore

I want to live somewhere.

I want to move away from the metropolitan area. The traffic's too terrible.

I will move with the military wherever they take me.

I would be retired then and it is too expensive an area for retirees.

I would leave to live in a different environment, more suited for my age group.

I would like to live in a different region..

job

job

Job opportunities are to far away, traffic and commuting

job prospects outside of Loudon County.

job re-location.

job transfer

jobs

lack of activities for the younger generation

Lack of compatible neighbors and lack of Democrats.

lack of employment

lack of job

large city lifestyle.

leaving after daughter graduates

less of a high pace environment

Question 29

What would be your reason for leaving Loudoun County in the next ten years?

Non-Rural

more land

My home is somewhere in the west.

my husband's employment

My husband's job is moving

My other daughter lives in another state.

New York is where my family is, I'll go back there

nothing specified

Obscene growth and poor planning. high taxes, and few services, and cost of living.

overcrowding

overdevelopment

Personal reasons, time to move on

poor public schools

poor quality of schools.

population

position employment

Prefer to be closer to home. I love Midwest.

relocate closer to job

relocate geographically, more south.

relocating away from ex husband

relocating to a different area

relocation due to school and work

School district. We are moving on Friday to Fairfax.

schooling, commute

senior citizen home

Some place a little cheaper to live and more reasonable weather year round.

somewhere less crowded

the cold

Question 29

What would be your reason for leaving Loudoun County in the next ten years?

Non-Rural

The general cost of living is too high.

The house is too large for just wife and myself and would move closer to DC.

tired of the area, of the egos

To be closer to my family and possibly relocate in the Georgia area.

to be closer to the family

to be closer to the family

to be closer to work

To be debt free caused by affordable housing.

to leave with daughter

To move back to my country where I came from.

too crowded, traffic

too dense

too many people and too much congestion

too much growth

town going down hill

traffic

traffic

traffic

Traffic is too much. I want more access to public transportation.

Upon my parent's death, I will sell the house.

want to go to the beach

want to move to Nashville.

warmer climate.

warmer weather

work

work reasons (translated from Spanish)

Rural

Question 29

What would be your reason for leaving Loudoun County in the next ten years?

Rural

(note) Water bills are out the roof from being out of town versus in town. So some economic dynamics like taxes and utilities might make me move out.

Character of the county is changing with growth from rural to suburban. That's not attractive to me.

downsize

family concerns; older parents.

getting too crowded

graduating college and getting a job

healthcare cost and the high cost of living

I will graduate and will go where jobs are.

I would not live in the expensive place. I have ten years from now and therefore would relocate to another area.

job

job change, school

Just am not happy here. Infrastructure problems. Lack of infrastructure. I live in Purcellville. We have no fiber, no cable television. The county will not allow it to come in here. We only have DSL because neighbor works for Verizon and works at home

Just go somewhere else; not due to dissatisfaction or lack.

just school

lack of diversity

move south

moving south for an internship

No concern for the people here who need help; and they keep taxing and taxing everyone so much.

over development

population growth

school tax burden

schooling

smaller house

the climate and taxes.

to return home in Colorado

Question 29

What would be your reason for leaving Loudoun County in the next ten years?

Rural

- to try something new
- too much commercial development
- Too much commuter traffic from West Virginia
- unfriendliness of the people

Question 30

Are there sufficient nighttime activities in Loudoun County for members of your household?

Non-Rural

- (note) Not for the 26 year old. Fine for the rest.
- (note) Sufficient with the recreation center within my gated community.
- (note) Yes for 55 and 57 couple and no for kids.

Rural

- (note) not in western Loudon
- (note) There are enough privately supported activities, don't need more county provided activities.
- (note) With a proviso that I have young kids

Question 31

What nighttime activities are missing?

Non-Rural

- (note) A concert venue other than Wolf Trap.
- (note) culture, art museums.
- (note) Feel that are no activities for my age range - 34 years.
- (note) I didn't know they had any.
- (note) Need cultural events. Pretty much a bar or Wegman's or must go to DC or Fairfax.
- (note) respite care
- (note) Sophisticated bars and nightclubs. Want to meet people with substance not just get drunk. Museums and art galleries.
- (note) Sort of upscale or bistro bar.
- (note) There aren't enough activities within convenient walking distance in most areas of the county, like exist at the Reston Town Center.
- (note) We need a performing arts center.
- A more diverse crowd; more urban setting.

Question 31**What nighttime activities are missing?**

Non-Rural

Activates for older people are in Leesburg or Purcellville. Senior center is not being utilized well or not advertised well.

activities for people with disabilities

all of the above

all of them except sporting, downtown events

beach, karaoke house

feel that there are not any at all.

free events

historic places (translated from Spanish)

lectures

metro rail

More social environment. Relax the police presence in Leesburg to a degree, more understanding of the society we live in. We're one of the richest counties so everyone has their egos. A little more allowing people to be.

not enough dancing, variety of restaurants, and theaters

nothing for the teens to do after 5 pm

respite care

shopping

too far

Rural

(note) in western Loudoun

(note) need more on western side

Bingo games

I think night time is good.

night classes

nothing much to do in western Loudoun

particularly in western Loudoun

social life

usually stay home

Question 32

How important is it for the county to focus on improving pedestrian walkways and bikeways in the next few years?

Non-Rural

(note)

(note) already good

(note) Bikers don't utilize the bikeways, they are in the road.

(note) I think that it is unfair that speeding is allowed. (translated from Spanish)

(note) Illegals jaywalk all the time and ride bikes. So maybe we need walkways.

(note) Overpasses for walkways for pedestrians and bikes, or underpasses, where there are major highways or busy arteries.

(note) pretty good already

(note) That is the most important.

(note) Walkways are important; bikeways are irrelevant.

(note) Why don't they just build sidewalks? That's a novel idea, right? I'm blessed to live in a development with walkways; anywhere else you're walking in the street.

I think my personal area is well covered but less so other parts of county

Rural

(note) Enough around with trails. They should turn the rails back into trails.

(note) Just to keep bikes and pedestrian off the road.

(note) They don't use the bike paths they have now. They just travel the back roads and take their chances on getting run over.

(note) They don't use them anyway, they are always on the road instead.

Question 33

How important is it for the county to focus on improving or building roads in the next few years?

Non-Rural

(note) I don't live in the Western end of the county so maybe on their side they'd answer differently.

(note) If we had mass transportation subsidized by the government then we wouldn't need the roads as much.

(note) It is a poor question because improving and building are very different.

(note) Proactive design for roads for the future is what's important.

(note) super double mega important

(note) The state of Virginia builds the roads, not county.

(note) Turn Route 7 into limited access and get rid of stop lights.

Question 33

How important is it for the county to focus on improving or building roads in the next few years?

Non-Rural

(note) Very important. The area is growing too fast and getting too crowded.

(note) Vote should be doing the roads, not the county.

Rural

(note) Bikeways if it would take it off of the main highways. Bicycles use roads that don't have shoulders, one of my main problems.

(note) Gravel roads need to be paved.

(note) have enough roads

(note) important in western Loudon; not in eastern

(note) Make people improve driving habits.

(note) non-toll roads specifically

(note) They should spend more time and money and especially pave the direct roads.

Question 34

How important is it for the county to focus on providing or improving commuter bus service in the next few years?

Non-Rural

(note) Bus coming into Potomac Green area that actually takes us to the Metro.

(note) Bus service is important until train comes in.

(note) Extend hours of bus service. They have but they only cater to working people that go to DC. They need it on the weekends.

(note) if they are driven by natural gas and are clean

(note) It's awesome.

(note) Not important to me, but believe it important to others.

(note) Public transportation is not the solution for transportation issues in Loudoun County.

(note) They're good the way they are.

(note) We need bus service to pick up where future Metrorail extension is so people can get there to their homes.

Rural

(note) OK as is

(note) Standing room only. I take the commuter bus, so I know.

Question 35

How important is it for the county to focus on providing rail transit service in the next few years?

Non-Rural

(note) As long as it is paid for by federal money, it is OK. Or if the county can cover it. Dulles road was supposed to be free, now we got taxed and we have tolls.

(note) Extraordinarily important: It would improve access to D.C.

(note) I'm very against it.

(note) I've waited for 35 years for it! Tired of waiting.

(note) Metro

(note) Rail transit service is a selling point if you have the metro out here for anyone that has to sell. It is also good for anyone who has to work in the District or in Maryland.

(note) super double mega important

Rural

(note) If you're talking about metro, it's too expensive for what you got.

(note) need to bring a rail in

(note) Problems with funding decisions, should be fairer, because everyone in the area will benefit and Loudoun should not bear so much of the burden.

(note) relive traffic

(note) Would like to see metro closer to area. Would influence a decision to move to Ashburn;

Question 36

How important is it for the county to focus on providing or improving local bus service in the next few years?

Non-Rural

(note) if buses use clean fuel; natural gas

Question 37

Do you use public transportation?

Non-Rural

(note) I use the metro, so yes

(note) My husband uses it daily.

(note) No real public transportation out here. I grew up in New York City and the subway was a fantastic system.

(note) rarely

(note) rarely

Question 38**What kind of public transportation do you use?**

Non-Rural

(note) Bus service is only rarely.

(note) Drive to metro station. Sometimes it is more tedious than just getting in car.

(note) the Loudoun County connector into DC

(note) trolley bus

(note) WSC bus

airplanes within Loudoun

It is called the Loudon Transit. It is a shuttle.

rail

toll roads

trolley

Rural

(note) commuter bus service

pedestrian pathways

Question 39**What are the main reasons you do not use public transportation?**

Non-Rural

(note) Commuting already takes long enough

(note) Don't know of any transportation close by to me at Tysons or DC.

(note) Habit. I need to drive.

(note) more convenient to drive

availability, timing, lack of information

Cars, too many people use it.

choose not to

doesn't fit my lifestyle

I am able to drive my car to work.

I am old, and I would like to drive by myself.

I am retired and don't go to work anymore.

I am retired.

I am retired.

Question 39

What are the main reasons you do not use public transportation?

Non-Rural

I am retired. Also, I drive.

I do not need to use it.

I do not work. I am retired.

I don't go to work, so I don't need to.

I don't have to work. I have a car.

I don't have to worry about the time, or being limited.

I don't like buses and there is no Metro here.

I don't need it because I drive.

I don't need it.

I don't need public transportation.

I don't need to use them.

I don't need to. I walk or drive locally.

I don't understand how to use it.

I don't work now.

I don't work very far from home.

I don't work.

I don't work. I am retired.

I have a car.

I have a car.

I have a car.

I have a car.

I have automobiles.

I have less than a mile to commute.

I have my own car, and I prefer to use or do that.

I have my own car.

I have my own car.

I have my own car.

I have my own transportation.

Question 39

What are the main reasons you do not use public transportation?

Non-Rural

I have my own transportation.

I have other ways to be used.

I need to drive to the client's home.

I work at home, so I do not commute.

I work at home.

I work from home.

I work from home.

I work from home. I telecommute.

I work in different locations.

I work near my house.

I work nearby, so I don't use public transportation

I work out of state.

I'm not aware if we have any.

I'm not working.

It doesn't suit my needs and lifestyle. If they had a rail I would use it.

It is more convenient to drive my own car.

It is not available and not convenient.

It is not available.

It is not available.

It is not available.

It is not convenient.

It is not that hard to drive.

It's not available within Loudoun County.

It's not convenient.

It's not very convenient.

Job doesn't require the use of public transport.

My bus service does not go there.

My job is close at home.

Question 39**What are the main reasons you do not use public transportation?**

Non-Rural

no easy access

no idea of schedule or locations

no public transportation from my home

none

Not enough information is readily available.

not enough transportation here

rely on own transportation

There is no need.

There is no public transportation to where I work.

There is no workable option.

There isn't any public transportation where I am.

They are not available to where I live.

walking

We are retired.

We can still drive, and we are retired.

We have cars.

We have our own transportation.

We have two automobiles.

We have two cars.

Rural

(note) inconvenient.

(note) Not convenient, I tend to have to trouble about the suburbs for my work.

(note) There is none that connects to Middleburg.

I am in a car pool.

I doesn't help me move my cows.

I use my parent's car if I need to. I don't work.

My job is in Loudoun.

not necessary

Question 39

What are the main reasons you do not use public transportation?

Rural

work for the airlines

Question 40

Are there types of County facilities that you would like to see more of throughout the county, or are there enough County facilities?

Non-Rural

(note) A park which is not so structured where you could just lay out on a blanket, throw a Frisbee or fly a kite.

(note) Facilities and sports that adults can use, like after work or in the evening.

(note) In particular a couple of nice Olympic public pools. Something not home owner bound and tennis courts.

(note) indoor gyms

(note) Like Ida Lee, a community recreation center with all kinds of things to do.

(note) More dog parks

(note) need performing arts center

(note) Pedestrian walkways and the bike trail is too narrow, could be built out, more. It would be useful.

(note) recreation and health room for improvement

(note) Something for middle schoolers who are delinquents, skateboarding, roaming around.

(note) The county pool is already overcrowded.

(note) The library is too distant from me. I would have to drive a few miles to get to it

(note) The reason why there's so much crime is because teenagers don't have anything to do. Health centers provided by county; not privately run; more social services (only in Leesburg or go all the way to Winchester)

(note) There is enough but the real big thing is transportation.

(note) There is no public transportation near where I live, and if there is, it's very limited. (translated from Spanish)

(note) We have had bad experiences with the police with out kids, harassing youth who don't present a threat. My son got trespassing charges which the judge threw out and said were absurd. They need to differentiate between good kids and problem cases. Police n

A better bus system or rail system going into DC.

A better infrastructure for internet access.

access to insurance for my son (translated from Spanish)

affordable housing

after school programs

Question 40

Are there types of County facilities that you would like to see more of throughout the county, or are there enough County facilities?

Non-Rural

agriculture, like community gardens

an art center out here

art gallery

better bus service

Better schools with a better gifted program within the schools and a better teacher to student ratio.

bus service

bus stop

buses

camps for special needs kids; summer programs

center for performing arts venue

establish financing in concert with national healthcare goals

Exercise programs that aren't so expensive.

expanded county water service

Facilities for telling people what things are going on in the county.

facilities that focus more on the children

fine arts

fishing access; pre-school and child care; metro line

free events and entertainment

green alternative technology

gymnasiums

I wish there were more bus stops and bus routes because I walk too far from my house. (translated from Spanish)

I would like to see rail service come to Loudoun County.

improvement of schools

It would be great to have a single or double A baseball team. We're big enough to have that and should do it.

Kaiser Permanente moving is an issue.

mass transportation, need more of them.

Question 40

Are there types of County facilities that you would like to see more of throughout the county, or are there enough County facilities?

Non-Rural

metro

metro rail

Model boat basins and a place where you can fly model airplanes; maybe in a park.

more available for children special needs

more bus routes

More public transit stations, versus having to go on internet to find bus stops. More of a hub or small facility with several routes going through it for bus.

more schools

More schools needed to accommodate growth in county and teachers to keep class sizes smaller.

museum and cultural arts centers

museums, educational resources

music theater

need housing facilities

need more metro service

Nice to have a theater, a stage theater to put on productions locally and groups can come in, or a community center where there is a stage and it could be rented out for various activities. Also if my parents come to live with me, I might need senior day

performing arts center for the county

police department

Programs that are offered need more advertising. It's hard to find when things are happening and promoting services and events that they have.

public bus service

public street lighting

public transit

public transportation

public transportation

restaurants

room for improvement everywhere

rowing facility

Question 40

Are there types of County facilities that you would like to see more of throughout the county, or are there enough County facilities?

Non-Rural

schools

Schools for the growing population; improved road system

schools should be two-story buildings

Schools; more schools because they're overcrowded.

Shredding of papers and increase companies that will do this.

sports activities

sports facilities, like soccer, police station

stricter parking laws

summer camps

summer camps and classes for small children - more options

The Metro needs to be in Loudoun County.

There are too many county facilities.

Transportation that go directly from Loudoun to DC.

transportation to doctors

Well-trained police force.

Rural

(note) A matter of people getting more information.

(note) bigger park-and-ride lot

(note) Horse facilities, trails and competition facilities. Loudoun County has a high horse population yet few facilities for them.

(note) in the western part of the county

(note) Indoor recreation facilities including a pool and other things like the one in Sterling with full work out facilities and a climbing rock-wall.

(note) Lovettsville library is tiny compared to Leesburg, needs to be bigger and more serviceable with more space.

(note) Particularly center activities geared to parents who work not just stay-at-home moms.

(note) Perhaps more senior centers as the need arises.

(note) tennis

Question 40

Are there types of County facilities that you would like to see more of throughout the county, or are there enough County facilities?

Rural

(note) That can handle the number of mental health cases in this county, that can also offer treatment instead of sending them out of the county.

(note) There are too many. They need to make cuts in these things.

(note) They're doing well on the parks lately.

A larger theater for the performing arts, that can seat over 800 people.

A metro rail extended into Loudoun County.

A secondary school nearer to where I live.

better internet access, like Verizon

continued improvement on what is already available

Fiber optics speed is very slow, better cable and internet.

firing range

grocery stores

improve the infrastructure for metro

Increased internet access out here would be really great.

Internet access or fiber optic cable in western end of county.

Metro needs to be finished to Dulles.

More affordable housing, county-supported for people who need assistance.

more facilities in the western part of the county

more paved roads

more schools

more schools

more support for special education services.

need programs that the average, middle class people can afford.

Never enough. Always a need as population grows and grows and grows.

nice people

paving roads

Schools

Question 40

Are there types of County facilities that you would like to see more of throughout the county, or are there enough County facilities?

Rural

senior trips - like cruises.

too many

Question 47

What is the highest level of education you completed?

Non-Rural

(note) EDD, Doctorate of Education

(note) I did not get to finish because we had to move for my husband's job.

Master Electrician equal to a Masters degree in my opinion.

three year college degree

Question COMMENTS Final comments from respondent

Non-Rural

(note) To be people first. They are not sensitive to what the teachers need. All the teachers I've worked with are excellent because they truly have the passion, but get no support. [Name redacted] needs to leave. We need new blood, new ideas and the all boys

[Name redacted] needs to resign: he is the leader of a hate group.

10% derivative

Additional emphasis on after school programs mostly for middle and high school kids.

Against the rail system.

Assimilation is important for immigrants and should be enforced. Taxes should be enforced also for immigrants.

At the end of the day the county is here to enhance the life of the citizens. You should not reward corporations over the quality of life of the people.

Board of Supervisors needs to listen to their constituent's. They need to get out in the community more. Upset to have to take my trash to the dump. Need rail out here.

Bring Dulles rail to Loudon County.

Budget balances are huge and I don't think we can sustain what we want.

Build more affordable housing. Follow master plan from 20 years ago.

Buy the toll road back from the Australians and the Italians who run it. It should be sold back to the county. Get rid of the Sherriff and get local police.

Commercial base, commercial base, commercial base.

Congestion on the roads and public transportation to DC. Limited options - either drive or depend on non-flexible bus services.

Question COMMENTS Final comments from respondent

Non-Rural

Contribute land and school and grant some money for the education and transportation and there should be large railroad on Route 7. Silver Line must come to Loudon County.

County needs to abandon the slogan 'I bide my time'. They are holding county backwards. We see smaller, less wealthy towns that have better services and activities. Need to get with program mindset quagmire, don't want to build anything up.

Crosswalks on Route 7 and timing on light should be increased.

Disappointed in budget cuts in the school system. Cutting programs to save a small amount that kindergarten through third grade are enjoying. Teachers are losing their jobs. Loudoun County is one of the richest counties and I don't understand why there

Does not think her taxes are fair.

Don't call so late.

Don't need or use transportation system. It is very difficult to get around. Commuting is too expensive on public transportation. Better services for people that can't afford the services.

Emphasize that the metro is needed; Roads are not sufficient for growth, for example two lane roads are insufficient, and 4-way stop signs, overuse by heavy trucks.

Expand city limits so people can spread out, more transportation and build more business.

Fix the housing situation, because there are other people out there that need it.

Fix the roads more quickly. Like to see a senior citizen newsletter published in Loudoun.

fund the rail

get rid of the tolls

get the Silver Line through

Good idea to do a survey.

Great recycling facilities. Convenient to use and good helpful employees.

Happy that they are working on the metro.

Hopefully they can keep up with the growth.

Hospital quality is terrible and the personnel are rude. Cell phone reception is not very good at all.

I am really very pleased to move to Loudoun County. I like the people and the location. It has a lot to offer.

I am strongly in favor of extending metro into Loudon and any politicians who profess to think otherwise are crazy and are not thinking into the future. Loudon needs to be not just a bedroom county, but a mixed county with business that would be attracted

I appreciate your service, it was very pleasant.

Question COMMENTS Final comments from respondent

Non-Rural

I don't like the toll of the roads to go up. I don't want the prices to go up anymore. I don't want the county to spend millions of dollars on the new proposed rail center at the airport. The tolls for the roads are rising to pay for public transportat

I don't like the way the limited resources was worded. I thought it was a biased question. It was leading. I do not think it is fair.

I just want the Metro Transit to go around the county.

I like it here. That's all.

I like living here. I love the library system.

I like the county website and have been able to find what I want there. Also happy with Dulles South Safety Center in South Riding; very happy with the help I've gotten there.

I live in a PD-AAAR, the Active Adult Age Restricted community. I fault the zoning process for allowing omissions in our approved site plan. I strongly support the review and rewrite of the zoning regulations that direct the approval of the interior pri

I love living in Loudon County.

I think it would be the dumbest thing for the county to do to not approve the rail system. It is extremely important for the development of the county to approve this. If the county doesn't provide transportation to the East, myself and my friends are th

I think the county really needs to think of how it pays the development that's going on in the county. I've been here for more than 30 years and I think they should do that before the quality of life here really plummets in the county.

I think there needs to be some coordination between Loudoun County and Fairfax County on tax issues; car tag venue needs to be in Loudoun County, not Fairfax.

I thought that I would die here. I moved here because I loved it; the green spaces and the wildlife. It's been ruined, it's been trashed. The amount and type of growth that has been allowed is going to make me leave my home. It's going to destroy my prope

I wish that Loudoun County would be more responsible for the new housing development and with the current road infrastructure. With all the houses being built, there is no way that the roads can handle it.

I wish the congestion of the areas will be improved and that there would be more cooperation on traffic flow between the counties.

I wish the county would go back to serving the citizens rather than business interests.

I worked last two years for the government in Afghanistan. I made some money. Then I worked in US. Before I retired I was making 35K. Right now I don't make even 20,000 per year on social security. Only two years I was working with the government (18 mo

I would just like to say that too much of the budget goes towards the education.

Question COMMENTS Final comments from respondent

Non-Rural

I would like county level services to be increased based on the need of the people. Our income is fine. Everyone faces some problems but that does not mean we should cut out assistance to those in true need. Wealthy people are not job creators; government

I would like them to build Clayborne Parkway all the way, and a number of the Dulles lines, out to 606. So you don't have to drive five miles around a big field between 606 and Clayborne. And widen 606. Also at Belmont Ridge Road and Route 7 needs an ove

I would like to make a comment about that damn rail. I don't want that, and I'm not interested about it.

I would like to see the Metro Train come to Dulles Airport.

I would really like to see the Silver Line extended to Loudoun. Feel it would be a great thing for our county.

I'd just like to see them spend their money more wisely on the school districts. Concerning my move to Fairfax, my wife teaches there and it is a little nearer to the Pentagon where I work.

If they are doing a survey they could post it in the paper or Loudon Alert. Making people alert and not suspicious. Let people know. More time to think about surveys, maybe a follow up, more thoughtful.

In my experience this is the singular most difficult place I've ever lived to get information about how local and county tax dollars are being spent. In terms of politics and policy making at the local level I am almost completely in the dark. I'd like

It is a pretty comprehensive survey they have done.

It is a wonderful county. We just have the usual growing pains.

It is great that you are doing this.

It is really important that the county protect the rural countryside. That really adds to the quality of life here.

It is the need for rail transportation. They are not providing rail transportation or having an airport. There is lack of awareness on the future needs by the Loudoun supervisors.

It was a good idea to do this survey and give people a sense that their opinions matter.

It would be nice to have express buses to Tysons Corner from Loudon. Also to charge less for Greenway and toll roads. Tax collections are handled well in the county.

It would nice if the roads could be finished being built to support the development of the county.

It's very odd that there is no Loudon County bus service in Loudon County, other than the connector busses, which I do take.

Just the survey is remarkable. The best designed survey I've ever taken, and I've taken quite a few over the years. Reasonable questions and able to take qualitative answers too. One other complaint - they cancelled the Master Gardener program which wa

Keep working and make more people pay taxes.

Lack of county's involvement in the current telephone provider.

Question COMMENTS Final comments from respondent

Non-Rural

Lack of disability accessibility in women's bathroom. The door swings into toilet stool, and it needs swing outward, in the George Mason University building. No contact for concerns. County should hire a consultant or occupant therapist, for building sur

Local government lost sight of what the people came to the county for. It's more about gain for very small percentage of business not really about the residents in whole. Infrastructure is severely over loaded for the demands put on it and has been regres

Local taxes are too high. Would love to know how much the survey costs.

Loudon County is a convenient family oriented location. I use the recreation trails. I want no more tax increases.

Loudon County was much nicer when we moved here before but right now the population has exploded.

Loudon is a very nice place to live. I don't have any troubles.

Loudoun County has the best school system in Northern Virginia.

Loudoun County needs rail services.

Lower the tolls on the Dulles Greenway, and take it back from the Washington Metro Authority. Also, charge tolls to the people going to the airport to fund the rail.

Lyme disease. That's the worst. I am strongly considering leaving Loudon specifically to protect my child from Lyme's, and encouraging others to do the same. I have two forms of Lyme's that I got in Loudoun, years apart from each other at different loc

Metrorail in Loudon County

More accessible recreation centers, expanding and renovating current schools, full day kindergarten, walking overpasses and Metro stations now.

More special education requirements need to be met in the county as well as not cutting school programs and meeting the needs of the schools. Also, the Route 50 corridor road and secondary roads need to be improved, widened, and traffic signals added to

Most important that they have a lot more facilities for the middle school kids to go to keep them out of trouble, and they should be encouraged to go to the facilities.

My daughter uses an adult daycare facility in Leesburg. It is excellent and subsidized.

My husband has health problems and we've had a lot of problems finding jobs, because he would get fired because of his condition. The employers wouldn't understand his condition. So, I want to find help with services such as, work-force, or locations th

My husband is very unhappy with Loudon Transit Authority - the buses. Very overcrowded. He has to stand all the time. Not enough busses and also do not enforce a policy for the handicapped. Bus driver does not make healthy people get out of handicapped

Need better services for snow removal. Also, some services in Loudon County like trash removal are done by county, but in other areas, like in Sterling, we have to pay for trash removal. Since we pay taxes, why can't the county do the pick up?

Question COMMENTS Final comments from respondent

Non-Rural

Need more traffic lights. There have been accidents because of lack of proper stop lights.

Not enough roads to support the community: Route 267 should be an express way. Every month residents must pay for Open Band services they do not use (McLean) I am very dissatisfied that a new school will be built over top of one of the recreation fields

Not enough spent on education. This is shy of criminal. Don't take money just received for education purposes should be allocated as meant.

On smaller roads in the county the median strips are covered in tall, unmowed grass that is infested with ticks. In county facilities I've seen numerous ticks crawling around, the kind with white spots that carry Lyme's Disease. They might want to know ab

Pass the metro extension to Loudon County.

Paying commuting charges, for example, tolls, is the biggest problem. Also, Lyme Disease. Anything the county can do to put money towards controlling or preventing ticks would be important.

Places to commune with nature. A teen center would be nice, too.

Please be more attuned to what the residents want.

Police staffing is too high in the county.

Property taxes are too high. That is a very important factor that affects me whether to continue living in this area or not.

pubic transportation and build better roads

Public transportation and education need to be improved. If they were I would not leave Loudon County. Also need more libraries.

Rail issue is important. The rail will drive more business to Loudon County and bring more employees.

Rail service is especially needed.

Rail transportation is very important to get cars off the road.

School board should be reigned in. Concerned about police and police officers that take cars home. They should overhauled. Statistical observation in terms of crime vs. police force. Readdress the traffic vs. infrastructure production.

See Loudon focus on schools and education and should've made larger schools along the way and planned better. Difficult for residents to move students around.

Send out a brochure or booklet to new people or once a year giving list of all services offered and star those that are new or changed. Also, the traffic light on Marblehead and Loudon County Parkway need to be fixed. Only about three cars can get through

Services for children of school ages that all families can afford, like after-school programs such as sports. There are programs that are available but they are too expensive.

Smaller government and more organization among the community. Kennedy - 'don't ask what your country can do for you, ask what you can do for your country'.

Question COMMENTS Final comments from respondent

Non-Rural

Stress the metro and I will vote against any board member who does not approve it.

Tell the governor to stop the war on women.

The Board needs to think more in terms of the public good and not on their right-wing philosophies. They sign off on almost any kind of project that comes down the pike without regard to how it impacts infrastructure. There's going to be these huge proj

The cost of living is really high and I don't feel wages inside county really match what you need to live in county. You really need to be working outside of county to afford to live in county.

The county does a good job. There are two points that I want to say. They expanded the tax base of the county services too broadly, and I think that the county's financing the rail system is a waste of money.

The county does well with tax relief for seniors.

The county government should continue to keep the schools as a priority since it is one of the reasons people move here. That's why I moved here.

The County just needs to stop all this growth - the developers, he MacMansions, the office buildings.

The county needs to focus on education in schools and not on sports.

The county needs to increase its cultural activities for all ages.

The county rental homes are very poor because the government has no time to take part. It is as if it is not important to them.

The county should focus on education issues.

The county's decision to extend the Silver Line to Dulles Airport through Loudoun County is critical, despite the cost, to the future of the county and is an absolute must for Loudoun County.

The current Board recently disbanded a group of volunteers who were involved in removing signs illegally posted along the highways. A very unfortunate decision.

The first year I applied for WIC they made me wait and I was denied and now I have nothing and no emergency health care. Now I am just waiting with any means to receive service.

The government doesn't care about the overcrowding in many houses. There are too many people in one house. They should take part in this.

The lack of science and math learning and how the schools teach to the SOL. I try to volunteer, like for science fairs. I have advanced degrees in science and math, but it is not appreciated. The Fairfax schools are much better in that respect. Incidenta

The mass transit would bring more business and industry to Loudon county and so I think it is very important to follow through with it. Business that has moved here expecting the Metrorail will leave without it. We need more of a business base to balance

The need mass transportation and a need for a subway system. I think it should be government funded and subsidized. Then wouldn't have to build roads after built that.

Question COMMENTS Final comments from respondent

Non-Rural

The need mass transportation and a need for a subway system. I think it should be government funded and subsidized. Then wouldn't have to build roads after built that.

The number one priority for Loudoun County is to support and get the metro rail. Cut the school budget and provide more general services to all Loudoun County residents and not just the school system.

The only other comment I would like to make is for the planning of the school land. Planning for a new school is done by the Board of Supervisors. It should be done by the School Board.

The projects slacked. They consistently and repeatedly understated the construction cost by a fraction of more than two.

The public schools make you pay for AP testing and my daughter took 9 classes so it was very expensive and I think that may keep a lot of people from taking AP classes (about \$600 in my case).

The school process of the public schools in Loudoun County is ridiculous.

The survey is very long.

The tax money should go to better services. The money that went towards the sheriff department was a waste of money. A rapid rail would be effective for commuters, as opposed to high ways. There are no close bus routes.

The taxes are too high.

There's no good public transportation. I would like to see a metro here in Loudoun.

There's no town, no town center, just a big area. I would like more of one.

There's Waxpole and 7 going and the toll road going east-west and we really must have more east-west roads. The joke is everybody is in the pocket of the toll guys. I don't get it.

They are not doing a good job at patching up the holes in the roads here.

They can improve the roads but what I find are the roads lead to more development. The county has enough development at this time. Over 50% of the budget goes to school. I'm in favor of educating kids but over 50% is a bit much.

They need a little more budget for school services.

They need to attract more businesses to Loudon and offer corporate tax breaks

They need to build a metro to the airport. This is very important!

They need to have a four-way stop sign instead of a two-way stop sign especially near public schools. It is hard for the children to cross the road.

They need to take part of the transportation problem and should improve it.

They should be attracting businesses with green jobs and make sure that the Metro is continued to be built.

They should check out the supervisors of the Loudoun County, and they should pick a new one because they are not making good choices.

Question COMMENTS Final comments from respondent

Non-Rural

They should extend the Metro all the way to Loudon. I would like to see the county give full support to the mental health services and substance abuse treatment.

They should make a distinction on which things the county can control. There are too many things that raise questions that Loudoun County cannot do anything about, like roads. The county has no control over that. It should be the state that needs to do

They've been spraying pesticides. If they could move towards more of an environmentally-friendly way to handle that. Build with more green materials, energy efficient materials to set Loudoun County apart from other counties.

This used to be a lovely area. Then all of a sudden it just exploded. I just worry for all the farmers who are trying to hang on. The schools are overwhelmed. The traffic is terrible.

thought survey was poorly written

To not support metro rail being developed in Loudoun is incredibly short-sighted. Every effort should be made to bring metro rail out to Loudoun County.

To stay competitive full-day Kindergarten is mandatory in the next 2 to 5 years.

Too many new people in number. Always building new schools, schools, and schools No place to build more housing, how can we justify building so many new schools?

Traffic is getting worse and worse. I'd like to see more infrastructure developed. I've seen some roads that are partially constructed. I would like to see more of that and the rail services.

Transportation and the village rail program are very important. My husband is a federal employee and he uses it daily.

Transportation would be use if it was more accessible. Metro to Loudon During summer more summer camps. Need pre-K.

Very good county with great schools, and the quality of life is great. You should keep up the good work.

We absolutely need metro service extended into Loudon County for economic development.

We love living here.

We need more commuter transportation, both busses and metro. We also need to get more big business into county to increase tax base.

We really need better trash pickup. The trash service doesn't want to pick up yard waste. They say you have to drive it to the landfill, and I hate to have to load up my car with yard waste. That's frustrating. I will compliment them that they have free

We rely on the school thing and teachers do phenomenal work and what they pay teachers isn't comparable. You need good teachers from elementary school all the way to high school, and when you hire them can you support them? Principals and administrative

Wonderful county; lots can be achieved.

Would also like to see extended hours at the library on Sunday.

Question COMMENTS Final comments from respondent

Non-Rural

Would like to emphasize that a rail system is needed, especially for the future.

Would like to see the metro come to Loudoun county.

You have covered everything.

You want to see metro come all the way out to Dulles. Loudoun needs to make up the difference for funding that was cut. It would open DC and advantages to Loudon County to have the metro come there.

Rural

Always wonder when we will get cable in this area.

Bring back trains. That would solve the traffic problems. Forget the Silver Line. I think trains are the answer.

County needs to control density, growth and hold school spending.

County should strive to maintain the rural quality of Loudon county.

I am writing a letter to the county government about the dirt roads like Rickard Road.

I heard stuff about a new hospital being built and I don't know why they would not want to build a new hospital. And the Dulles rail. People are out with 'say n' signs and that's just crazy. It would bring jobs and all positive things. Most of our tax

I hope the county will be smart enough to have the metro go further than Dulles.

I just think Loudoun has great challenges and they are doing a fine job with it. I have been part of Leadership Loudoun and I have assisted and been taken care of, so I know from both sides.

I like Loudoun County and do hope they don't keep cutting back school funding as it's why we moved here.

I love living in Loudon and hope they don't change too many things.

I strongly support the extension of the rail service out to Loudoun County. We're filthy rich but we don't like to pay taxes. I don't like that.

I think it's admirable that the county is seeking input from the public.

I think Loudoun County needs to continue to invest in the infrastructure of the county.

I think Loudoun county provides a lot for its' residents. It should cautious of going further into debt.

I think that no one on the Board of Supervisor was born in Loudoun County. Too many people from out of town get the jobs in the county rather than those born in county. Superintendent of School was only one remembered who has a good job and came from area.

I wish we had more fire and rescue services. The area I live in has all-paid firefighters. We became the last all-volunteer fire department. We want more paid workers, more staff, more equipment, a better building and newer facilities generally.

I work out of my home, telecommute the majority of the time as well as travelling for a company. Regarding the extension of metro; originally the feds pay 50% and the rest spread over the multiple counties, but when it came to Fairfax they had to pay the

Question COMMENTS Final comments from respondent

Rural

I would like there to be more fire rescue services in the western part of the county. They need them all the time; more locally instead of large regions. There is only one paramedic that works in the area at night and this is not sufficient for the popula

I would like to see a bus line throughout the outskirts of Loudoun County going towards West Virginia; at least to Leesburg and this is more important than metro.

I'm not prejudice against Hispanics. I don't mind immigration. Just do it legally. I am against illegal immigrants taking away our taxes and services. You can find them in the community health department, the schools, and the social services department. U

Keep emphasis on the school systems because they are excellent. Better pay for the teachers.

Learn how to plow the roads in the winter. My wife was stuck on a road for nine hours about two years ago. They don't know what they are doing. In a big storm, they should not let everybody who works for the county or the federal government go at the same

Library supervisors should make sure adolescents do not have access to inappropriate materials like explicit sexual material: and 'how to' websites. Metro rail issue: in favor if non-union labor is allowed to build it.

Loudoun County is not the garden spot that they think that they are. The senior services are very poor. Parks and recreation classes are useless and very expensive.

Loudoun County recently brought in pro-development board and they need balance; not much in way of quality of life; at least it appears that way.

Love to know what county is spending to do this. Go out and talk to people instead of using money to do this survey. Get rid of [name redacted] superintendent of schools. He's wasting money and we're not getting good education for our children.

My basic concern is more focus on residential interest and less on business development.

Need to pave the roads in western Loudoun and need to hold property taxes firm.

Needs more dog parks. Not sure if there are dog parks available.

Not enough over-55 living communities. One is in Ashburn which is highly developed on the east end. The other is in Lovettsville which is too remote. I wish there were single family homes for over 55's maybe in Leesburg or Purcellville. Something more cen

Not enough roads so bus rides are very limited. Not enough bus routes. My kid is on the bus one hour each way, so most parents drive kids to school which makes more traffic. We need much more roads. This is the biggest problem, this is really important a

rail has to come

Recreation facilities need to better or closer in proximity to Loudon county residents.

Schools are eating up most of the budget, and so is the Sheriff's office. How much can you do with what's left?

Some sort of reward for doing the survey would be nice; like a restaurant coupon.

Question COMMENTS Final comments from respondent

Rural

Sometimes the current boards are better at communicating. The past Board of Supervisors didn't have the pulse of people.

Spend too much money on the School board. Tech use is good, but school boards overdue it. Electronic Prometheus boards not needed. There are better more economical options.

Stop developing western Loudoun and the cops need to change their attitudes and start treating Loudoun residents with more respect and dignity.

Stop repaving existing roads and start paving the gravel roads.

The biggest comment I can make is that they need to hear what the majority of the people are saying. There are seniors who are out here taking care of not only themselves, but their children and grandchildren who are getting no breaks. Please look at what

The county should not fund the Dulles Rail Project. It is of no value to most of the county residents and it will mainly benefit Fairfax and DC and will also increase traffic.

The county spends too much money on building new schools and not enough on transportation. They should consider improving transportation before building the schools. The county needs to improve Route 7 by adding lanes and need to close Beacon Hill direct

The only reason I participated is because my husband graduated from UVA.

The red tape is incredibly too much. I bought two lots and wasn't able to do anything and was disappointed at not being able to develop the land.

There are too many guns in county. Automatic weapons are being fired all the time

There is not a lot of planning for food, transportation and school. People complain that they don't have a cell phone tower. Some people are against it, that's why we don't have a cell phone tower in our place. The government should plan in providing t

They build too many schools. Land purchases are huge plots needlessly. They are building so many so rapidly what will we do in 10 years? Is it overbuilding? They could consolidate, and be more careful not to have so much waste. They are spending mor

They can put more funding on the libraries. It is the service that I use, and they provide good service on that. Also, they need to reduce the size of the school. They are situated in large traps of land.

They chose to live specifically in Loudoun County for the overall quality of life there. The schools are fantastic and the special needs services for their child is fantastic.

They need to consider the rail line. It is costly, but it will hurt them if they don't. The county is not senior tax friendly.

They really need to do something for teens out here. Some teen facilities maybe encouraging private industry to put things in this area (Purcellville). Encourage private industry to do mini golf, drive in movies, etc. There is no where for a child to go o

think Loudoun is the best place in the world

Transportation should be developed in the east side.

Question COMMENTS Final comments from respondent

Rural

Transportation takes too long. We need rail service to Leesburg and more recreational facilities in Western Loudoun.

We need to rely more on public transportation. It needs to be made more readily available.

We're very satisfied with Loudoun County, glad they voted in Republican Board of Supervisors.

What you should focus on is reducing development and taxes.

Wish there were more employment opportunities in the county but also like wide open spaces. It is a trade off

Would like rail, but not at the expense of the tax payer.

